Resume

Sridevi Muthukumar

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Experience Summary

I have 3 years of experience in BI - MicroStrategy.

As part of my assignment, I have been working as a **Business Intelligent Analyst**: Administration, Production support, Enhancements, Automation in MicroStrategy Suite (Developer, Narrowcast,

In**telligence Server, Web, Desktop,** System Manager, Command Manager, Object manager, Integrity manager, Enterprise manager & Platform analytics).

Heading a team of 3 following SDLC and ITIL Framework with Agile Methodology.

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| Education |
| * Master of Computer Application from Madras University IDE, Chennai, India (Pursuing) * Bachelor of Computer Science from M.O.P Vaishnav College for women, Chennai, India - **89%** * HSC Muruga DhanushKodi Girl’s Higher Secondary School, Chennai, India – **92%** * SSLC Muruga DhanushKodi Girl’s Higher Secondary School, Chennai, India – **98%** |

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| Technical Skills | |
| **BI Technology/Languages** | MicroStrategy Suite 2019&2021, Power BI, Core Java/J2EE, |
| **Database** | MySQL, Oracle, Netezza, |
| **Cloud Technology** | Git Hub, Microsoft Azure |
| **Tools** | Tidal, Rapid Miner, Service now, Splunk |

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| Cognizant Technology Solutions | |
| **Project** | PetSmart |
| **Duration** | 2.6 years (October 2019 – Till Date) |
| **Tools/Technology** | Micro Strategy, Developer, Narrowcast, Object Manager, Command Manager.  System Manager, Web, Enterprise Manager, Platform Analytics, Tidal  , Netezza, Service now. |
| **Project Abstract** | PetSmart Inc. is an American retail chain operating in the US and Canada that is engaged in the sales of pet animal product and salon services and hotel. Reporting done at different levels across the hierarchy to know the sales and transactions, multiple metrics at their corresponding levels around 3000+ retail outlets & DC that helps the business in better decision Making. |
| **Roles &**  **Responsibility** | * Requirements Gathering, Analysis, Acting as liaison between client/business & Development Team. * Created public objects like Filters, Metrics, Prompts, Intelligent cubes, Reports, Dashboards and Dossiers. * Writing optimized SQL queries for analysis and closely worked with ETL. * Created Narrowcast objects Information Objects, Document Objects, Schedules, Subscription sets, and Service to deliver reports to business users. * Widely worked on Narrowcast metadata, Command manager, * Designing and Enhancement of the Reports as per the business. expectation & fixing the existing report in case of any breakage. * Manage the Problem, Incident, Task request tickets and resolve it within the specified SLA. * User Creation and Access management. * Object Migration across environments. * Extensively worked in Enterprise manager & Platform Analytics project to design dossier & report as per the requirement. * ODBC connection, database Instance and Respective properties. * Troubleshooting logs, Server activity and SSL renewal. * Taking part of daily standup, WSR, MSR, Audit & Critical Client Discussion. |
| **Highlights** | * Headed Team of 3 in offshore and handled critical situation Efficiently. * Implemented multiple automations using system manager to reduce manual effort (Batch load process, Sequential Cubes & Datamart publish). * Worked on multiple enhancement as a part of JIRA (Set up trigger process   for NCAST service in DataMart reports using TIDAL, tuning existing report objects, Developed attractive reports & Dossiers for ease understanding). |

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| Cognizant Technology Solutions | |
| **Training** | JAVA, SQL | |
| **Duration** | 2 Months (July 2019 – September 2019) | |
| **Technology** | Java, SQL, Servlet, JDBC, HTML, CSS, | |
| **Project Abstract** | Trained in Java Domain and SQL Domain  Developed a Dynamic and reactive web application using the following technologies. | |

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| Certifications |
| * Completed the ‘The Complete Splunk Beginner’ - Udemy. * Completed the ‘Informatica power center 9’ - Udemy. * Completed the ‘Business Intelligence with Micro strategy Analytics’- Udemy. * Completed the ‘Basics – MS Power BI ‘– Udemy. * Completed the SQL Course – Intermediate level in Cognizant Academy. * Completed the Core Java Course – Intermediate Level in Cognizant Academy. |

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| Personal Projects and Internships |
| * Project on Data Analysis and Survey about Online Shopping website with data mining algorithms. * Worked as Intern (Recruiter & Frontend Developer) in work freak consultancy. |

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| Achievements |
| * Received ‘TOP PERFORMER – P&R’ of the year award at Cognizant Technology Solutions 2019. * Received ‘Excellence Award’ of the Quarter at Cognizant Technology Solutions 2020. * Awarded as the ‘University Rank Holder’ 2018-19. * Awarded as the ‘Best Outgoing Student -2016 in Sports’ in school. |

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| Co-Curricular Activities |
| * Participated in the third International Computing and IT workshop -2017and 2019. * Played State-level tournaments in Cricket (SGFI) and Shuttle badminton. * Organized and Headed sports and cultural events in school and college. |

**DECLARATION:**

I hereby declare that the information furnished above is true to the best of my knowledge.

Place : Chennai Yours’s truly,

Date : 01/03/2022 Sridevi Muthukumar