## **LOVE**

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## **EDUCATION**

**Executive MBA** 

**Operations Management** 

MIT University of Meghalaya

🚃 Jun 2021 - Dec 2023

**GPA:** 9.54

Bachelor of Vocation Education

Automobile

Guru Gobind Singh Indraprastha University

iii Sep 2017 - Dec 2020

**GPA: 8.11** 

## **TECHNICAL SKILLS**

- MS Excel
- > Power BI
- > My SQL
- > Python
- Statistics
- Machine learning
- > NumPy
- > Pandas
- Matplotlib
- Seaborn
- GitHub
- MS Power Point
- Dashboard

## PROFILE SUMMARY

Dedicated Business Analytics and Data Science professional with expertise in data visualization and business intelligence tools such as Excel, SQL, Power BI, and Python. Skilled in statistics, machine learning, and exploratory data analysis (EDA) to drive informed decision-making. Proven ability to work collaboratively with cross-functional teams and effectively communicate technical information to non-technical stakeholders.

## **WORK EXPERIENCE**

## **Operator Engineer Trainee Krishna Ishizaki Auto Limited**



Apr 2021 - Feb 2024

### **Manufacturing Operations and Quality Assurance:**

- Developed and implemented systems, processes, and procedures to meet daily production targets and ensure quality standards.
- Conducted internal and external audits, monitored key performance indicators, and implemented countermeasures to optimize production efficiency and quality.
- Maintained critical documents, records, and reports to ensure compliance with quality control procedures and PPC plans.
- Implemented Kaizen and Poka-Yoke techniques for errorproofing and continuous improvement, and conducted daily process critical checkpoints to maintain product quality.
- Oversaw manpower, material, and machine management to optimize production efficiency, and prepared work instructions and documentation to support quality.
- Identified and solved problems to ensure high-quality products.

## **PROJECTS**

#### E-COMMERCE CALL CENTER ANALYSIS DASHBOARD %

#### Tools Used: Microsoft Excel, Microsoft Power Point

Analyzed customer service data to identify areas of improvement and optimize call center performance. Utilized Excel and PowerPoint to create a comprehensive dashboard that provided real-time insights and enabled data-driven decision making.

#### ANALYSIS OF AIRBNB DATA DASHBOARD 🗞

#### Tools Used: Power BI, Microsoft Power Point

Analyzed Airbnb user experiences and satisfaction levels using Power BI, cleaning and preprocessing data, filling missing values, and utilizing DAX functions to achieve project goals. Created interactive dashboards with multiple charts to summarize data and gain insights. Developed a real-time monitoring dashboard to track project goals.

## **SOFT SKILLS**

- > Strong Communication
- > Teamwork
- Problem-Solving
- Adaptability
- > Time Management

## **CERTIFICATIONS**

Business Analytics and Data Science

Hero Vired

Dec 2023 - Nov 2024

Power BI Data Modelling Basics Tutorial Course

Simplilearn

**May 2024** 

Advanced Google Analytics

Google

**m** May 2024

Google Analytics for Beginners

Google

**May 2024** 

My SQL Basics

**Great Learning** 

May 2024

## ANALYSIS OF FDA U.S. FOOD AND DRUG ADMINISTRATION DASHBOARD %

Tools Used: MySQL, Power BI, Microsoft Power Point

Analyzed the FDA's "Drugs@FDA Dataset" using MySQL and Power BI, observing the data schema to understand relationships and trends. Conducted SQL queries to complete project goals, filtering data for better understanding. Created interactive dashboards with multiple charts to summarize data and gain insights. Developed a real-time monitoring dashboard to track project goals.

# ANALYSIS OF BANK PERSONAL LOAN MODELLING ON PERFORMING DESCRIPTIVE STATISTICS WITH PYTHON %

Tools Used: Python - Jupyter Notebook

Conducted statistical analysis for Bank Personal Loan Modelling using Python and Jupyter Notebook. Utilized descriptive statistics techniques to summarize and understand the dataset, identifying key trends and patterns.