KARTHICKNATH CHOWDHARY

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Quality Assurance Engineer with above the industry standards experience assisting with and fulfilling organization testing needs and requirements. A proven track record of using my excellent technical, personal, communication and organization skills to reach organization and personal goals and visions. Team player with excellent communication skills, high quality of work, quality driven and highly self- motivated.

Tools & Technologies

Automation	:	Selenium WebDriver, Playwright
Coding Language	:	Python, Java, TypeScript
Database	:	MySQL, Basics of MongoDB
Testing framework	:	BDD, Page Object Model, Hybrid
BDD	:	Cucumber, Behave
Project model	:	Agile
CI CD	:	Jenkins, Azure DevOps
Defect management	:	Jira, Azure DevOps
Version Controlling	:	GitHub
API/Web service	:	Postman
Domain	:	HealthCare, Mortgage, Customer Engagement
IDE	:	PyCharm, IntelliJ, Eclipse, Microsoft Visual Studios

Experience

NOV'22 – Till Now

Senior Software Engineer/CitiusTech Healthcare Pvt Ltd. | Bangalore, Karnataka Serving as a Senior Software Engineer - QA under Health Care Domain. Following are the projects I'm involved in:

Project: TheraNest Modernization (Dec'23 – till now)

- Understanding the client's requirement and writing manual test cases.
- GUI and Functional testing based on manual tests on various environments like FQA, Stage, Production and Support.
- Scripting Automation test cases.
- Debug the automation test results for every release (2-week cycle) and fix script failures, if any.
- SPOC person for anything related to automation.
- Involves in different Agile ceremonies, like Daily Scrum call, Sprint planning meeting, sprint demo meeting, sprint retrospective meeting etc.
- Connect with multiple stake holders in different time zones to gather information and resolve bottlenecks in faster way.
- Providing training to other team QAs for process and Automation.
- **Tools & technologies used**: TypeScript, Playwright, Azure DevOps.

Dec'20 – Apr'22

Junior Analyst Excelling XL Dynamics Pvt Ltd, Bangalore Served as a Manual /Automation QA Engineer under International Tech team. Following are the projects I'm involved in:

Project: **Sun west Mortgage Web Application (Dec'20 – APR'22)**

- Led automation for the Sun west Mortage web applications. Using the existing framework to our use and implementing product-based changes.
- SPOC person for anything related to automation.
- Activities involves are understanding the existing framework, implement to our web application, create cucumber/behave features, help other team members to get started with automation and document the process.
- Maintaining Regression & Sanity Suits
- Code repository is maintained at github
- **Tools & technologies used**: Behave (BDD), Selenium webdriver, PyCharm, Python

Project: **Tech Mahindra - Customer Management System (Mar'20 – Dec'20)**

- Given responsibility for automating the main backend systems of the team (Systems) using in house framework, Unicorn Automation. The framework is consisted of Selenium libraries.
- I introduced the common function feature to the project where repeating functionalities are coded as generic functions and can be accessed in any project needed. These files are converted into .jar format to do so.
- Responsible for providing knowledge on automation and helping team members to start automation which is helping in learning leadership qualities.
- **Tools and technologies used:** Java, Cucumber, Eclipse & Selenium.

HCL Technologies - Customer Support (Feb'19 – Mar'20)

- Efficiently handling inbound and outbound calls and transferring them to the relevant agent or department as per tele calling script.
- Analysing and reporting customer data to devise new strategies or update the existing ones.
- Assisting them if they are facing a problem and troubleshooting it.
- Ensuring the customer has a positive experience with the company.

Education
JUN 2017

Bachelor of Engineering / Global Institute of Engineering and Technology, Electrical and Electronics Engineering with 70.46% Hons.

Personal Information
DOB: 12th May'95
Nationality: Indian
Gender: Male

Declaration
I, Karthicknath Chowdhary, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

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Karthicknath Chowdhary   Chennai, Tamil Nadu