

Test summary
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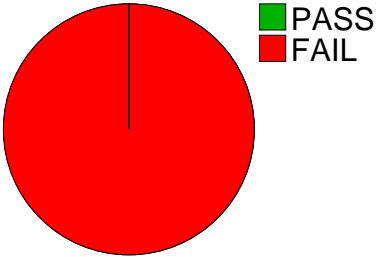
Tc_940198_UploadDocOf99MBValidateTY2016_DigitalUsr[1]_11-14-2017_05.44.35
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**H&R BLOCK®**



Executed by: u49391
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Overall Status:	FAIL
Total Validations:	1
Pass:	0
Fail:	1
Statistics Graph:	<div></div>

Browser:	CHROME
Date and Time:	Tue Nov 14 17:45:06 IST 2017
Duration:	0 mins and 25 secs

## Browser navigation

Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>

The screenshot shows the login page for H&R BLOCK's mytax system. The page has a light gray background with a central white login box. At the top left of the page is the H&R BLOCK logo, and at the top right is a link to 'En Español'. The login box contains two main sections: 'Sign In' and 'Create Account'. The 'Sign In' section has input fields for 'Username' and 'Password', a 'Remember Me' checkbox with a 'Learn More' link, and a green 'Sign In' button. Below these is a link for 'I forgot my username or password'. The 'Create Account' section has a green 'Create Account' button. At the bottom of the login box are two logos: 'TRUSTe' with the text 'Certified Privacy' and 'Avast' with the text 'Security'. At the very bottom of the page, there is a copyright notice '© 2018-2017 H&R Digital LLC. All Rights Reserved.' and a link to the 'Privacy Policy'.

H&R BLOCK En Español

**Sign In**

Username

Password

☐ Remember Me [Learn More](#)

[I forgot my username or password](#)

**Create Account**

TRUSTe Certified Privacy Avast Security

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Unexpected error detected. An error was detected by the custom event listener  
unknown error: keys should be a string  
(Session info: chrome=61.0.3163.100)  
(Driver info: chromedriver=2.30.477700  
(0057494ad8732195794a7b32078424f92a5fce41),platform=Windows NT  
6.1.7601 SP1 x86\_64) (WARNING: The server did not provide any stacktrace  
information)  
Command duration or timeout: 48 milliseconds  
Build info: version: 'unknown', revision: 'unknown', time: 'unknown'  
System info: host: 'B943DMAA', ip: '172.24.173.95', os.name: 'Windows 7',  
os.arch: 'amd64', os.version: '6.1', java.version: '1.8.0\_25'  
Driver info: org.openqa.selenium.chrome.ChromeDriver  
Capabilities [{applicationCacheEnabled=false, rotatable=false,  
mobileEmulationEnabled=false, networkConnectionEnabled=false,  
chrome={chromedriverVersion=2.30.477700  
(0057494ad8732195794a7b32078424f92a5fce41),  
userDataDir=C:\Users\u49391\AppData\Local\Temp\scoped\_dir4812\_25310},  
takesHeapSnapshot=true, pageLoadStrategy=normal,  
databaseEnabled=false, handlesAlerts=true, hasTouchScreen=false,  
version=61.0.3163.100, platform=XP, browserConnectionEnabled=false,  
nativeEvents=true, acceptSslCerts=true, locationContextEnabled=true,  
webStorageEnabled=true, browserName=chrome, takesScreenshot=true,  
javascriptEnabled=true, cssSelectorsEnabled=true,  
unexpectedAlertBehaviour=}]  
Session ID: b2ff40d7fea83df1305c7bc74acb8647

