

Raman Kumar Dubey

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BI NORWEGIAN
BUSINESS SCHOOL



OBJECTIVE

To work in a dynamic professional environment with a growing organization and utilize my creativity and innovative thinking for benefit of the organization and myself.

EDUCATION

Courses	Universities	Completed On
Bachelor in Technology Computer Science & Engineering	Uttar Pradesh Technical University, Lucknow, India	July, 2009
Design Thinking for Digital Development	Hasso Plattner Institute, Potsdam, Germany	November, 2019
Executive MBA	BI Norwegian Business School, Oslo, Norway	Pursuing

TECHNICAL SKILLS

Skill	Details
Microsoft Technologies:	BizTalk 2009, 2010 and 2013 R2, 2016, .Net framework 4.5/4.0
Cloud Technologies:	MS-Azure (Microsoft Certified), Logic Apps
Operating System:	Windows Server 2003/2008/2012 R2
Ticketing tools:	BMC Remedy, Service Now
DevOps Tool (CI/CD)	GitHub, Jenkins, UrbanCode (IBM)
Monitoring Tools	DynaTrace and SCOM
Project Management Tool	JIRA and Confluence
Others	XML, HTML/CSS, SQL
Scripting Language	Powershell, VB Script

CERTIFICATION

- Microsoft Certified Solution Architect (AZ300).

PROFILE

- Working as an IT Consultant in HCL Technology Norway AS.
- More than 9 years of vast experience in analysis, design, development and implementation. Worked on Banking, Insurance and HealthCare industry.

- Manages process improvement effectively, leveraging existing implemented solutions to achieve better performance and outcomes.
- Building a new team for handling IT Operation and Maintenance in Länsförsäkringar (in Sweden).
- Created several Technical and functional document and created several runbooks for standardization.
- Good understanding of cloud technology. Designed and developing 3 tier web application hosted in Azure. Utilizing Azure DB, Web API.
- Experience in Release Management, Risk and Application Management (Requirement gathering,
- Decent knowledge in IT Operations, architecting and implementing solutions.
- Good understanding of **ITIL** framework, support processes, problem management and release management.
- Excellent communication skills and problem-solving attitude.
- Good understanding of MS- SQL and responsible for the complete BizTalk SQL environment.
- Fair understanding of Active Directory, Load Balancers and Virtual Windows machines.
- Created several scripts to automate manual task which generally takes several man hours.
- Studied and used Automated Machine Learning for providing Business solution.
- Created several scripts (VB and Powershell) to automate the manual processes.

WORK EXPERIENCE

HCL TECHNOLOGIES, Oslo, Norway

Consultant, Sep, 2014- Oct, 2019

Role: IT Lead (DNB)

- Handling a team of 7 associate (5 from India and 2 from Oslo).
- Analyzing and architecting the applications to provide new solutions as per the requirement.
- Responsible for requirement gathering, client discussion and implementing the solution based on the requirement.
- Responsible for DNB's Banking Services Applications Operations (in house loan, integration applications, tailor made applications).
- Handling and responsible for day - today issues and critical activities for DNB's Banking Services department.
- Responsible for Support process and release management for DNB's Banking Services department.
- Handling the DNB's BizTalk environment DBHA and Debt Collection Flow.

Critical Project Synopsis

Project Title/Organisation	Project Role/Description	Duration
DevOps Implementation (CI/CD)	Played a Role of Consultant and implementer for a DevOps Implementation in Banking Solution Department in DNB from HCL side.	March 2018 to January 2019
BizTalk Upgrade	Played a Consultant and SME in BizTalk upgrade. Architecture the whole setup and implemented it.	April 2017 to October 2017

Role: Consultant (Länsförsäkringar (Sweden)), June, 2019 – Till Now

- Leading Integration team for the bank.
- Providing IT operation consultation to Länsförsäkringar in BizTalk and other integration solution and also helping them to upgrade their old setup.
- Working on pilot project for connecting BizTalk with Logic Apps and designed and developing 3 tier web application hosted in Azure.

Project Title/Organisation	Project Role/Description	Duration
Integration Solution Team	Currently Creating a team and leading Integration Solution of Länsförsäkringar. Upgrading their environment to cloud systems	July 2019- till now

DXC Technologies (previously CSC), Noida, India

Middleware Lead for Metlife, Sep, 2013 – Sep, 2014

- Responsible for managing the team for .Net and BizTalk 2010 applications.
- Trained a staff of 5, improving methods of individual and organizational performance.
- Created several Technical, functional and design documents and was leading the team for .Net and BizTalk 2010 applications.

Allscripts India Pvt Ltd. Pune, India

Implementation Consultant, April 2012 to Sep. 2013

- Responsible for understanding the requirement from the client and implementing the same in the application.
- Responsible for End to End integration of the healthcare applications.
- Responsible for end to end integration using .net, ERP and middleware applications.
- Creating BizTalk maps, Orchestrations, Schemas as per the requirements.

Dell Services,Noida, India

Technical Analysis Senior Associate, March 2010 to April. 2012

- Responsible for application designing/creation by following Software Development Life Cycle (SDLC).
- Responsible for coding and delivering the solutions.

PROFESSIONAL RECOGNITION

- Received Outstanding Performance award and part of Elite Achiever's League in HCL.
- Received "Above and Beyond" award in DNB for thinking out of box.
- Received Outstanding Performance rating continuously throughout my tenure in HCL.
- Received CLEAR (Client, Leadership, Extraordinary, Aspire, Result) award for Leadership and Extraordinary work.

LANGUAGES

- English – Full proficiency in writing and speaking
- Hindi – Native Language
- Norwegian – Learning

REFERENCES

Skåre, Eivind

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