

Test summary

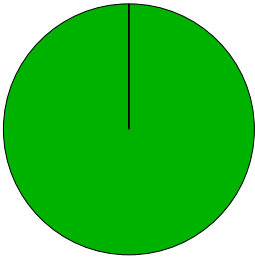
Confirm_MyIdentity[1]_09-28-2017_01.19.05



H&R BLOCK®



Executed by: U19627

Overall Status:	PASS
Total Validations:	2
Pass:	2
Fail:	0
Statistics Graph:	<div><div><div></div>PASS<div></div>FAIL</div></div>

Browser:	CHROME
Date and Time:	Thu Sep 28 13:22:26 IST 2017
Duration:	3 mins and 15 secs

Browser navigation

Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>

The screenshot shows the H&R Block website's login and account creation interface. At the top, the H&R Block logo is on the left, and a link to 'En Español' is on the right. The main content area is divided into two columns. The left column, titled 'Sign In', contains a 'Username' input field, a 'Password' input field, a 'Remember Me' checkbox, a 'Learn More' link, a green 'Sign In' button, and a link for 'I forgot my username or password.' The right column, titled 'Create a MyBlock Account', includes a sign-up description, a list of benefits (prepare taxes online, schedule appointments, access returns, safely upload documents), and a green 'Create Account' button. Below these columns are logos for 'TRUSTe Certified Privacy' and 'Norton Secured by Symantec'. The footer contains the copyright notice '© 2016-2017 HRB Digital LLC. All Rights Reserved.' and a 'Privacy Notice' link.

Create account link is displayed

This screenshot is identical to the one above, showing the H&R Block login and account creation page. The layout, including the 'Sign In' and 'Create a MyBlock Account' sections, logos, and footer, remains the same. The purpose of this image is to confirm that the 'Create Account' link is visible and functional on the page.

Click Create Account (web element)

Next step is to click on the webelement Create Account (web element)

The screenshot shows the H&R Block website's login and account creation interface. The header includes the H&R Block logo and a link to 'En Español'. The main content area is divided into two sections: 'Sign In' on the left and 'Create a MyBlock Account' on the right. The 'Sign In' section contains fields for 'Username' and 'Password', a 'Remember Me' checkbox, a 'Learn More' link, and a green 'Sign In' button. Below these is a link for 'I forgot my username or password.' The 'Create a MyBlock Account' section includes a description of the benefits of signing up, a list of features (Prepare your taxes online, Schedule an appointment in a local H&R Block office, Access your current and prior year returns, Safely upload your receipts and tax documents), and a red 'Create Account' button. At the bottom of the main content area are logos for 'TRUSTe' and 'Norton'. The footer contains the copyright notice '© 2016-2017 HRB Digital LLC. All Rights Reserved.' and a link to 'Privacy Notice'.

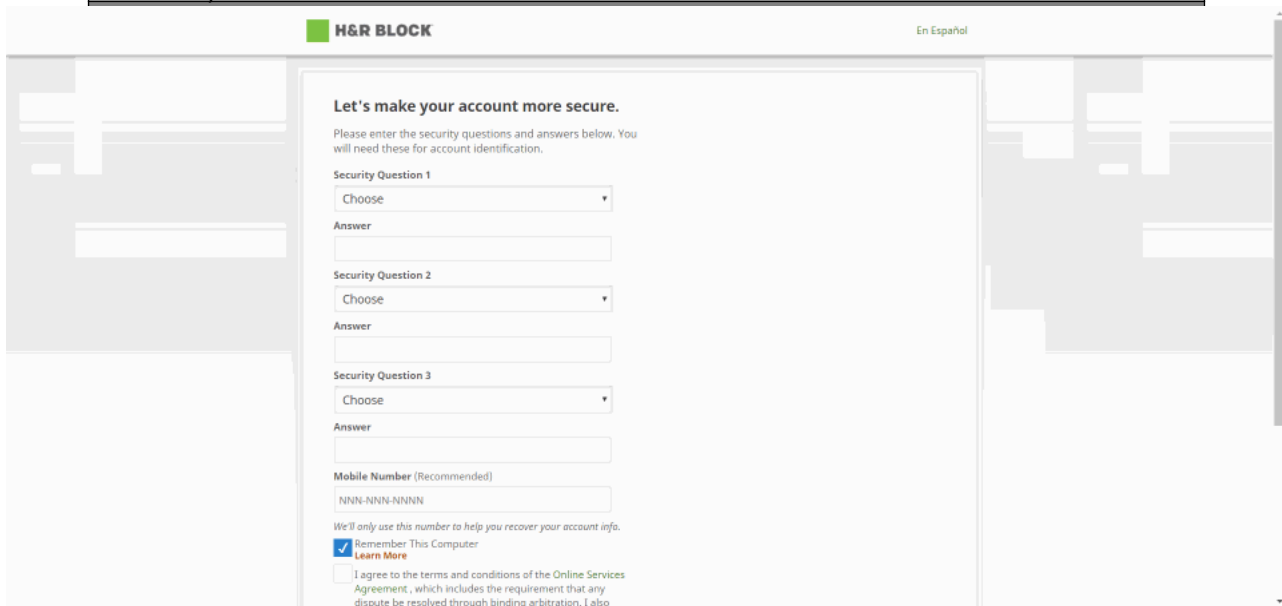
Click Next (button element)

Next step is to click on the webelement Next (button element)

The screenshot shows the H&R Block website's account creation page. The header includes the H&R Block logo and a link to 'En Español'. The main content area is titled 'Create Your Account' and contains fields for 'E-mail', 'Username', 'Password', and 'Confirm Password'. The 'E-mail' field is pre-filled with 'thangabalan.kundrumalaiyan@hrblock.com'. The 'Username' field is pre-filled with 'tkqa9282017_132051'. The 'Password' and 'Confirm Password' fields are masked with asterisks. A red 'Next' button is located below the 'Confirm Password' field. Below the form is a link for 'I already have an account.' At the bottom of the main content area are logos for 'TRUSTe' and 'Norton'. The footer contains the copyright notice '© 2016-2017 HRB Digital LLC. All Rights Reserved.' and a link to 'Privacy Notice'.

Click In what city were you born? (web element)

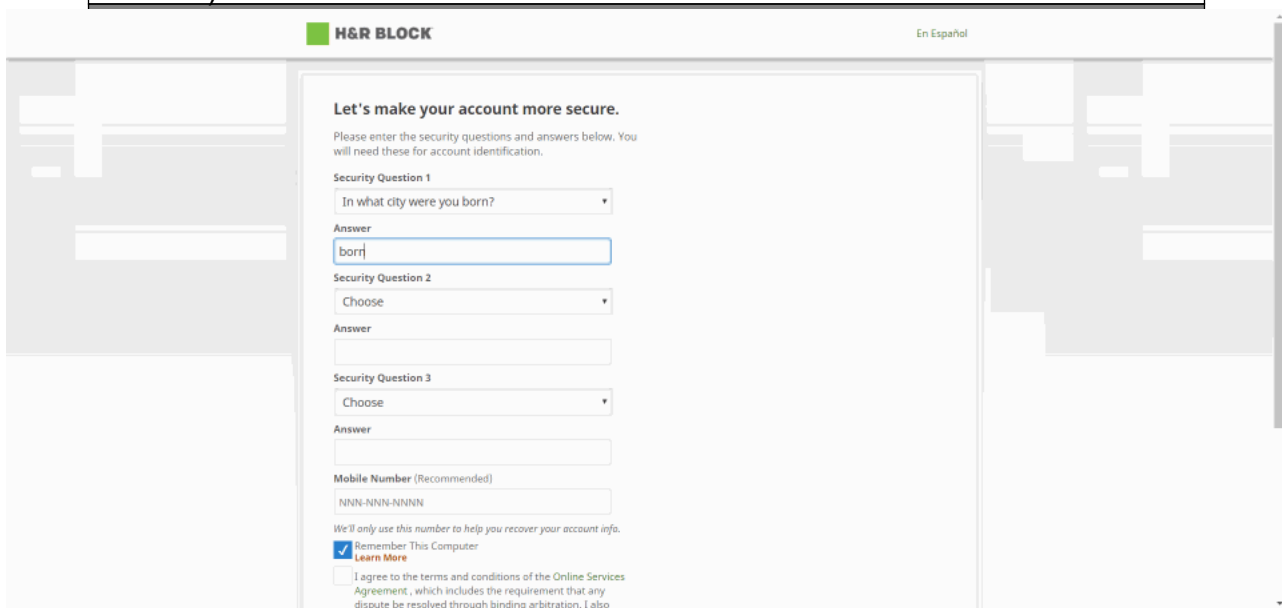
Next step is to click on the webelement In what city were you born? (web element)



The screenshot shows the H&R BLOCK account security page. The header includes the H&R BLOCK logo and a language selector set to "En Español". The main heading is "Let's make your account more secure." followed by a subtext: "Please enter the security questions and answers below. You will need these for account identification." There are three security questions, each with a dropdown menu labeled "Choose" and an "Answer" text input field. Below the questions is a "Mobile Number (Recommended)" field with a placeholder "NNN-NNN-NNNN". At the bottom, there is a checkbox for "Remember This Computer" (checked) with a "Learn More" link, and a checkbox for "I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also".

Click In what city was your first job? (web element)

Next step is to click on the webelement In what city was your first job? (web element)



This screenshot shows the same H&R BLOCK account security page as the previous one, but with the first security question answered. The dropdown menu for "Security Question 1" now displays "In what city were you born?". The "Answer" text input field contains the text "born". The rest of the page, including the other two security questions, the mobile number field, and the agreement checkboxes, remains unchanged.

Click What is the middle name of your youngest child? (web element)

Next step is to click on the webelement What is the middle name of your youngest child? (web element)

H&R BLOCK En Español

Let's make your account more secure.

Please enter the security questions and answers below. You will need these for account identification.

Security Question 1
In what city were you born? ▼

Answer
born

Security Question 2
In what city was your first job? ▼

Answer
job

Security Question 3
Choose ▼

Answer
Choose

Mobile Number (Recommended)
NNN-NNN-NNNN

We'll only use this number to help you recover your account info.

☒ Remember This Computer [Learn More](#)

☐ I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also

Click rememberbox (web element)

Next step is to click on the webelement rememberbox (web element)

H&R BLOCK En Español

Let's make your account more secure.

Please enter the security questions and answers below. You will need these for account identification.

Security Question 1
In what city were you born? ▼

Answer
born

Security Question 2
In what city was your first job? ▼

Answer
job

Security Question 3
What is the middle name of your youngest ▼

Answer
child

Mobile Number (Recommended)
NNN-NNN-NNNN

We'll only use this number to help you recover your account info.

☒ Remember This Computer [Learn More](#)

☐ I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also

Click termsbox (web element)

Next step is to click on the webelement termsbox (web element)

H&R BLOCK En Español

Let's make your account more secure.

Please enter the security questions and answers below. You will need these for account identification.

Security Question 1
In what city were you born? ▼

Answer
born

Security Question 2
In what city was your first job? ▼

Answer
job

Security Question 3
What is the middle name of your youngest? ▼

Answer
child

Mobile Number (Recommended)
NNN-NNN-NNNN

We'll only use this number to help you recover your account info.

☐ Remember This Computer
[Learn More](#)

☐ I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also acknowledge that the H&R Block Privacy Notice was made available to me.

Click Create Account (button element)

Next step is to click on the webelement Create Account (button element)

H&R BLOCK En Español

Let's make your account more secure.

Please enter the security questions and answers below. You will need these for account identification.

Security Question 1
In what city were you born? ▼

Answer
born

Security Question 2
In what city was your first job? ▼

Answer
job

Security Question 3
What is the middle name of your youngest? ▼

Answer
child

Mobile Number (Recommended)
NNN-NNN-NNNN

We'll only use this number to help you recover your account info.

☐ Remember This Computer
[Learn More](#)

☒ I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also acknowledge that the H&R Block Privacy Notice was made available to me.

Create Account

[I already have an account.](#)

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New user Account has been Created

Final page

Snapshot of final page

