

Test summary

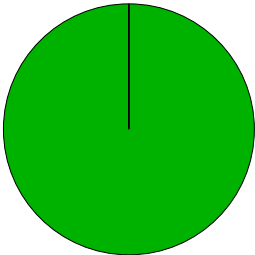
TC_1012382_UserNameAvailabilityForRetailUser[1]_10-09-2017_08.20.36



H&R BLOCK®



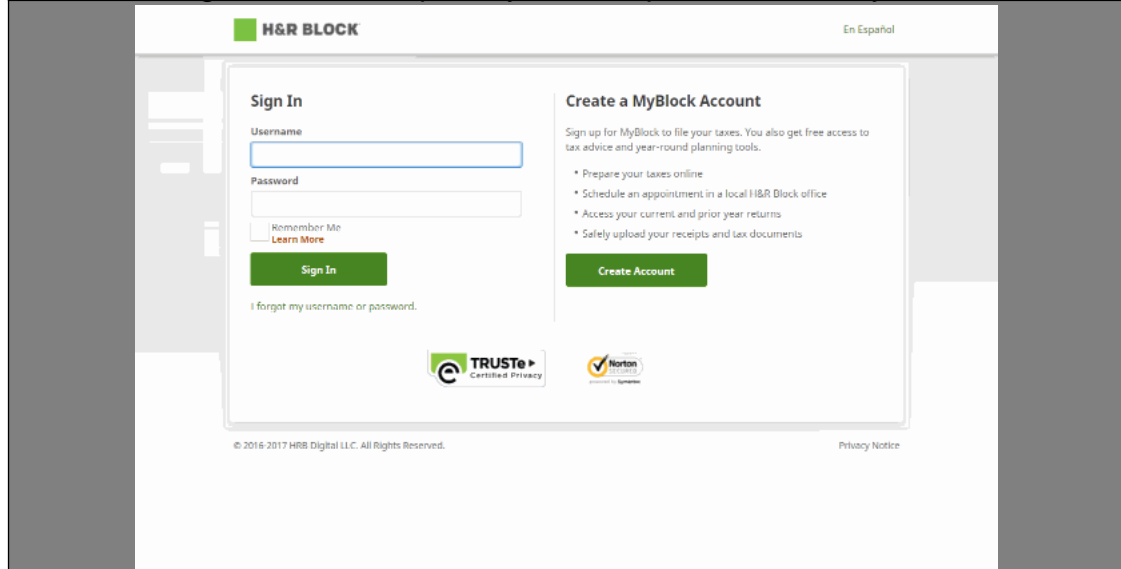
Executed by: U19627

Overall Status:	PASS
Total Validations:	2
Pass:	2
Fail:	0
Statistics Graph:	 <p>A pie chart representing the test results. The chart is entirely green, indicating 100% success. A legend to the right of the chart shows a green square for 'PASS' and a red square for 'FAIL'.</p>

Browser:	CHROME
Date and Time:	Mon Oct 09 20:23:01 IST 2017
Duration:	2 mins and 18 secs

Browser navigation

Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>



The screenshot shows the H&R Block login page. The header includes the H&R Block logo and a link to 'En Español'. The main content area is divided into two sections: 'Sign In' and 'Create a MyBlock Account'. The 'Sign In' section contains a 'Username' field, a 'Password' field, a 'Remember Me' checkbox, a 'Learn More' link, and a 'Sign In' button. Below the 'Sign In' button is a link for 'I forgot my username or password.' The 'Create a MyBlock Account' section includes a description of the benefits of signing up and a 'Create Account' button. At the bottom, there are logos for 'TRUSTe' and 'Norton'.

H&R BLOCK En Español

Sign In

Username

Password

☐ Remember Me
[Learn More](#)

Sign In

[I forgot my username or password.](#)

Create a MyBlock Account

Sign up for MyBlock to file your taxes. You also get free access to tax advice and year-round planning tools.

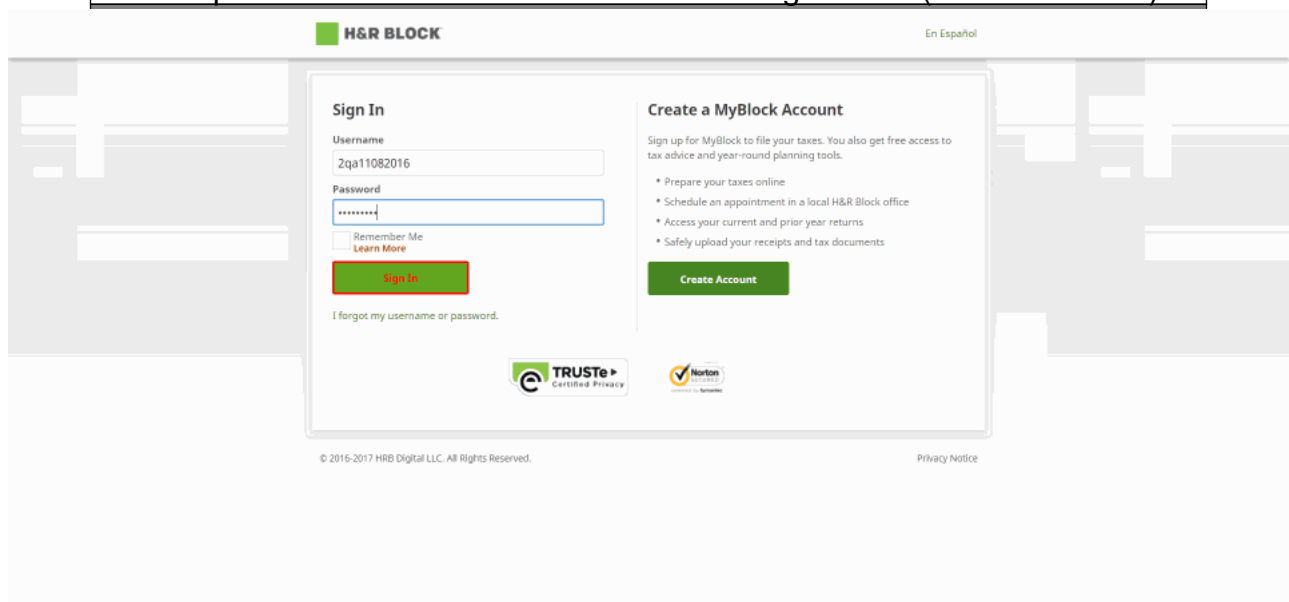
- Prepare your taxes online
- Schedule an appointment in a local H&R Block office
- Access your current and prior year returns
- Safely upload your receipts and tax documents

Create Account

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Click defaultSignInUser (submit element)

Next step is to click on the webelement defaultSignInUser (submit element)



This screenshot is identical to the previous one, but the 'Sign In' button in the 'Sign In' section is highlighted with a red border. The 'Username' field now contains the text '2qa11082016' and the 'Password' field contains a series of dots. The 'Remember Me' checkbox is still unchecked, and the 'Learn More' link is still present. The 'Create a MyBlock Account' section remains unchanged.

H&R BLOCK En Español

Sign In

Username
2qa11082016

Password

☐ Remember Me
[Learn More](#)

Sign In

[I forgot my username or password.](#)

Create a MyBlock Account

Sign up for MyBlock to file your taxes. You also get free access to tax advice and year-round planning tools.

- Prepare your taxes online
- Schedule an appointment in a local H&R Block office
- Access your current and prior year returns
- Safely upload your receipts and tax documents

Create Account

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Click I don't have access to this email address. (web element)

Next step is to click on the webelement I don't have access to this email address. (web element)

H&R BLOCK

Welcome back!

We take your account security seriously. So, before continuing, we need to send you a security code to help us confirm your identity.

We'll send your security code to:

E-mail

p*****@hrblock.com

I don't have access to this email address.

Back **Next**

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Click defaultsecurityqn-next (submit element)

Next step is to click on the webelement defaultsecurityqn-next (submit element)

H&R BLOCK

Answer a security question.

Since we don't recognize this computer or device as one you've used before, please answer the following security question to confirm your identity.

In what city were you born?

born

I don't remember my answer.

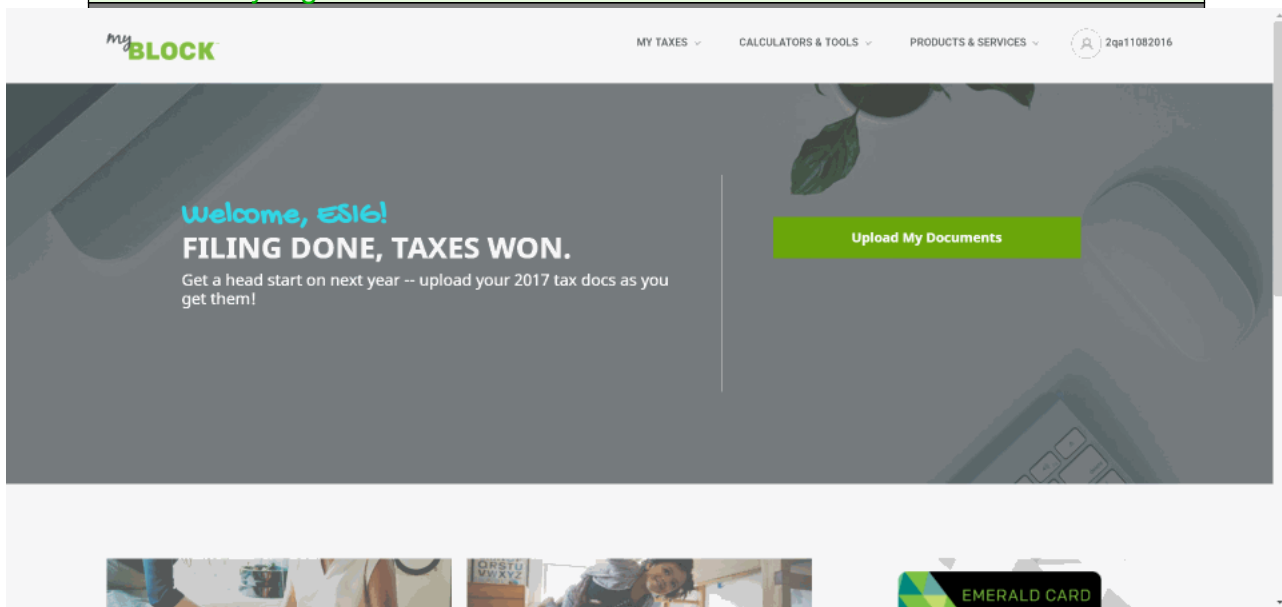
☒ Remember this computer or device. [Learn More](#)

Back **Next**

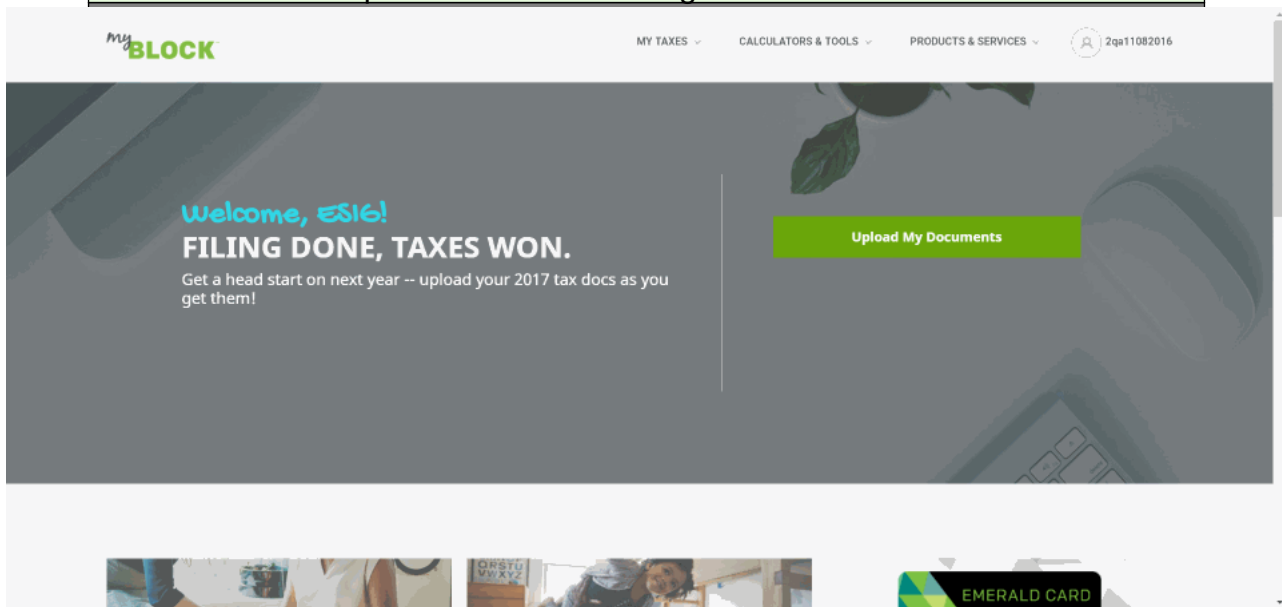
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successfully login



User Name field is present in Global Navigation Bar



User Name field is displayed

