

Test summary
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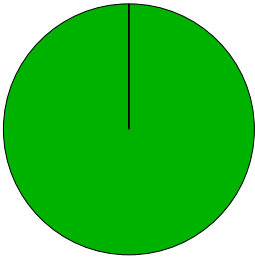
TC_1012382_UserNameAvailabilityForRetailUser[3]_10-09-2017_12.28.19
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**H&R BLOCK®**



Executed by: U19627
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Overall Status:	PASS
Total Validations:	2
Pass:	2
Fail:	0
Statistics Graph:	<div><div><div></div>PASS</div><div><div></div>FAIL</div></div>

Browser:	CHROME
Date and Time:	Mon Oct 09 12:30:38 IST 2017
Duration:	2 mins and 15 secs

## Browser navigation

Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>

The screenshot shows the H&R Block login page. At the top, the H&R Block logo is on the left and "En Español" is on the right. The main content area is divided into two columns. The left column is titled "Sign In" and contains a "Username" field, a "Password" field, a "Remember Me" checkbox, a "Learn More" link, a green "Sign In" button, and a link "I forgot my username or password." The right column is titled "Create a MyBlock Account" and contains a sign-up description, a list of benefits (Prepare your taxes online, Schedule an appointment in a local H&R Block office, Access your current and prior year returns, Safely upload your receipts and tax documents), and a green "Create Account" button. At the bottom, there are logos for "TRUSTe Certified Privacy" and "Norton Secured by Symantec", and footer text: "© 2016-2017 HRB Digital LLC. All Rights Reserved." and "Privacy Notice".

Click defaultSignInUser (submit element)

Next step is to click on the webelement defaultSignInUser (submit element)

This screenshot is identical to the one above, but with a red rectangular highlight around the "Sign In" button in the "Sign In" section. The "Username" field now contains the text "Zqa11082016" and the "Password" field contains a series of dots. The rest of the page, including the "Create a MyBlock Account" section and the footer, remains the same.

Click I don't have access to this email address. (web element)

Next step is to click on the webelement I don't have access to this email address. (web element)

**H&R BLOCK**

**Welcome back!**

We take your account security seriously. So, before continuing, we need to send you a security code to help us confirm your identity.

We'll send your security code to:

**E-mail**

p\*\*\*\*\*@hrblock.com

[I don't have access to this email address.](#)

**Back** **Next**

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Click defaultsecurityqn-next (submit element)

Next step is to click on the webelement defaultsecurityqn-next (submit element)

**H&R BLOCK**

**Answer a security question.**

Since we don't recognize this computer or device as one you've used before, please answer the following security question to confirm your identity.

In what city were you born?

born

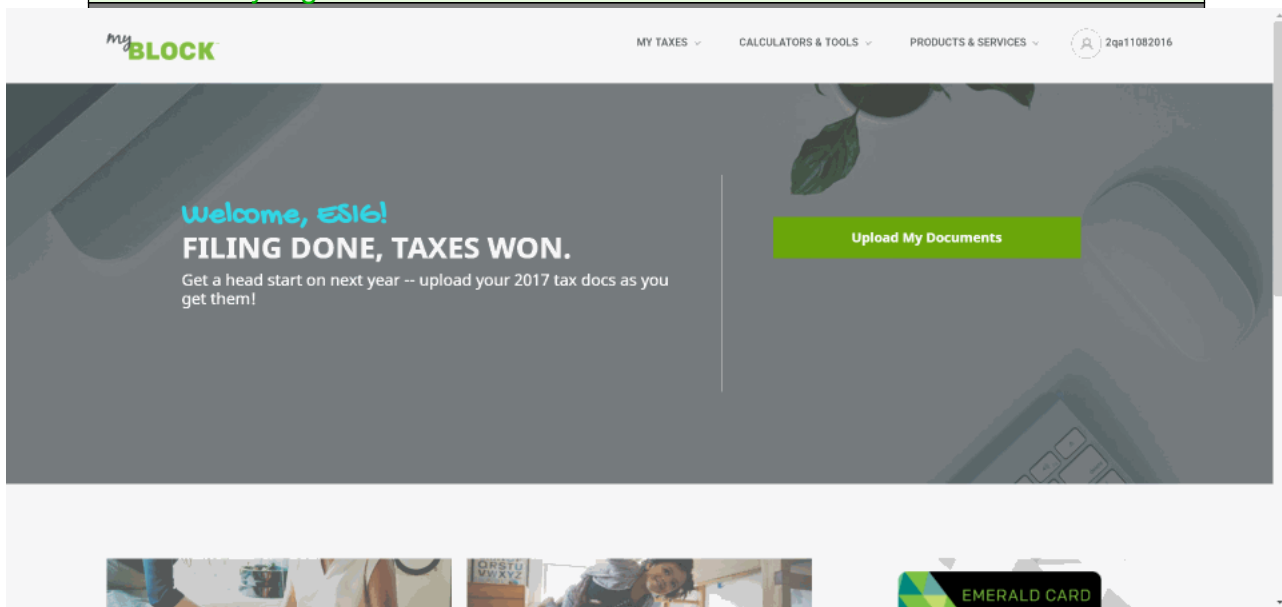
I don't remember my answer.

☒ Remember this computer or device. [Learn More](#)

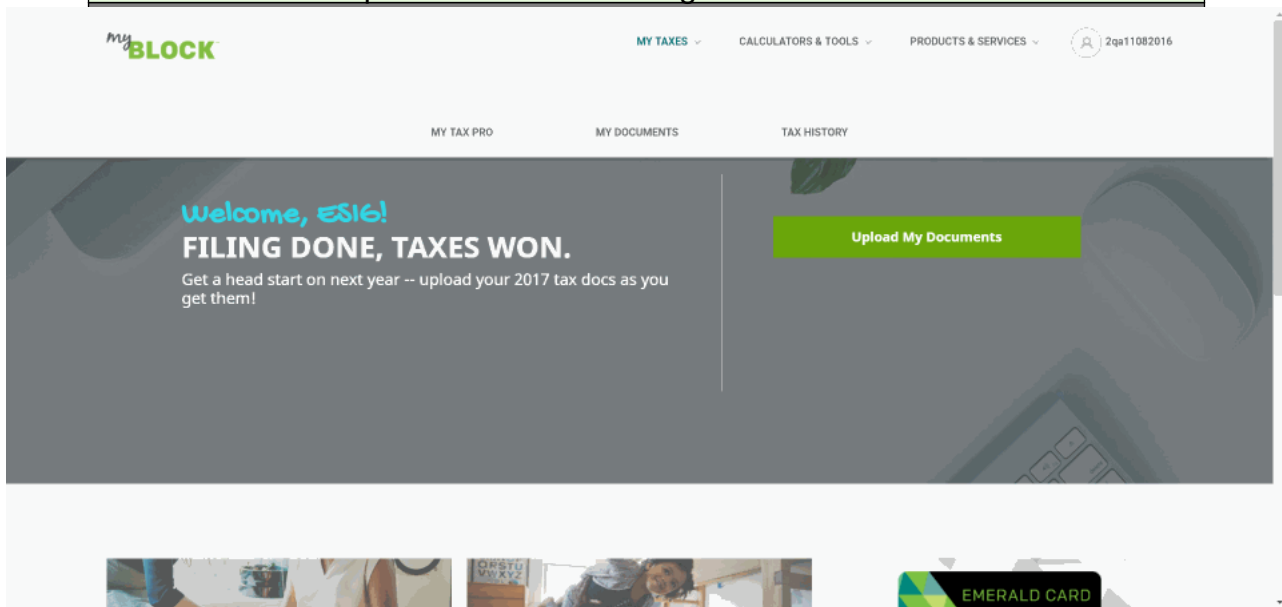
**Back** **Next**

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successfully login



User Name field is present in Global Navigation Bar



User Name field is displayed

