# RAKESH KUMAR RANJAN

SAHARSA -BIHAR

**rakeshranjantjit@gmail.com**

**+91-9606631812**

## Objective

Seeking an intellectually stimulating opportunity in a growth and research-oriented organization which would provide me a challenging environment to make use of my analytical skills and ability to innovate and hence enhance my learning experience

## Experience Summary

**Organization** –Quess crop Ltd. (July 2019 – Till Now)
**Designation** -Application Support Engineer (Oracle Utilities CC&B)
**Project -** UP-RAPDRP
**Client -** Uttar Pradesh Power Corporation Limited (UPPCL)
**Application**- Oracle CC&B (Customer Care and Billing) **2.8**
**DBA database.**

## Technical Skills

- 5 Years' Experience **in Oracle CC&B, Functional, Testing.**
- **Manual testing**
- Worked on **Business Object, Maintenance Object**
- Knowledge of different **modules** like **Billing, New Connection, Collection**
- **Bug Life Cycle**
- **Testing of all modules at development of Application Release.**
- Experience in manual/functional project testing.
- I have configured Algorithm and Algorithm Types for different algorithm spot.
- Extensively involved in design, development, and execution of Test Cases for Billing & Payment Modules.
- Knowledge of V-Model and its entity and Customer contacts.
- Knowledge of Portal zone security, Zone security, Field level.
- Verification and Validation

- Worked on **Orders, Campaigns, Packages and SAs**.
- Worked **on SDP tool** for Issue analysis and fixing.
- Requirement Analysis.

**PROJECT: ELECTRICITY HOLDING COMPANY**

**RESPONSIBILITIES**
- Test Design and Execution.
- Walkthrough of Test cases with Clients and Business Analysts.

- Extensively involved in design, development, and execution of Test Cases for Billing & Payment Modules. Support, co-ordination, and responsibility of the testing activities, which includes review of test cases and test conditions, walkthrough of test cases with clients.
- Performed Functional, Integration, Smoke, End to End, & involved in part of UAT testing

**TECHNICAL SKILLS:**
- Oracle Customer Care and Billing.

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## Projects worked on

| 1. | Project Name: RAPDRP |
|---|---|
| Company | Quess corp LTD. |
| Client | Uttar Pradesh Power Corporation Ltd. (UPPCL) |
| Role | Oracle CC&B Application Support Engineer 2.8 |
| Team Size | 16 |
| Tools | Oracle CC&B, SQL Developer, HPSM. |

## Responsibilities

- Handled Month End activity on production.
- Release Deployment management on production.
- Release Configurations on production.
- Testing and debugging workflow as per functionality.

| Qualification | College/Institutes | Board/ University | Aggregate |
|---|---|---|---|
| BE | T.John Insitute of Technology,Bangalore | VTU | 58% |
| 12th | S.N.S.R.K.S College Saharsa | Bihar,Board,Patna | 70.5% |

## Personal Details

| Father's Name: | Mr. Parmeshwari Sah | Marital Status: | Married |
|---|---|---|---|
| Birthday: | Jan 05, 1994 | Nationality: | India |
| Gender: | Male | Passport No. | NA |

**Declaration:** I, **Rakesh kumar Ranjan**, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

**Place:  BIHAR,**
Signatures**: Rakesh Kumar Ranjan**