

This privacy policy is an electronic record in the form of an electronic contract formed under the Information Technology Act, 2000 and the rules made thereunder and the amended provisions pertaining to electronic documents / records in various statutes as amended by the information technology act, 2000. This privacy policy does not require any physical, electronic or digital signature.

This Privacy Policy is designed to help you understand how bandhaluanubhandalu.com ("bandhaluanubhandalu.com" or "we") collects, transmits, and stores information about our Users. This Privacy Policy is not a contract and does not create any legal rights. Providing your information is voluntary and your use of the Service (defined below) constitutes your acceptance of this Privacy Policy. If you do not agree to all the terms and conditions of this Privacy Policy, do not use the Service. Our privacy policy is subject to change at any time without notice. To make sure you are aware of any changes, please review this policy periodically.

# Collection of Information

## Information provided by you

This Privacy Policy applies only to information we collect via the App bandhaluanubhandalu ("App"), email, telephone, electronic devices and other interactive services. In order to help you get the most out of our service, we collect User submitted personally identifiable information ("PII") when you use the Service. For example we may collect information you provide when you create an account, create or edit your profile, upload content (photographs, essays, lessons, etc.), provide profile descriptions or comments, participate in a contest or promotion, participate in interactive features of the Service, connect or communicate with us via third party social media sites, send us an email, request customer support or otherwise communicate with us or communicate with others users through the Service. Such information may include your name, address, password, email address, and phone number for communication purposes. Information may be submitted to the App or via telephone or email when communicating with a bandhaluanubhandalu.com representative. For students and parents, we may collect information related to your payment for tutoring sessions and content you upload for the purposes of transmitting it to another user or for public display on the App. For tutors, we may collect your country specific identification number (SSN, Aadhar etc.) and date of birth, for tax purposes or to complete a background check; we also collect content you upload for purposes related to transmission to other users or public

display on the App. As detailed in the "Data Transmission and Storage" section below, we use Secure Socket Layer (SSL) encryption on any page of the App where we ask you to submit personally identifiable information and encrypt all such information for safe storage in our system.

## Information we collect automatically

We also gather non-PII when you use the Service, including type of browser you use, access time, pages viewed, your IP address; and we collect information about the computer or mobile device you use to access the Service, including without limitation operating system and unique device identifiers and mobile network information. This data is used to better understand and enhance the user experience on the Apps. bandhaluanubhandalu.com may publish these statistics or share them with third parties without including PII. Some browsers allow you to indicate that you would not like your online activities tracked, using "Do Not Track" indicators ("DNT Indicators"), however we are not obligated to respond to these indicators. Presently we are not set up to respond to DNT Indicators. This means that we may use latent information about your online activities to improve your use of our Service, but such usage is consistent with the provisions of this Privacy Policy.

### Information we collect from other sources

We may also obtain information from other sources and combine that with information we collect through the Service. For example, we may collect information about you from other users, identity verification services, credit bureaus, mailing list providers and publicly available sources.

# Data transmission, storage and security

bandhaluanubhandalu.com uses industry best practices to keep any information collected and/or transmitted to the bandhaluanubhandalu.com network or Third-Party Apps secure. This includes the use of HTTP with TLS (Transport Layer Security), which encrypts all transmitted data.

We use 64-bit SSL encryption when collecting and transmitting your information through the App and the bandhaluanubhandalu.com network (collectively, the "System."). Once information has been collected, we encrypt sensitive data (i.e., PII) in our database for added security. bandhaluanubhandalu.com also uses firewalls and hardware monitoring across our System to protect against unauthorized access.

Unfortunately, even with these measures, bandhaluanubhandalu.com cannot guarantee the security of PII. By using the Service, you acknowledge and agree that bandhaluanubhandalu.com makes no such guarantee, and that you use the Service at your own risk.

In addition, bandhaluanubhandalu.com uses third-party vendors and hosting partners such as Amazon to provide the necessary hardware, software, networking, storage, and related technology required to run the Services. These vendors have been selected for their high standards of both physical and technological security, including ISO and SSAE16 certifications.

#### Use of cookies

bandhaluanubhandalu.com uses cookies to help create a better user experience. A cookie is a small text file that is sent to your browser from a web server and may be stored on your computer's hard drive. bandhaluanubhandalu.com uses cookies to better customize your experience on the App based on User attributes like your location and account preferences. No personally identifiable information is stored in our cookies. While you may elect to disable or delete cookies from your browser at any time, please note that this action may limit your use of bandhaluanubhandalu.com services that require cookies. You can control advertising cookies from Google, by using its Ads Preference Manager. Please note that to the extent advertising technology is integrated into the App, you may still receive advertisements even if you opt-out of tailored advertising.

# **Use of Personally Identifiable Information**

bandhaluanubhandalu.com may use PII or other personal information you specifically give to us:

- to provide services to you through the System
- to process transactions and billing
- for identification and authentication purposes
- to communicate with you concerning the System, transactions, security, privacy and administrative issues relating to your use of the System
- to improve your response to and interaction with the System
- process and deliver contest and sweepstakes entries and rewards and verify eligibility
- to do something you have asked us to do, or tell you of services that we think may be of interest to you
- personalize and improve the Service and deliver and display targeted advertisements on our Service, content or features in the Service

and on other apps

- to provide third party tutor-matching services an opportunity to provide you with information about tutors
- for administration of and troubleshooting regarding the System. Certain third parties who provide technical support for the operation of the System may need access to such information from time to time but are not permitted to disclose such information to others. bandhaluanubhandalu.com shares a minimum amount of information between tutors and students in order to facilitate the arrangement of tutoring sessions. We reserve the right to release non-personally identifiable information collected in aggregate, however.

Age Restrictions: The Website will not create matches for anyone not within the legally marriageable age. Any information received by the Website from a person the Website believes to be a minor will be purged from its database.

#### Your choices

Please remember to help keep the App secure by never sharing your username or password. If you think your password may have been compromised, please change it immediately or contact bandhaluanubhandalu.com for additional assistance.

bandhaluanubhandalu.com may send you email communications periodically detailing new features or promotions on the App. You may unsubscribe from these messages by using the link at the bottom of the email. We may also send you email messages about the status of your account or any notices as required by law. You may not opt-out of receiving these administrative emails so long as you continue to use this voluntary service. If you wish to terminate your account, please contact us at bandhaluanubandhalu2021@gmail.com.

# Privacy policy changes

bandhaluanubhandalu.com reserves the right to change this Privacy Policy, from time to time, due to modifications to the App's features and functionality. We will post any changes here and indicate the new effective date of the Privacy Policy at the top of the document. We encourage you to review the Privacy Policy for any updates while you are an active User of the App.

## **Governing Law and Jurisdiction**

These Policy shall be construed in accord with the applicable laws of India. You and we agree to submit any dispute arising under this Policy to the personal jurisdiction of a court located in Hyderabad for any actions for which the parties retain the right to seek injunctive or other equitable relief in a court of competent jurisdiction to prevent the actual or threatened infringement, misappropriation or violation of a party's copyrights, trademarks, trade secrets, patents, other intellectual property rights, or any provision of this policy.

#### **Contact information**

Questions regarding this Privacy Policy should be directed to bandhaluanubandhalu2021@gmail.com.