

Test summary

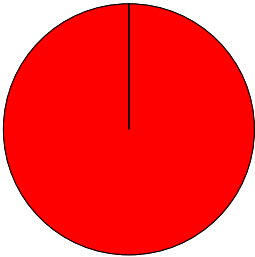
TC_1012382_UserNameAvailabilityForRetailUser[1]_09-28-2017_01.51.23



H&R BLOCK®



Executed by: U19627

Overall Status:	FAIL
Total Validations:	2
Pass:	0
Fail:	2
Statistics Graph:	 <div><div></div> PASS <div></div> FAIL</div>

Browser:	CHROME
Date and Time:	Thu Sep 28 13:53:04 IST 2017
Duration:	1 mins and 36 secs

Browser nagivation

Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>



This site can't be reached

The webpage at <https://myaccountqa.hrblock.net/mytax/> might be temporarily down or it may have moved permanently to a new web address.

ERR_CONNECTION_ABORTED

Unexpected error detected. An error was detected by the custom event listener
no such element: Unable to locate element:
{"method":"id","selector":"username"}
(Session info: chrome=61.0.3163.100)
(Driver info: chromedriver=2.30.477700
(0057494ad8732195794a7b32078424f92a5fce41),platform=Windows NT
6.1.7601 SP1 x86_64) (WARNING: The server did not provide any stacktrace
information)
Command duration or timeout: 42 milliseconds
For documentation on this error, please visit:
http://seleniumhq.org/exceptions/no_such_element.html
Build info: version: 'unknown', revision: 'unknown', time: 'unknown'
System info: host: 'B200LMAA', ip: '127.0.0.1', os.name: 'Windows 7', os.arch:
'amd64', os.version: '6.1', java.version: '1.8.0_25'
Driver info: org.openqa.selenium.chrome.ChromeDriver
Capabilities [{applicationCacheEnabled=false, rotatable=false,
mobileEmulationEnabled=false, networkConnectionEnabled=false,
chrome={chromedriverVersion=2.30.477700
(0057494ad8732195794a7b32078424f92a5fce41),
userDataDir=C:\Users\u19627\AppData\Local\Temp\scoped_dir8932_14776},
takesHeapSnapshot=true, pageLoadStrategy=normal,
databaseEnabled=false, handlesAlerts=true, hasTouchScreen=false,
version=61.0.3163.100, platform=XP, browserConnectionEnabled=false,
nativeEvents=true, acceptSslCerts=true, locationContextEnabled=true,
webStorageEnabled=true, browserName=chrome, takesScreenshot=true,
javascriptEnabled=true, cssSelectorsEnabled=true,
unexpectedAlertBehaviour=}]
Session ID: 884fcfe834ba0d2109abd7e90fd90f01
*** Element info: {Using=id, value=username}




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ERR_CONNECTION_ABORTED

User Name is not displayed

En Español

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Username

Password



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