

Omkar Uttekar

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ABOUT

A hard working, self-motivated, confident and organised person with excellent skill. A quick learner and an effective team player having a flair of creative and innovative ideas along with a strong academic and extracurricular background in Management Science & Engineering field seeking challenging opportunity where I can utilize my skills to enhance growth.

TECHNICAL SKILLS

MS Excel | Power BI | Tableau | MySQL | Python | VBA & Macros | Visualizations | Statistics
C | C++ | HTML | DBMS

PROFESSIONAL EXPERIENCE

Reliance Retail
Store Assistant

Pune
Feb - 2024

- Strong customer service skills to handle customer inquiries and complaints effectively.
- Proficient in team leadership, with the ability to motivate and supervise store staff.
- Ability to manage vendor relations, ensuring timely delivery of goods and resolving any issues.
- Comprehensive understanding of retail operations, including cash handling, transactions.

PROJECTS

Analysis of Customer Service Data for an E-commerce Company Nile

- 1) This project endeavors to utilize data-driven methods to streamline customer service operations, elevate customer satisfaction levels at Nile, an E-commerce company.
- 2) Through an in-depth review of past customer service data, the project aims to uncover insights into patterns, trends, and areas for service enhancement.

Skills: Microsoft Excel · Microsoft PowerPoint · Data Analysis · Pivot Tables

Analysis of Airbnb Data To Understand Customer Satisfaction

- 1) The project deals with the Airbnb data to reveal insights into its customer experiences and satisfaction levels with the numerous listed stays.
- 2) The project also includes gaining a deeper understanding of Airbnb's operations and draw meaningful insights from the data.

Skills: Microsoft Power BI · Microsoft power point · DAX · Storytelling

SQL Data Analysis and Visualization with Power BI for the U.S. Food & Drug Administration Agency (FDA)

- 1) The project deals with the analysis of U.S. FDA data, to identify a detailed approval trends and segmentation analysis based on drug marketing status using SQL.
- 2) This analysis delves into product identification, therapeutic classes, and evolving approval patterns.
- 3) data is retrieved from SQL to capture essential insights.

Skills: MySQL

Data Analysis with Python for a Universal Bank's Personal Loan Modelling Dataset

- 1) This project involves conducting descriptive statistical analysis on the Bank Personal Loan Modelling dataset to gain insights into critical customer characteristics and their spending habits.
- 2) The analysis focuses on measures of central tendency (mean, median, mode) and measures of dispersion (standard deviation, variance, skewness, kurtosis, interquartile range, and range)

Skills: Python (Programming Language) · Statistical Data Analysis · Financial Data Analysis

Vegetable Management System - Visual Basic

A Final Year Project Using VB Technology, where Admin Can Add the Vegetable Information Like Name, Price, Quantity, Type, etc & Also Generate the Receipt.

EDUCATION

Pratibha College Of Commerce & Computer Studies

BBA (Computer Application)

- Percentage obtained :- 71.66

Pune

2018-2021

Nav-Maharashtra Jr.college

HSC(Science)

- Percentage obtained :- 56.67

Pune

2017-2018

Laxmibai Tapkir High School

- SSC Class X

Percentage: 80.60%

Pune

2015-2016