Ramadan Masadekh

(709) 351-0295 | massadeh97@gmail.com | 33 Finlaystone Dr, Mount Pearl NL
LinkedIn Profile: https://www.linkedin.com/in/ramadanmassadeh/

Objective

Highly motivated Software Development student specializing in Full Stack Development at Keyin College. Passionate about crafting functional and visually appealing web applications, leveraging front-end and back-end technologies to build user-friendly solutions that address real-world challenges. Seeking an entry-level role in software development, IT support, or data analytics to contribute technical expertise, problem-solving skills, and teamwork to innovative projects.

Projects

HAB Taxi Services Management System

A Python-based application designed to streamline taxi company operations, including employee registration, revenue tracking, vehicle rental management, and financial reporting. The system automates fee calculations for drivers and provides detailed financial analytics.

NL Chocolate Company Expense Tracker & Scissors Game

Developed a Python-based expense tracking system for employee trip management, calculating trip costs, bonuses, and taxes with detailed reports. Additionally, created an interactive Rock, Paper, Scissors game supporting multiple rounds and random outcomes.

Dynamic Web Portal with JavaScript Functionality

Built a dynamic web portal using HTML, CSS, and JavaScript with interactive features and responsive design. The portal includes a loan analysis tool, story generator, and customizable header.

Python - Insurance Calculator

Developed a Python-based insurance calculator that determines policy costs based on user input, vehicle type, extra liabilities, and taxes. The program generates detailed receipts and claims reports.

Work Experience

Payroll Clerk

Country Ribbon Inc., St. John's NL | September 2024 – Present
- Ensured timecards were prepared and accurately entered.
- Entered payroll-related data including accounts receivable and new employee details.
- Prepared forms and correspondence, inputted and transferred payroll data.
- Verified payroll, processed stop payments and reversals, and issued general cheques.
- Ensured proper leave calculations, deductions, and maintenance of records.
- Worked within a computerized environment to ensure payroll accuracy and compliance.

Production Worker - Casual

Country Ribbon Inc., St. John's NL | September 2023 – September 2024
- Packaged and placed fresh poultry in trays, boxes, or bags according to specifications.
- Labeled freshly wrapped products and ensured quality control.
- Coordinated with logistics technicians, customer service representatives, and service providers.
- Recorded shipping orders, labeled items, and ensured accuracy in packaging.

Customer Service Crew Member

McDonald's, St. John's NL | June 2023 – August 2023
- Provided exceptional customer service, processed orders, and managed payments.

Content Moderator

WebHelp, Amman, Jordan | April 2021 - February 2023
- Reviewed user reports and ensured compliance with online policies.
- Maintained Facebook and Twitter content while enforcing guidelines.

Web Developer

Tahaluf Al Emarat of Technical Solutions, Amman, Jordan | February 2019 - January 2020
- Built and maintained responsive web applications using HTML, JavaScript, and CSS.
- Developed tools to improve user interaction and system scalability.

Education

Diploma in Software Development | Keyin College | Expected September 2025
Bachelor of Computer Science | Jordan University of Science & Technology | 2021
Graduation Project: Developed an Android app for Civil State Department services, including passport and birth certificate management

Certifications

- Exercising Leadership (2021) - Coursera
- Decision-Making Strategies (2022) - Coursera
- Foundations: Data Everywhere, Making Data-Driven Decisions (2022) - Coursera
- Python (2022) - Coursera
- Data Analytics & Data Cleaning (2022) - Coursera
- Digital Marketing Strategies (2022) - Coursera

Technical Skills

- Programming Languages: Python, JavaScript, C++, SQL
- Web Development: HTML, CSS, JavaScript
- Software & Tools: Git/GitHub, MS Office Suite, Canva
- Data Analysis: Excel, SQL, Python (pandas, matplotlib)

References

Available upon request