

# Raksha Singhal, Data Analyst

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## **Profile**

2.5+ years experienced IT professional driven by the roles that will leverage my strength in Data Analysis. Adept at receiving and monitoring data from multiple data streams, including Access, SQL, and Excel data sources. Works well independently, quick learner with good communication skills.

## **Professional Experience**

### **Technical Specialist, Zensar Technologies**

09/2021 – 05/2024 | Pune, India

- Gained extensive knowledge in data entry, analysis and reporting. Skilled at working independently and collaboratively in a team with Standard Bank of South Africa, this was my project.
- Leveraged SQL queries to extract data and shared the useful information by analyzing. Utilized advanced analytics/visualization to manipulate large volumes of structured and unstructured data sets.
- Provided technical support for existing reports, dashboards or other tools. Worked well in a team setting, providing support and guidance.
- Performed root cause analysis on recurring issues, implementing long-term resolutions to prevent recurrence.

## **Skills**

UNIX

Jira, Confluence

Tableau

Statistics

Advanced Excel (VBA, Macros)

Numpy

Eclipse

SQL

Python

Power BI

Pandas

Matplotlib

## Certificates

- SQL
- EXCEL
- TABLEAU
- POWER BI
- PYTHON AND SQL FOR DATA SCIENCE

## Projects

- **Grocery Store Data Analysis (Build a dashboard using Excel)**  
Able to achieve the analysis of the store like purchasing number via states, male and female sales ratio and other observations
- **Music Store Data Analysis (using SQL)**  
Analyze the music playlist database, examine the dataset with SQL and helped to understand business growth.
- **Sales-Budget Analysis (using Power BI)**  
This comprehensive dashboard offers insights into sales and Budget, top customer and products.
- **HR Dashboard (Using Tableau)**  
Helps an organization to improve performance and improve retention by creating a dashboard.
- **Sales Performance – Report (using Power BI)**  
Create a comprehensive sales performance report by that able to understand the trends & created forecast

## Education

### **BACHELOR OF ENGINEERING,**

Cummins College of Engineering for Women  
2017 – 2021 | Nagpur, India

### **12th**

St. Paul Junior College  
2016 – 2017 | Nagpur, India