

Test summary

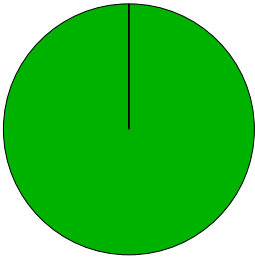
TC_1012382_UserNameAvailabilityForRetailUser[1]_10-05-2017_11.48.11



H&R BLOCK®



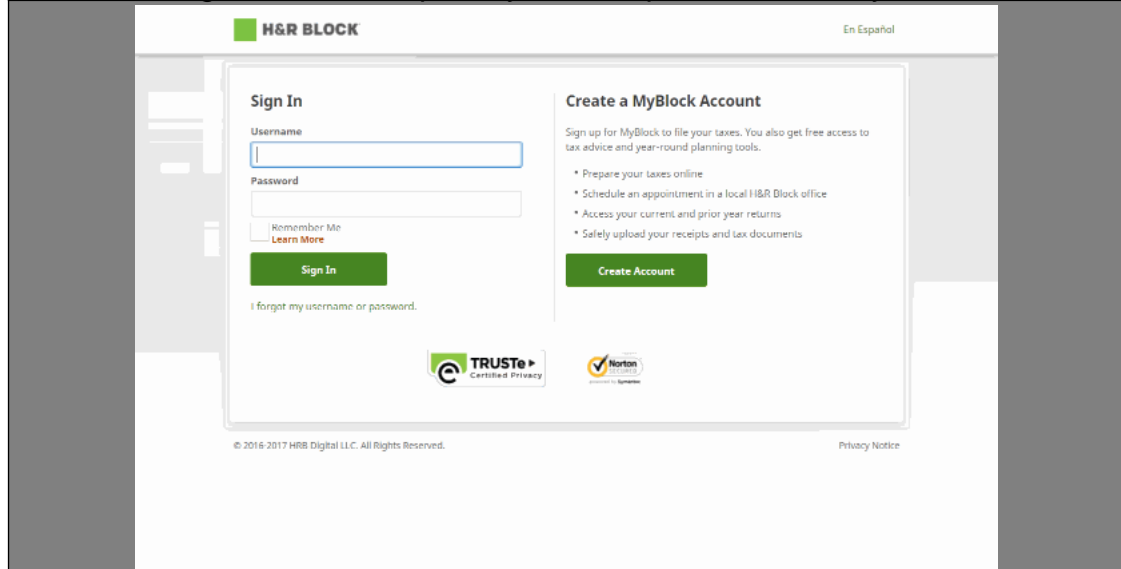
Executed by: U19627

Overall Status:	PASS
Total Validations:	2
Pass:	2
Fail:	0
Statistics Graph:	 <div><div></div> PASS <div></div> FAIL</div>

Browser:	CHROME
Date and Time:	Thu Oct 05 23:49:40 IST 2017
Duration:	1 mins and 24 secs

Browser navigation

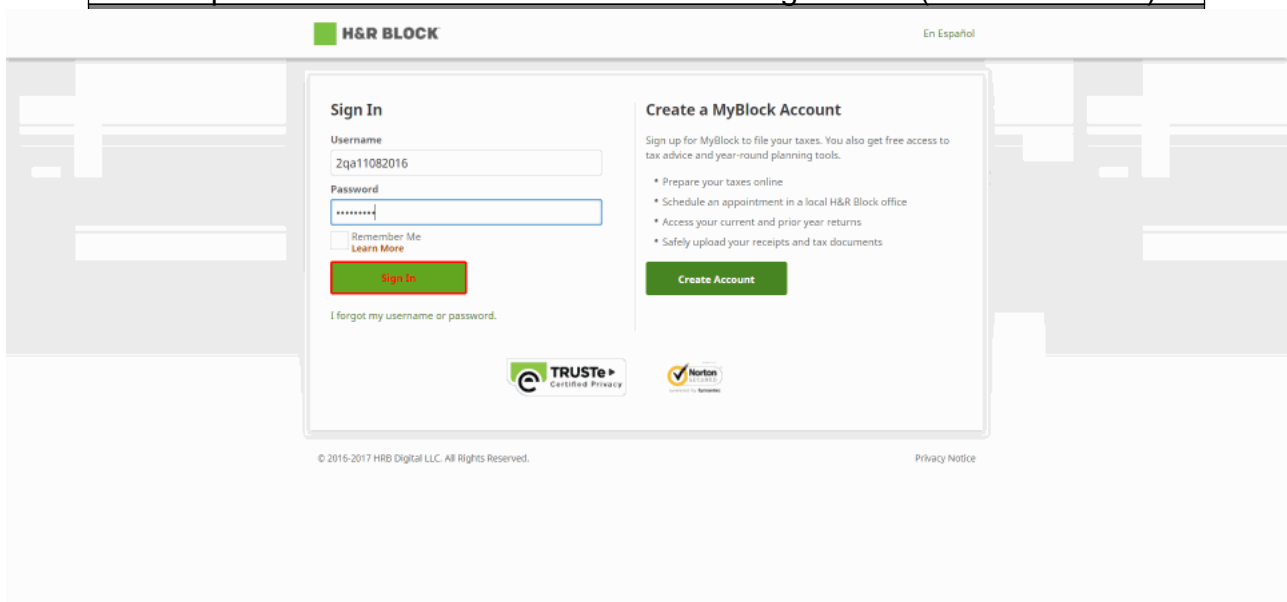
Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>



The screenshot shows the H&R Block login page. The header includes the H&R Block logo and a link to 'En Español'. The main content area is divided into two sections: 'Sign In' and 'Create a MyBlock Account'. The 'Sign In' section contains a 'Username' field, a 'Password' field, a 'Remember Me' checkbox, a 'Learn More' link, and a 'Sign In' button. Below the 'Sign In' button is a link for 'I forgot my username or password.' The 'Create a MyBlock Account' section includes a sign-up description, a list of benefits, and a 'Create Account' button. At the bottom, there are logos for 'TRUSTe' and 'Norton', and a copyright notice for 2016-2017 HRB Digital LLC.

Click defaultSignInUser (submit element)

Next step is to click on the webelement defaultSignInUser (submit element)



This screenshot is identical to the previous one, but with a red rectangle highlighting the 'Sign In' button in the 'Sign In' section. The 'Username' field now contains the text '2qa11082016' and the 'Password' field contains a series of dots. The 'Remember Me' checkbox is still unchecked, and the 'Learn More' link is still present. The 'Create a MyBlock Account' section and the bottom footer remain unchanged.

Click I don't have access to this email address. (web element)

Next step is to click on the webelement I don't have access to this email address. (web element)

H&R BLOCK

Welcome back!

We take your account security seriously. So, before continuing, we need to send you a security code to help us confirm your identity.

We'll send your security code to:

E-mail

p*****@hrblock.com

[I don't have access to this email address.](#)

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Click defaultsecurityqn-next (submit element)

Next step is to click on the webelement defaultsecurityqn-next (submit element)

H&R BLOCK

Answer a security question.

Since we don't recognize this computer or device as one you've used before, please answer the following security question to confirm your identity.

In what city were you born?

born

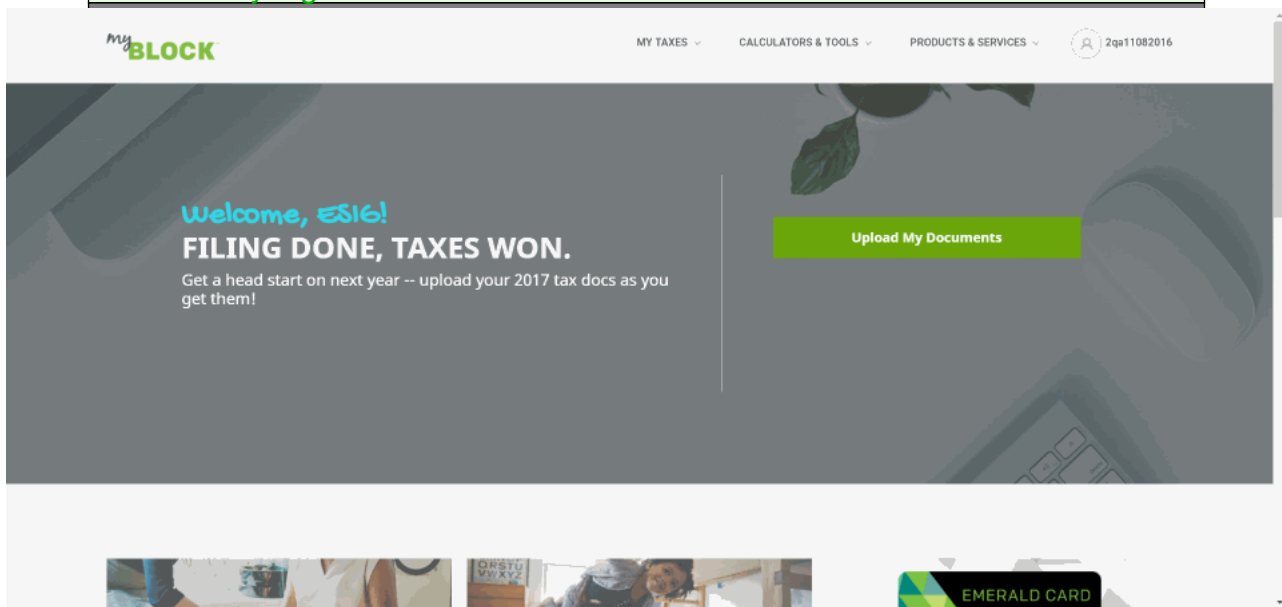
[I don't remember my answer.](#)

☒ Remember this computer or device. [Learn More](#)

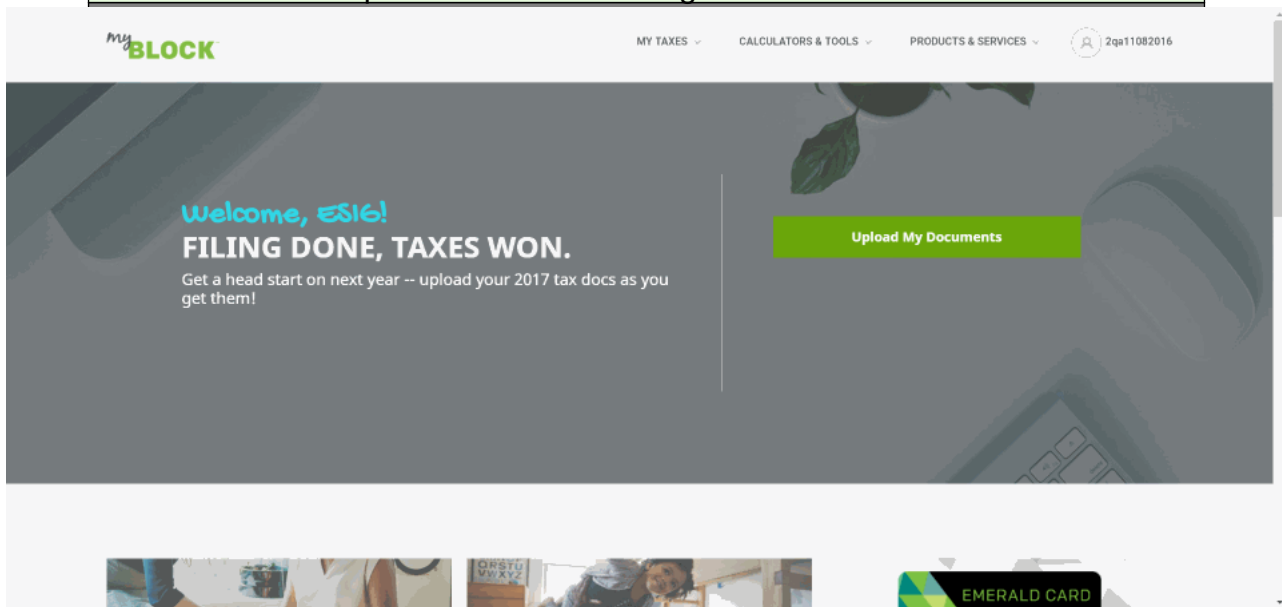
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successfully login



User Name field is present in Global Navigation Bar



User Name field is displayed

