

Test summary

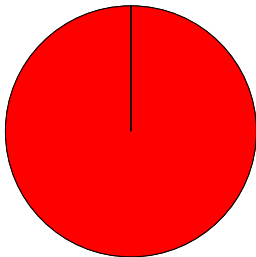
Tc_936747_ValidateSubCatgrDefaultHeaderIncme[23]_12-21-2017_08.26.31



H&R BLOCK®



Executed by: U49391

Overall Status:	FAIL
Total Validations:	1
Pass:	0
Fail:	1
Statistics Graph:	 <p>A pie chart representing the test results. The chart is entirely red, indicating 100% failure. A legend to the right of the chart shows a green square for 'PASS' and a red square for 'FAIL'.</p>

Browser:	CHROME
Date and Time:	Thu Dec 21 20:26:57 IST 2017
Duration:	0 mins and 23 secs

Browser navigation

Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>

The screenshot shows the login page for H&R BLOCK's mytax system. The page has a light gray background with a central white login box. At the top left of the page is the H&R BLOCK logo, and at the top right is a link to 'En Español'. The login box contains two main sections: 'Sign In' and 'Create Account'. The 'Sign In' section has input fields for 'Username' and 'Password', a 'Remember Me' checkbox with a 'Learn More' link, and a green 'Sign In' button. Below these is a link for 'I forgot my username or password'. The 'Create Account' section has a green 'Create Account' button. At the bottom of the login box are two logos: 'TRUSTe' with the text 'Certified Privacy' and 'Avast' with the text 'Security'. At the very bottom of the page, there is a copyright notice '© 2018-2017 H&R Digital LLC. All Rights Reserved.' and a link to the 'Privacy Policy'.

H&R BLOCK En Español

Sign In

Username

Password

☐ Remember Me [Learn More](#)

[Sign In](#)

[I forgot my username or password](#)

Create Account

[Create Account](#)

TRUSTe Certified Privacy Avast Security

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Unexpected error detected. An error was detected by the custom event listener
unknown error: keys should be a string
(Session info: chrome=62.0.3202.94)
(Driver info: chromedriver=2.33.506120
(e3e53437346286c0bc2d2dc9aa4915ba81d9023f),platform=Windows NT
6.1.7601 SP1 x86_64) (WARNING: The server did not provide any stacktrace
information)
Command duration or timeout: 34 milliseconds
Build info: version: 'unknown', revision: 'unknown', time: 'unknown'
System info: host: 'B943DMAA', ip: '172.24.173.196', os.name: 'Windows 7',
os.arch: 'amd64', os.version: '6.1', java.version: '1.8.0_25'
Driver info: org.openqa.selenium.chrome.ChromeDriver
Capabilities [{applicationCacheEnabled=false, rotatable=false,
mobileEmulationEnabled=false, networkConnectionEnabled=false,
chrome={chromedriverVersion=2.33.506120
(e3e53437346286c0bc2d2dc9aa4915ba81d9023f),
userDataDir=C:\Users\u49391\AppData\Local\Temp\scoped_dir11428_262},
takesHeapSnapshot=true, pageLoadStrategy=normal,
databaseEnabled=false, handlesAlerts=true, hasTouchScreen=false,
version=62.0.3202.94, platform=XP, browserConnectionEnabled=false,
nativeEvents=true, acceptSslCerts=true, locationContextEnabled=true,
webStorageEnabled=true, browserName=chrome, takesScreenshot=true,
javascriptEnabled=true, cssSelectorsEnabled=true, setWindowRect=true,
unexpectedAlertBehaviour=}]
Session ID: 56dbd97d4e48c64bad7610eb8d78d330

