SRM INSTITUTE OF SCIENCE AND TECHNOLOGY FACULTY OF SCIENCE AND



HUMANITIES DEPARTMENT OF COMPUTER SCIENCE

UCS18E08 - CLOUD COMPUTING

Mr. D.SIVA

ASSISTANT PROFESSOR

DEPARTMENT OF COMPUTER SCIENCE

SRM IST, RAMAPURAM





Introduction to Cloud Computing, Definition, Characteristics, Components, Cloud provider, SAAS, PAAS, IAAS and Others, Organizational scenarios of clouds, Administering & Monitoring cloud services, benefits and limitations, Deploy application over cloud, Comparison among SAAS, PAAS, IAAS Cloud computing platforms: Infrastructure as service: Amazon EC2, Platform as Service: Google App Engine, Microsoft Azure, Utility Computing, Elastic Computing

UNIT - II (12 Hours)

Introduction to Cloud Technologies, Study of Hypervisors Compare SOAP and REST Webservices, AJAX and mashups-Web services: SOAP and REST, SOAP versus REST, AJAX: asynchronous 'rich' interfaces, Mashups: user interface services Virtualization Technology: Virtual machine technology, virtualization applications in enterprises, Pitfalls of virtualization Multitenant software: Multi-entity support, Multi-schema approach, Multitenance using cloud data stores, Data access control for enterprise applications

UNIT – III (12 Hours)

Data in the cloud: Relational databases, Cloud file systems: GFS and HDFS,

BigTable, HBase and Dynamo. Map-Reduce and extensions: Parallel computing, The map-Reduce model, Parallel efficiency of Map-Reduce, Relational operations using Map-Reduce, Enterprise batch processing using Map-Reduce, Introduction to cloud development, Example/Application of Mapreduce, Features and comparisons among GFS, HDFS etc., Map-Reduce model

Syllabus UNIT – IV (12 Hours)

Cloud security fundamentals, Vulnerability assessment tool for cloud, Privacy and Security in cloud -Cloud computing security architecture: Architectural Considerations- General Issues, Trusted Cloud computing, Secure Execution Environments and Communications, Micro-architectures; Identity Management and Access controlldentity management, Access control, Autonomic Security Cloud computing security challenges: Virtualization security management and threats, VM Security Recommendations, VM-Specific Security techniques, Secure Execution Environments and Communications in cloud.

UNIT - V (12 Hours)

Issues in cloud computing, Implementing real time application over cloud platform Issues in Intercloud environments, QOS Issues in Cloud, Dependability, datamigration, streaming in Cloud. Quality of Service (QoS) monitoring in a Cloud computing environment. Cloud Middleware. Mobile Cloud Computing. Inter Cloud issues. A grid of clouds, Sky computing, load balancing, resource optimization, resource dynamic reconfiguration, Monitoring in Cloud

TEXT BOOK

- 1. Judith Hurwitz, Bloor.R, Kanfman.M, Halper.F, (2010), "Cloud Computing for Dummies", Wiley India Edition.Unit (I V)
- 2. GautamShroff, (2010), "Enterprise Cloud Computing", CambridgeUniversity press.
- 3. Ronald Krutz and Russell Dean Vines, (2010), "Cloud Security", Wiley-Indiapvt. Ltd.

Introduction to Cloud Computing

Cloud Computing is the delivery of computing services such as servers, storage, databases, networking, software, analytics, intelligence, and more, over the Cloud (Internet).

Defining Cloud Computing

The National Institute of Standards and Technology (NIST), a non-regulatory agency of the United States Department of Commerce with a mission to advance innovation, defines cloud computing as:

a model for enabling ubiquitous, convenient, on-demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction.

NIST lists the following as the five essential characteristics of cloud computing:

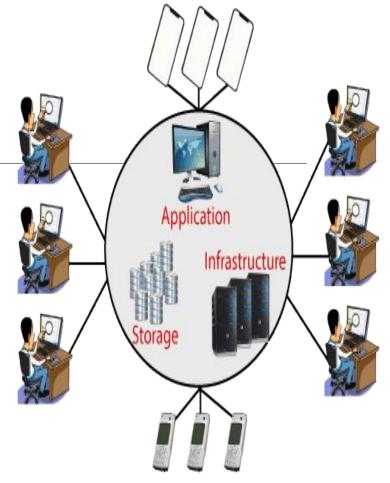
On-demand self-service: Cloud resources can be accessed or provisioned without human interaction. With this model, consumers can gain immediate access to cloud services upon signup. Organizations can also create mechanisms for allowing employees, customers, or partners to access internal cloud services on demand according to predetermined logics without needing to go through IT services.

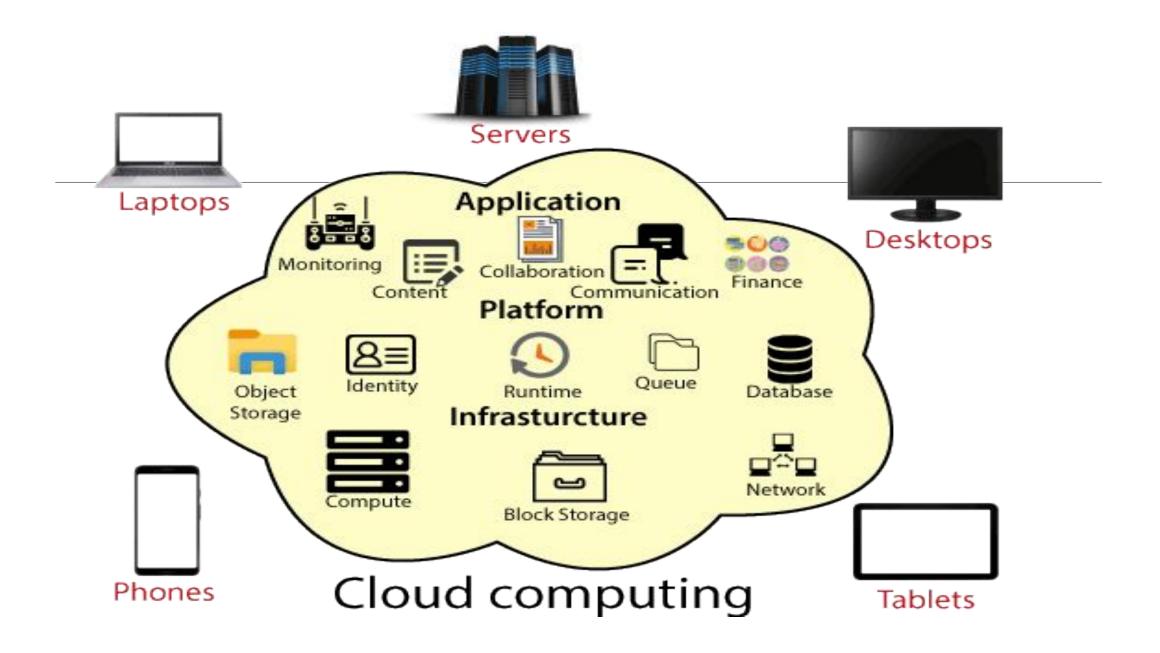
Broad network access: Users can access cloud services and resources through any device and in any networked location provided that they have permission.

Resource pooling: Cloud provider resources are shared by multiple tenants while keeping the data of individual clients hidden from other clients.

Rapid elasticity: Unlike on-premise hardware and software, cloud computing resources can be rapidly increased, decreased, or otherwise modified based on the cloud user's changing needs.

Measured service: Usage of cloud resources is metered so that businesses and other cloud users need only pay for the resources they use in any given billing cycle.





Cloud Provider



















Advantages of cloud computing

Cost: It reduces the huge capital costs of buying hardware and software.

Speed: Resources can be accessed in minutes, typically within a few clicks.

Scalability: We can increase or decrease the requirement of resources according to the business requirements.

Productivity: While using cloud computing, we put less operational effort. We do not need to apply patching, as well as no need to maintain hardware and software. So, in this way, the IT team can be more productive and focus on achieving business goals.

Reliability: Backup and recovery of data are less expensive and very fast for business continuity.

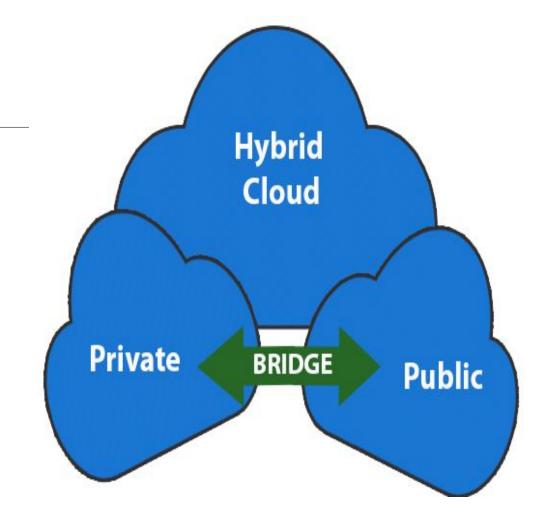
Security: Many cloud vendors offer a broad set of policies, technologies, and controls that strengthen our data security.

Types of Cloud Computing

Public Cloud: The cloud resources that are owned and operated by a third-party cloud service provider are termed as public clouds. It delivers computing resources such as servers, software, and storage over the internet

Private Cloud: The cloud computing resources that are exclusively used inside a single business or organization are termed as a private cloud. A private cloud may physically be located on the company's on-site datacentre or hosted by a third-party service provider.

Hybrid Cloud: It is the combination of public and private clouds, which is bounded together by technology that allows data applications to be shared between them. Hybrid cloud provides flexibility and more deployment options to the business.

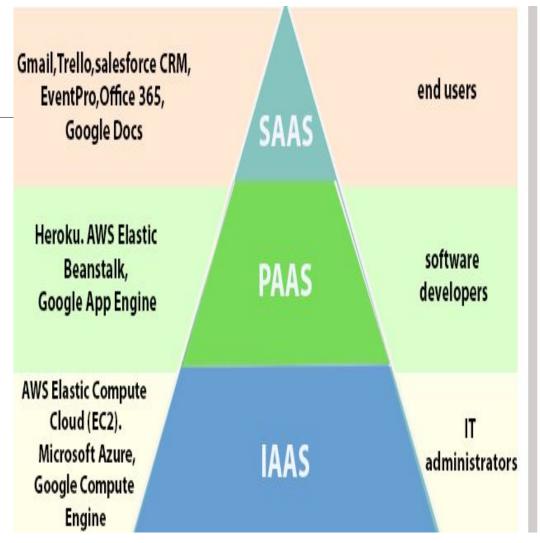


Types of Cloud Services

Infrastructure as a Service (laaS): In laaS, we can rent IT infrastructures like servers and virtual machines (VMs), storage, networks, operating systems from a cloud service vendor. We can create VM running Windows or Linux and install anything we want on it. Using laaS, we don't need to care about the hardware or virtualization software, but other than that, we do have to manage everything else. Using laaS, we get maximum flexibility, but still, we need to put more effort into maintenance.

Platform as a Service (PaaS): This service provides an on-demand environment for developing, testing, delivering, and managing software applications. The developer is responsible for the application, and the PaaS vendor provides the ability to deploy and run it. Using PaaS, the flexibility gets reduce, but the management of the environment is taken care of by the cloud vendors.

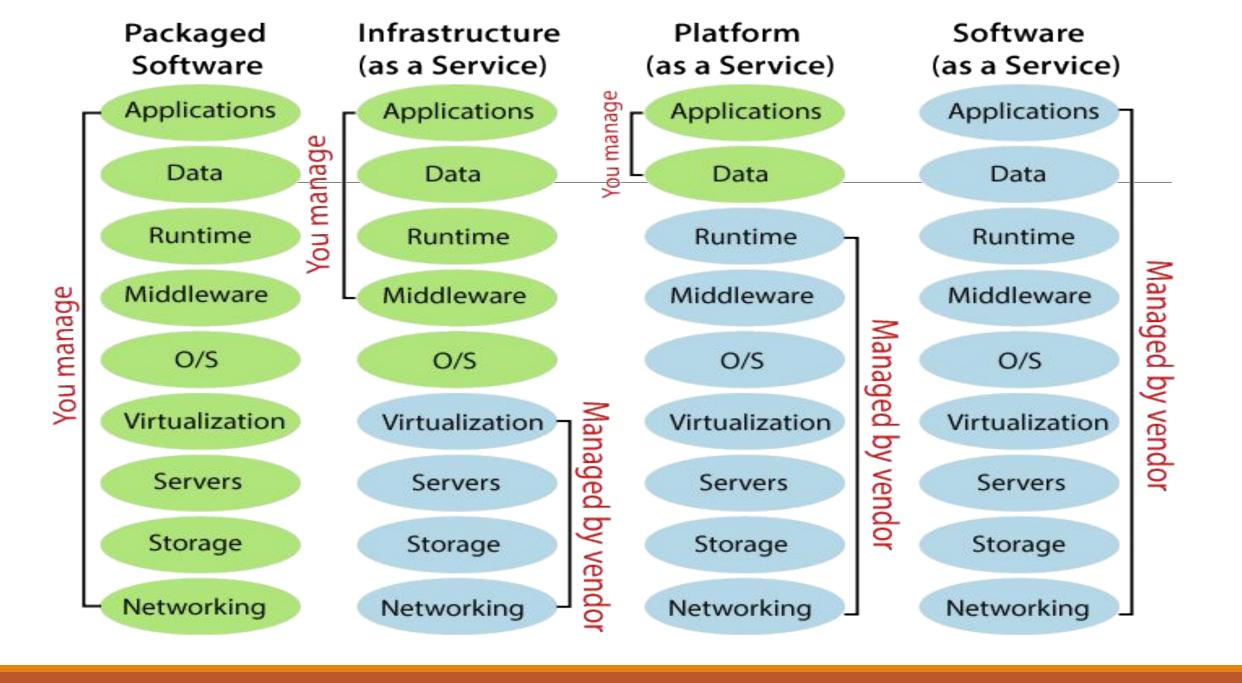
Software as a Service (SaaS): It provides a centrally hosted and managed software services to the end-users. It delivers software over the internet, on-demand, and typically on a subscription basis. E.g., Microsoft One Drive, Dropbox, WordPress, Office 365, and Amazon Kindle. SaaS is used to minimize the operational cost to the maximum extent.



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Cloud Computing Architecture

- ☐Cloud computing architecture is divided into the following two parts -
- Front End
- Back End

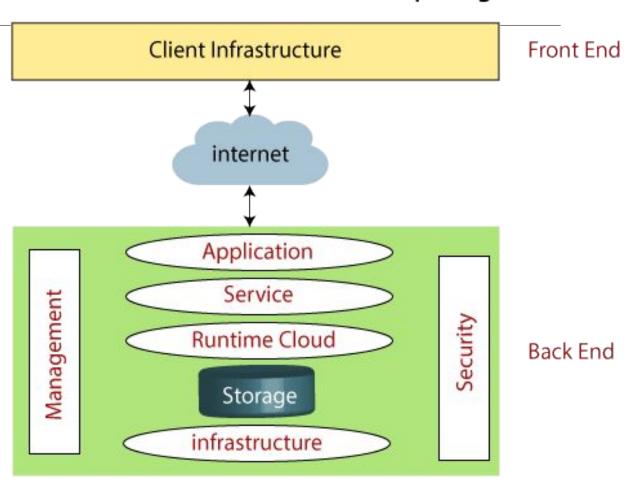
Front End

The front end is used by the client. It contains client-side interfaces and applications that are required to access the cloud computing platforms. The front end includes web servers (including Chrome, Firefox, internet explorer, etc.), thin & fat clients, tablets, and mobile devices.

Back End

The back end is used by the service provider. It manages all the resources that are required to provide cloud computing services. It includes a huge amount of data storage, security mechanism, virtual machines, deploying models, servers, traffic control mechanisms, etc.

Architecture of Cloud Computing



Architecture

There are the following components of cloud computing architecture -

1. Client Infrastructure

Client Infrastructure is a Front end component. It provides GUI (Graphical User Interface) to interact with the cloud.

2. Application

The application may be any software or platform that a client wants to access.

3. Service

A Cloud Services manages that which type of service you access according to the client's requirement.

Cloud computing offers the following three type of services:

i. Software as a Service (SaaS) – It is also known as cloud application services. Mostly, SaaS applications run directly through the web browser means we do not require to download and install these applications. Some important example of SaaS is given below –

Example: Google Apps, Salesforce Dropbox, Slack, Hubspot, Cisco WebEx.

ii. Platform as a Service (PaaS) – It is also known as cloud platform services. It is quite similar to SaaS, but the difference is that PaaS provides a platform for software creation, but using SaaS, we can access software over the internet without the need of any platform.

Example: Windows Azure, Force.com, Magento Commerce Cloud, OpenShift.

iii. Infrastructure as a Service (laaS) – It is also known as cloud infrastructure services. It is responsible for managing applications data, middleware, and runtime environments.

Example: Amazon Web Services (AWS) EC2, Google Compute Engine (GCE), Cisco Metapod.

Components of Cloud Computing Architecture

4. Runtime Cloud

Runtime Cloud provides the execution and runtime environment to the virtual machines.

5. Storage

Storage is one of the most important components of cloud computing. It provides a huge amount of storage capacity in the cloud to store and manage data.

6. Infrastructure

It provides services on the **host level**, **application level**, and **network level**. Cloud infrastructure includes hardware and software components such as servers, storage, network devices, virtualization software, and other storage resources that are needed to support the cloud computing model.

7. Management

Management is used to manage components such as application, service, runtime cloud, storage, infrastructure, and other security issues in the backend and establish coordination between them.

8. Security

Security is an in-built back end component of cloud computing. It implements a security mechanism in the back end.

9. Internet

The Internet is medium through which front end and back end can interact and communicate with each other.

Infrastructure as a Service | laaS

- □ laas is also known as **Hardware as a Service (HaaS)**. It is one of the layers of the cloud computing platform. It allows customers to outsource their IT infrastructures such as servers, networking, processing, storage, virtual machines, and other resources. Customers access these resources on the Internet using a pay-as-per use model.
- □ laaS provider provides the following services -
 - **Compute:** Computing as a Service includes virtual central processing units and virtual main memory for the Vms that is provisioned to the end- users.
 - **Storage:** IaaS provider provides back-end storage for storing files.
 - Network: Network as a Service (NaaS) provides networking components such as routers, switches, and bridges for the Vms.
 - Load balancers: It provides load balancing capability at the infrastructure layer.



Advantages of laaS cloud computing layer

1. Shared infrastructure

laaS allows multiple users to share the same physical infrastructure.

2. Web access to the resources

laas allows IT users to access resources over the internet.

3. Pay-as-per-use model

laaS providers provide services based on the pay-as-per-use basis. The users are required to pay for what they have used.

4. Focus on the core business

laaS providers focus on the organization's core business rather than on IT infrastructure.

5. On-demand scalability

On-demand scalability is one of the biggest advantages of IaaS. Using IaaS, users do not worry about to upgrade software and troubleshoot the issues related to hardware components.

Disadvantages of IaaS cloud computing layer

Disadvantages of laaS cloud computing layer

1. Security

Security is one of the biggest issues in laaS. Most of the laaS providers are not able to provide 100% security.

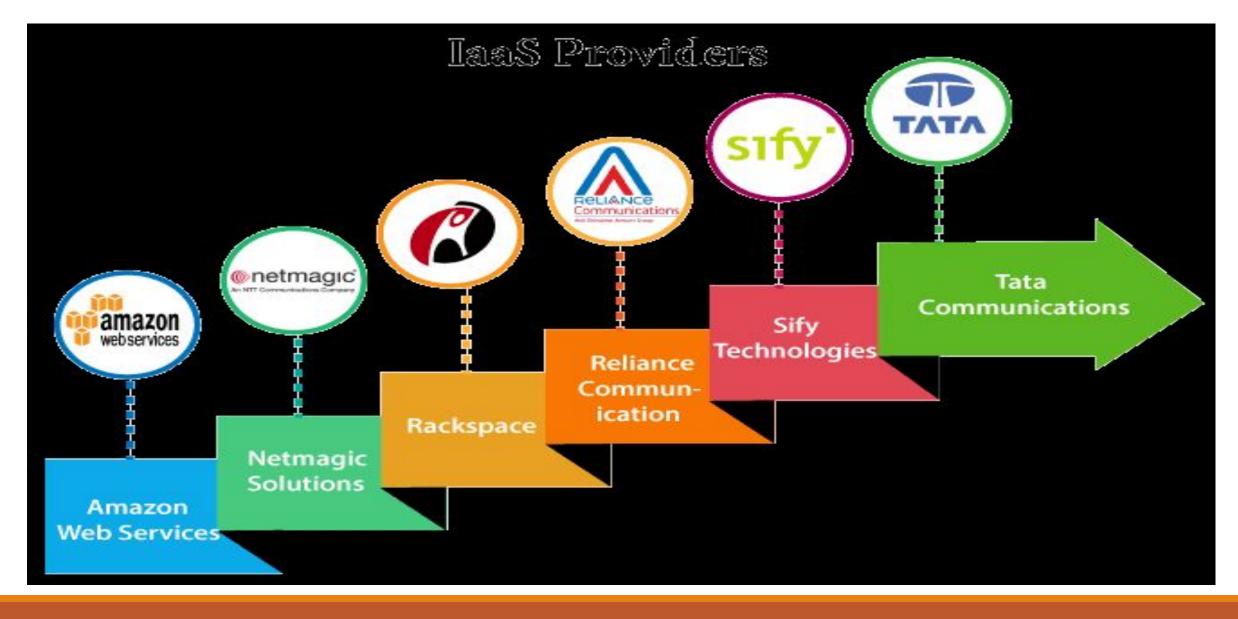
2. Maintenance & Upgrade

Although laaS service providers maintain the software, but they do not upgrade the software for some organizations.

3. Interoperability issues

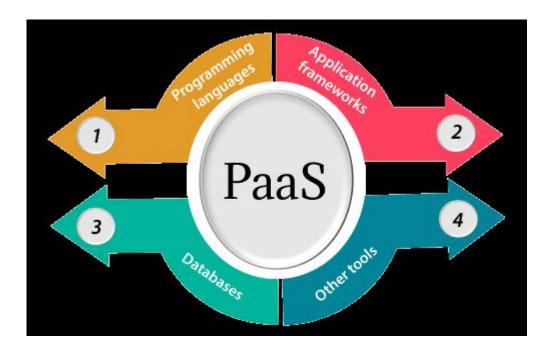
It is difficult to migrate VM from one laaS provider to the other, so the customers might face problem related to vendor lock-in.

platform



Platform as a Service | PaaS

- □ Platform as a Service (PaaS) provides a runtime environment. It allows programmers to easily create, test, run, and deploy web applications. You can purchase these applications from a cloud service provider on a pay-as-per use basis and access them using the Internet connection. In PaaS, back end scalability is managed by the cloud service provider, so end- users do not need to worry about managing the infrastructure.
- □ PaaS includes infrastructure (servers, storage, and networking) and platform (middleware, development tools, database management systems, business intelligence, and more) to support the web application life cycle.
- ☐ Example: Google App Engine, Force.com, Joyent, Azure.



1. Programming languages

PaaS providers provide various programming languages for the developers to develop the applications. Some popular programming languages provided by PaaS providers are Java, PHP, Ruby, Perl, and Go.

2. Application frameworks

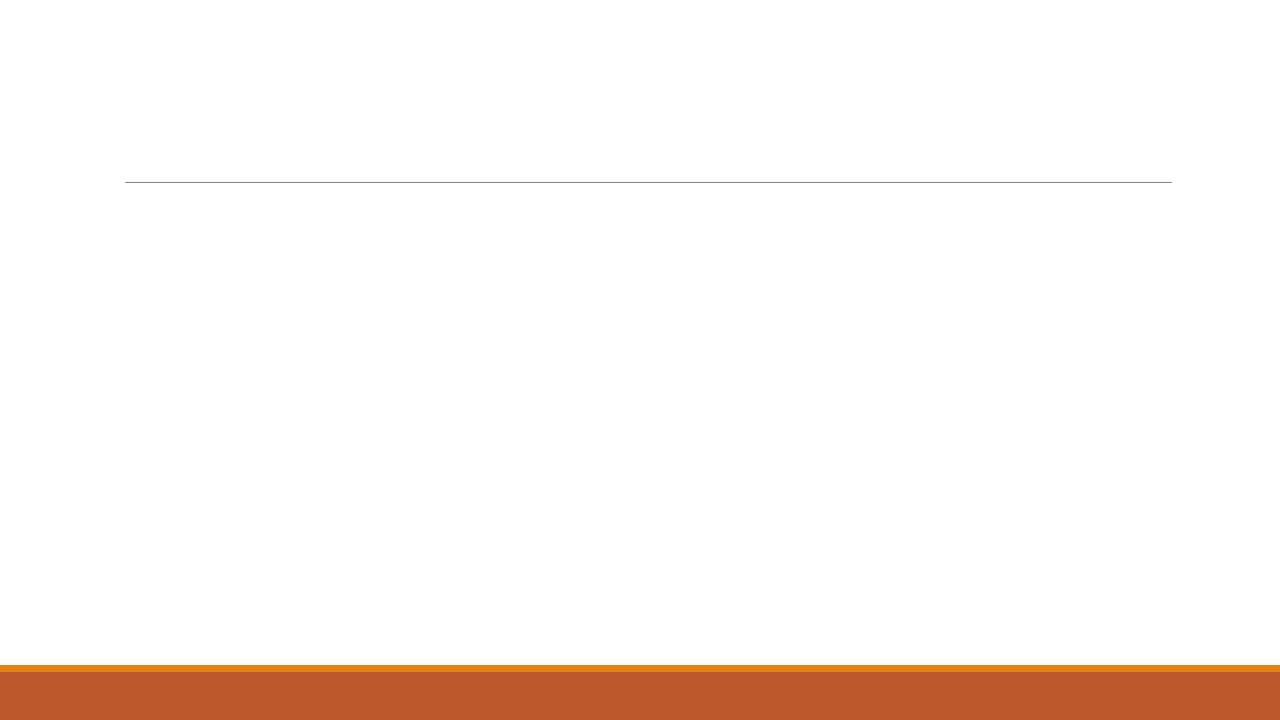
PaaS providers provide application frameworks to easily understand the application development. Some popular application frameworks provided by PaaS providers are Node.js, Drupal, Joomla, WordPress, Spring, Play, Rack, and Zend.

3. Databases

PaaS providers provide various databases such as ClearDB, PostgreSQL, MongoDB, and Redis to communicate with the applications.

4. Other tools

PaaS providers provide various other tools that are required to develop, test, and deploy the applications.



There are the following advantages of PaaS -

1) Simplified Development

PaaS allows developers to focus on development and innovation without worrying about infrastructure management.

2) Lower risk

No need for up-front investment in hardware and software. Developers only need a PC and an internet connection to start building applications.

3) Prebuilt business functionality

Some PaaS vendors also provide already defined business functionality so that users can avoid building everything from very scratch and hence can directly start the projects only.

4) Instant community

PaaS vendors frequently provide online communities where the developer can get the ideas to share experiences and seek advice from others.

5) Scalability

Applications deployed can scale from one to thousands of users without any changes to the applications.

Disadvantages of PaaS cloud computing layer

1) Vendor lock-in

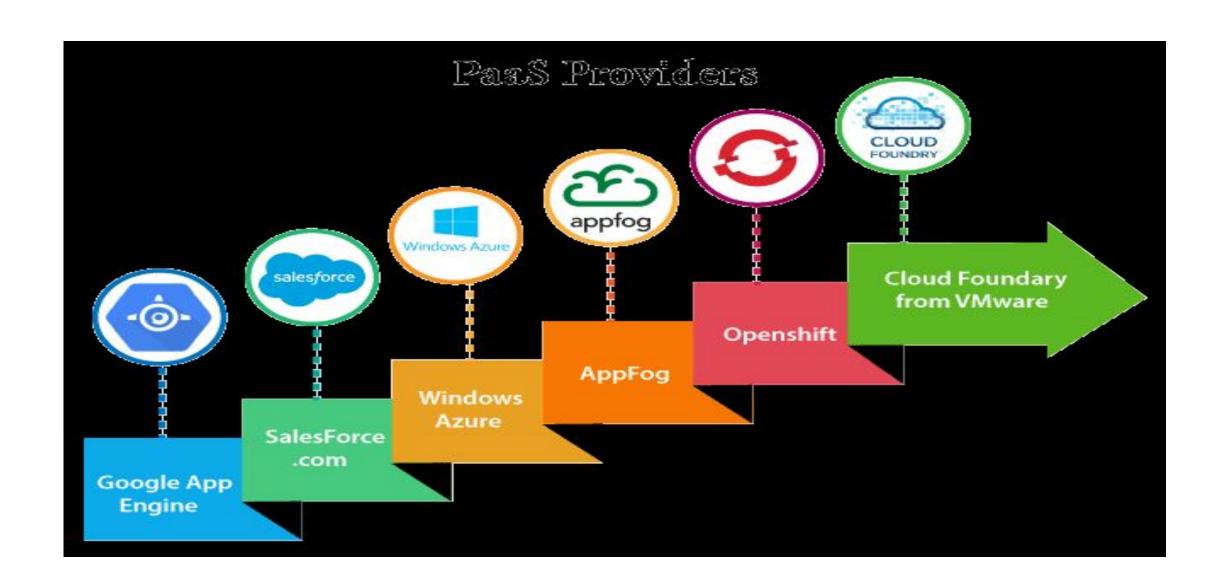
One has to write the applications according to the platform provided by the PaaS vendor, so the migration of an application to another PaaS vendor would be a problem.

2) Data Privacy

Corporate data, whether it can be critical or not, will be private, so if it is not located within the walls of the company, there can be a risk in terms of privacy of data.

3) Integration with the rest of the systems applications

It may happen that some applications are local, and some are in the cloud. So there will be chances of increased complexity when we want to use data which in the cloud with the local data.



Software as a Service | SaaS

SaaS is also known as "On-Demand Software". It is a software distribution model in which services are hosted by a cloud service provider. These services are available to end-users over the internet so, the end-users do not need to install any software on their devices to access these services.

There are the following services provided by SaaS providers -

Business Services - SaaS Provider provides various business services to start-up the business. The SaaS business services include **ERP** (Enterprise Resource Planning), **CRM** (Customer Relationship Management), **billing**, and **sales**.

Document Management - SaaS document management is a software application offered by a third party (SaaS providers) to create, manage, and track electronic documents.

Example: Slack, Samepage, Box, and Zoho Forms.

Social Networks - As we all know, social networking sites are used by the general public, so social networking service providers use SaaS for their convenience and handle the general public's information.

Mail Services - To handle the unpredictable number of users and load on e-mail services, many e-mail providers offering their services using SaaS.



Advantages of SaaS cloud computing layer

) SaaS is easy to buy

SaaS pricing is based on a monthly fee or annual fee subscription, so it allows organizations to access business functionality at a low cost, which is less than licensed applications.

Unlike traditional software, which is sold as a licensed based with an up-front cost (and often an optional ongoing support fee), SaaS providers are generally pricing the applications using a subscription fee, most commonly a monthly or annually fee.

2. One to Many

SaaS services are offered as a one-to-many model means a single instance of the application is shared by multiple users.

3. Less hardware required for SaaS

The software is hosted remotely, so organizations do not need to invest in additional hardware.

4. Low maintenance required for SaaS

Software as a service removes the need for installation, set-up, and daily maintenance for the organizations. The initial set-up cost for SaaS is typically less than the enterprise software. SaaS vendors are pricing their applications based on some usage parameters, such as a number of users using the application. So SaaS does easy to monitor and automatic updates.

5. No special software or hardware versions required

All users will have the same version of the software and typically access it through the web browser. SaaS reduces IT support costs by outsourcing hardware and software maintenance and support to the laaS provider.

6. Multidevice support

SaaS services can be accessed from any device such as desktops, laptops, tablets, phones, and thin clients.

7. API Integration

SaaS services easily integrate with other software or services through standard APIs.

8. No client-side installation

SaaS services are accessed directly from the service provider using the internet connection, so do not need to require any software installation.

Disadvantages of SaaS cloud computing layer

1) Security

Actually, data is stored in the cloud, so security may be an issue for some users. However, cloud computing is not more secure than in-house deployment.

2) Latency issue

Since data and applications are stored in the cloud at a variable distance from the end-user, there is a possibility that there may be greater latency when interacting with the application compared to local deployment. Therefore, the SaaS model is not suitable for applications whose demand response time is in milliseconds.

3) Total Dependency on Internet

Without an internet connection, most SaaS applications are not usable.

4) Switching between SaaS vendors is difficult

Switching SaaS vendors involves the difficult and slow task of transferring the very large data files over the internet and then converting and importing them into another SaaS also.

