

Test summary

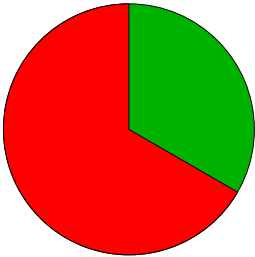
TC_704252_ValidateAvailabilityOfProfileforCP_IDPUsers[2]_09-27-2017_06.23.18
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H&R BLOCK®



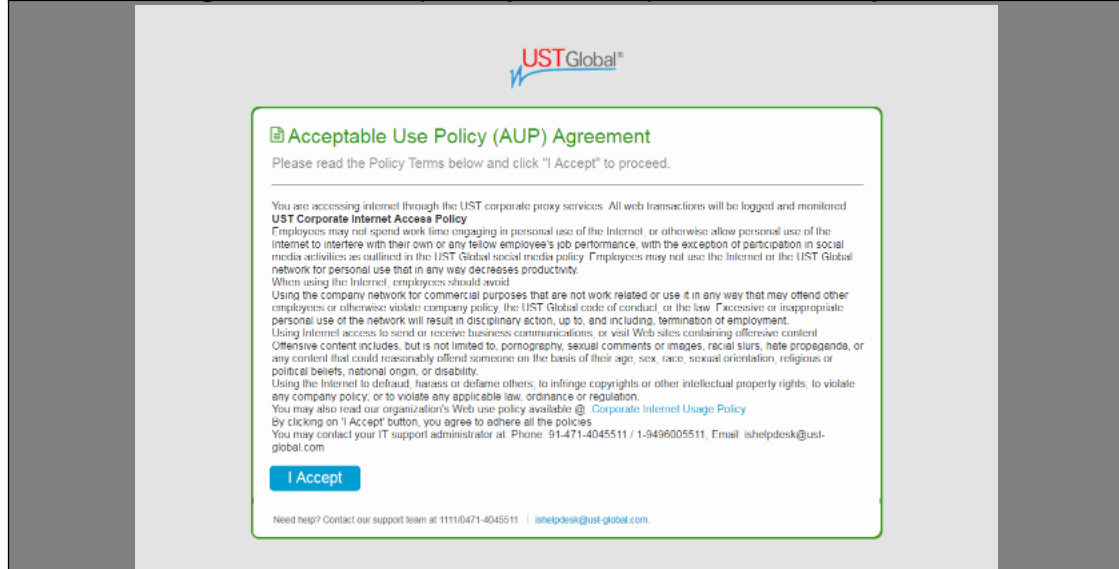
Executed by: U19627

Overall Status:	FAIL
Total Validations:	3
Pass:	1
Fail:	2
Statistics Graph:	<div><div><div>PASS</div><div>FAIL</div></div></div>

Browser:	CHROME
Date and Time:	Wed Sep 27 18:26:38 IST 2017
Duration:	3 mins and 17 secs

Browser navigation

Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>



UST Global®

Acceptable Use Policy (AUP) Agreement

Please read the Policy Terms below and click "I Accept" to proceed.

You are accessing internet through the UST corporate proxy services. All web transactions will be logged and monitored.

UST Corporate Internet Access Policy

Employees may not spend work time engaging in personal use of the Internet, or otherwise allow personal use of the Internet to interfere with their own or any fellow employee's job performance, with the exception of participation in social media activities as outlined in the UST Global social media policy. Employees may not use the Internet or the UST Global network for personal use that in any way decreases productivity.

When using the Internet, employees should avoid:

- Using the company network for commercial purposes that are not work related or use it in any way that may offend other employees or otherwise violate company policy, the UST Global code of conduct, or the law.
- Excessive or inappropriate personal use of the network will result in disciplinary action, up to, and including, termination of employment.
- Using Internet access to send or receive business communications, or visit Web sites containing offensive content.
- Offensive content includes, but is not limited to, pornography, sexual comments or images, racial slurs, hate propaganda, or any content that could reasonably offend someone on the basis of their age, sex, race, sexual orientation, religious or political beliefs, national origin, or disability.
- Using the Internet to defraud, harass or defame others, to infringe copyrights or other intellectual property rights, to violate any company policy, or to violate any applicable law, ordinance or regulation.

You may also read our organization's Web use policy available @ [Corporate Internet Usage Policy](#)

By clicking on "I Accept" button, you agree to adhere all the policies.

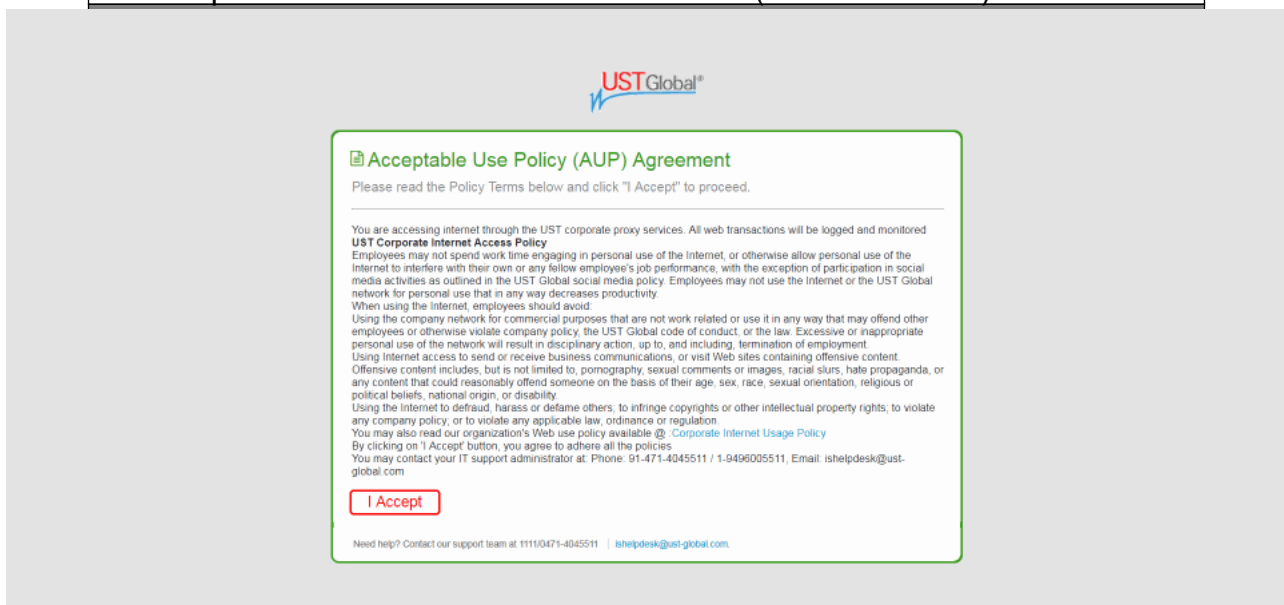
You may contact your IT support administrator at: Phone: 91-471-4045511 / 1-9496005511, Email: ishelpdesk@ust-global.com

I Accept

Need help? Contact our support team at 1111/0471-4045511 | ishelpdesk@ust-global.com

Click button (submit element)

Next step is to click on the webelement button (submit element)



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Click defaultSignInUser (submit element)

Next step is to click on the webelement defaultSignInUser (submit element)

H&R BLOCK En Español

Sign In

Username
dpqa10102

Password

☐ Remember Me
[Learn More](#)

Sign In

[I forgot my username or password.](#)

Create a MyBlock Account

Sign up for MyBlock to file your taxes. You also get free access to tax advice and year-round planning tools.

- Prepare your taxes online
- Schedule an appointment in a local H&R Block office
- Access your current and prior year returns
- Safely upload your receipts and tax documents

Create Account

TRUSTe Certified Privacy Norton Secured by Symantec

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Click I don't have access to this email address. (web element)

Next step is to click on the webelement I don't have access to this email address. (web element)

H&R BLOCK

Welcome back!

We take your account security seriously. So, before continuing, we need to send you a security code to help us confirm your identity. We'll send your security code to:

E-mail
p*****y@hrblock.com

I don't have access to this email address.

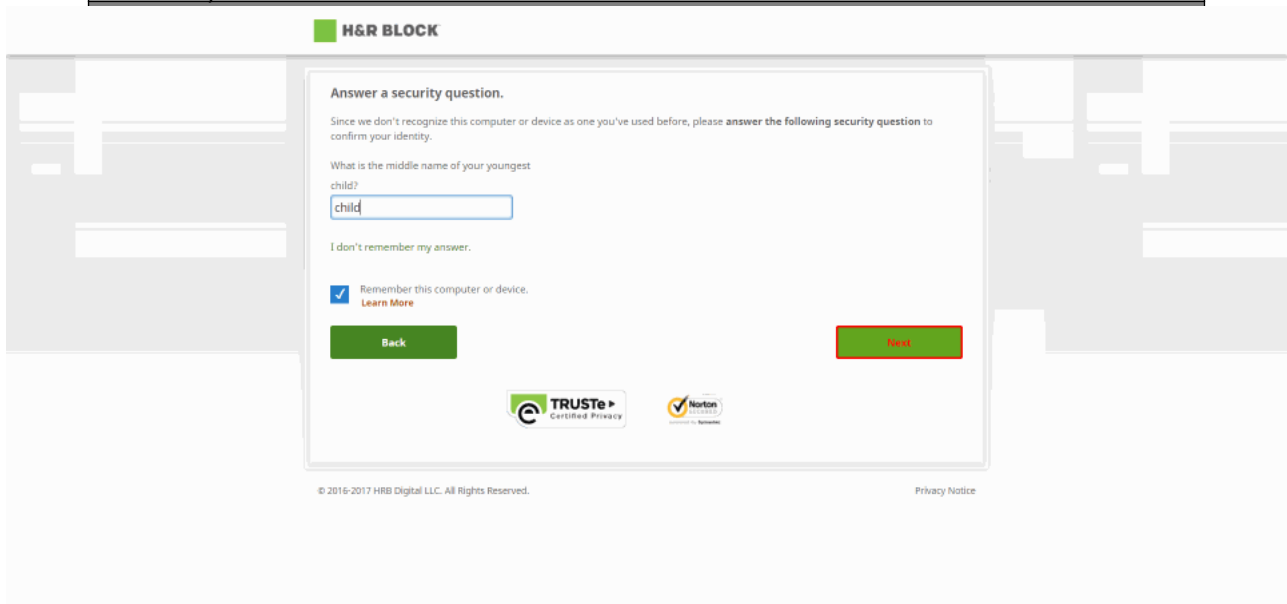
Back **Next**

TRUSTe Certified Privacy Norton Secured by Symantec

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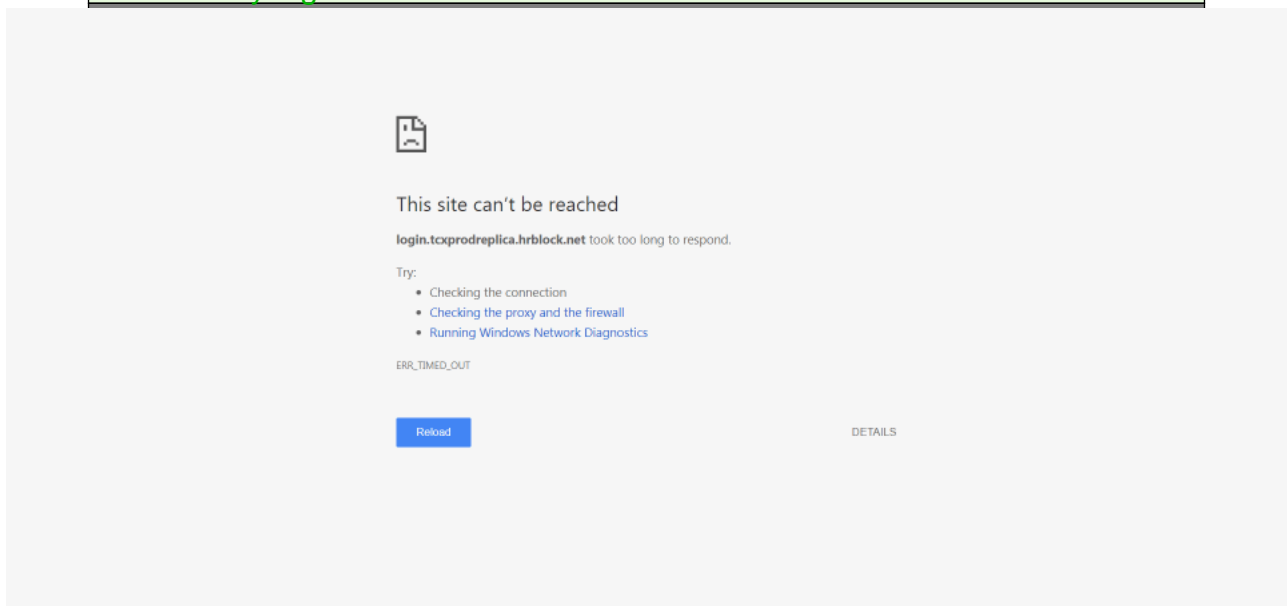
Click defaultsecurityqn-next (submit element)

Next step is to click on the webelement defaultsecurityqn-next (submit element)



The image shows the H&R BLOCK website's security question interface. At the top, the H&R BLOCK logo is visible. The main content area is a white box with a green border. It contains the heading "Answer a security question." followed by a paragraph: "Since we don't recognize this computer or device as one you've used before, please answer the following security question to confirm your identity." Below this, a question is asked: "What is the middle name of your youngest child?" with a text input field containing the word "child". Underneath the input field, there is a link "I don't remember my answer." and a checkbox labeled "Remember this computer or device." with a "Learn More" link. At the bottom of the box, there are two buttons: a green "Back" button and a red "Next" button. Below the box, there are logos for TRUSTe and Norton. At the very bottom, there is a copyright notice "© 2016-2017 HRB Digital LLC. All Rights Reserved." and a link for "Privacy Notice".

successfully login



Unexpected error detected. An error was detected by the custom event listener
null

Unexpected error detected. An error was detected by the custom event listener
no such window: target window already closed
from unknown error: web view not found
(Session info: chrome=61.0.3163.100)
(Driver info: chromedriver=2.30.477700
(0057494ad8732195794a7b32078424f92a5fce41),platform=Windows NT
6.1.7601 SP1 x86_64) (WARNING: The server did not provide any stacktrace
information)
Command duration or timeout: 29 milliseconds
Build info: version: 'unknown', revision: 'unknown', time: 'unknown'
System info: host: 'B200LMAA', ip: '10.32.45.32', os.name: 'Windows 7',
os.arch: 'amd64', os.version: '6.1', java.version: '1.8.0_25'
Driver info: org.openqa.selenium.chrome.ChromeDriver
Capabilities [{applicationCacheEnabled=false, rotatable=false,
mobileEmulationEnabled=false, networkConnectionEnabled=false,
chrome={chromedriverVersion=2.30.477700
(0057494ad8732195794a7b32078424f92a5fce41),
userDataDir=C:\Users\u19627\AppData\Local\Temp\scoped_dir8600_15085},
takesHeapSnapshot=true, pageLoadStrategy=normal,
databaseEnabled=false, handlesAlerts=true, hasTouchScreen=false,
version=61.0.3163.100, platform=XP, browserConnectionEnabled=false,
nativeEvents=true, acceptSslCerts=true, locationContextEnabled=true,
webStorageEnabled=true, browserName=chrome, takesScreenshot=true,
javascriptEnabled=true, cssSelectorsEnabled=true,
unexpectedAlertBehaviour=}]
Session ID: cd66a012086ff3b36fdca599dd73f487
*** Element info: {Using=xpath, value=//a[@title='Profile']}