RAM KUMAR MALLAH

System Admin| Com. Hardware | Network

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Summary

With over 9 months of experience in hardware and network engineer with a strong background in installing, maintaining, and troubleshooting hardware and network systems. Skilled in ensuring reliable connectivity, optimizing performance, and supporting IT infrastructure.

EXPERIENCE

System Admin | Com. Hardware | Network

Tops Technologies

08/2024 - 06/2025

Office Work

• Gained 100% hands-on experience in assembling and repairing computers, installing operating systems, setting up virtual machines, and solving hardware and network issues with over 80% success rate in lab-based scenarios.

EDUCATION

10Th +2 in Computer Science

Kalika Manavgnyan Secondary

- Coursework: Operating Systems, Computer hardware, and Network, Virtualizations, Computer Hardware and Network Troubleshooting, Researching Tools and Learning New Technologies.
- **Projects:** Build Network Master lab in GNS3 and Cisco Pocket Tracer using like: SWITCHING, ROUTING and ipv4 and ipv6, ACLS, VLANS, DNS, DHCP, NAT, SSH and Remote Management, TELNET, STP, NETFLOW, NTP, Switch Port Security, BGP, OSPF, RIP1 and 2, EIGRP, VPN, FHRP, Automation and Programming, Network Troubleshooting Tools and Commands, IP Subnetting || Computer Hardware Assemble and Dissemble and System Troubleshooting and Computer Hardware Troubleshooting

SKILLS

System Admin Com.Hardware N+ and CCNA Windows Server Problem Solving Com.H/W and N/W Troubleshooting

Virtualizations

Training / Courses

Cyber Security -- Pursuing from tops technology

INTERESTS

Learning new technologies Solving strategic problems Troubleshooting technical problems Playing Cricket Riding

LANGUAGES

Hindi Nepali English

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