# Make an appointment

* Hello! (Приветствует)
* (Спрашивает, с кем разговаривает) It’s Pavel from IT company “Innovations”. (Говорит, что хочет встретиться и рассказать о проекте)
* What is your project about? (Рассказывает о чём проект)
* Why did you come to me with this idea? (Рассказывает, почему именно ко мне пришёл с этой идей)
* It’s interesting. When do you want to meet me? (Спрашивает, свободен ли я в понедельник)
* Let me see. It is going to be difficult. I am afraid I cannot on Monday. (Спрашивает, когда я свободен)
* On Friday I will have free time from 1 to 3 pm. (Спрашивает, где мы можем встретиться)
* We can meet at my office or go to a cafe. What do you choose? (Говорит, что в офисе и спрашивает, где он находится)
* The address of our office is Kollontai St., 3. (Спрашивает, как пройти охрану)
* You need to get a pass. (Спрашивает, где получить пропуск)
* You will need to go to the security and register. (Спрашивает, может ли его кто-то встретить)
* I can send you a secretary. (Соглашается)
* Okay, then we'll meet on Friday from 1 to 3 pm in my office. Anything else? (Подтверждает, что согласен)
* Goodbye! Have a good day! (Прощается)

# Order

G: “take the phone” Hello, you called in … What can I help you?

M: Hello! I want to buy a TV. What can you offer me?

G: Ok. We have a lot of different TV in our store. Which TV model would you prefer?

M: Let me think. I don’t really understand them.

G: Then I can help with the choice. Do you need a big or small diagonal of screen?

M: I want a TV in the living room, so I would like a bigger size.

G: How much do you want to spend?

M: I am ready to spend no more than 300 dollars.

G: We have three models that suit you for 250, 270 and 300 dollars.

M: What do you think will be the most profitable in terms of price-quality ratio?

G: The 300-dollar model has an excellent high-resolution matrix. Two other televisions have similar characteristics, the difference is only in price.

M: It is important for me that there is good image quality, so I will take TV for 300 dollars.

G: Will you pick up the TV from our store? Or do you want us to deliver it to you?

M: I would prefer the delivery.

G: Could you tell me your address?

M: Nevsky Av., 6, apartment 89. Is it possible to pay by credit card?

G: Unfortunately, only cash payment is possible upon delivery.

M: OK. Can you dispatch them at once?

G: I’m afraid there’s a three-days delivery time. We will be able to deliver TV to you on Friday from 3 to 6 pm. And it will cost 15 dollars. Will it suit you?

M: Yes, it will.

G: Do you have any questions?

M: No. Thank you.

G: Thank you for the order. Have a nice day!

M: Goodbye!