Ralph Andrew C. Reyes

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TECHNICAL SKILLS

- **Languages**: PHP, JavaScript, HTML, CSS, *Framework*: ReactJS, *Version Control*: GitHub.
- **Hardware**: PC Assembly & Disassembly, Troubleshooting, Maintenance, Computer Literacy.
- **Software**: VS Code, MySQL WordPress/Shopify for Web Development.
- **Skill Summary**: Front End Web Development, IT Support, Technical Support, Software Testing.

PROFESSIONAL EXPERIENCE

IT SERVICE DESK   **October 2023 – Present**
Kaisa Consulting Company, Inc. – Quezon City, PH
- Provides first level of technical support and customer service to internal and external clients.
- Monitors Virtual Data Center using Zabbix and administering virtual machine.
- Install and reset passwords for Office 365 and SAP.
- Managing SDPlus ticketing system.

IT SUPPORT / WEB DEVELOPER INTERN (OJT)   **January 2023 – April 2023**
University of the East – Caloocan, PH – Basic Education Department
- Completed 480 hours of internship.
- Resolve hardware issues, maintain system units and peripherals.
- Tutored and instructed Senior High School students on their work immersion.
- Deployed a project called Web-based Queue System for the Basic Education Department.

WEB DEVELOPER
Freelance   **October 2021– November 2022**
- Developed an interface for a client in Canada that will display the services of the business using HTML and CSS and hosted via Bluehost.
- Developed a Shopify ecommerce website for a U.S. client with shogun plugin enhancements.

EDUCATION

College	**UNIVERSITY OF THE EAST CALOOCAN**
	Bachelor of Science in Information Technology
	June 2019 – July 2023
Senior High School	**UNIVERSITY OF THE EAST CALOOCAN**
	Accountancy, Business and Management Strand
	June 2017 – April 2019

CERTIFICATIONS

- Meta: Introduction to Front End Development - *https://shorturl.at/xDT12*
- Google: Technical Support Fundamentals - *https://shorturl.at/bcmIU*
- Huawei Certified ICT Associate: Cloud Computing - *ID: 010100802808858971991071*