My Bill Summary for February 2024

www.virginmedia.ie Freephone1908

Virgin Media Ireland Limited Macken House, 39/40 Mayor Street Upper,

Dublin 1, D01 C9W8 Registered in Ireland

Company Registration No. 435668 VAT Number: IE9661858K

BIC AIBKIE2D

IBAN IE62 AIBK 9312 6802 0213 87

MR HEMANTH AND HARIKRISHNA Murukutla RAMASETTY APARTMENT 51 SAINT JAMES'S COURT MOUNT BROWN DUBLIN 8

Account Number 84775611

Bill Issue Date 14 Feb 2024

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Summary of Charges

Before this bill	Amount
Balance brought forward	0.00
This month's charges	
Your Virgin Media service charges (see page 3)	101.99

Total amount due

This period's total

€101.99

101.99

We'll collect your payment on 28 Feb 2024

The total shown will be charged direct to your bank account as per your Direct Debit Instructions.

Failure to pay your account in full may result in loss of service. Re-activation of your service could take up to 7 days and will incur a fee.

Paying your bill

Direct Debit: This is the hassle-free way to pay your bills. It's simple to set up - just go to www.virginmedia.ie/myvirginmedia and follow the instructions, or complete the mandate below.

Debit Card/Credit Card: To instantly make a payment online, have your account number and bank details to hand and go to www.virginmedia.ie/myvirginmedia. Then all you have to do is log in and select the 'Make a Payment' button. You can also call our automated telephone service on 1908 and select option 1 for card payments.

Bank: You can make a payment at an ATM, through your bank account online, or with phone banking.

eBilling: Sign up for paperless bills with eBilling to view and pay your bills online. Simply go to www.virginmedia.ie/myvirginmedia and follow the instructions to register for My Virgin Media.

Cancelling Your Account: If you cancel services within the Minimum Period as set out in your contract a cancellation fee will be applied. If you do wish to cancel your service, you must give us 30 days notice in writing and you remain liable for your services until such time as acceptable official notification is received by us. Please speak to a member of our Customer Care team who will advise you of your options.

How to Contact Us: Our aim is to provide all of our customers with a quality customer care service. If you have any questions visit the help section on www.virginmedia.ie where you will find lots of useful information. If you need more specific information you can go to the support pages, or you can call us and we will be happy to assist you.

For Sales: to upgrade or make changes, go online or call 1800 940 324. Lines are open 9am-6pm, Monday to Friday.

For Moving Home: Complete the 'Moving Home' online contact form or call 1800 940 050. Lines are open 9am-6pm, Monday to Saturday.

For Technical Support: You will find extensive information and answers to frequently asked questions online at www.virginmedia.ie or call Freephone 1908. Lines are open 9am-6pm, Monday to Saturday including Bank Holidays.

For Customer Care: You will find extensive information and answers to frequently asked questions online at www.virginmedia.ie or call Freephone 1908. Lines are open 9am-6pm. Monday to Saturday.

For Billing and Account Services: You will find extensive information and answers to frequently asked questions online at www.virginmedia.ie or call Freephone 1908. Lines are open 9am - 6pm, Monday to Friday.

To be completed by Virgin Media/For Office Use Only

Unique Mandate Reference (UMR):

SEPA Direct Debit Mandate

Name of Creditor: Virgin Media Ireland Limited

Address of Creditor: Macken House, 39/40 Mayor Street Upper, Dublin 1, D01C9W8

Creditor Identifer: IE42SDD992847

By signing this mandate, you authorise Virgin Media to send instructions to your bank to debit your account in accordance with the instruction from Virgin Media. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.

Please complete all fields marked *		
Bank Account to be debited:	Type of Payment: 🗸 Recurrent	
*IBAN:		
*1st Customer Name:	Customer Address:	
2nd Customer Name:		
*Signature 1:	Signature 2:	
*Date: Please complete and return this mandate to Virgin Media (the Creditor)	*Date:	
For Information Purposes Only		
Virgin Media Customer Account Number:	Customer Contact number:	Airuin media
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The amounts are variable and may be debited on various dates in accordance with your billing frequency,

Bill Details for February 2024 Account number 84775611 | Bill number 226376192 | Bill date 14 Feb 2024 | Page 3 of 3



YOUR VIRGIN MEDIA SERVICE CHARGES

☐ TELEVISION		
Description	Dates	Amount
Virgin Media Bigger TV	8 Feb - 7 Mar 2024	37.00
Total for Television service charges		37.00

⊕ BROADBAND		
Description	Dates	Amount
1Gb Broadband	18 Jan - 17 Feb 2024	80.00
Total for Broadband service charges		80.00

SAVINGS AND DISCOUNTS		
Description	Dates	Amount
Loyalty offer - 15 euro off Broadband for 12 Months	18 Jan - 17 Feb 2024	-15.01
Total for Savings And Discounts		-15.01

Your total Virgin Media service charges	€101.99
Tour total virgin media service charges	C101.33