



# STATE BANK OF INDIA

Central Recruitment and Promotion Department, Corporate Centre,  
Atlanta Building, 3<sup>rd</sup> Floor, Nariman Point, Mumbai - 400 021.

## CALL LETTER FOR THE ONLINE PRELIMINARY EXAMINATION FOR RECRUITMENT OF JUNIOR ASSOCIATES (CUSTOMER SUPPORT AND SALES)

ROLL NO./USER ID : 2401003146

PASSWORD : 21432559

NAME AND ADDRESS

MANISHAJACKULIN I  
NO 1 KAVIMANI STREET  
PERIYAR NAGAR  
PALLIKARANAI  
CHENNAI  
TAMILNADU  
600100

REGISTRATION NO. : 1840564266

VENUE CODE : 12053

VENUE OF EXAMINATION

ION DIGITAL ZONE IDZ  
KUNDRATHUR CHENNAI INSTITUTE  
OF TECHNOLOGY 2ND FLOOR ION  
DIGITAL ZONE SARATHY NAGAR  
KUNDRATHUR CHENNAI TN 600069

DATE OF EXAMINATION : 22/02/20 Saturday  
REPORTING TIME : 10:30 AM

AFFIX YOUR RECENT  
PASSPORT SIZE  
PHOTOGRAPH (4.5 CM X  
3.5 CM) WHICH SHOULD  
MATCH WITH THE ONE  
UPLOADED IN THE  
ONLINE APPLICATION.



Madam / Sir,

**RECRUITMENT OF JUNIOR ASSOCIATES (CUSTOMER  
SUPPORT AND SALES) IN STATE BANK OF INDIA  
(ADVERTISEMENT NO. CRPD/CR/2019-20/20)**

**Photograph affixed should match the uploaded photograph.  
In case of discrepancy, the uploaded photo only will be  
considered for identification purpose.**

With reference to your on-line application for the above recruitment, in response to our advertisement published in Employment News/Rozgar Samachar issue Dated 11 to 17 January, 2020 and posted on the Bank's website <https://www.sbi.co.in/careers> and <https://bank.sbi/careers>, please appear for the examination at your own expense on the date, time and venue mentioned above, subject to the terms and conditions given below. **Please bring this call letter with your photograph affixed thereon, photo identity proof in original and a photocopy - THIS IS ESSENTIAL.** Please hand over this call-letter and photocopy of photo identity proof duly stapled together to the invigilator. Please write your Roll. No. and Reg. No. on the photocopy of the photo ID Proof.

Left Thumb Impression (in the presence of the invigilator at the time of examination)	Candidate's Signature (To be signed in the presence of the invigilator at the time of examination)	Invigilator's Signature (Candidate's signature and left thumb impression obtained in my presence and photograph verified by me)

Yours faithfully,

Asst. Gen. Manager

Your signature should tally with the signature uploaded. In case of discrepancy, you will not be allowed for the examination.

**The examination will be conducted online. You must enter your User ID and Password, which are printed on this call letter, to enter the online exam site. Your name and other details will appear on the screen after login. Please verify and ensure correctness of these details. Disclosure of User ID & Password to 3rd party shall be at the risk & responsibility of the candidate. Please read the instructions given in the next page and also the information handout (acquaint yourself booklet) available in our website <https://www.sbi.co.in/careers> or <https://bank.sbi/careers> carefully.**

## INSTRUCTIONS

1. **Your admission to the examination is strictly provisional.** The mere fact that the call letter has been issued to you does not imply that your candidature has been accepted by the Bank or that the entries made by you in your on-line application for examination have been accepted by the Bank as true and correct. You may please note that the Bank will take up the verification of eligibility conditions i.e. age, educational qualifications, experience and status (i.e. Scheduled Castes/Scheduled Tribes/Other Backward Class/ Economically Weaker Section /Physically Challenged etc.) with reference to original documents only at pre joining document verification stage of candidates who are qualified in the examination on the basis of the marks obtained by them. You may therefore, please note that if at any stage, it is found that you do not satisfy the eligibility criteria as given in the Bank's advertisement, or the information furnished by you in the application is incorrect, your candidature is liable to be cancelled forthwith, with such further action as the Bank would like to take.
2. There will be negative marks for wrong answers in the objective tests. 1/4th of mark assigned for question will be deducted for each wrong answer. If a question is left blank, i.e. no answer is given by the candidate, there will be no negative marks for that question.
3. You should ascertain exact location of the venue well in advance of the date of examination.
4. **The candidates must reach the venue of examination by the time mentioned above. Please note that the candidate reporting 30 minutes after the reporting time will not be allowed in the examination hall nor shall a candidate be permitted to leave the examination hall till the time for the test is over and the test administrator has given permission to leave. The test will begin after completion of the formalities like checking of attendance, obtaining signature on the call letter and collection of call letters alongwith photo identity proof etc. The Bank will not be responsible for any delay or disruption in transport.**
5. The candidates must bring the call letter alongwith the photo identity proof (such as Passport/PAN Card/Driving License/Voter's Card/Bank Passbook with duly attested photograph/Identity Card issued by College or Institute/Identity Card issued by Gazetted Officer in the official letterhead in original/ Unique Identification Card (Aadhar) in original as well as a photocopy. **Please note that your name as appearing on the call letter (provided by you during the process of registration) should exactly match the name as appearing on the photo identity proof. Female candidates who have changed first/last/middle name post marriage must take special note of this. If there is any mismatch between the name indicated in the Call Letter and Photo Identity Proof you will not be allowed to appear for the exam. The photocopy of photo identity proof should be submitted along with the call letter, to the invigilators in the examination hall failing which he/she will not be permitted to appear for the test.** The candidate should also bring stationery such as pencils, eraser and a ball point pen with him/her to the examination hall.
6. Please note that if you adopt any unfair means or malpractice or commit any misconduct while appearing for the examination, your candidature is liable to be summarily cancelled; moreover you may be liable to penal action. The Bank would be analyzing the responses of a candidate with other appeared candidates to detect patterns of similarity. On the basis of such an analysis, if it is found that the responses have been shared and scores obtained are not genuine/valid, the Bank reserves the right to cancel his/her candidature.
7. Following items are not allowed inside the examination centre:-  
Any stationary item like textual material (printed or written), bits of papers, Geometry/Pencil Box, Plastic Pouch, Calculator, Scale, Writing Pad, Pen Drives, Log Table, Electronic Pen/Scanner, Any communication device like Mobile Phone, Bluetooth, Earphones, Microphone, Pager, Health Band etc. Other items like Goggles, Handbags, Hair-pin, Hair-band, Belt, Cap, Any watch/Wrist Watch, Camera, Any metallic item, Any eatable item opened or packed, water bottle, Any other item which could be used for unfair means for hiding communication devices like camera, blue tooth devices etc. All ornaments like Ring, Earrings, Nose-pin, Chain/Necklace, Pendants, Badge, brooch etc. shall be thoroughly checked.
8. In order to save time on frisking the candidates are advised to follow the following dress code:
  - light clothes which cannot be used for hiding any instruments or communication devices.
  - half sleeves but not having big buttons or any badge, brooches etc. which could be used to hide the communication device, blue tooth, camera, etc.
  - slippers, sandals and not the shoes.However, candidates coming in customary/ religious dresses should report at the centre at least 10 minute prior to reporting time for proper frisking.
9. You should strictly comply with the directions given to you by the test administrator/invigilator. If any candidate is found disregarding these directions he/she will be liable to be debarred from the test.
10. **Use of books, notebooks, calculators, cell phones etc. is not permitted in this examination. Cell Phones, pagers, calculators or any such devices are not allowed inside the premises of the examination. Candidates are advised in their own interest not to bring any of the banned items including cell phones to the examination venue, as arrangement for their safekeeping cannot be assured. Any candidate found resorting to any unfair means including giving/receiving help to/from any candidate during the test will be disqualified. (The candidate should be vigilant to ensure that no other candidate is able to copy from his/her answers).**
11. Anyone found to be disclosing, publishing reproducing, transmitting, storing or facilitating transmission and storage of test contents in any form or any information therein in whole or part thereof or by any means verbal or written, electronic or mechanical or taking away the papers supplied in the examination hall or found to be in unauthorised possession of test content is likely to be prosecuted.
12. **An Acquaint Yourself booklet giving information about the type of test you will be taking is available on the Bank's website. Please download the booklet and study it carefully.**
13. The candidate will have to affix his/her signature and left thumb impression, in the space provided, in the presence of the Invigilator.
14. **Please note that a candidate is allowed to appear only once for the examination. Multiple appearances will result in cancellation of candidature. In case more than one call letter has been generated, candidates are advised to appear for only against the last successful registration on the date and at the time mentioned on the respective call letter. All other call letters are to be surrendered.**
15. Guidelines and Declaration Form for PWD candidates using the services of a Scribe can be downloaded from Bank's website.

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