

Alan Ocon

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Objective:

Detail-oriented individual with a strong foundation in food safety and customer service seeking a career transition into software development. Highly motivated with transferable skills in critical thinking, problem-solving, and teamwork. Eager to contribute to the development of innovative software solutions.

Special Skills:

- Bilingual in Spanish
- Microsoft Office
- Database experience, (MySQL, SSMS, and Access)
- Good listening skills
- Troubleshooting/Debug
- Visual Studio/code
- Customer service
- C#, SQL, HTML, and JavaScript/TypeScript

Education

Animo Leadership High School Diploma (2010-08 - 2014-06)

Graduated with 3.8 GPA & Awarded Honor Roll

El Camino College Associate of Arts: Biology (2014-07 - 2019-08)

Graduated from El Camino completed GE and Majored in Biology

El Camino College Computer and Information Sciences (2021-02 – Current)

Continuing education in CIS & and dean's list for multiple semesters in a row

Work Experience:

Food Service Worker Cashier (Areas)

- Maintaining food safety guidelines and avoiding cross-contamination requires attention to detail, which is also important in software development for catching errors and ensuring high-quality code.
- Delivering exceptional customer service and responding to customer concerns with friendly and knowledgeable support demonstrates strong interpersonal skills, which are important in a software development role that involves collaborating with team members and interacting with clients.
- Performing various tasks in the food industry, including scheduling, inventory management, and financial reporting, demonstrates versatility and adaptability, which are important qualities in a software development role that may involve working on multiple projects and using different programming languages and tools.
- Mentoring new team members and managing sales, employees, and operations demonstrates leadership skills that can be useful in a software development role that involves leading a team or managing a project.
- Operating and maintaining equipment in the food industry, such as espresso machines and commercial coffee brewers, demonstrates technical skills that can be useful in a software development role that involves working with hardware or software tools.