

Test summary

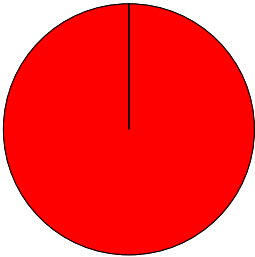
Tc\_940175\_UploadDocOfAbove10MBValidateTY2016[1]\_11-07-2017\_01.08.40



**H&R BLOCK®**



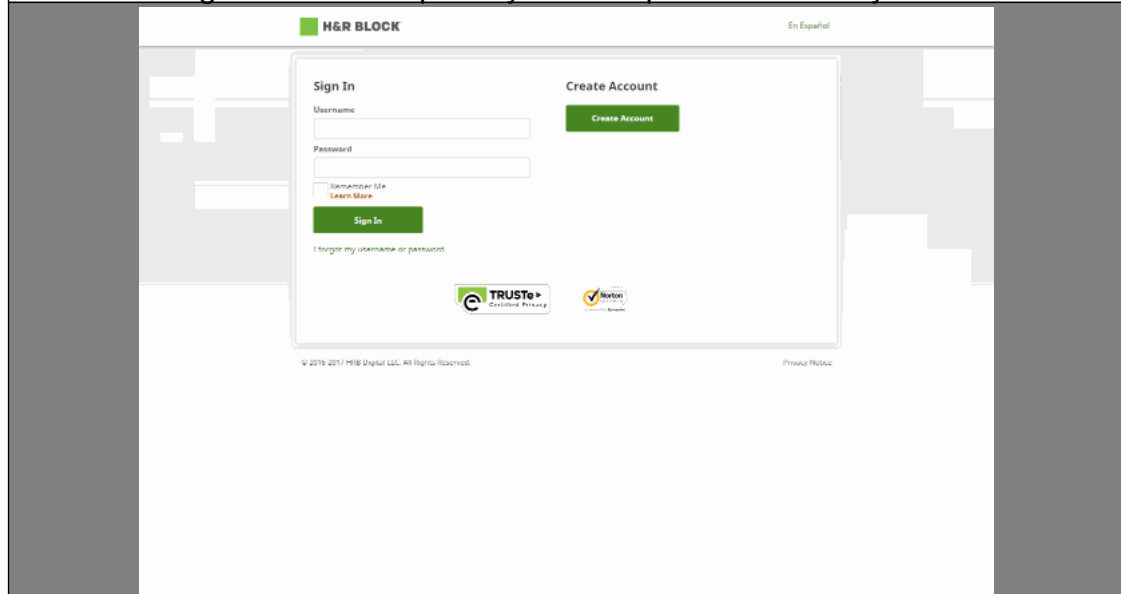
Executed by: u49391

Overall Status:	FAIL
Total Validations:	1
Pass:	0
Fail:	1
Statistics Graph:	 <div><div></div> PASS <div></div> FAIL</div>

Browser:	CHROME
Date and Time:	Tue Nov 07 13:09:28 IST 2017
Duration:	0 mins and 44 secs

## Browser navigation

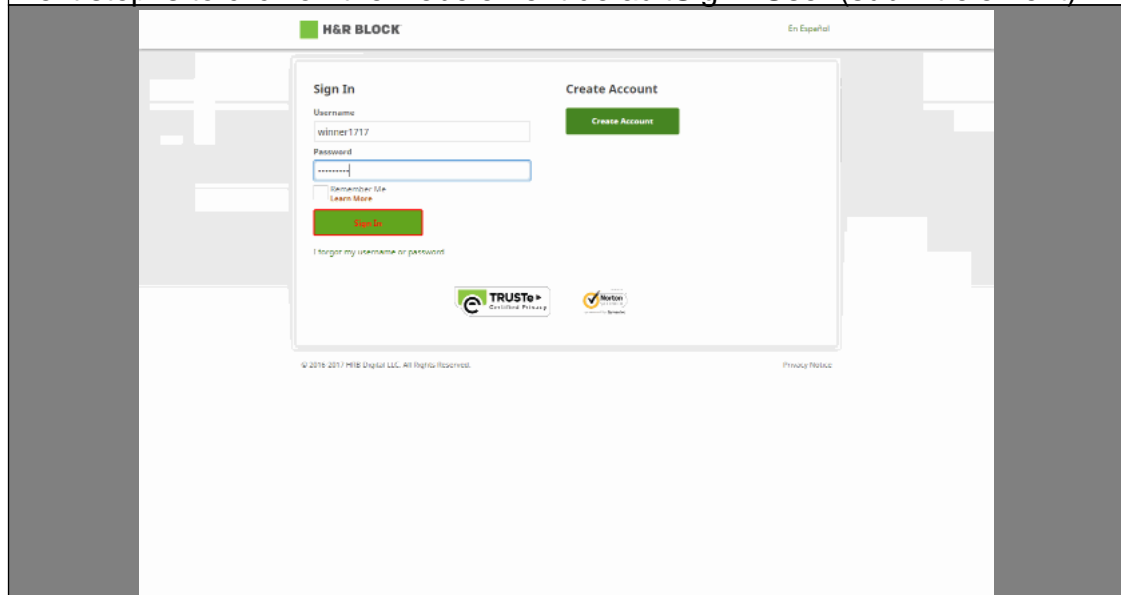
Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>



The screenshot shows the H&R BLOCK login page. At the top, there is a green header with the H&R BLOCK logo on the left and "En Español" on the right. Below the header, the page is divided into two main sections: "Sign In" on the left and "Create Account" on the right. The "Sign In" section contains a "Username" field with the text "winner1717", a "Password" field with masked characters, a "Remember Me" checkbox, and a "Sign In" button. Below the "Sign In" button is a link that says "I forgot my username or password". The "Create Account" section contains a "Create Account" button. At the bottom of the page, there are logos for "TRUSTe" and "Norton", and a copyright notice: "© 2016-2017 H&R Digital LLC. All Rights Reserved." and a link to "Privacy Policy".

## Click defaultSignInUser (submit element)

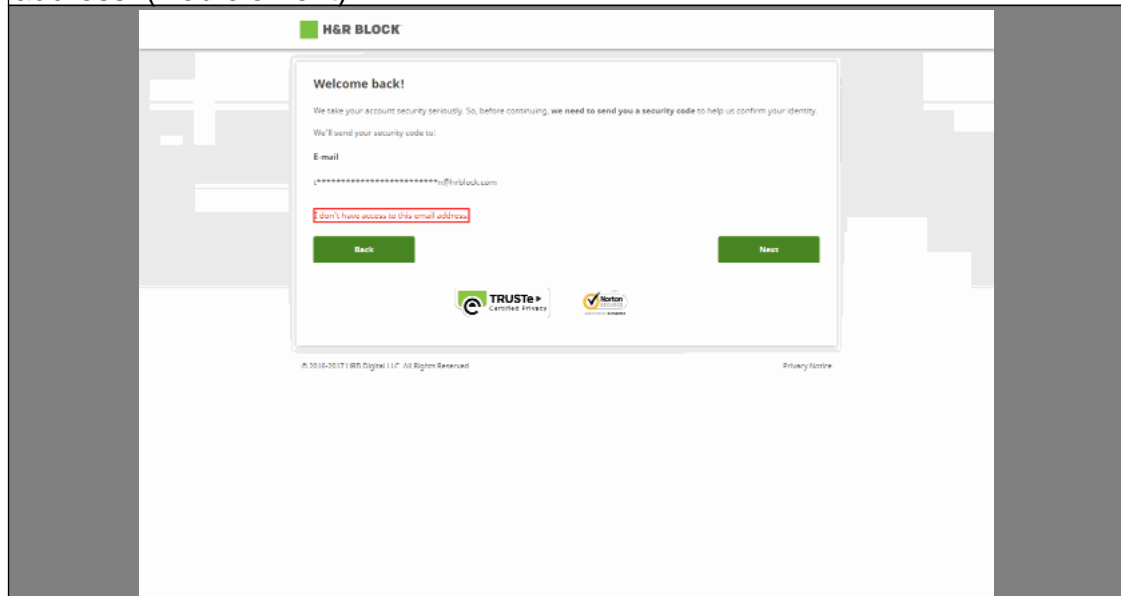
Next step is to click on the webelement defaultSignInUser (submit element)



This screenshot is identical to the one above, but the "Sign In" button is highlighted with a red border, indicating it is the element to be clicked. The "Username" field still contains "winner1717" and the "Password" field is masked. The "Remember Me" checkbox is unchecked. The "Create Account" button is still visible on the right. The footer remains the same with the "TRUSTe" and "Norton" logos and the copyright notice.

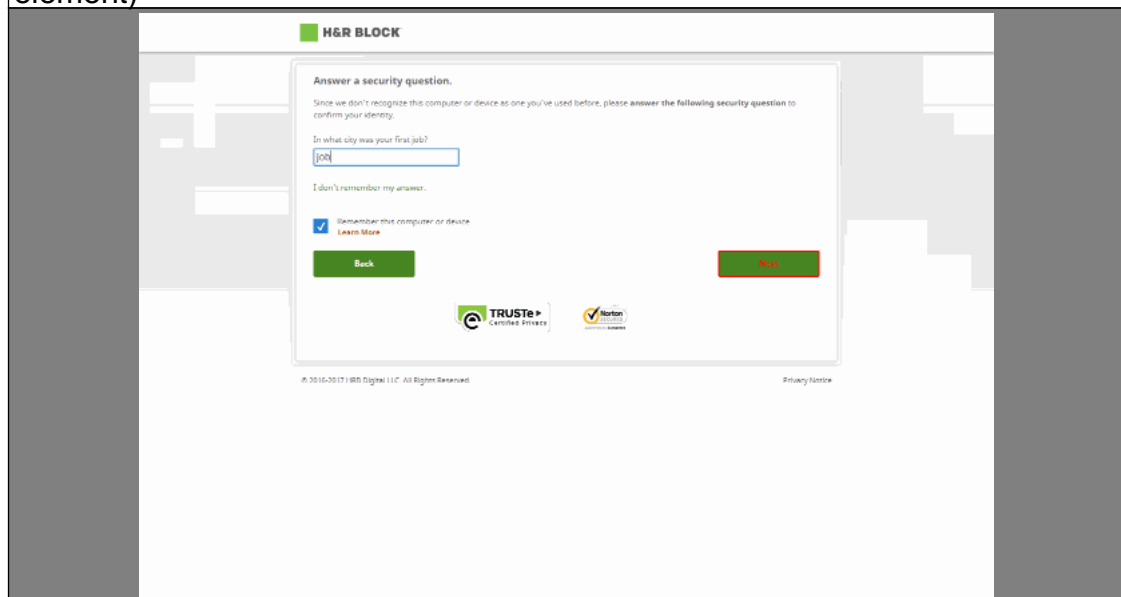
Click I don't have access to this email address. (web element)

Next step is to click on the webelement I don't have access to this email address. (web element)



Click defaultsecurityqn-next (submit element)

Next step is to click on the webelement defaultsecurityqn-next (submit element)



Unexpected error detected. An error was detected by the custom event listener  
no such window: target window already closed  
from unknown error: web view not found  
(Session info: chrome=61.0.3163.100)  
(Driver info: chromedriver=2.30.477700  
(0057494ad8732195794a7b32078424f92a5fce41),platform=Windows NT  
6.1.7601 SP1 x86\_64) (WARNING: The server did not provide any stacktrace  
information)  
Command duration or timeout: 12 milliseconds  
Build info: version: 'unknown', revision: 'unknown', time: 'unknown'  
System info: host: 'B943DMAA', ip: '172.24.173.149', os.name: 'Windows 7',  
os.arch: 'amd64', os.version: '6.1', java.version: '1.8.0\_25'  
Driver info: org.openqa.selenium.chrome.ChromeDriver  
Capabilities [{applicationCacheEnabled=false, rotatable=false,  
mobileEmulationEnabled=false, networkConnectionEnabled=false,  
chrome={chromedriverVersion=2.30.477700  
(0057494ad8732195794a7b32078424f92a5fce41),  
userDataDir=C:\Users\u49391\AppData\Local\Temp\scoped\_dir7784\_3060},  
takesHeapSnapshot=true, pageLoadStrategy=normal,  
databaseEnabled=false, handlesAlerts=true, hasTouchScreen=false,  
version=61.0.3163.100, platform=XP, browserConnectionEnabled=false,  
nativeEvents=true, acceptSslCerts=true, locationContextEnabled=true,  
webStorageEnabled=true, browserName=chrome, takesScreenshot=true,  
javascriptEnabled=true, cssSelectorsEnabled=true,  
unexpectedAlertBehaviour=}]  
Session ID: 95b2af32580353d5ecd11a0d8433e188  
\*\*\* Element info: {Using=id, value=maLi}