

Scenario

We want to see whether the churned customers spent higher than the existing customers based on the average purchase amount.

Hypothesis

H₀: There is no significant difference in average purchase amount between churned and existing customers.

H_a: There is a significant difference in average purchase amount between churned and existing customers.

Sig. Level

0.05 or 5%

Appropriate Test

Independent sample t-test

(If normality assumed)

Performing Test

```
from scipy import stats
```

```
churned = preprocessed_data.query('Churn_Status == "Yes"')['Average_Purchase_Amount']
```

```
existing = preprocessed_data.query('Churn_Status == "No"')['Average_Purchase_Amount']
```

```
t_statistic, p_value = stats.ttest_ind(churned, existing)
```

```
print("P-value:", p_value)
```

Decision & Conclusion

`alpha = 0.05`

`if p_value < alpha:`

`print("Reject the null hypothesis. There is a significant difference in average purchase amount between churned and existing customers.")`

`else:`

`print("Fail to reject the null hypothesis. There is no significant difference in average purchase amount between churned and existing customers.")`