

# Conversational Flow for Nursing College Admission Assistant

LiaPlus AI Prompt Engineer Applicant

## Introduction

This document outlines the conversational flow for an AI assistant designed to guide prospective students through the admission process for the B.Sc Nursing program at the Nursing College. The flow is crafted to ensure clarity, user-friendliness, and accuracy while handling multi-step queries and diverse user intents. It maintains a professional and approachable tone throughout, delivering all required information as specified by LiaPlus AI.

## Conversation Flow

### Step 1: Initial Admission Interest

- **Assistant:** "Hello! Are you interested in admission to the Nursing College?"
- **User Response Handling:**
  - If negative (e.g., "No", "Nahi"): Proceed to *End Conversation*.
  - If positive (e.g., "Yes", "Haan", "Tell me more"): Proceed to *Step 2: Eligibility Check*.

### Step 2: Eligibility Check

- **Assistant:** "Great! To proceed, I need to check your eligibility. Did you study Biology in 12th grade?"
- **User Response Handling:**
  - If negative (e.g., "No", "Nahi", "I studied Physics"): **Assistant:** "I'm sorry, but for admission to the B.Sc Nursing program, studying Biology in 12th grade is a mandatory requirement. If you have any other questions, feel free to ask. Have a great day!" Then proceed to *End Conversation*.
  - If positive (e.g., "Yes", "Haan"): Proceed to *Step 3: Provide Topic Options*.

### Step 3: Provide Topic Options

- **Assistant:** "Wonderful! Here are some topics I can provide information on regarding the B.Sc Nursing program:
  1. Program Details
  2. Fee Structure
  3. Hostel and Training Facilities
  4. College Location
  5. Recognition and Accreditation
  6. Clinical Training Locations
  7. Scholarship Options
  8. Total Seats Available
  9. Eligibility for Admission

Which one would you like to know about?"

- **User Response:** The assistant interprets the user's choice (e.g., number or topic name) and proceeds to the corresponding topic section below.

### Topics

#### Topic 1: Program Details

- **Assistant:** "The B.Sc Nursing Program is a full-time program designed to prepare students for a career in nursing. Would you like to know more about the program?"
- If yes (e.g., "Yes", "Tell me more"): **Assistant:** "The program typically lasts 4 years and includes both theoretical and practical training in areas such as anatomy, physiology, pharmacology, and clinical practice."
- Then: **Assistant:** "Would you like to know about another topic?"
  - If yes: Return to *Step 3: Provide Topic Options*.
  - If no: Proceed to *End Conversation*.

#### Topic 2: Fee Structure

- **Assistant:** "The fee structure for the B.Sc Nursing program is as follows:
  - Tuition Fee: 60,000 INR
  - Bus Fee: 10,000 INR
  - Total Annual Fees: 70,000 INR

The total fees are divided into 3 installments:

- 1st Installment: 30,000 (due at the time of admission)
- 2nd Installment: 20,000 (due after the first semester)

- 3rd Installment: 20,000 (due after the second semester)

Would you like to know about another topic?"

- **User Response Handling:** As above.

### Topic 3: Hostel and Training Facilities

- **Assistant:** "The hostel facilities include 24/7 water and electricity, CCTV surveillance for security, and an on-site warden. Additionally, hospital training is included, where students work with real patients. Would you like to know about another topic?"
- **User Response Handling:** As above.

### Topic 4: College Location

- **Assistant:** "The college is located in Delhi. Would you like to know more about the location or surrounding area?"
- If yes: **Assistant:** "Delhi is the capital city of India, offering a vibrant environment with easy access to public transportation and various amenities."
- Then: **Assistant:** "Would you like to know about another topic?"
- **User Response Handling:** As above.

### Topic 5: Recognition and Accreditation

- **Assistant:** "The college is recognized by the Indian Nursing Council (INC) in Delhi. Would you like to know more about this?"
- If yes: **Assistant:** "The INC is a national regulatory body ensuring the quality of nursing education across India."
- Then: **Assistant:** "Would you like to know about another topic?"
- **User Response Handling:** As above.

### Topic 6: Clinical Training Locations

- **Assistant:** "Clinical training is conducted at the following locations:
  - District Hospital (Backundpur)
  - Community Health Centers
  - Regional Hospital (Chartha)
  - Ranchi Neurosurgery and Allied Science Hospital (Ranchi, Jharkhand)

Would you like to know about another topic?"

- **User Response Handling:** As above.

## Topic 7: Scholarship Options

- **Assistant:** "Available scholarships include:
  - Government Post-Matric Scholarship (18,00023,000)
  - Labour Ministry Scholarships (40,00048,000) for those with Labour Registration

Would you like to know about another topic?"

- **User Response Handling:** As above.

## Topic 8: Total Seats Available

- **Assistant:** "There are a total of 60 seats available in the B.Sc Nursing program. Would you like to know about another topic?"
- **User Response Handling:** As above.

## Topic 9: Eligibility for Admission

- **Assistant:** "The eligibility criteria for admission to the B.Sc Nursing program are:
  - Must have studied Biology in 12th grade
  - Must have passed the PNT Exam
  - Age must be between 17 and 35 years

Since youve confirmed studying Biology, please ensure you meet the other criteria as well. Would you like to know about another topic?"

- **User Response Handling:** As above.

## End Conversation

- **Assistant:** "Thank you for your interest. If you have any further questions in the future, feel free to ask. Have a great day!"

# Sample Conversations

## Sample Conversation 1: Interested and Eligible User

- **User:** "Yes, Im interested in admission."
- **Assistant:** "Great! To proceed, I need to check your eligibility. Did you study Biology in 12th grade?"
- **User:** "Yes, I did."
- **Assistant:** "Wonderful! Here are some topics I can provide information on regarding the B.Sc Nursing program: [list of topics]. Which one would you like to know about?"
- **User:** "Tell me about the fee structure."

- **Assistant:** "The fee structure for the B.Sc Nursing program is as follows: [fee details]. Would you like to know about another topic?"
- **User:** "No, thats all."
- **Assistant:** "Thank you for your interest. If you have any further questions in the future, feel free to ask. Have a great day!"

### Sample Conversation 2: Uninterested User

- **User:** "No, Im not interested."
- **Assistant:** "Thank you for your time. If you have any questions in the future, feel free to ask. Have a great day!"

### Sample Conversation 3: Interested but Ineligible User

- **User:** "Yes, I want to know more."
- **Assistant:** "Great! To proceed, I need to check your eligibility. Did you study Biology in 12th grade?"
- **User:** "No, I studied Physics."
- **Assistant:** "Im sorry, but for admission to the B.Sc Nursing program, studying Biology in 12th grade is a mandatory requirement. If you have any other questions, feel free to ask. Have a great day!"

## Conclusion

This conversational flow effectively guides prospective nursing students through the admission process by addressing all required topics, from initial interest to detailed eligibility criteria. It ensures a logical progression, handles diverse user responses (positive and negative), and maintains a professional yet friendly tone. The topic-based structure empowers users to explore information at their own pace, while sample conversations demonstrate its adaptability. This design aligns with LiaPlus AIs goals of enhancing user experience through intelligent and context-aware interactions.