

RALPH ROLAND DARIA GERVACIO

CONTACT

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SKILLS

- Strategic Planning
- Problem Solving
- Crisis Management
- Creative Thinking
- Data Analysis
- Adaptability to Change

TECHNICAL SKILLS

- Computer Hardware
 - Troubleshooting & Repair (Laptop/Desktop)
- Printer & Scanner Setup, Maintenance, and Troubleshooting
- Windows OS Installation, Configuration, and Optimization
- Driver Installation & System Updates
- Software Installation & Configuration
- Data Recovery (Photos, Videos, Documents)
- File Backup & Restoration
- Basic LAN Setup & Network Troubleshooting
- Router & Modem Configuration
- Malware Removal & Virus Protection
- Remote Support Tools (AnyDesk)



PROFILE

I am committed to continuous growth and learning, always seeking opportunities to expand my expertise in both software and hardware technologies. I approach each challenge with focus, dedication, and determination.



WORK EXPERIENCE

Computer Technician 2019-PRESENT Freelancer

- Performed laptop, desktop, printer, and scanner repair, cleaning, and preventive maintenance.
- Recovered lost or deleted photos, videos, and important files using data recovery tools.
- Installed and configured operating systems, drivers, and essential software applications.
- Set up and maintained basic local area networks (LAN) for homes and small offices.
- Provided on-site and remote troubleshooting support to ensure client satisfaction.

IT Capstone Consultant 2025-PRESENT Freelancer

- Guided and assisted students and clients in planning, developing, and implementing IT capstone projects.
- Provided end-to-end support, including system design, coding, debugging, deployment, and documentation.
- Delivered mentorship in software development best practices and project presentation preparation.

IT Support Intern FEBRUARY 2024-APRIL 2024 (486 HRS) Ospital Ng Imus (ONI)

- Delivered technical support and network maintenance across various environments.
- Handled support calls, fixed CCTV camera issues, and repaired LAN/wired connections from the network box.
- Assembled RJ45 LAN cables and ensured reliable connectivity.
- Assisted in installing and configuring network extenders to enhance signal coverage.
- Gained hands-on experience and basic knowledge in bizbox.
- Gained hands-on experience in troubleshooting hardware, basic networking, and structured cabling.



EDUCATION

Bachelor of Science in Information Technology 2020-2024 STI College Bacoor

Top 3 in I.T Capstone

TECHVOC: ICT - COMPUTER SYSTEM SERVICING NCII 2018-2020 Senior Highschool in Progressive

NC II Passer