

Raman Kumar Dubey

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BI NORWEGIAN
BUSINESS SCHOOL



EDUCATION

BACHELOR IN TECHNOLOGY (B.TECH), UTTAR PRADESH TECHNICAL UNIVERSITY

Specialization in Computer Science and Technology

Aug, 2005 to July, 2009

Pursuing Executive MBA- Digital; Developing and Managing Digital Organizations

from BI Norwegian Business School

March, 2019

Technical Skills

Skill	Details
Microsoft Technologies:	BizTalk 2009, 2010 and 2013 R2, 2016, .Net framework 4.5/4.0
Cloud Technologies:	MS-Azure (Microsoft Certified), Logic Apps
Operating System:	Windows Server 2003/2008/2012 R2
Ticketing tools:	BMC Remedy, Service Now
ERP Tool	Microsoft CRM Dynamics, PeopleSoft (Basic)
DevOps Tool (CI/CD)	GitHub, Jenkins, Docker, SVN, UrbanCode (IBM)
Monitoring Tools	DynaTrace, SCOM and Nimsoft
Project Management Tool	JIRA and Confluence

CONSULTANCY PROJECT

Apart from handling the Banking Solution department of DNB and Business Integration Department for Länsförsäkringar (in Sweden) from HCL side, I am also working with Experis- Manpower Group in creating a Business Model to leverage their strength gained through **Merger and Acquisition across Europe**.

PROFILE

- Working as an IT Consultant in HCL Technology Norway AS.
- More than 9 years of vast experience in analysis, design, development and implementation. Worked on Banking, Insurance and HealthCare department
- Manages process improvement effectively, leveraging existing implemented solutions to achieve better performance and outcomes.
- Pursuing Executive MBA from BI Norwegian Business School in managing Digital Organization.
- Building a new team for handling IT Operation and Maintenance in Länsförsäkringar (in Sweden).
- Created several Technical and functional document and created several runbooks for standardization.
- Good understanding of cloud technology: **MS Certified Solution Architect (AZ 300)**.
- Designed and developing 3 tier web application hosted in Azure. Utilizing Azure DB, Web API.
- Decent knowledge in IT Operations, architecting and implementing solutions.
- Good understanding of **ITIL** framework, support processes, problem management and release management.
- Excellent communication skills and problem solving attitude.
- Fair understanding of Active Directory, Load Balancers and Virtual Windows machines.

Critical Project Synopsis

Project Title/Organisation	Project Role/Description	Duration
DevOps Implementation (CI/CD) Implementation	Played a Role of Consultant and Transition Manager for a DevOps Implementation in Banking Solution Department in DNB from HCL side.	September 2018 to March 2019
Banking Solution stability improvement Project (HCL Technologies Norway AS)	Played the role of Program Manager & drove a joint vendor initiative consisting of multiple service improvement Projects across technologies to stabilize the Online Banking Platform for the largest bank in Nordics (DNB).	October 2017 to Aug 2018
BizTalk Upgrade	Played a Consultant and SME in BizTalk upgrade. Architecture the whole setup and implemented it.	April 2017 to October 2017

WORK EXPERIENCE

HCL TECHNOLOGIES, Oslo, Norway

Consultant, Sep, 2014- Till Now

Role: IT Operation Lead (DNB)

- Handling a team of 7 associate (5 from India and 2 from Oslo).
- Analyzing and architecting the BizTalk applications to provide new solutions as per the requirement.
- Research vendor cost and convey better technological and market application and their pricing and support infrastructure.
- Responsible for DNB's Banking Solution Applications Operations (in house loan, financial and ERP applications) and BizTalk Operations.
- Working on pilot project for connecting BizTalk with Logic Apps and designed and developing 3 tier web application hosted in Azure.

Role: Consultant (Länsförsäkringar (Sweden))

- Providing my IT operation consultation to Länsförsäkringar in BizTalk and other integration solution and also helping them to upgrade their old setup.

DXC Technologies (previously CSC), Noida, India

Middleware Lead for Metlife, Sep, 2013 – Sep, 2014

- Responsible for managing the team for .Net and BizTalk 2010 applications.
- Trained a staff of 5, improving methods of individual and organizational performance.
- Created several Technical, functional and design documents and Responsible for managing the team for .Net and BizTalk 2010 applications.

Allscripts India Pvt Ltd. Pune, India

Implementation Consultant, April 2012 to Sep. 2013

- Responsible for understanding the requirement from the client and implementing the same in the application.

- Responsible for End to End integration of the healthcare applications.
- Responsible for end to end integration using .net, ERP and middleware applications.
- Creating BizTalk maps, Orchestrations, Schemas as per the requirements.

Dell Services. Noida, India

Technical Analysis Senior Associate, March 2010 to April. 2012

- Responsible for application designing/creation by following Software Development Life Cycle (SDLC).

PROFESSIONAL RECOGNITION

- Received Outstanding Performance award and part of Elite Achiever's League in HCL.
- Received "Above and Beyond" award in DNB for thinking out of box.
- Received Outstanding Performance rating continuously throughout my tenure in HCL.
- Received CLEAR (Client, Leadership, Extraordinary, Aspire, Result) award for Leadership and Extraordinary work.
- Received Employee of the month award thrice for the outstanding performance.

LANGUAGES

- English – Full proficiency in writing and speaking
- Hindi – Native Language
- Norwegian – Learning

REFERENCES

Endre Sjødahl

Product Owner

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