**VANGADA RAKESH KUMAR**

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**PROFESSIONAL EXPERIENCE SUMMARY:**

* Having 6 years and 9 months of working experience in Oracle (PL/SQL), Unix, Java, OBIEE reports, Oracle BIP reports and JavaScript, which includes Techno-functional aspects of SCB’s Commodity control Application and Oracle’s FLEXCUBE Universal Banking Product.
* Well versed with SWIFT Messages.
* Worked in different modules of FLEXCUBE UBS over a period of 3 Plus Years across diverse modules of GI, Core, Web Branch, Trade (LC and BC), CASA and a bit of CL.
* Proficient knowledge on PLSQL Packages, Functions, Procedures and Triggers.
* Proficient knowledge on Cursors, Ref Cursors and Exceptions.
* Expertise in using Views, Synonyms, Indexes, JOINS and Sub-Queries.
* Worked on Performance Tuning.
* Proficient in working on UNIX platform.
* Have the expertise in using the UNIX commands (both basic commands and also advanced commands including the filters and pipes).
* Have good exposure on writing complex Unix Shell scripts and AWK scripts
* Possess good working knowledge on Unix System Admin.
* Web programming and GUI development using JAVA, J2EE, JSP, HTML, Servlets.
* Worked as L2 and L3 support as well.
* Knowledgeable on Control-M, WebSphere, WebLogic, MQ
* Knowledgeable on ITIL Practises and processes.
* Fluent in English, good communication and writing skills for direct interaction with globally spread businesses and IT stakeholders.

**CERTIFICATIONS**

* Oracle Certified Professional Java SE 6 Programmer.

**TECHNICAL COMPETENCIES**

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| --- | --- |
| **Databases** | Oracle 11g/10g/9i/8i |
| **Web Technologies** | Java SE 6, J2EE, JSP, Servlets, JDBC, JNDI, Java Bean |
| **Frameworks** | Apache Struts 2.0, Hibernate (ORM mapping tool). |
| **DB Environment.** | Production/QA/UAT/Dev. |
| **Operating System** | Windows, Unix |
| **Reporting Tools** | BIP reports and OBIEE. |
| **Other Tools** **& Utilities** | PL/SQL Developer, Net beans 7.2.0, Control-M, WebSphere, WebLogic, MQ |

**EDUCATIONAL QUALIFICATIONS**

* B.TECH (Electrical and Electronics engineering) from Biju Patnaik University of Technology with 7.3CGPA.

**WORK EXPERIENCE(s)**

**A.Employer: ZENITH INFOTECH SERVICES SDN BHD**

**Work Location : Kuala Lumpur, Malaysia**

**Designation: Senior System Analyst**

**Start Date:** 9-Sep-2013

**End Date:** Continuing Till date

**Team Size** : 6

**Environment:** Oracle 11G, Java SE6, Unix, Websphere, Weblogic, Obiee11g.

**Description**: COCOA(Commodity Control Application) is an application which will manage physical commodity collateral of commodity trader and agribusiness clients(CTA) and structured Inventory Product(SIP) transactions. Used for International commodity trade across all the countries trading through Standard Chartered Bank. This tool is basically a risk monitoring application that helps in monitoring the risk and liability on the bank.

**Roles and responsibilities:**

* Responsible for providing resolution to production incidents and answering user queries users within SLA (and possible on-call support).
* Providing Training to new resources to cope up with the day to day business requirements.
* Initiate IT bridge calls to resolve the issues, which impact multiple interfaces.
* Fixing Database issues in reference to application.
* Responsible for providing enhancement of the application.
* Work closely and engage with other interface support teams when handling incidents related to other interface.
* Provide short term fixes on programs when handling incidents.
* Ensure incident details are logged correctly after resolving incidents, and provide input for further follow up in problem management process.
* Ensure proper handover of any outstanding incident details to other global production support teams for continuous support of the incident.
* Ensure proper (minimal IT jargon) and timely updates are provided to application users for critical and non-critical issues.
* Ensure prompt escalation of major incidents to right parties.
* Ensure daily/weekly/monthly reporting on incidents / problem / CRs are done on-time
* Manage incident reviews weekly.
* Assist with Disaster Recovery planning, review and execution.
* Analyze the monthly Incident trend and provide action plans on the minimizing the gaps wherever necessary to reduce the incidents, which are shared with the higher management directly.
* Assigned as SPOC for the system and responsible for handling escalations if any.
* Assist on the infra related activities such as automation scripts and infra related activities...
* Responsible for people management in the team ensuring availability of resources round the clock which includes preparing rota, handling leaves and other people related activity.
* Back up for the Senior Manager in case of his absence...

**B. Employer: Oracle Financial Services Software Limited.**

**Work Location :** Chennai, India

**Designation:** Associate ApplicationsDeveloper.

**Start Date:** 22-Mar-2010

**End Date:** 27-May-2013

**Team Size** : Varied.

**Environment:** Oracle 9i, 10g, 11g Database.

Duration : 3 years and 2 Months

**Roles and Responsibilities:**

* Responsible for fixing Bugs both Front end and Back end.
* As a team member, was responsible for Analysis of the specifications provided by the client.
* Responsible for design and development, testing and implementation of Oracle OBIEE, BIP reports and module specific enhancements.
* Responsible for Coding/Changing numerous packages, procedures, functions in PL/SQL and JavaScript.
* Providing both front end and Back end fixes for the site issues as per the requirement.
* Testing - Unit testing, Integration testing and Acceptance testing.
* Provide end user support for application development/Bug fixing.
* Version control of the developed/fixed units using IBM Clear case and SVN.
* Generation of Program Specification Documents and Design specification documents.

**C.Employer: Temenos.**

**Work Location :** Chennai, India

**Designation:** Systems Engineer.

**Start Date:** 31-May-2013

**End Date:** 08-Aug-2013

**Team Size** : Varied.

**Environment:** JBASE.

Duration : 2 months.

**Roles and Responsibilities:**

* Responsible for fixing Bugs both Front end and Back end.
* As a team member, was responsible for Analysis of the specifications provided by the client.
* Responsible for Coding/Changing numerous packages, procedures, functions JBASE.
* Providing both front end and Back end fixes for the site issues as per the requirement.
* Testing - Unit testing, Integration testing and Acceptance testing.
* Provide end user support for application development/Bug fixing.
* Generation of Program Specification Documents and Design specification documents.

**STRENGTHS**

* Excellent Communication and Leadership Attributes
* Proficient working in big and small teams.
* Efficient in solving functional and technical issues through discussions in a mature and responsible manner.
* I am open to shoulder additional responsibilities as required.
* Solved Client issues with an immediate response to them by taking inputs about their requirements or issues faced. The same issue is simulated and fixes are supplied for the same as soon as possible being a part of implementation support team.
* Have a good Learning curve and easily adjust with new technologies and business practices.
* Poised and candid.
* Have ability to take initiative in technical matters.
* Vibrant, Brisk and Amenable to the situations as and when required.

**ACHIEVEMENTS**

* Service Star award for contribution in stabilizing the COCOA Application.
* Malaysia Technology Recognition Award for excellent service delivery.
* Honored with the Certificate of Excellence for the “Top PSS Initiative” Category for year 2015.