RAMAN KUMAR

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Career Objective

Strive to make every endeavor a learning platform, enhance my technical knowledge & experience by making consistency a way of life.

Skill Set

- Software testing experience with variety of projects and environments.
- Knowledge of Rest API Automation with Rest Assured and Postman.
- Experience in Payment Gateway Domain (Finance Domain)
- Knowledge of Selenium Automation with Selenide library and TestNG Framework using Java.
- Knowledge of Selenium Automation with Serenity Cucumber BDD Framework using Java.
- Integration of Selenium and Git Repository with Jenkins.
- Client Interaction and Project Management.
- Knowledge of Test cases management tool, Microsoft Test Manager.
- Knowledge of Bug Reporting Tool Mantis, Lean Testing, TFS.
- Knowledge of Mobile App testing with iPhone and Android.
- Knowledge of Project Management Tool JIRA.
- Experience in Airlines, Fintech, Hotel, Insurance Domains, Ecommerce and Embassy projects.
- 7 Years of Experience in Java with Selenium

Summary

I have total 11 years of experience in IT Industry and from last 9.5 years I am working in Quality Assurance field which includes client-servers-based applications, Web Applications, Mobile Applications and databases.
8+ years of in mobile and web automation experience using Selenium, Appium with Java.

- Excellent understanding of entire SDLC including the Agile Methodology.
- Strong skills in performing various tests such as smoke, functional, regression, GUI, database testing.
- Expertise in bug reporting, tracking and documentation.
- Excellent Knowledge of automation frameworks like Keyword Driven, Data Driven and Hybrid Framework.
- iOS and Android App Automation Testing.

Professional Experience

Organization	:	**Signature Systems Ltd., Istanbul, Turkey**
Duration	:	Jan, 2020 - Oct, 2020
Position	:	QA Manager

Academic

Master of Computer Application from DAV Institute of Management, Faridabad with **69%** Marks in the year of 2008.

Employer Highlights

- Worked as a Sr. QA Automation Lead with Ayassure, Mohali, from 1st May, 2017 – 31st Oct, 2019
- Worked as a Sr. Quality Analyst with Soft Data Infotech, from 7th Dec, 2015 - 28th April, 2017.
- Worked as a Quality Analyst with RTS Systems Pvt. Ltd. from 2nd Jun, 2014 to 4th Dec, 2015.
- Worked as a Quality Analyst with Vantage Webtech from 26th March, 2013 to 31st May, 2014.
- Worked as a Quality Analyst with BARA INFOTECH PVT. LTD. from 1st June, 2010 to 4th June, 2012

Projects Handled

DinarPAY

Role	:	QA Manager
Testing Approach	:	Automation (Selenium with Java)
Tools/Devices Used	:	Eclipse, Excel, Extent Reports
Testing Types	:	Functional, GUI and Database Testing, Cross-Browser
Duration	:	February 2020 – October 2020
Team Size	:	25

Description: DinarPAY is the virtual currency concept through which users can register and create virtual currency cards up to 6 currencies. After creating cards user can add funds and use their virtual money for different purposes like transfer to other customer, transfer to Forex Merchant and can-do shopping at regular merchants by scanning their Virtual card QR Code. Although the transfer functionality requires KYC by passport verification and Selfie photo. In addition to this, customer can view their daily transactions, all transactions and Card balance of added currency cards. Customers can cash out their amount any time whenever they require. There are various commissions applied to customer like add fund, cash-out, transfer fund and regular payment commission.

DP Business

Description: DP Business is developed for the Merchants login. Merchants can contact DinayPAY business support to create their business account and can also request for Wallet Accounts up to 6 currencies. They can view daily transactions and can generate daily report as well. They can scan customer QR Code to take the payment from customer valet account. Merchant can have agents as well with separate logins, agent can also collect payments from agents but agent login can view only their respective transactions but merchant can view transactions of agents which are created under that.

Merchant can generate sales report agent wise as well. Commission policy is also there for merchants as well like regular payment, cash-out commission.

Roles & Responsibilities

- Perform the role of QA Manager at various level of development and testing.
- Understand the Business and functional Requirement from BA team in Istanbul.
- Design test cases for Business and functional requirements separately.
- Designed test cases, create Automation scripts, execute test cases and generate reports using Extent Reports via selenium plugin.
- Modify the tests as and when required and conduct Regression Testing.

Breeze (Insurance)

Technologies Used	:	C#, .Net, SQL Server
Testing Approach	:	Automation (Selenium Java)
Tools/Devices Used	:	Eclipse, Excel, Extent Reports
Testing Types	:	Functional, GUI and Database Testing, Cross-Browser
Duration	:	January 2018 – October 2019
Team Size	:	5

Description: Breeze is vendor system which is being tested inhouse. This Web based Application developed for insurance domain. Application has various linked modules which starts with Configuration section and it further sub modules like Business Settings, Systemwide Settings and User level settings. Using this module, we need to setup State Configuration based on NCCI Policy Rules and Regulations. Each State has different configurations based on Past Experience and Number of claims for specific category of Policy type. Using Policy Module, we create Application and Quote the Application to the user and finally issue the policy. We create billing statements and release the Policy Documents to the end user. Then We create Endorsements which is important part of the application by which user requests for changes been done. Then We create claims, create checks and release checks to the claimant. Finally, we have recoveries module which is used to recover the claims from the 3rd party if involved. Each Module has Reporting's and batch run processes, some are daily some are weekly. I have done end-to-end Manual and Automation testing of this application.

Roles & Responsibilities

- Perform the Business Analyst Role by doing State Configurations based on NCCI manuals.
- Understand the Business and functional Requirement from BA team in US.
- Design test cases for Business and functional requirements separately.
- Designed test cases, create Automation scripts, execute test cases and generate reports using Extent Reports via selenium plugin.
- Modify the tests as and when required and conduct Regression Testing.

Claim Shield (Insurance Claims)

Role	:	QA Team Lead
Technologies Used	:	Automation (Selenium Java)
Testing Approach	:	Functional, GUI and Database Testing, Multi-Browser
Tools/Devices Used	:	Microsoft Test Manager, TFS
Duration	:	May 2017 – Dec, 2017
Team Size	:	9

Description: This product is related to the insurance domain. Claim shield is the application where authorized user handles the claimants by creating new claims with the particular policy, linking of claimant to the claim and then claim to the claim unit and make the claims for claimants, manage outstanding reserve, manage recoverable and recoveries. There are three main types of payments that is Indemnity, Medical and Expense.

Roles & Responsibilities

● Understand the Business and functional Requirement from BA team in US.
● Design test cases for Business and functional requirements separately.
● Designed test cases on Microsoft Test Manager, execute test cases and reporting the bugs.
● Follow the bug life-cycle in TFS.
● Modify the tests as and when required and conduct Regression Testing.

GoodPlaces (Property Rent-out)

Role	:	Sr. QA
Technologies Used	:	Java, MSSQL
Testing Types	:	Manual, iOS and Android Testing, Automation (Selenium Java)
Tools/Devices Used	:	Trello, Lean Testing, Slack, JIRA, iPhone 5, Sony and LG phone
Duration	:	Sep, 2016 – Apr, 2017
Team Size	:	8

Description: GoodPlaces is application with web, android and iOS version to search for property available on Rent. There are 2 sections in the application one for Renter and other for Landlord. Landlord List their property which they want to offer on rent and on the other side Renter search for property by specified location in search section. Renter can apply for the desired Place and Landlord can approve the Renter who is matching with his desired profile. Then there is payment section through which Renter can pay rent and landlord can receive payment in their wallet which he can withdraw anytime. There are other many more features like notifications, Roommates, sponsors etc.

Roles & Responsibilities

● Understand the Business Requirement Specifications from offshore team.
● Designed test cases on Lean Testing, execute test cases and reporting the bugs.

- Generated test defect report as per severity and priority.
- Modify the tests and conducted Regression Testing.

Quick Inspect (Asset Inspection)

Role	:	QA Team Lead
Technologies Used	:	Java
Testing Type	:	Manual, iOS Testing, Android Testing, Functional, GUI and Database Testing, GUI and Responsive
Tools/Devices Used	:	Trello, Lean Testing, Slack, JIRA, iPhone 5, Sony and LG phone
Duration	:	October, 2016 – April 2017
Team Size	:	6

Description: Quick Inspect is mobile application which is developed on android and iOS version to get the inspection of already known property or asset which the end user wants to buy or getting on rent. There are 2 sections in the application one for Individual and other for Business. User will login as business and send invitation to inspector to do the inspection, generate report and share the report. System has inbuilt templates for each business type or organization and/or Individual can customize the template as per the requirement. There are other features like notifications, email, reporting etc.

Roles & Responsibilities

- Understand the Business Requirement Specifications from Offshore team.
- Designed test cases on Lean Testing, execute test cases and reporting the bugs.
- Generated test defect report as per severity and priority.
- Modify the tests and conducted Regression Testing.

Flo2Cash (Payment Gateway)

Role	:	QA Team Lead
Technologies Used	:	(Selenium Java), SQL Server
Testing Types	:	Manual, Automation, Functional, GUI and Database Testing, API Testing
Tools Used	:	TFS, Lean Testing, SOAP UI, Ready API
Duration	:	Dec, 2015 – Sep, 2016
Team Size	:	11

Description: Flo2Cash is Payment Gateway which provides different customizable services to different merchants through different consoles which are managed by admin as well as merchants themselves. Consoles includes Master Admin, Shepherd Console, Merchant Console, CPP Console, Fetch Console. Channels and Payment Methods are managed through Shepherd console. CC recurring and DD recurring plans are managed through shepherd and merchant console.

Roles & Responsibilities

- Understand the Business Requirement Specifications from TFS User-stories.
- Designed test cases on Lean Testing, execute test cases and reporting the bugs.
- Conducted Functional testing with Valid/Invalid inputs under different scenarios.
- Generated test defect report as per severity and priority.
- Modify the tests and conducted Regression Testing.

Finnair Cargo (CargoPriceOpt)

Role	:	Quality Analyst
Technologies Used	:	SQL Server
Tools Used	:	Mantis
Testing Types	:	Functional, GUI and Database Testing
Duration	:	Jan, 2015 – Nov, 2015
Team Size	:	6

Description: Finnair Cargo is based on Customer Shipment Value Pricing, higher the customer shipment value less they have to pay and vice-versa. Engine is smart enough to generate rate sheet, and spot rate to customers for every combination of commodity and container type based on customers' historical data. User is supposed to provide previous, PB Usage data, Air Waybill data, Airline commodity data and reference data which are required for rate sheet and spot rate to run processes and generate model values based on historical data. Data loaders are used to enter data into the engine by .txt or .csv file formats.

Roles & Responsibilities

- Understand the Business Requirement Specifications.
- Designed test cases, execute test cases and reporting the bugs.
- Conducted Functional testing with Valid/Invalid inputs under different scenarios.
- Generated test defect report as per severity and priority.
- Modify the tests and conducted Regression Testing.

Virgin Atlantic Cargo (CargoPriceOpt)

Role	:	Quality Analyst
Technologies Used	:	SQL Server
Testing Types	:	Functional, GUI and Database Testing
Tools Used	:	Mantis
Duration	:	Oct, 2014 – Mar, 2015
Team Size	:	6

Description: Virgin Atlantic Cargo is based on Customer Value Pricing, higher the customer value less they have to pay and vice-versa. Engine is smart enough to generate rate sheet to customers for every combination of commodity and services based on customers' historical data. User is supposed to enter previous, Market share data, Air Waybill data, Airline commodity data and reference data which are required for rate sheet to run processes and generate model values based on historical data. Data loaders are used to enter data into the engine by .txt or .csv file formats.

Roles & Responsibilities

● Involved in designing test cases based on specifications.
● Executed Tests and analyzed results as per client requirements.
● Detecting the bugs and classifying them based on the severity and reporting.
● Involved in Functional Testing, GUI Testing and Database Testing.
● Regression testing performed on every new build of the application.

United Airlines (CargoProfitOpt)

Role	:	Quality Analyst
Technologies Used	:	SQL Server
Testing Types	:	Functional and Database Testing
Tools Used	:	Mantis
Duration	:	Jun, 2014 – Dec, 2014
Team Size	:	10

Description: United Airlines Cargo is a revenue optimizing system. It is an intelligent system which makes future forecasting for Cargo and schedules based on historical data. User is supposed to enter previous bookings data, Capacity data and reference data which are required for scheduler to run processes and generate model values based on historical data. Data loaders are used to enter data into the engine by .txt or .csv file formats.

Roles & Responsibilities

● Understand the Business Requirement Specifications.
● Designed test cases, execute test cases and reporting the bugs.
● Conducted Functional testing with Valid/Invalid inputs under different scenarios.
● Prepared defect report as per severity and priority.

E-Global Connections (http://www.eglobalconnections.co.uk/)

Role	:	Quality Analyst
Technologies Used	:	MySql
Testing Types	:	Manual, Automation, Functional and Database Testing
Tools Used	:	QTP

Duration	:	July, 2010 - June, 2012
Team Size	:	4

Description: eGlobal offers a complete and comprehensive travel, accommodation and support service. By bringing together the widest range of services in one place, this make the whole process of booking travel from the UK simple, seamless and trouble-free. And because eGlobal is a one-stop shop it saves customer's time and money that is normally involved when dealing with different companies and the potential problems that can arise.

As well as arranging travel and accommodation, its support services also ensure that visitors have the backup they need to make their travel arrangements as comfortable and enjoyable as possible.

Its aim is to offer their clients even better value by expanding the portfolio of companies, it uses to provide travel, accommodation and other services.

Roles & Responsibilities

- Involved in Automation Test Plan Preparation.
- Test Scripts generated Using QTP.
- Involved in Tests Execution and Reporting Defects.
- Responsible for GUI, Functional and System Testing.
- Performed Database Testing using SQL Server.

MIS (ERP for Educational Institutions)

Role	:	Quality Analyst
Technologies Used	:	SQL Server
Testing Types	:	Manual, Automation, Functional and Database Testing
Tools Used	:	QTP
Duration	:	July, 2010 - June, 2012
Team Size	:	8

Description: Campus Live is an online School Management system which is used to manage various departments and inter communication of departments through Separate logins on behalf of Roles and Responsibilities modules has been assigned to respective users. Process starts from Registration of student and goes on to Finance, Academic, Library, Health, Cafeteria, Transport, Activities and ends with Reports. On the other side there is Employee Section it starts from Hiring of New Employee to Academic, HR and Payroll, Reports.

Roles & Responsibilities

- Involved in Automation Test Plan Preparation.
- Involved in Tests Execution and Reporting Defects.
- Responsible for GUI, Functional and Database Testing and API Testing.

- Involved in Regression Testing using QTP.
- Performed Database Testing using SQL Server.

Personal Details

Gender	:	Male
DOB	:	Dec, 1983
Father Name	:	Sh. Jagdish Kumar
Nationality	:	Indian
Address	:	Flat #35 Ridhi Tower, Swaraj Enclave, Kharar 140301, Punjab

Declaration:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned.

Date: __/__/____

Place: Mohali, Punjab

(Raman Kumar)