

Test summary

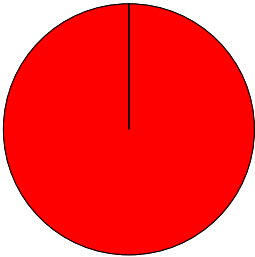
Tc\_936747\_ValidateSubCatgrDefaultHeaderIncme[1]\_12-22-2017\_11.08.18



**H&R BLOCK®**



Executed by: U49391

|                    |   |
|--------------------|---|
| Overall Status:    | FAIL  |
| Total Validations: | 1   |
| Pass:              | 0   |
| Fail:              | 1   |
| Statistics Graph:  |  <div><div></div> PASS<br/><div></div> FAIL</div> |

|                |                              |
|----------------|------------------------------|
| Browser:       | CHROME                       |
| Date and Time: | Fri Dec 22 11:08:48 IST 2017 |
| Duration:      | 0 mins and 26 secs           |

## Browser navigation

Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>

The screenshot shows the H&R BLOCK mytax login interface. At the top, the H&R BLOCK logo is on the left and a language selector "En Español" is on the right. The main content area is a white box with a light gray border. Inside, there are two sections: "Sign In" on the left and "Create Account" on the right. The "Sign In" section includes a "Username" field, a "Password" field, a "Remember Me" checkbox, a "Sign In" button, and a link "I forgot my username or password". The "Create Account" section has a "Create Account" button. Below the login fields, there are two logos: "TRUSTe" with the text "Certified Privacy" and "Avast" with the text "Security". At the bottom of the white box, there is a copyright notice "© 2018-2017 H&R Digital LLC. All Rights Reserved." on the left and a link "Privacy Policy" on the right.

H&R BLOCK En Español

**Sign In**

Username

Password

☐ Remember Me  
[Learn More](#)

**Sign In**

[I forgot my username or password](#)

**Create Account**

**Create Account**

TRUSTe  
Certified Privacy

Avast  
Security

© 2018-2017 H&R Digital LLC. All Rights Reserved. Privacy Policy

Unexpected error detected. An error was detected by the custom event listener  
unknown error: keys should be a string  
(Session info: chrome=62.0.3202.94)  
(Driver info: chromedriver=2.33.506120  
(e3e53437346286c0bc2d2dc9aa4915ba81d9023f),platform=Windows NT  
6.1.7601 SP1 x86\_64) (WARNING: The server did not provide any stacktrace  
information)  
Command duration or timeout: 44 milliseconds  
Build info: version: 'unknown', revision: 'unknown', time: 'unknown'  
System info: host: 'B943DMAA', ip: '172.24.173.222', os.name: 'Windows 7',  
os.arch: 'amd64', os.version: '6.1', java.version: '1.8.0\_25'  
Driver info: org.openqa.selenium.chrome.ChromeDriver  
Capabilities [{applicationCacheEnabled=false, rotatable=false,  
mobileEmulationEnabled=false, networkConnectionEnabled=false,  
chrome={chromedriverVersion=2.33.506120  
(e3e53437346286c0bc2d2dc9aa4915ba81d9023f),  
userDataDir=C:\Users\u49391\AppData\Local\Temp\scoped\_dir3668\_29274},  
takesHeapSnapshot=true, pageLoadStrategy=normal,  
databaseEnabled=false, handlesAlerts=true, hasTouchScreen=false,  
version=62.0.3202.94, platform=XP, browserConnectionEnabled=false,  
nativeEvents=true, acceptSslCerts=true, locationContextEnabled=true,  
webStorageEnabled=true, browserName=chrome, takesScreenshot=true,  
javascriptEnabled=true, cssSelectorsEnabled=true, setWindowRect=true,  
unexpectedAlertBehaviour=}]  
Session ID: cd71efbdd8cd083e64285128e89d594b

