Raksha Singhal

Process-driven data analyst with 2.5+ years' at Zensar Technologies. Proven track record of issues, this leads to achieve **80% of target**. Special skills lie in predictive analytics and data visualization using **Tableau/Power BI**. Works well independently, quick learner with good communication skills. Keen to build on these skills in an exciting new role.

✉ singhal.raksha6@gmail.com

📱 +91 7972307788

📍 Agra, Uttar Pradesh, India

in linkedin.com/in/raksha-singhal-743866193

WORK EXPERIENCE

Technical Specialist
Zensar Technologies

09/2021 - 03/2024   *Pune, India*

Achievements/Tasks

- Leveraged **SQL** queries to extract data and shared the useful information by analyzing. Utilized advanced **analytics/visualization** to understand the trend.
- Provided technical support for existing reports, dashboards or other tools which helps to **resolve 65%** of issue occurrence.
- Performed root cause analysis on recurring issues, implementing long-term resolutions to prevent recurrence which leads to **resolve 70%** of the issue.
- Worked well in a team setting, providing support and guidance.
- Acquired in-depth knowledge of data entry, analysis, and reporting while leading a project with renowned **Bank of South Africa**, enhancing team collaboration and boosting data processing **speed by 30%**.
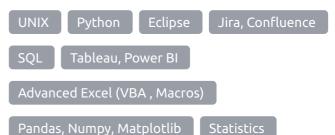
EDUCATION

Bachelor's of Engineering
Cummins college of Engineering for women, Nagpur

06/2017 - 07/2024

Certificates
SQL, EXCEL, TABLEAU, POWER BI, PYTHON AND SQL FOR DATA SCIENCE

SKILLS

UNIX Python Eclipse Jira, Confluence

SQL Tableau, Power BI

Advanced Excel (VBA , Macros)

Pandas, Numpy, Matplotlib Statistics

PERSONAL PROJECTS

Grocery Store Data Analysis(using Excel)
- Build a dashboard using Excel) Able to achieve the analysis and suggested to the give some discounts to increase the sales.

Sales-Budget Analysis (using Power BI)
- This comprehensive dashboard offers insights into sales and Budget, top customer and products.

Sales Performance – Report (using Power BI)
- Create a comprehensive sales performance report by that able to understand the trends & created forecast

HR Dashboard (Using Tableau)
- By the dashboard able to understand to improve the performance and retention also suggest to start hiring new age group people.