

Test summary

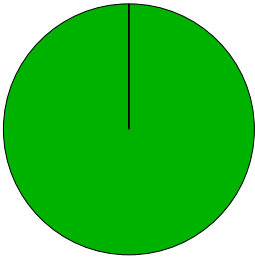
TC_1012382_UserNameAvailabilityForRetailUser[1]_10-09-2017_12.20.53



H&R BLOCK®



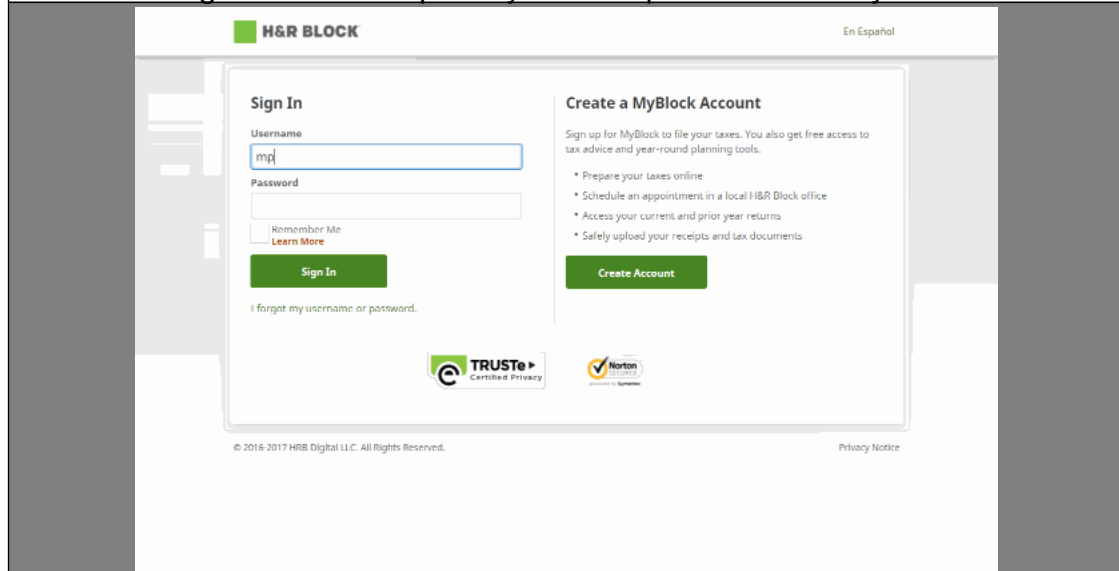
Executed by: U19627

Overall Status:	PASS
Total Validations:	2
Pass:	2
Fail:	0
Statistics Graph:	 <p>A pie chart representing the test results. The chart is entirely green, indicating 100% success. A legend to the right of the chart shows a green square for 'PASS' and a red square for 'FAIL'.</p>

Browser:	CHROME
Date and Time:	Mon Oct 09 12:22:29 IST 2017
Duration:	1 mins and 31 secs

Browser navigation

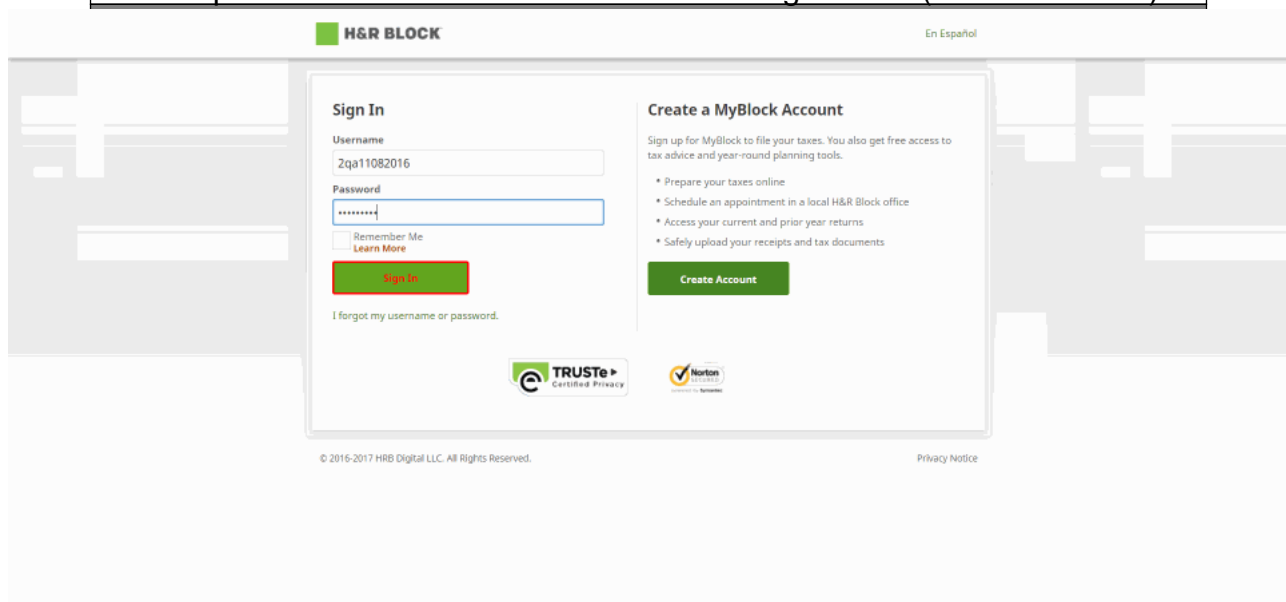
Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>



The screenshot shows the H&R Block login page. The header includes the H&R Block logo and a link to 'En Español'. The main content area is divided into two sections: 'Sign In' and 'Create a MyBlock Account'. The 'Sign In' section has a 'Username' field with the text 'mp', a 'Password' field, a 'Remember Me' checkbox, and a 'Sign In' button. Below the 'Sign In' button is a link for 'I forgot my username or password.' The 'Create a MyBlock Account' section has a 'Create Account' button. Below the 'Sign In' section are logos for 'TRUSTe' and 'Norton'. The footer contains the copyright notice '© 2016-2017 HRB Digital LLC. All Rights Reserved.' and a link to 'Privacy Notice'.

Click defaultSignInUser (submit element)

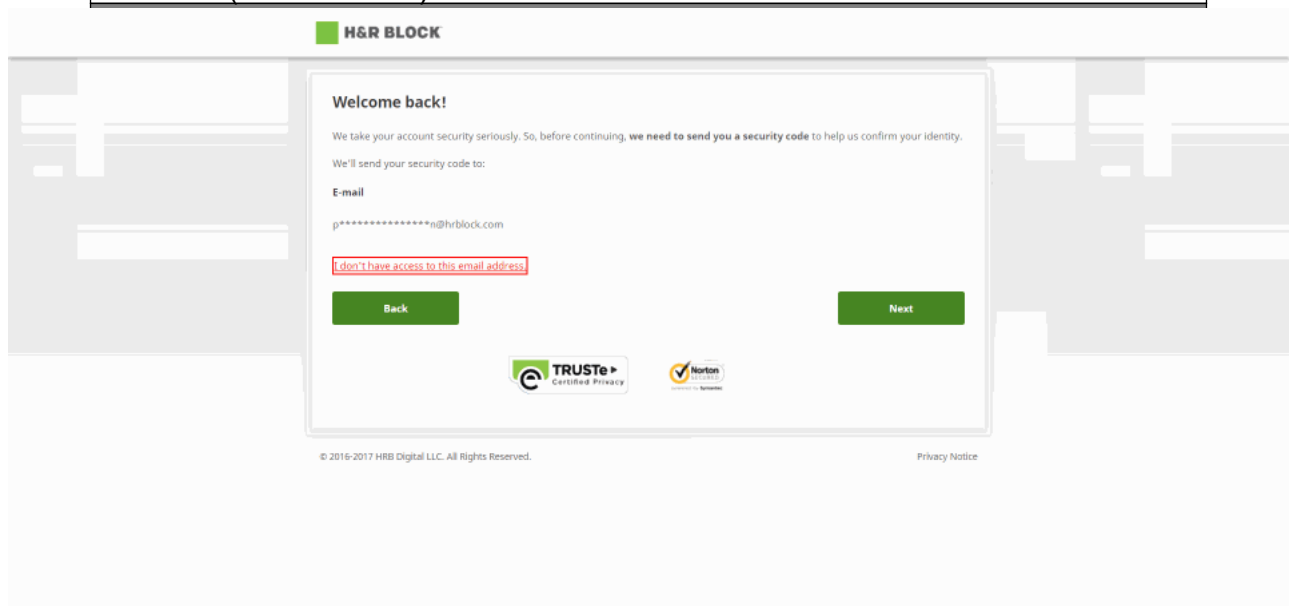
Next step is to click on the webelement defaultSignInUser (submit element)



This screenshot is identical to the one above, but the 'Sign In' button in the 'Sign In' section is highlighted with a red border. The 'Username' field now contains the text 'Zqa11082016' and the 'Password' field contains a series of asterisks. The 'Remember Me' checkbox is still present, and the 'Sign In' button remains highlighted.

Click I don't have access to this email address. (web element)

Next step is to click on the webelement I don't have access to this email address. (web element)



H&R BLOCK

Welcome back!

We take your account security seriously. So, before continuing, we need to send you a security code to help us confirm your identity.



We'll send your security code to:

E-mail

p*****@hrblock.com

[I don't have access to this email address.](#)

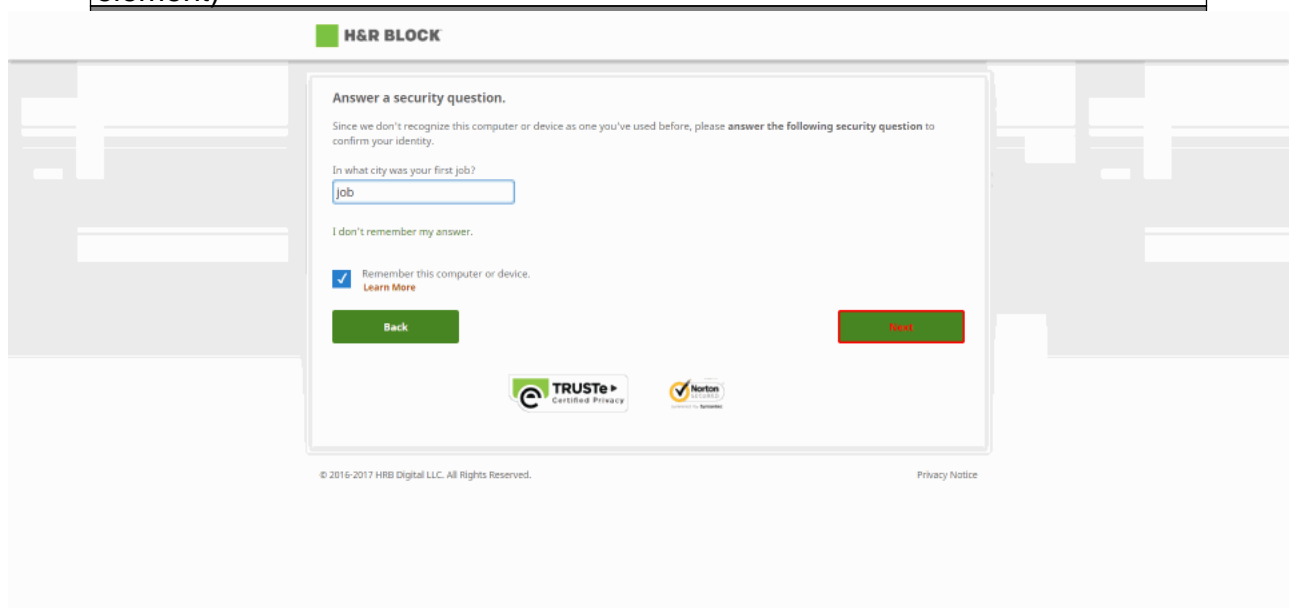
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Click defaultsecurityqn-next (submit element)

Next step is to click on the webelement defaultsecurityqn-next (submit element)



H&R BLOCK

Answer a security question.



Since we don't recognize this computer or device as one you've used before, please answer the following security question to confirm your identity.

In what city was your first job?

I don't remember my answer.

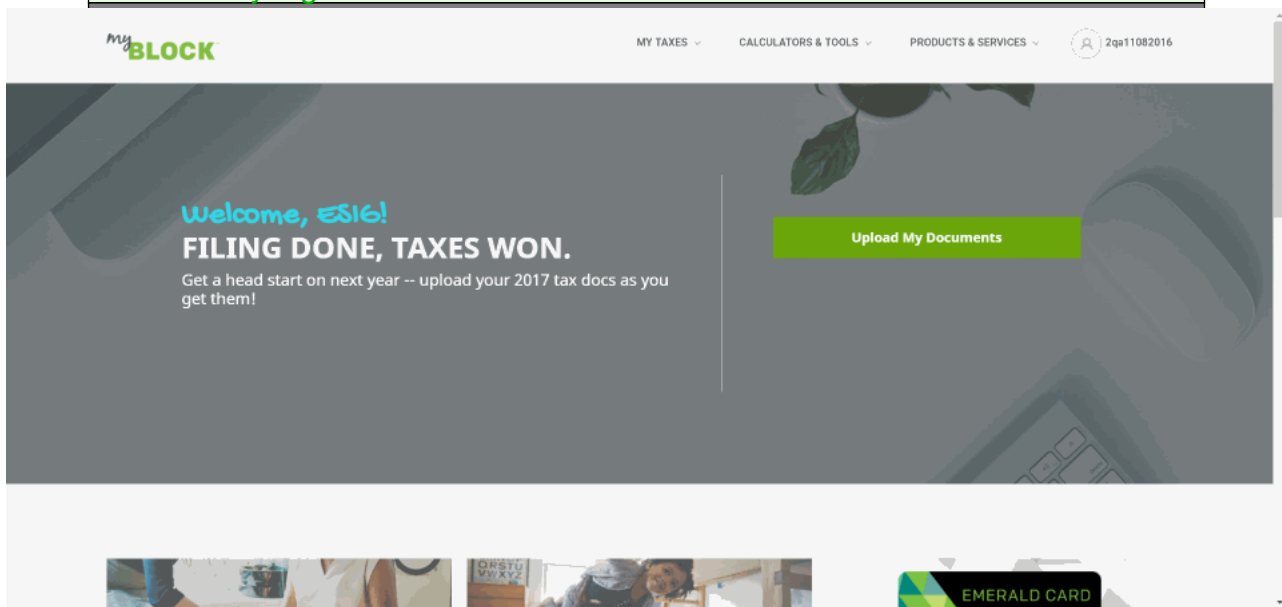
☒ Remember this computer or device. [Learn More](#)

Back **Next**

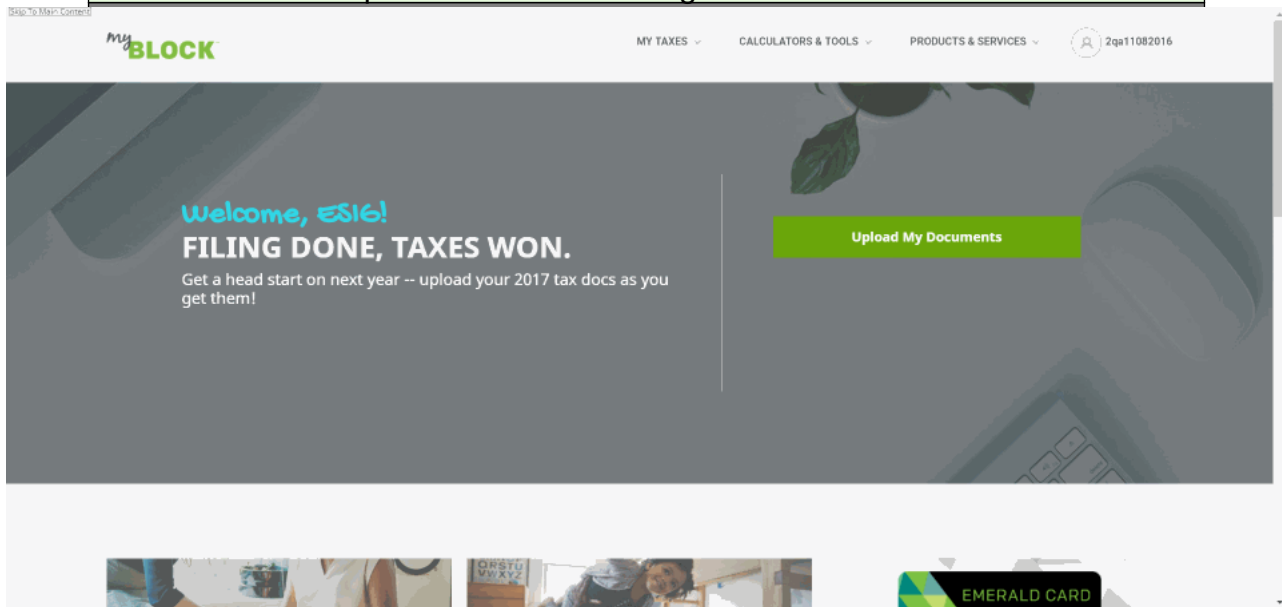
 

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successfully login



User Name field is present in Global Navigation Bar



User Name field is displayed

