



# KRISHNA REDDY LOKA

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## SUMMARY

I am an energetic, ambitious person who applies myself to all tasks that I undertake. Graduated from Central Queensland University with a Master of Information Technology degree. I am willing to extend my skills by accepting challenges from outside of the box. I am excellent in working in a team to achieve goals and objectives on time and budget. I like coding as I feel it is a tool for creating new world and I would like to bring my ideas into life and make it exist.

## SKILLS

- Proficient in HTML
- CSS
- JavaScript
- Java
- Python
- Hardware and software installation
- Application development
- Project management
- Program coding
- **I have developed my personal website @ [www.rama1432.github.io/reddy/](http://www.rama1432.github.io/reddy/) and working on a App for an Android**

## EXPERIENCE

**Shift-Manager** / Dominos - Brisbane, Queensland

03/2017 - Current

- Customer service and complaint handling
- Stock ordering
- Staff management
- Executed new training initiative to improve skills and develop leaders from within
- Collaborated with staff to maximize customer satisfaction, streamline procedures and improve bottom-line profitability
- Trained and mentored new employees to maximize team performance and achieve daily performance objectives

**Shift Manager** / IGA - Goldcoast, Queensland

05/2017 - 01/2018

- Increased overall team efficiency and productivity
- Ran daily reports to assess performance and make proactive adjustments
- Helped employees operate productively and stay on task to meet business and customer needs

11/2016 - 03/2017

- Maintaining rosters.
- Customer service and complaint handling.
- Managing store.

**Manager** / United petroleum - Caboolture, Queensland

03/2016 - 11/2016

- Customer Service
- Store Maintenance
- Stock order

- Delivered an exceptional level of service to each customer by listening to concerns and answering questions
  - Handled an aggressive customers in a trained manner
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## EDUCATION AND TRAINING

ACS Professional year Indus Institute - Brisbane City, QLD

Central Queensland University - Brisbane.

**Master of Information Technology:** Networking

Murthy Institute of Technology and Science - Hyderabad, Telangana, India

**Bachelor of Science:** Computer science

Gamma Education - Brisbane, QLD

2019

**Advance Diploma In Leadership And Management:** Management Information Systems

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## REFERENCES

References Rodger Hall

Senior Trainer SEO Manager Indus Institute, Brisbane

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## WEBSITES, PORTFOLIOS, PROFILES

- [www.rama1432.github.io/reddy/](http://www.rama1432.github.io/reddy/)