

NAME: 2156

EMP ID: 14

CURRENT GRADE:

Experience Summary

- Over nineteen years of development, consulting and project management experience using IBM mainframe and other technologies
- Has extensive hands-on experience in designing applications in securities Clearing and Settlement industry. Dual role of account manager and technical lead for a leading clearing house
- Extensive hands on experience using mainframe technologies and developing CICS (online) applications
- Around six years of onsite experience in USA in consulting and management roles; successfully coordinated and transitioned the projects to offshore
- Well versed in preparing proposals, project plans and schedules for development, conversion and maintenance projects
- Worked in onsite project manager/coordinator and offshore account manager roles for large projects both in UK and USA
- Worked for a leading retailer client in UK and managed challenging situations at onsite
- Lead member of Option Symbolology, Trailing Stops, Conditional Orders and Transmission Automation projects in trading/clearing industry
- Contributed extensively in mentoring new resources and implementing Six Sigma projects for implementing process improvement activities
- Extensive experience in designing and implementing Online CICS and batch applications on IBM mainframe
- Was part of Project Management Office (PMO) and has good understanding risk management and project audits
- Good knowledge of Brokerage & clearing, Banking & Finance and retail domains
- Post Graduate Certificate in Business Administration from Xavier Labour Relations Institute (XLRI)
- Project Management Professional (PMP) certification from PMI
- Very good understanding of Six Sigma Tools and SEI CMM Level 5 Processes

Technical Expertise

Elements	Particulars
Primary Skills	IBM Mainframe, Project Management, Client Relationship management
Operating Systems	MVS, VM/CMS, Windows, UNIX
Languages	COBOL, PL/I, REXX, System 370/390 Assembler, JCL, SQL, CICS
Development Tools	FileAid, ViewProd, Control-M, SPUFI
Databases	VSAM, DB2, IMS/DB, Adabas, MS Access
Domain Knowledge	Brokerage, Trading & clearing, Banking & Finance, Retail domains
Legacy Systems	IBM Mainframe

Testing Tools	Xpediter
Documentation	MS Office, MS Project,
Configuration Management	Changeman, Endeavor, Panvalet, Visual Source Café

Experience Details (Starting from the Current Employer)

Sl. No.	Name Of The Organization	Designation	Joining Date	Relieving Date
1	NTT DATA Global Delivery Services Ltd.	Group Manager	Apr 2003	Till Date
2	iNautix Technologies India Pvt	Project Leader	May 2002	Apr 2003
3	Modis Consulting	Software Engineer	Nov 1997	Apr 2002
4	Mastech Systems Inc.	Software consultant	Nov 1996	Nov 1997

Project Details

NTT DATA Global Delivery Services Ltd.

Project Name	National Financials (NF) Development and Support			
Client	Fidelity Management Research (FMR), USA			
Project Description	Implement and support projects for National Financials, Securities clearing company of Fidelity			
Environment	Z/OS, COBOL, DB2, CICS, JCL, REXX, VSAM, FileAid, Endeavor, Xpediter, MS Office, MS Project			
Duration	From (mm/yy)	08/08	To (mm/yy)	Till Date
Role / Responsibility	Account Manager/Technical Lead			
Contributions	<ul style="list-style-type: none"> Tech lead for Option Symbology, Trailing Stops, Conditional Orders and Transmission Automation projects Responsible identifying and fulfilling resource requirements. Identify project risks and coordinate with stakeholders to implement risk handling mechanism Coordination with the onsite manager to understand the functionality of the mainframe applications and key management/technical issues. Recruitment, identification and evaluation of key resources for the account. Coordinate and implement six sigma project to create and improve processes Training and mentoring the new resources on project specific skills Received 'You Earned It' and 'On the Spot' awards for contribution to the project			
Team Size	40			
Project Name	Project Management Office (PMO)			
Client	Keane (internal)			
Project Description	Manage project management processes			
Environment	Microsoft Windows, MS Project, MS Word, MS Access, MS Excel			
Duration	From (mm/yy)	08/07	To (mm/yy)	07/08
Role / Responsibility	Manager			
Contributions	<ul style="list-style-type: none"> Provide support to project managers in project management related activities. Responsible for project reviews and health checks. Collect the review project data and publish monthly project reports. Mentor new project managers to prepare them to be more effective in their roles. Train the project team members and facilitate project delivery 			
Team Size	7			
Project Name	Tjx Account			

Client	TJX, USA			
Project Description	Development and Support project TJX companies			
Environment	MVS, REXX, JCL, COBOL, IMS, DB2, CICS, Siebel, MS Word, MS Access, MS Excel, Windows NT			
Duration	From (mm/yy)	03/05	To (mm/yy)	08/07
Role / Responsibility	Account Manager			
Contributions	<ul style="list-style-type: none"> Responsible for building the mainframe team with initial resource strength of 25 to transition and support TJMaxx maintenance activities from offshore. Recruitment, identification and evaluation of key resources for the mainframe support project. Discussion with the onsite manager to understand the functionality of the mainframe applications and key management/technical issues in transitioning the project offshore. Preparation of the mainframe training material and cases studies on - MVS, REXX, JCL, VSAM, DB2 and CICS. Training and mentoring the new resources on project specific skills Travelled to onsite to coordinate project activities with the stakeholders from TJX, USA and Tkmaxx, UK 			
Team Size	25			
Project Name	Honeywell ACS Oracle Apps			
Client	Honeywell International			
Project Description	Oracle Apps 11i implementation			
Environment	Oracle Apps 11i, Oracle Apps 10.5.9, MS Project, MS Word, MS Access, MS Excel, Windows NT			
Duration	From (mm/yy)	09/04	To (mm/yy)	03/05
Role / Responsibility	<ul style="list-style-type: none"> Responsible for project planning and tracking, effort estimations, client liaison, quality of the deliverables and resource utilization. Weekly status meeting with the customers and onsite teams; raising and resolving the critical issues. Track user's request against the Statement of Work (SoW); Negotiate with the customers to raise and complete Change Requests (CR's). Provide support severity level 1, 2 and 3 tickets; implement the maintenance requests requested by the customer. Coordinate with the customer, help desk and to resolve the issues raised through ticks with in SLA's. 			
Team Size	35			
Project Name	General Motors Dealer Information Database (GMDID) Re-engineering Project			
Client	General Motors			
Project Description	The General Motors Dealer Information Database (GMDID) is the repository for dealer related data including ship-to locations, warranty repair stations, auction sites, etc., and provides for a "total" GM Dealer picture. GMDID, working in conjunction with the Dealer Network Planning System (DNPS) is the "hub of the			

	wheel" interacting and supplying data to all GM downstream systems and non-GM Stakeholders that require this data to run the business. There are over 30 GM applications, 1800 users and 134 extract requests provided to non-GM Stakeholders each month. The scope of the project is to create functional spec. and project proposal for the re-engineering project.			
Environment	MVS, REXX, JCL, COBOL, IMS, DB2, CICS, Siebel, MS Word, MS Access, MS Excel, Windows NT			
Duration	From (mm/yy)	09/03	To (mm/yy)	08/04
Role / Responsibility	<ul style="list-style-type: none"> Lead the teams in preparing program logic document and functional specification using 2440 COBOL/IMS/DB2 programs, 765 copybooks and 180 JCL's and creating project proposal for GMDID/DNPS systems. Created REXX tools to extract the information related to program logic, screen layout and dataset & database access for creating the Functional Specification. Did impact analysis on non-GMDID/DNPS applications that access GMDID/DNPS database. Also researched and documented the issues related to data access to non-GMDID/DNPS databases. Helped the Siebel team in understanding the data retrieval, update and user access rights in mainframe screens and creating the corresponding Siebel screens. Helped the Siebel team in understanding the mainframe batch process and creating the corresponding batch and reporting functionality in the Siebel system. Worked with the Siebel team to understand the database-related issues like database schema, data migration and database connectivity for other applications, etc. Actively involved in creating Functional Specification (FS) and project proposal for the re-engineering project. Responsible for planning, scheduling and monitoring the project activities according to the project plan 			
Team Size	7			
Project Name	Customer Delivery Reporting Project			
Client	General Motors			
Project Description	Customer Delivery Reporting is a re-engineering project to convert mainframe SEER code to business components or EJB's as part of the Workbench system. Workbench allows GM to have a single cohesive process and system for order fulfillment that can be utilized by the Dealer Retail community, Fleet Management Companies, and GM Order Fulfillment Central Office staff			
Environment	MVS, SEER, JCL, DB2, J2EE, Weblogic, TogetherJ, Rational Rose, MS Project, MS Word, MS Excel, Windows NT			
Duration	From (mm/yy)	04/03	To (mm/yy)	09/03
Role / Responsibility	<ul style="list-style-type: none"> Prevention Plan, Risk Plan and other process related documents. Planning, scheduling and monitoring various activities, coordinating with onsite manager, updating the account manager on periodic basis Prepared Functional Specification, Design Document and UML diagrams using mainframe SEER code files. Worked with team members in creating the Java code for CDR business components. Reviewed and corrected the source code using Borland TogetherJ software. Recreated DB2 table and test data in the local instance, configured DB2 Connect to connect to the database and created the data sources in Weblogic to use the DB2 tables. Helped the team in code development and resolving technical and functional related issues related to mainframe SEER code and SQL queries <p>Involved in unit testing and system testing and providing support for on-site</p>			

	integration			
Team Size	5			
Project Name	Service Factors System/Beam Information Gathering System			
Client	Honeywell International			
Project Description	Service Factors System (SFS) is an Internet based application that enables users to capture events related to productivity losses and generate reports related productivity information. Beam Information Gathering (BIGS) System is an Internet application that captures beam (spool used for winding polyester yarn) information related to the product run time and downtime and transfers the data to an enterprise database to generate reports			
Environment	Java 1.2, Servlets, JSP, Java Script, HTML, Oracle, JDBC, HP UNIX, IAS, Websphere, Windows NT			
Duration	From (mm/yy)	04/03	To (mm/yy)	09/03
Role / Responsibility	Project Manager			
Contributions	<p>Worked as project manager to implement Service Factors System (SFS) and Beam Information Gathering System (BIGS) for Honeywell, USA</p> <ul style="list-style-type: none"> Lead the teams in design, development and implementation of Service Factors System and Beam Information Gathering System. Helped the teams in resolving the issues raised in Peer Reviews and SQA Reviews. Worked with the teams in completing the baselines and Configuration Audits as per the schedule. Assigning work, monitoring the progress and reviewing, approving timesheets and reporting to account manager on periodic basis. Coordinating with onsite manager in resolving the issues related to the projects. Reviewed Functional Specification (FS), Software Project Plan (SPP), Design Document (DD), System Test Plan (STP), System Test Cases (STC) and Unit Test Plan (UTP) for the projects. Actively involved in reviewing and testing the code, recording the issues in IRR (Issue Raised Recorder) and defects in DTS (Defects Tracking System) and fixing and closing the issues and defects raised. Worked with PMG (Process Management Group) and SQA (Software Quality Assurance) group to conduct Milestone Review Meetings and Project Root Cause Analysis Meetings. Participating in CMM Level 5 related activities for defect prevention and process improvement. Conducted training sessions for other teams on mainframe technology. 			
Team Size	7			

iNautix Technologies India Pvt. Ltd.

Project Name	Meta Data Services Group
Client	Pershing, USA
Project Description	Meta Data Services group of iNautix provides offshore support to the parent company – Pershing to capture, store and present the Meta Data related to mainframe source code using Platinum Repository and DataShopper
Environment	MVS, REXX, JCL, COBOL, DB2, CA-7, Endeavor, Platinum/Repository, Platinum/DataShopper, JDK 1.2, Swing, JSP, Servlets, Java Script, DB2 Connect,

	Lotus Notes, MS Word, MS Access, MS Excel, MS Visio, Windows NT			
Duration	From (mm/yy)	05/02	To (mm/yy)	04/03
Role / Responsibility	Project Leader			
Contributions	<p>Redesign the weekly batch cycle, implement the enhancements, provide offshore support.</p> <ul style="list-style-type: none"> Created transition plans and coordinated with the delivery manager to recruit and train resources for the project. Worked with the contractors to conduct knowledge transfer sessions for the offshore team members. Did estimation, planning and scheduling for various tasks involved to capture, store and present the Meta Data using Platinum/Repository. Identified the inefficiencies in the weekly batch process and redesigned weekly batch cycle. Organized and consolidated the source code related to Meta Data on mainframe. Submitted the proposal for creating an internet based 'DBA Online Request Processing System' for submitting, tracking and fulfilling database related requests. Helped the team members in resolving various technical issues. Redesigned the weekly batch cycle using REXX tools to submit the jobs recursively and ran it successfully through CA-7. Identified and resolved various quality issues with the Meta Data. Implemented the enhancements requested by business users. Created standard templates to document various activities in the project. Implemented the processes to identify and fix the problems in Repository maintenance. Helped the team in creating tools using REXX and MS Access to automate and document repetitive tasks. Participated in CMM Level 3 process related activities. Conducted training sessions for the team members on the core skills - REXX and Java, DB2 Database Administration - required for the project. Created training material on Repository/Data Shopper and conducted training sessions for new associates. Helped the associates to acquire the skills in DB2 Database administration through IBM certification. <p>Received Star award within three months of joining the company for the contribution to the project</p>			
Team Size	5			

Modis Consulting Inc

Project Name	Dade County School Calendar Project			
Client	Dade County Public Schools, Office of Information Technology			
Project Description	The project is to develop a School Calendar System, which feeds data to other applications to schedule jobs and display and print reports for the higher management			
Environment	MVS, COBOL, Easytrieve, JCL, SOM Objects, REXX, CICS, VSAM, Easytrieve, JCL, Adabas, FileMarble, XRAY, MS Word, MS Outlook, Windows 98			
Duration	From (mm/yy)	09/01	To (mm/yy)	04/02
Role / Responsibility	Software Consultant			
Contributions	<p>Assisted the project manager in creating functional specification and implementing School Calendar System for Dade County Public Schools (DCPS).</p> <ul style="list-style-type: none"> Helped project manager in estimating, planning and scheduling as a lead member of the development team. Helped the manager in assigning tasks and monitoring the progress on daily basis. 			

	<ul style="list-style-type: none"> Did impact analysis on the existing programs and created the inventory of impacted programs. Created the design document and the framework to make changes to the programs. Helped the team members in making code changes and testing the programs with new system. Developed online programs to create and update the new calendars. Worked with the documentation team to create the user manual. Wrote REXX tools to do impact analysis and make code changes to copy books, programs and JCL's. Developed tools to validate changes and verify system-wide totals in batch reports. Developed processes and procedures for various phases of development cycle. Helped project manager in creating coding standards and documentation templates. Conducted training sessions for the users in using the new Calendar System 		
Team Size	8		
Project Name	Purchasing Conversion Project		
Client	Dade County Public Schools, Office of Information Technology		
Project Description	This is a re-engineering project is to do data migration from VSAM to DB2 and rewrite DBS E-Series Purchasing system using Java technology with DB2 running on mainframe as back-end		
Environment	MVS, COBOL, Easytrieve, JCL, CICS, VSAM, DB2, FileMarble, XRAY, Java, Java Servlets, JSP, HTML, Internet Explorer, MS Word, MS Outlook, Windows 97		
Duration	From (mm/yy)	January 2001	To (mm/yy) August 2001
Role / Responsibility	Software Consultant		
Contributions	<p>Assisted the project manager in data migration and rewriting the impacted COBOL programs and also helped the team rewriting the mainframe purchasing system in Java.</p> <ul style="list-style-type: none"> Involved in creating inventory of the impacted programs and estimating programming effort. Coordinated with team members with regards to work allocation, making the code changes, testing the changes with database and documentation. Actively involved in designing the database schema. Wrote conversion programs to convert VSAM records into table rows and created the framework for code changes. Attended training sessions to get familiarized with concepts of Software Development Life Cycle Models, Object Oriented Methodology. <p>Worked with Java team in creating the SQL code for Data Access Objects</p>		
Team Size	10		
Project Name	Management Statistical Report System		
Client	Dade County Public Schools, Office of Information Technology		
Project Description	The project is to rewrite the Management Statistical Report system to calculate and report average cost per meal for various categories of students for Dade County Public School's Food and Nutrition department		
Environment	MVS, COBOL, Easytrieve, JCL, CICS, VSAM, Adabas, Xpediter, FileAid, MS Word, MS Outlook, Windows 97		
Duration	From (mm/yy)	05/00	To (mm/yy) 12/00
Role / Responsibility	Software Consultant		

Contributions	Design and implementation of Management Statistical Report System to calculate and report average cost per lunch/breakfast. <ul style="list-style-type: none"> Consulted and reviewed the client requirements for creating the functional specification. Created programs, JCL's, documentation and installation procedures. Provided initial system support Worked with the documentation team in creating the user manual			
Team Size	2			
Project Name	DBS Financials			
Client	Dade County Public Schools, Office of Information Technology			
Project Description	The project is to install, customize and implement DBS E-series packages for Dade County Public Schools. The project also involved developing Internal Funds systems and integrating it with DBS E-Series packages			
Environment	MVS, COBOL, Easytrieve, JCL, REXX, CICS, VSAM, FileAid, Xpediter, DCI, IE, MS Word, MS Outlook, Windows			
Duration	From (mm/yy)	11/97	To (mm/yy)	04/00
Role / Responsibility	Software Consultant			
Contributions	Worked as a consultant to assist the project manager in implementing DBS E-series financial system and developing Internal Funds System. <ul style="list-style-type: none"> Actively participated in creating the framework for implementing in-house enhancements and service requests. Worked with team members in creating the documentation for screen and report layout changes. Helped the team members in resolving the technical issues, creating the test cases and integrating the other in-house systems with the new release. Involved in troubleshooting various integration issues. Consulted with the vendor for applying the bug fixes and resolving integration issues with budgetary and financial controller systems. Rewrote the Internal Funds online system using Dun & Bradstreet Software's DCI. Worked with the documentation team in updating the user manual and conducted training sessions for the clients to use the new system. Provided level 2 support for the new release. 			
Team Size	15			

Mastech Inc.

Project Name	Ryder On-line Analytical Decision (ROAD) Support System			
Client	Ryder Systems Inc., USA			
Project Description	Ryder On-line Analytical Decision (ROAD) Support System helps in calculating the average number repair hours at the repair shops. The system generates productivity reports and helps in estimating the manpower requirements at various Ryder repair shops			
Environment	MVS, COBOL, JCL, CICS, DB2, VSAM, FileAid, Xpediter, SPUFI, QMF, MS Word, MS Outlook, MS Windows			
Duration	From (mm/yy)	11/96	To (mm/yy)	10/97
Role / Responsibility	Software Consultant			

Contributions	<p>Worked as a consultant to perform analysis, design and implementation of ROAD.</p> <ul style="list-style-type: none"> Consulted and reviewed the client requirements for the new system. Developed new programs and JCL's and created installation and maintenance procedures for system maintenance. Worked with the maintenance team in installing the system and participated in the initial system maintenance. Worked with the client in resolving the various data integrity issues in the database. Developed VIN subsystem to report any inconsistencies in the database and to correct it using online screens.
Team Size	4

Dun & Bradstreet Satyam Software

Project Name	Command Center Plus Project			
Client	Pilot Software Inc., USA			
Project Description	Command Centre Plus is an enterprise application used to implement executive information systems. The project is to implement the new release of the product on multiple platforms			
Environment	MVS, VM/CMS, HP/UX, AIX, VAX/VMS, Mac, PL/I, C, System/370 Assembly Language, JCL, REXX, TCP/IP, Lotus Notes, MS Word, MS Windows			
Duration	From (mm/yy)	05/96	To (mm/yy)	10/96
Role / Responsibility	Module Leader			
Contributions	<p>Worked as a module leader to perform analysis, design and implementation for the new release of Command Center Plus.</p> <ul style="list-style-type: none"> Made changes to assembler programs that make SVC calls for PL/I programs. Coordinated with the client/server team for TCP/IP enhancement for the application for mainframe from MS Windows. Helped the documentation team in updating the product manuals for the new release. Helped in porting the development environment from VM/CMS to MVS. Updated the installation procedures for the beta release of the product. Performed customer service and liaison with regards to bug fixes in the beta release. 			
Team Size	20			
Project Name	DBS E-series Government Project			
Client	Dun & Bradstreet Software Corp., USA			
Project Description	Dun & Bradstreet E-series Government is a suit of mainframe financial packages used by Fortune 500 companies with DB2 as the database management system. The project is to implement the new release of the package that is year 2000 compliant			
Environment	MVS, COBOL, JCL, REXX, CICS, DB2, VSAM, DCI, IE, Script, Xpediter, SPUFI, FileAid, QMF, MS Word, MS Mail, MS Windows			
Duration	From (mm/yy)	12/95	To (mm/yy)	04/96
Role / Responsibility	Software Engineer			

Contributions	<p>Worked as a team member to implement Year 200 changes and product enhancements for DB2 version of Purchasing and Common Components Modules. Reviewed and tested Year 2000 changes for DB2 version of Purchasing and Common Components Modules.</p> <ul style="list-style-type: none"> Designed and implemented the scrolling functionality in Inquiry Screens. Resolved the problem in using variable storage used in CICS screens. Performed the bug fixes and enhancements requested by the client. Developed REXX tools for automating Year 2000 changes. Participated in peer reviews as part of the quality assurance 			
Team Size	15			
Project Name	DBS E-series Project			
Client	Dun & Bradstreet Software Corp., USA			
Project Description	Dun & Bradstreet E-series is a suit of mainframe financial packages used by Fortune 500 companies for handling Purchasing, Accounts Payable, Inventory, Budgetary Control, etc. The project is to implement new release of the package that is year 2000 compliant.			
Environment	MVS, COBOL, JCL, REXX, CICS, VSAM, DCI, IE, Script, Xpediter, FileAid, MS Word, MS Mail, MS Windows			
Duration	From (mm/yy)	10/94	To (mm/yy)	11/95
Role / Responsibility	Software Engineer			
Contributions	<p>Worked as a team member to build Design Document for Year 2000 changes and product enhancements for the new release of Purchasing System (PS) Module of DBS E-series products.</p> <ul style="list-style-type: none"> Performed coding and testing for year 2000 changes and enhancements. Worked with quality assurance (QA) team for creating quality procedures for ISO 9000 certification. <p>Won the 'Project of the Year' award for the overall performance</p>			
Team Size	20			

Training Attended / Certifications Done

Course Details	Duration	
	From	To
1 IBM Certified DB2 DBA	2002	2003
2 Sun Certified Java Programmer	1999	1999
3 Six Sigma Green Belt certification	2005	2005
4 Project Management Professional (PMP)	2004	2004

Qualification Details (Highest Degree on Top)

Sl. No.	Degree	Branch	Year of	Name of	Name of	Percentage
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			Passing	the College / Institute	the University	/ cgpa / Grade
1	PGCBM	Business Management	2005	Xaviers Labour Relations Institute (XLRI)	Xaviers Labour Relations Institute (XLRI)	CQPI 6.58
2	M.Sc	Computer Science (software)	1993	J.K.Institute of Applied Physics & Tech	Allahabad University	First Class (72 %)
3	B.Sc	Computer Science, Mathes, Physics	1991	Bapatla Colledge of Arts & sciences	Nagarjuna University	First Class (79 %)