

Test summary
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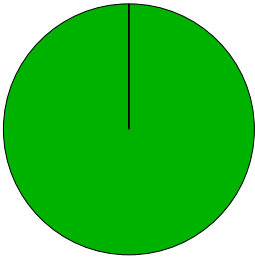
TC_1012382_UserNameAvailabilityForRetailUser[1]_09-28-2017_02.00.32
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**H&R BLOCK®**



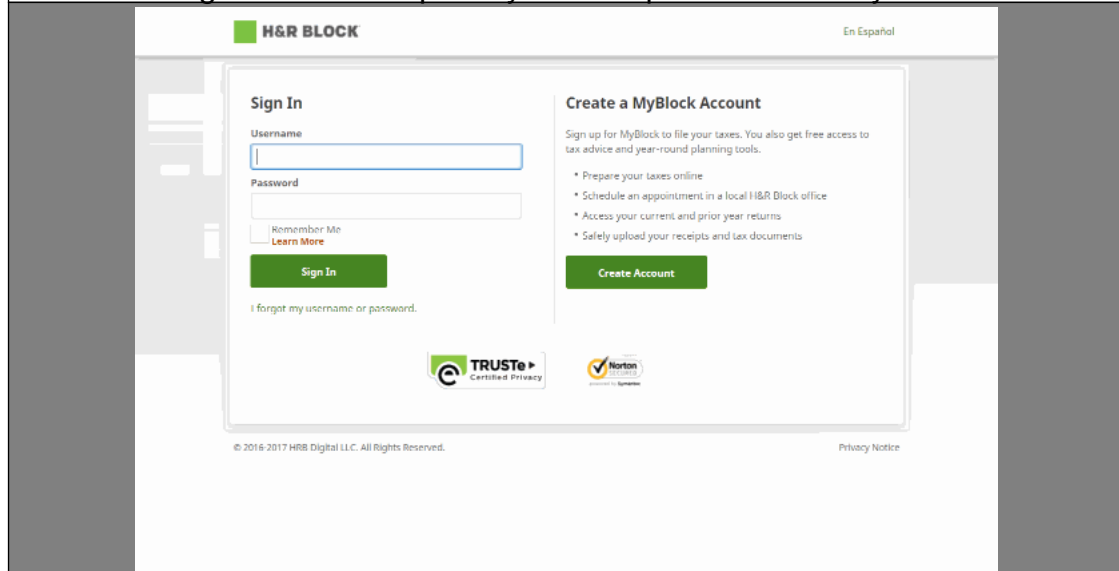
Executed by: U19627
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Overall Status:	PASS
Total Validations:	2
Pass:	2
Fail:	0
Statistics Graph:	<div><div><div></div>PASS<div></div>FAIL</div></div>

Browser:	CHROME
Date and Time:	Thu Sep 28 14:02:51 IST 2017
Duration:	2 mins and 13 secs

## Browser navigation

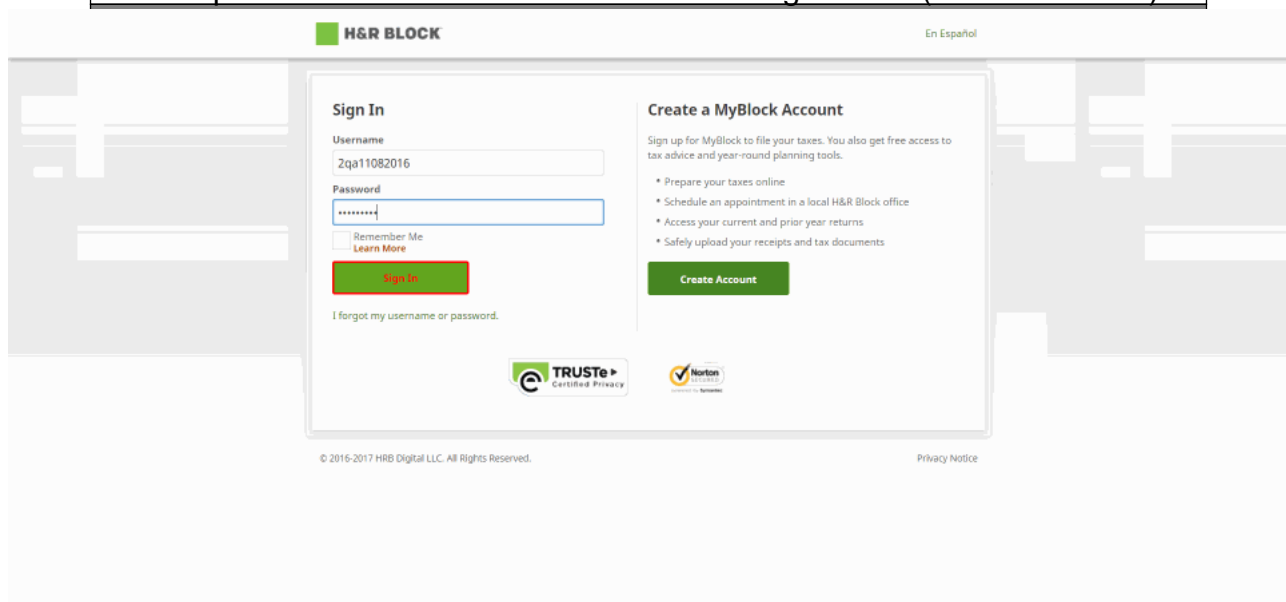
Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>



The screenshot shows the H&R Block login page. At the top, there is a header with the H&R Block logo on the left and a link to 'En Español' on the right. The main content area is divided into two columns. The left column is titled 'Sign In' and contains a 'Username' field with the text '2qa11082016', a 'Password' field with masked characters, a 'Remember Me' checkbox, and a 'Sign In' button. Below the 'Sign In' button is a link that says 'I forgot my username or password.' The right column is titled 'Create a MyBlock Account' and contains a paragraph of text about signing up for MyBlock, followed by a list of four bullet points: 'Prepare your taxes online', 'Schedule an appointment in a local H&R Block office', 'Access your current and prior year returns', and 'Safely upload your receipts and tax documents'. Below the list is a 'Create Account' button. At the bottom of the page, there are two logos: 'TRUSTe Certified Privacy' and 'Norton Secured by Symantec'. The footer contains the copyright notice '© 2016-2017 HRB Digital LLC. All Rights Reserved.' and a link to 'Privacy Notice'.

Click defaultSignInUser (submit element)

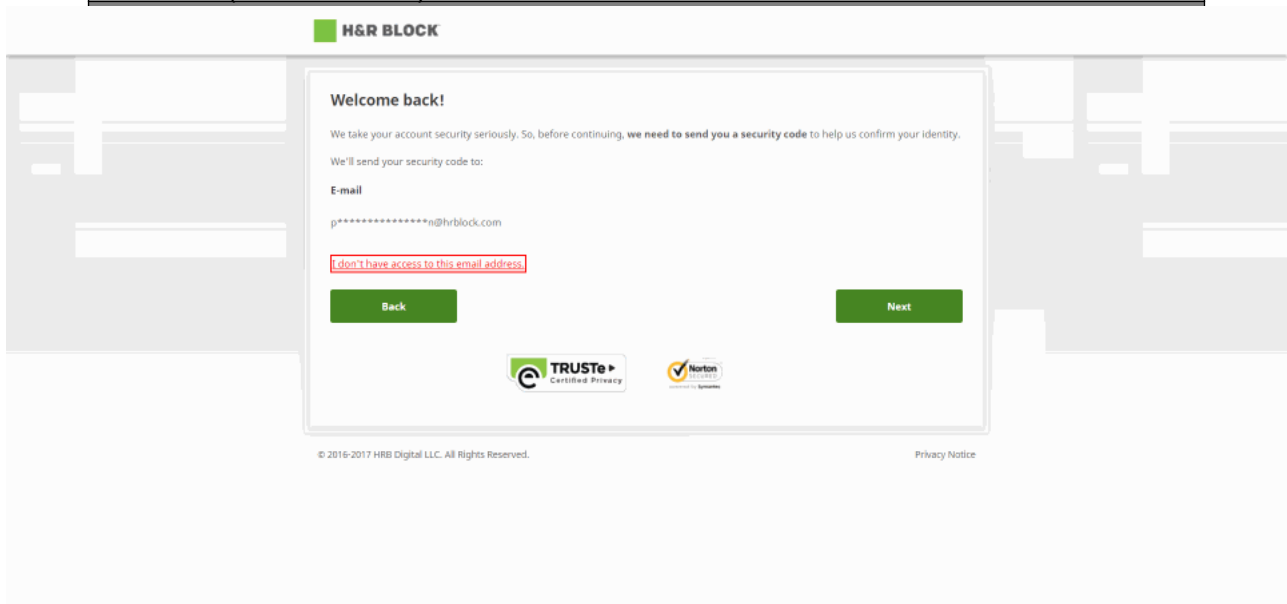
Next step is to click on the webelement defaultSignInUser (submit element)



This screenshot is identical to the one above, but with a red rectangular box highlighting the 'Sign In' button in the 'Sign In' section. The button is located below the 'Remember Me' checkbox and the 'Learn More' link. The rest of the page content, including the 'Create a MyBlock Account' section and the footer, remains the same.

Click I don't have access to this email address. (web element)

Next step is to click on the webelement I don't have access to this email address. (web element)



**H&R BLOCK**

**Welcome back!**

We take your account security seriously. So, before continuing, we need to send you a security code to help us confirm your identity.



We'll send your security code to:

**E-mail**

p\*\*\*\*\*@hrblock.com

[I don't have access to this email address.](#)

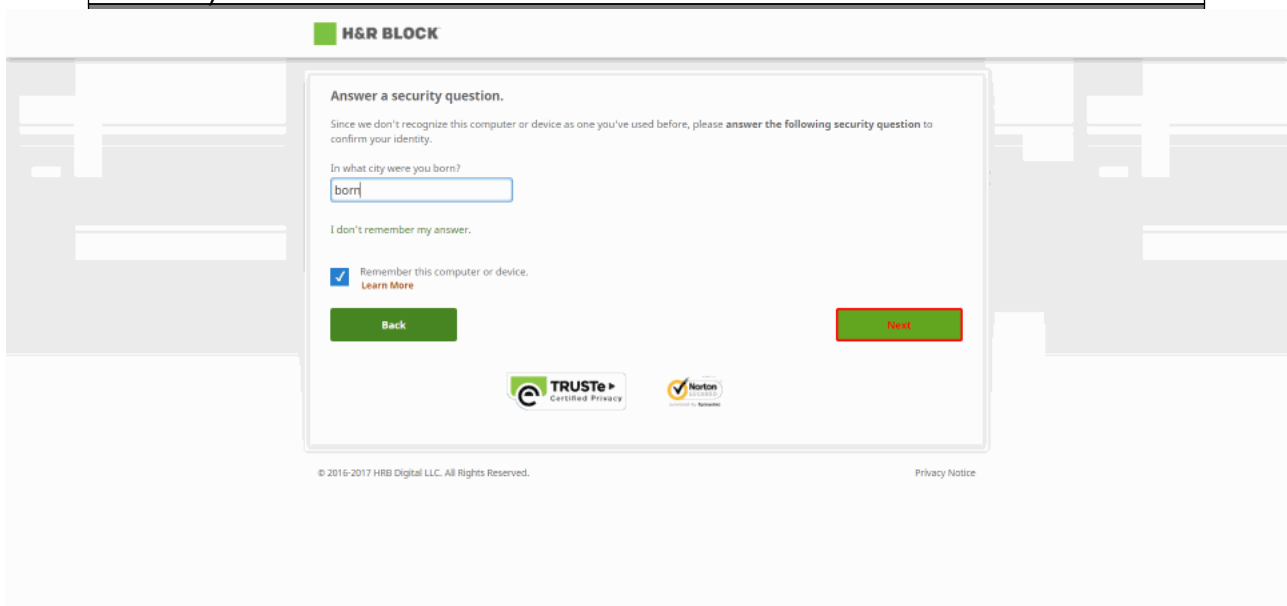
**Back** **Next**

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Click defaultsecurityqn-next (submit element)

Next step is to click on the webelement defaultsecurityqn-next (submit element)



**H&R BLOCK**

**Answer a security question.**

Since we don't recognize this computer or device as one you've used before, please answer the following security question to confirm your identity.



In what city were you born?

born

I don't remember my answer.

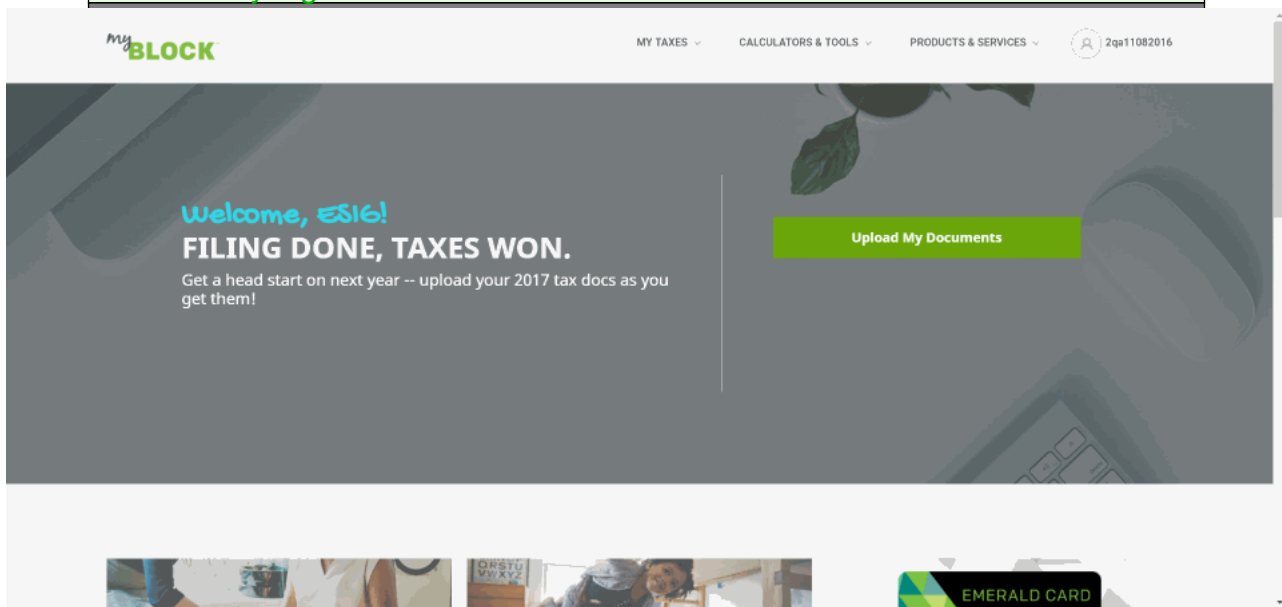
☒ Remember this computer or device. [Learn More](#)

**Back** **Next**

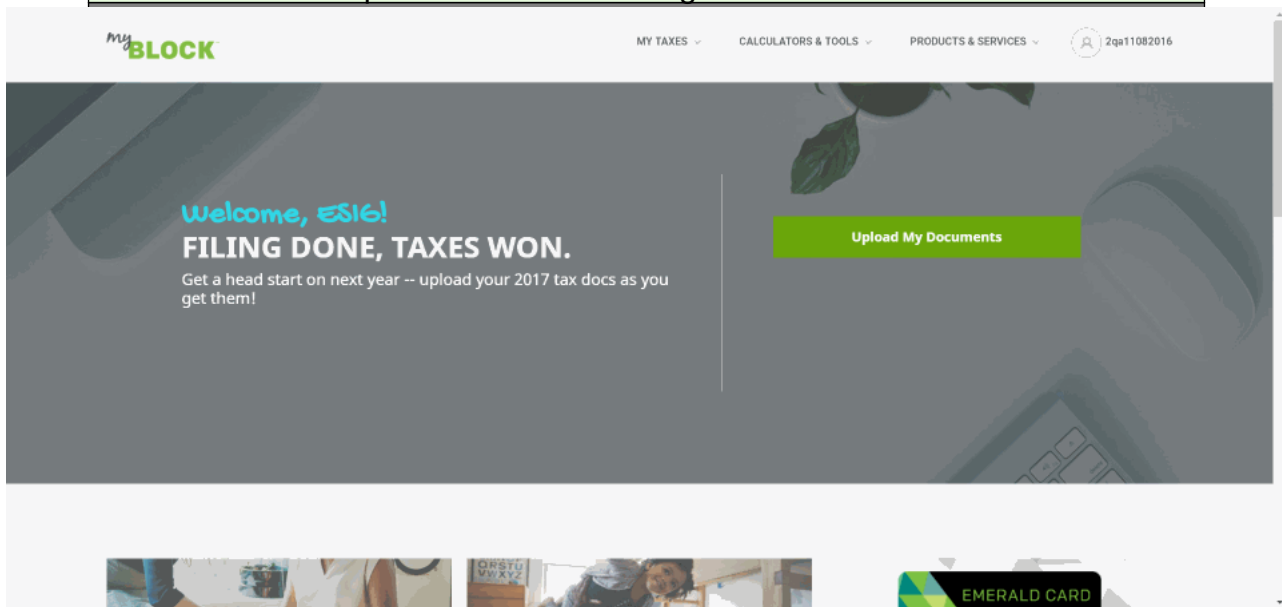
 

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successfully login



User Name field is present in Global Navigation Bar



User Name field is displayed

