

Test summary

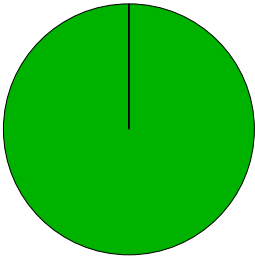
TC_708613_ValidateAvailabilityOfProfileforProspectiveUsers[3]_09-27-2017_06.26.40



H&R BLOCK®



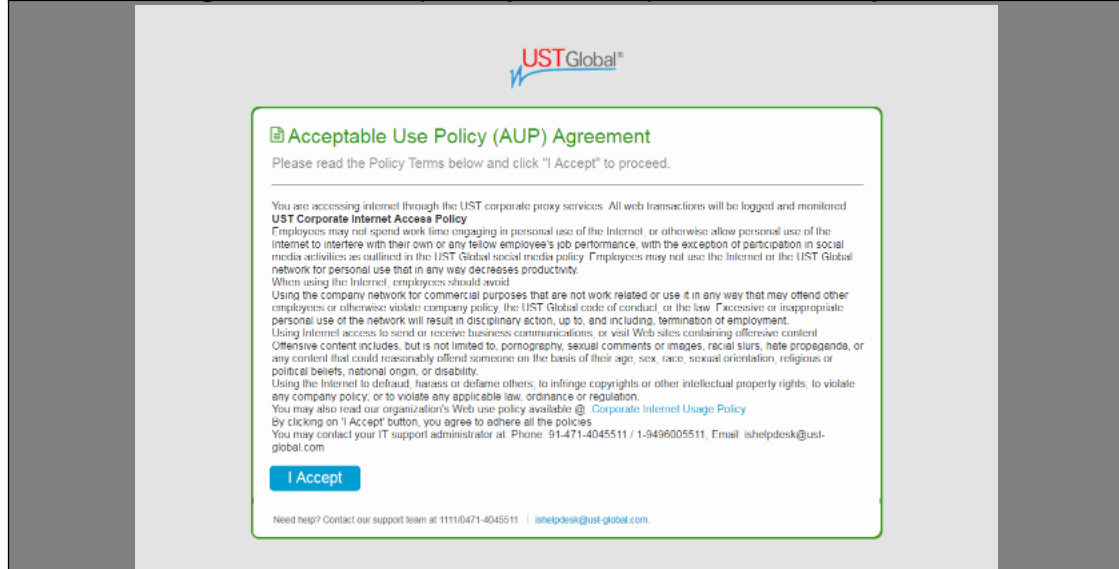
Executed by: U19627

Overall Status:	PASS
Total Validations:	4
Pass:	4
Fail:	0
Statistics Graph:	 <p>A pie chart representing the test results. The chart is entirely green, indicating 100% success. A legend to the right of the chart shows a green square for 'PASS' and a red square for 'FAIL'.</p>

Browser:	CHROME
Date and Time:	Wed Sep 27 18:27:50 IST 2017
Duration:	1 mins and 8 secs

Browser navigation

Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>



UST Global®

Acceptable Use Policy (AUP) Agreement

Please read the Policy Terms below and click "I Accept" to proceed.

You are accessing internet through the UST corporate proxy services. All web transactions will be logged and monitored.

UST Corporate Internet Access Policy

Employees may not spend work time engaging in personal use of the Internet, or otherwise allow personal use of the Internet to interfere with their own or any fellow employee's job performance, with the exception of participation in social media activities as outlined in the UST Global social media policy. Employees may not use the Internet or the UST Global network for personal use that in any way decreases productivity.

When using the Internet, employees should avoid:

- Using the company network for commercial purposes that are not work related or use it in any way that may offend other employees or otherwise violate company policy, the UST Global code of conduct, or the law.
- Excessive or inappropriate personal use of the network will result in disciplinary action, up to, and including, termination of employment.
- Using Internet access to send or receive business communications, or visit Web sites containing offensive content.
- Offensive content includes, but is not limited to, pornography, sexual comments or images, racial slurs, hate propaganda, or any content that could reasonably offend someone on the basis of their age, sex, race, sexual orientation, religious or political beliefs, national origin, or disability.
- Using the Internet to defraud, harass or defame others, to infringe copyrights or other intellectual property rights, to violate any company policy, or to violate any applicable law, ordinance or regulation.

You may also read our organization's Web use policy available @ [Corporate Internet Usage Policy](#)

By clicking on "I Accept" button, you agree to adhere all the policies.

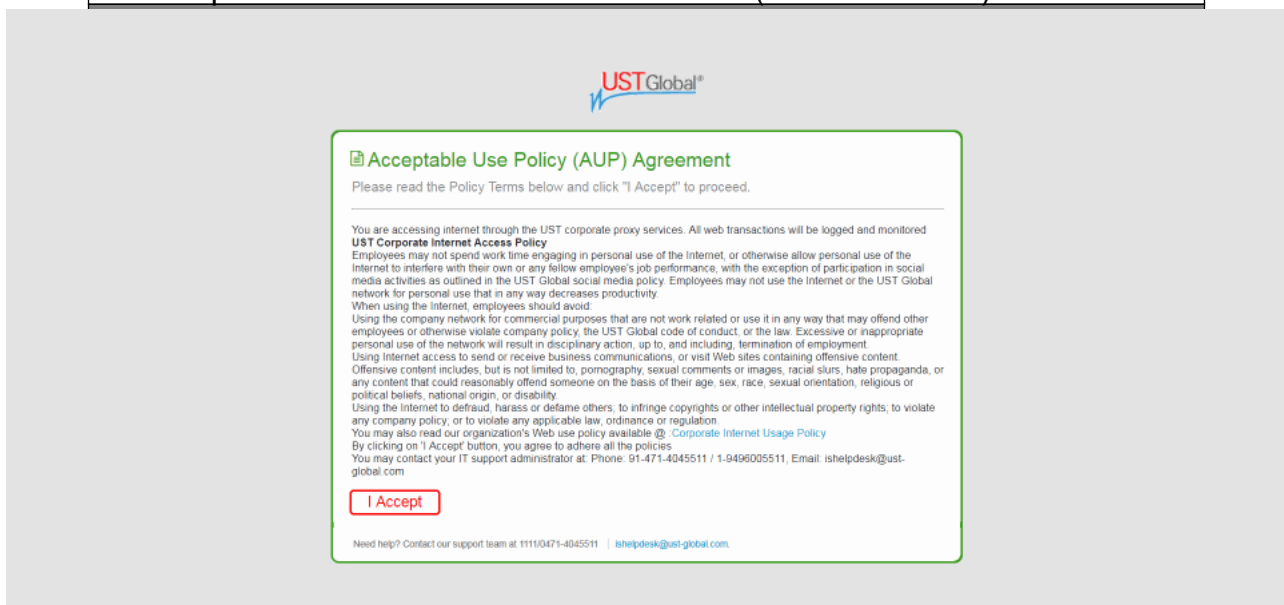
You may contact your IT support administrator at: Phone: 91-471-4045511 / 1-9496005511, Email: ishelpdesk@ust-global.com

I Accept

Need help? Contact our support team at 1111/0471-4045511 | ishelpdesk@ust-global.com

Click button (submit element)

Next step is to click on the webelement button (submit element)



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- Using the Internet to defraud, harass or defame others, to infringe copyrights or other intellectual property rights, to violate any company policy, or to violate any applicable law, ordinance or regulation.

You may also read our organization's Web use policy available @ [Corporate Internet Usage Policy](#)


By clicking on "I Accept" button, you agree to adhere all the policies.

You may contact your IT support administrator at: Phone: 91-471-4045511 / 1-9496005511, Email: ishelpdesk@ust-global.com

I Accept

Need help? Contact our support team at 1111/0471-4045511 | ishelpdesk@ust-global.com

Create account link is displayed

 En Español

Sign In

Username



Password

☐ Remember Me

[Learn More](#)

Sign In

I forgot my username or password.



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[Privacy Notice](#)

Create a MyBlock Account


Sign up for MyBlock to file your taxes. You also get free access to tax advice and year-round planning tools.

- Prepare your taxes online
- Schedule an appointment in a local H&R Block office
- Access your current and prior year returns
- Safely upload your receipts and tax documents

Create Account

Click Create Account (web element)

Next step is to click on the webelement Create Account (web element)

 En Español

Sign In

Username



Password

☐ Remember Me

[Learn More](#)

Sign In

I forgot my username or password.



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[Privacy Notice](#)

Create a MyBlock Account

Sign up for MyBlock to file your taxes. You also get free access to tax advice and year-round planning tools.

- Prepare your taxes online
- Schedule an appointment in a local H&R Block office
- Access your current and prior year returns
- Safely upload your receipts and tax documents

Create Account

Click Next (button element)

Next step is to click on the webelement Next (button element)

H&R BLOCK En Español

Create Your Account

E-mail
thangabalan.kundrumalaiyan@hrblock.com

Username
tkqa9272017_182718

Password

Confirm Password

Next

[I already have an account.](#)

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Click In what city were you born? (web element)

Next step is to click on the webelement In what city were you born? (web element)

H&R BLOCK En Español

Let's make your account more secure.

Please enter the security questions and answers below. You will need these for account identification.

Security Question 1
Choose
Answer

Security Question 2
Choose
Answer

Security Question 3
Choose
Answer

Mobile Number (Recommended)
NNN-NNN-NNNN

☒ Remember This Computer [Learn More](#)

☐ I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also

Click In what city was your first job? (web element)

Next step is to click on the webelement In what city was your first job? (web element)

H&R BLOCK En Español

Let's make your account more secure.

Please enter the security questions and answers below. You will need these for account identification.

Security Question 1
In what city were you born? ▼

Answer
born

Security Question 2
Choose ▼

Answer

Security Question 3
Choose ▼

Answer

Mobile Number (Recommended)
NNN-NNN-NNNN

We'll only use this number to help you recover your account info.

☒ Remember This Computer [Learn More](#)

☐ I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also

Click What is the middle name of your youngest child? (web element)

Next step is to click on the webelement What is the middle name of your youngest child? (web element)

H&R BLOCK En Español

Let's make your account more secure.

Please enter the security questions and answers below. You will need these for account identification.

Security Question 1
In what city were you born? ▼

Answer
born

Security Question 2
In what city was your first job? ▼

Answer
job

Security Question 3
Choose ▼

Answer

Mobile Number (Recommended)
NNN-NNN-NNNN

We'll only use this number to help you recover your account info.

☒ Remember This Computer [Learn More](#)

☐ I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also

Click rememberbox (web element)

Next step is to click on the webelement rememberbox (web element)

The screenshot shows the H&R BLOCK account security page. The header includes the H&R BLOCK logo and a language selector set to 'En Español'. The main heading is 'Let's make your account more secure.' followed by a subtext: 'Please enter the security questions and answers below. You will need these for account identification.' There are three security questions, each with a dropdown menu and an answer text field. Security Question 1 is 'In what city were you born?' with the answer 'born'. Security Question 2 is 'In what city was your first job?' with the answer 'job'. Security Question 3 is 'What is the middle name of your youngest?' with the answer 'child'. Below the questions is a 'Mobile Number (Recommended)' field with the placeholder 'NNN-NNN-NNNN'. At the bottom, there is a checkbox labeled 'Remember This Computer' which is checked, and a link 'Learn More'. A final checkbox for terms and conditions is unchecked.

H&R BLOCK En Español

Let's make your account more secure.

Please enter the security questions and answers below. You will need these for account identification.

Security Question 1
In what city were you born? ▼
Answer
born

Security Question 2
In what city was your first job? ▼
Answer
job

Security Question 3
What is the middle name of your youngest? ▼
Answer
child

Mobile Number (Recommended)
NNN-NNN-NNNN

We'll only use this number to help you recover your account info.

☒ Remember This Computer
[Learn More](#)

☐ I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also

Click termsbox (web element)

Next step is to click on the webelement termsbox (web element)

This screenshot is identical to the one above, showing the H&R BLOCK account security page. The 'Remember This Computer' checkbox is checked. In this version, a red square highlights the unchecked checkbox for 'I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also'.

H&R BLOCK En Español

Let's make your account more secure.

Please enter the security questions and answers below. You will need these for account identification.

Security Question 1
In what city were you born? ▼
Answer
born

Security Question 2
In what city was your first job? ▼
Answer
job

Security Question 3
What is the middle name of your youngest? ▼
Answer
child

Mobile Number (Recommended)
NNN-NNN-NNNN

We'll only use this number to help you recover your account info.

☐ Remember This Computer
[Learn More](#)

☐ I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also

Click Create Account (button element)

Next step is to click on the webelement Create Account (button element)

The screenshot shows the 'Create Account' form on the H&R Block website. The form includes the following fields and elements:

- Security Question 2:** A dropdown menu with the text 'In what city was your first job?'. Below it is an 'Answer' input field with the text 'Job'.
- Security Question 3:** A dropdown menu with the text 'What is the middle name of your youngest'. Below it is an 'Answer' input field with the text 'child'.
- Mobile Number (Recommended):** An input field with the placeholder text 'NNN-NNN-NNNN'.
- Recovery Information:** A section titled 'We'll only use this number to help you recover your account info.' containing a checkbox for 'Remember This Computer' and a link 'Learn More'.
- Terms and Conditions:** A checkbox that is checked, with the text 'I agree to the terms and conditions of the Online Services Agreement, which includes the requirement that any dispute be resolved through binding arbitration. I also acknowledge that the H&R Block Privacy Notice was made available to me.'
- Create Account Button:** A green button with the text 'Create Account'.
- Footer:** A link 'I already have an account.' and logos for 'TRUSTe Certified Privacy' and 'Norton Secured by Symantec'.

At the bottom of the page, there is a copyright notice: '© 2016-2017 HRB Digital LLC. All Rights Reserved.' and a link for 'Privacy Notice'.

New user Account has been Created

Profile is displayed

The screenshot shows the 'Welcome to myblock' profile page. The page features a dark background with a keyboard and a plant. The main content area includes the following elements:

- Header:** The 'myBLOCK' logo on the left, and navigation links 'MY TAXES', 'CALCULATORS & TOOLS', and 'PRODUCTS & SERVICES' on the right. A user profile icon with the text 'tkqa9272017' is also present.
- Welcome Message:** A large text area with the text 'Welcome to myblock GET YOUR TAXES WON! Whether you want to work with an H&R Block tax expert or prepare your 2016 taxes yourself, we're ready to help.'
- Action Buttons:** Two green buttons: 'Go to my 2016 Taxes' and 'Schedule an Appointment'.
- Footer:** A section titled 'WERE YOUR TAXES PREPARED IN AN H&R BLOCK OFFICE?' with a list of features: 'Confirm your identity to enjoy these features: View and download current - and prior - year returns (up to five years). Receive a custom checklist to get ready for tax season. Instantly check e-file status.' A teal button 'Confirm My Identity' is located at the bottom right.



Clicking on Profile




The screenshot shows the myBLOCK website interface. At the top, there is a navigation bar with the myBLOCK logo on the left and three menu items: "MY TAXES", "CALCULATORS & TOOLS", and "PRODUCTS & SERVICES". On the right side of the navigation bar, there is a user profile icon with the text "tkqa9272017" next to it. Below the navigation bar, there is a large banner area with a dark background and a light-colored text overlay. The text reads: "Welcome to myblock" in a light blue font, followed by "GET YOUR TAXES WON!" in a bold white font. Below this, there is a paragraph: "Whether you want to work with an H&R Block tax expert or prepare your 2016 taxes yourself, we're ready to help." To the right of this text, there are two green buttons: "Go to my 2016 Taxes" and "Schedule an Appointment". Below the banner, there is a section titled "WERE YOUR TAXES PREPARED IN AN H&R BLOCK OFFICE?". Below this title, there is a paragraph: "Confirm your identity to enjoy these features:" followed by a list of three bullet points: "View and download current - and prior - year returns (up to five years).", "Receive a custom checklist to get ready for tax season.", and "Instantly check e-file status." To the right of this text, there is a teal button labeled "Confirm My Identity".

Profile link is not displayed

The screenshot shows the myBLOCK website interface. At the top, there is a navigation bar with the myBLOCK logo on the left and three menu items: "MY TAXES", "CALCULATORS & TOOLS", and "PRODUCTS & SERVICES". On the right side of the navigation bar, there is a user profile icon with the text "tkqa9272017" next to it. Below the navigation bar, there is a section with three links: "MANAGE ACCOUNT", "HELP", and "SIGN OUT". Below this section, there is a large banner area with a dark background and a light-colored text overlay. The text reads: "Welcome to myblock" in a light blue font, followed by "GET YOUR TAXES WON!" in a bold white font. Below this, there is a paragraph: "Whether you want to work with an H&R Block tax expert or prepare your 2016 taxes yourself, we're ready to help." To the right of this text, there are two green buttons: "Go to my 2016 Taxes" and "Schedule an Appointment". Below the banner, there is a section titled "WERE YOUR TAXES PREPARED IN AN H&R BLOCK OFFICE?". Below this title, there is a paragraph: "Confirm your identity to enjoy these features:" followed by a list of three bullet points: "View and download current - and prior - year returns (up to five years).", "Receive a custom checklist to get ready for tax season.", and "Instantly check e-file status." To the right of this text, there is a teal button labeled "Confirm My Identity".

Clicking on Profile Link

MY TAXES ▾ CALCULATORS & TOOLS ▾ PRODUCTS & SERVICES ▾  tkqa9272017...

MANAGE ACCOUNTHELPSIGN OUT

Welcome to myBlock

GET YOUR TAXES WON!

Whether you want to work with an H&R Block tax expert or prepare your 2016 taxes yourself, we're ready to help.

[Go to my 2016 Taxes](#)[Schedule an Appointment](#)

WERE YOUR TAXES PREPARED IN AN H&R BLOCK OFFICE?

Confirm your identity to enjoy these features:

- View and download current - and prior - year returns (up to five years).
- Receive a custom checklist to get ready for tax season.
- Instantly check e-file status.

[Confirm My Identity](#)