RAKESH V

Software Test Engineer

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PROFILE SUMMARY

Experienced professional with 3.4years of expertise in manual testing. Skilled in Agile and Waterfall methodologies, adept at ensuring software quality and reliability through various testing tools. Capable of creating, executing, and maintaining manual test cases, as well as perform functional, smoke and sanity testing.Possesses strong problem-solving and communication skills, consistently delivering successful projects on time.Adaptable team player with a continuous improvement mindset.

KEY COMPETENCIES

- Proficient in manual testing methodologies for thorough software evaluation.
- Skilled in API testing using Postman, including creating and executing test cases for RESTful APIs.
- Experienced in writing and executing SQL queries for data validation and database testing.
- Expertise in identifying, documenting, and tracking defects using tools like JIRA and Bugzilla.
- Strong collaboration with cross-functional teams to ensure seamless testing processes.
- Proficient in creating detailed test documentation, including test plans and test cases.
- Ability to adapt to late changes in requirements and promptly update test cases.
- Committed to continuous improvement and staying updated with the latest testing tools and best practices.

PROFESSIONAL EXPERIENCE

Software Test Engineer – Maveric Systems   @**Oct2023–May 2024**

Works for ila Bank (Retail Banking) in the Banking domain, serving as the main primary test engineer, responsible for performing functional manual.

Accomplishments:

- Successfully designed, developed, and executed comprehensive test cases, leading to a significant reduction in production defects.
- Identified and documented critical defects early in the development cycle, saving the company considerable costs in potential post-release fixes.
- Conducted thorough API testing using Postman, identifying and resolving numerous API-related issues, which enhanced application performance and reliability.
- Developed and maintained SQL scripts for data validation, ensuring data integrity across multiple databases and reducing data-related issues.
- Streamlined the defect tracking process by implementing a standardized defect lifecycle in JIRA, resulting in increased defect resolution efficiency.
- Collaborated with cross-functional teams to ensure seamless integration and testing of new features, leading to improved release timelines.
- Played a key role in the successful rollout of a major software upgrade, ensuring complete test coverage and zero critical defects at launch.
- Provided detailed and actionable feedback to developers, leading to improved code quality and a reduction in recurring issues.
- Conducted performance and security testing, uncovering significant vulnerabilities and improving application robustness and security.
- Detecting bugs & classifying them based on Severity, Priority.
- Provide sign-off for each release with test details, results, and identified issue reports to obtain business approval.
- Executed in QA, dev, SIT, UAT Environments.

Test Engineer - Indium Software   ⌬**May2022 - Sep 2023**

Works for GTV Media Group, E-commerce platform, membership card system, and donation portal. Served as the test engineer, responsible for conducting manual testing using Jira, Confluence, and Test rail.

Accomplishments:

- Finding and Reporting Bugs: Spotting and telling developers about problems in the software.
- Creating and Running Tests: Making lists of things to check and making sure they all work correctly.
- Making Testing Better: Finding ways to make testing faster and more effective.
- Working Well with Others: Talking and sharing info with teammates and bosses.
- Checking for Mistakes: Making sure updates to the software don't break old stuff.
- Knowing the Software Well: Getting really good at understanding how the software works.
- Helping Others Learn: Teaching new team members how to test.
- Making Users Happy: Making sure the software does what people want it to do.

Test Associate - Indium Software   ⌬**Feb 2021 - Apr 2022**

Works for GETTR application, social media platform, membership card system, and donation portal. Served as the test associate, responsible for conducting functional, smoke & regression testing processes.

Accomplishments:

- Analyzed customer requirements and developed comprehensive test cases.
- Wrote test cases for new features based on product requirements and UI design documentation.
- Maintained records of all test results, defects, and other related documents for audit purposes.
- Managed multiple projects of varying lengths and complexity.
- Utilized Monday.com & ClickUp for tracking bugs, tasks, features, sprints, and releases in an Agile.
- Performed compatibility testing on multiple browsers such as Chrome, Firefox, IE, and Safari.
- Assisted in developing test strategies for different types of software projects including web-based applications, mobile apps, and desktop applications.

SKILLS

- Functional Testing
- UAT
- Test Planning and Strategy
- Test Execution
- Smoke Testing
- Sanity Testing
- Postman
- SQL
- API

- Regression Testing
- End-to-end Testing
- Exploratory Testing
- Device Testing
- Mobile Testing Data
- Validation
- Agile Methodologies Collaboration
- & Communication

- Defect Tracking
- Problem-solving Skills
- Documentation
- Test Reports
- Time Management
- Team Work
- Multi-tasking
- Microsoft Office

EDUCATION

Bachelor of Computer Science   Mohammed sathak college of Arts and Science - Chennai   80 %

PROJECT HANDLE

Duration: 3.4Years

ila Bank -Loan Process and Account Management Applications

- **Objective:** Ila Bank is to redefine banking by providing seamless digital solutions that empower individuals to manage their finances conveniently and securely, ensuring financial inclusion and enhancing the overall banking experience for our customers.

- **Technologies and Tools Used:**

  Tools Used: Jira, Confluence, Test rail
  Test Methodologies: Manual Testing (100%)

GTV Media Groups, USA

G|Fashion & G|Clubs Applications

- **Objective:** G|Fashion is a sleek e-commerce app that offers users a curated selection of trendy clothing, accessories, and fashion tips. Meanwhile, G|Clubs is a dynamic social networking platform tailored for club enthusiasts, providing a vibrant space for users to connect, discover nightlife hotspots, and plan exciting outings with friends.

- **Technologies and Tools Used:**

  Tools Used: ClickUp, Figma, TestRail, Browser Stack & Lambda Test
  Test Methodologies: Manual Testing (100%)

Gettr Applications-Social media

- **Objective:** Gettr application is to create a vibrant and inclusive social media platform that prioritizes freedom of expression, fosters meaningful connections, and empowers users to share their ideas, opinions, and experiences in a safe and engaging environment.

- **Technologies and Tools Used:**

  Tools Used: Jira, Confluence, Test rail
  Test Methodologies: Manual Testing (100%)

ACHIEVEMENTS

Rising Star - Achieved the 2021 Rising Star Award for exceptional dedication and valuable contributions