

Test summary

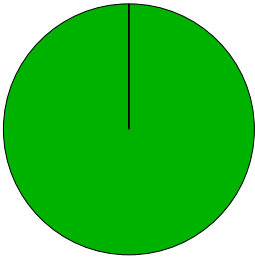
TC_1012382_UserNameAvailabilityForRetailUser[1]_10-05-2017_11.30.52



H&R BLOCK®



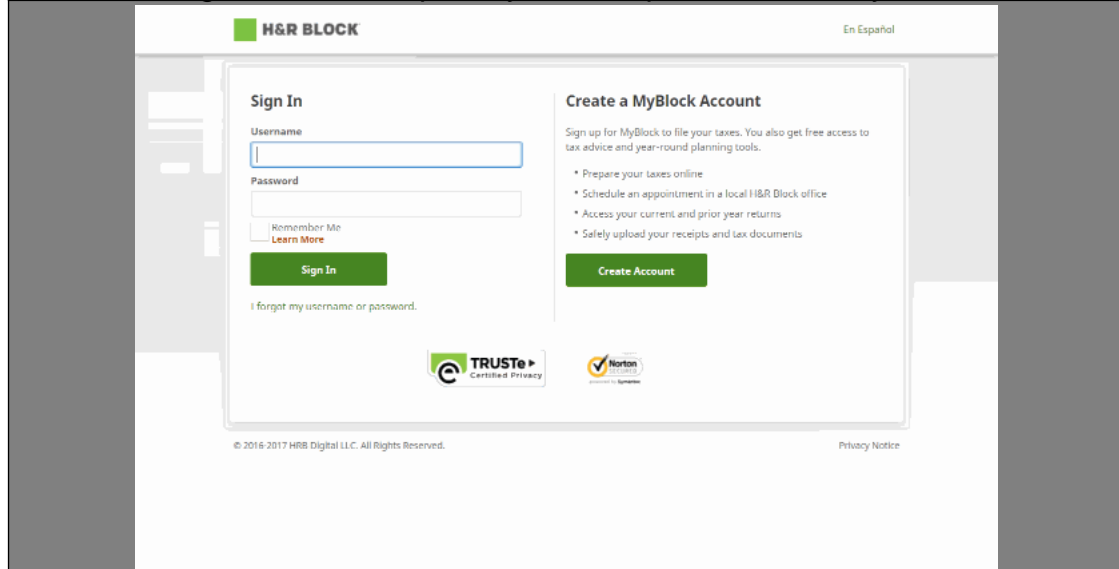
Executed by: U19627

Overall Status:	PASS
Total Validations:	2
Pass:	2
Fail:	0
Statistics Graph:	<div><div><div></div>PASS</div><div><div></div>FAIL</div></div>

Browser:	CHROME
Date and Time:	Thu Oct 05 23:32:18 IST 2017
Duration:	1 mins and 21 secs

Browser navigation

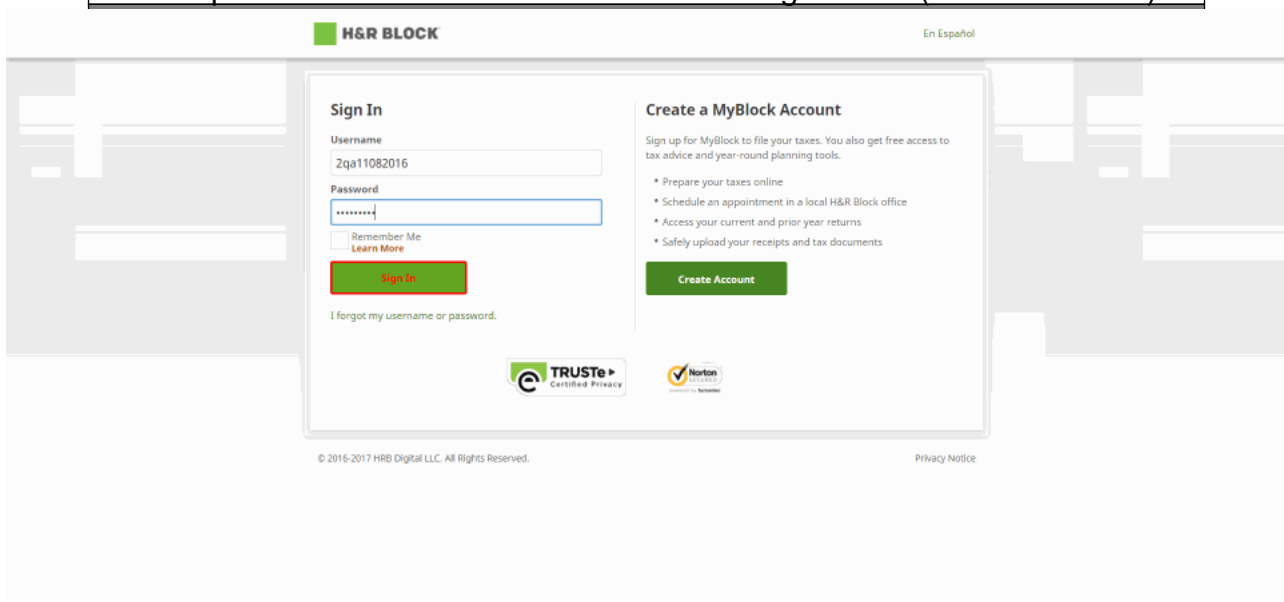
Browser navigation to url: <https://myaccountqa.hrblock.net/mytax/>



The screenshot shows the H&R Block login page. The header includes the H&R Block logo and a link to 'En Español'. The main content area is divided into two sections: 'Sign In' and 'Create a MyBlock Account'. The 'Sign In' section contains a 'Username' field, a 'Password' field, a 'Remember Me' checkbox, a 'Learn More' link, and a 'Sign In' button. Below the 'Sign In' button is a link for 'I forgot my username or password.' The 'Create a MyBlock Account' section includes a description of the benefits of signing up and a list of features: 'Prepare your taxes online', 'Schedule an appointment in a local H&R Block office', 'Access your current and prior year returns', and 'Safely upload your receipts and tax documents'. A 'Create Account' button is located at the bottom of this section. At the bottom of the page, there are logos for 'TRUSTe Certified Privacy' and 'Norton Secured by Symantec', along with the copyright notice '© 2016-2017 HRB Digital LLC. All Rights Reserved.' and a 'Privacy Notice' link.

Click defaultSignInUser (submit element)

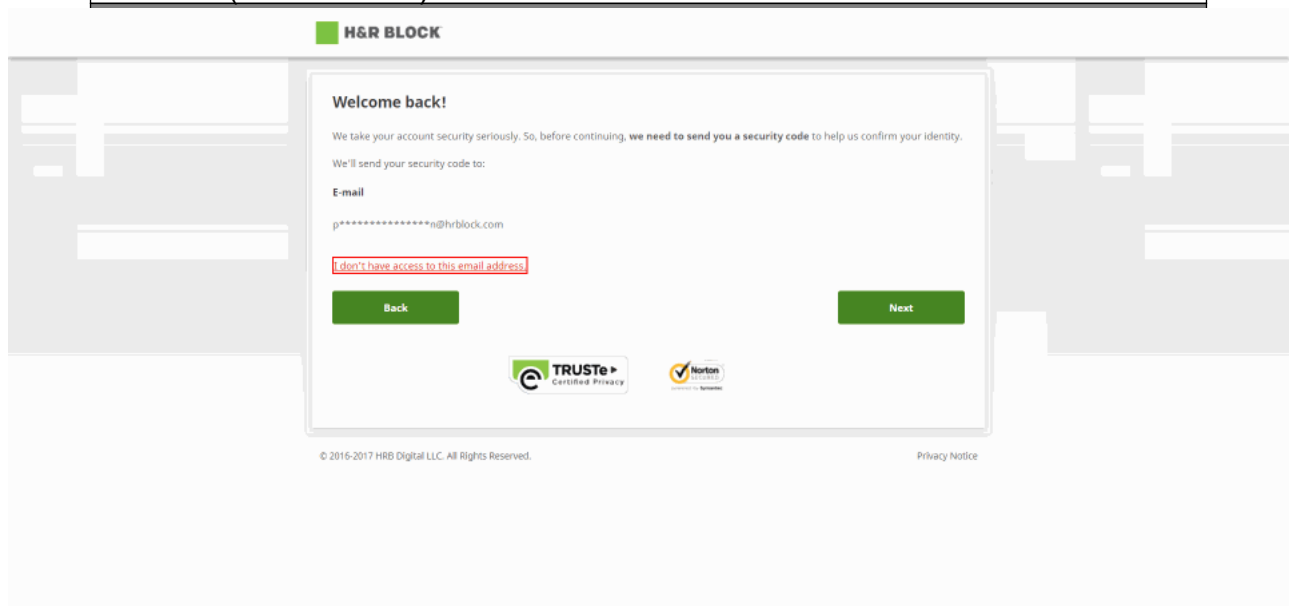
Next step is to click on the webelement defaultSignInUser (submit element)



This screenshot is identical to the one above, but with a red rectangle highlighting the 'Sign In' button in the 'Sign In' section. The 'Username' field now contains the text 'Zqa11082016' and the 'Password' field contains a series of dots. The rest of the page, including the 'Create a MyBlock Account' section and the footer, remains the same.

Click I don't have access to this email address. (web element)

Next step is to click on the webelement I don't have access to this email address. (web element)



H&R BLOCK

Welcome back!

We take your account security seriously. So, before continuing, we need to send you a security code to help us confirm your identity.



We'll send your security code to:

E-mail

p*****@hrblock.com

[I don't have access to this email address.](#)

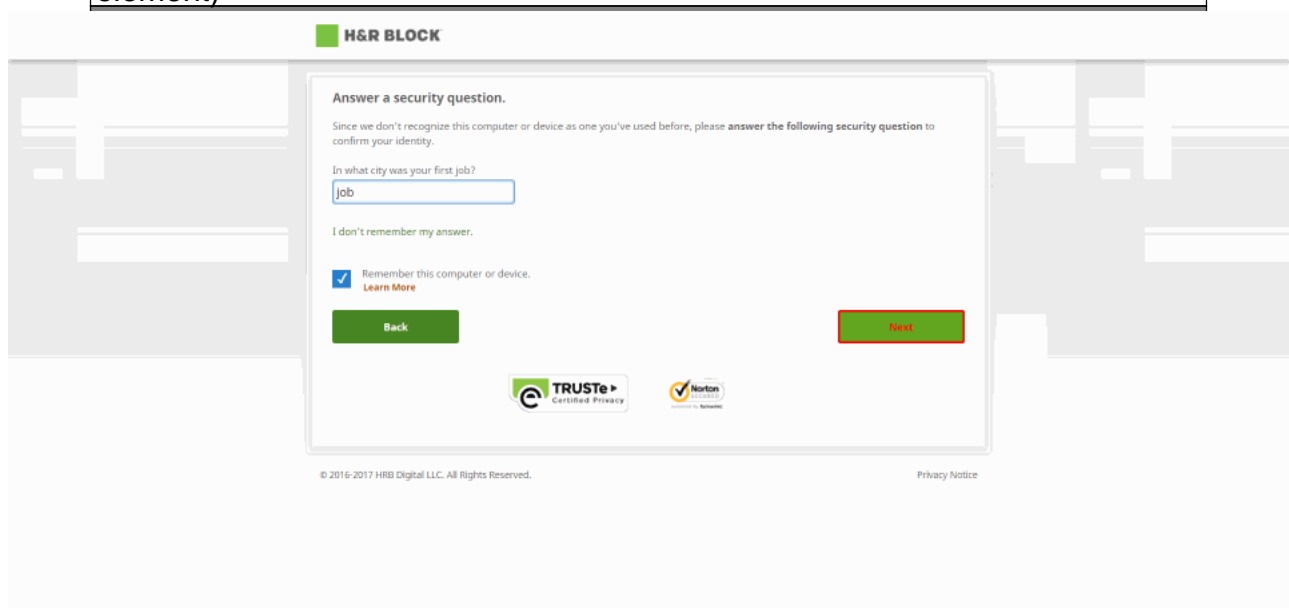
Back **Next**

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Click defaultsecurityqn-next (submit element)

Next step is to click on the webelement defaultsecurityqn-next (submit element)



H&R BLOCK

Answer a security question.



Since we don't recognize this computer or device as one you've used before, please answer the following security question to confirm your identity.

In what city was your first job?

[I don't remember my answer.](#)

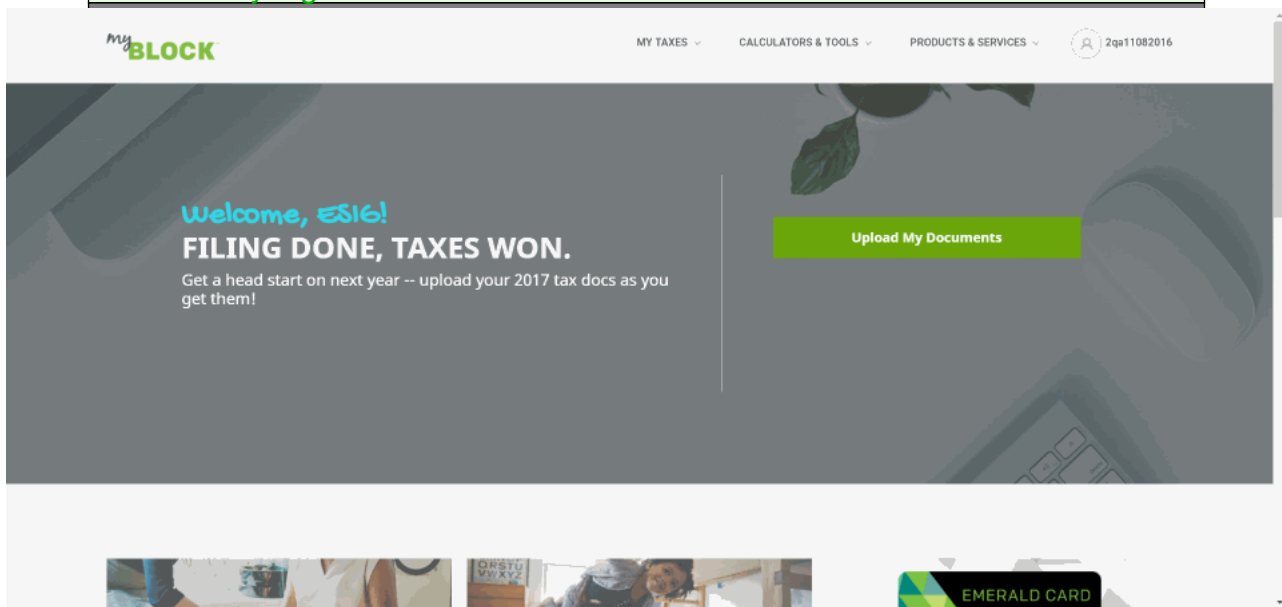
☒ Remember this computer or device. [Learn More](#)

Back **Next**

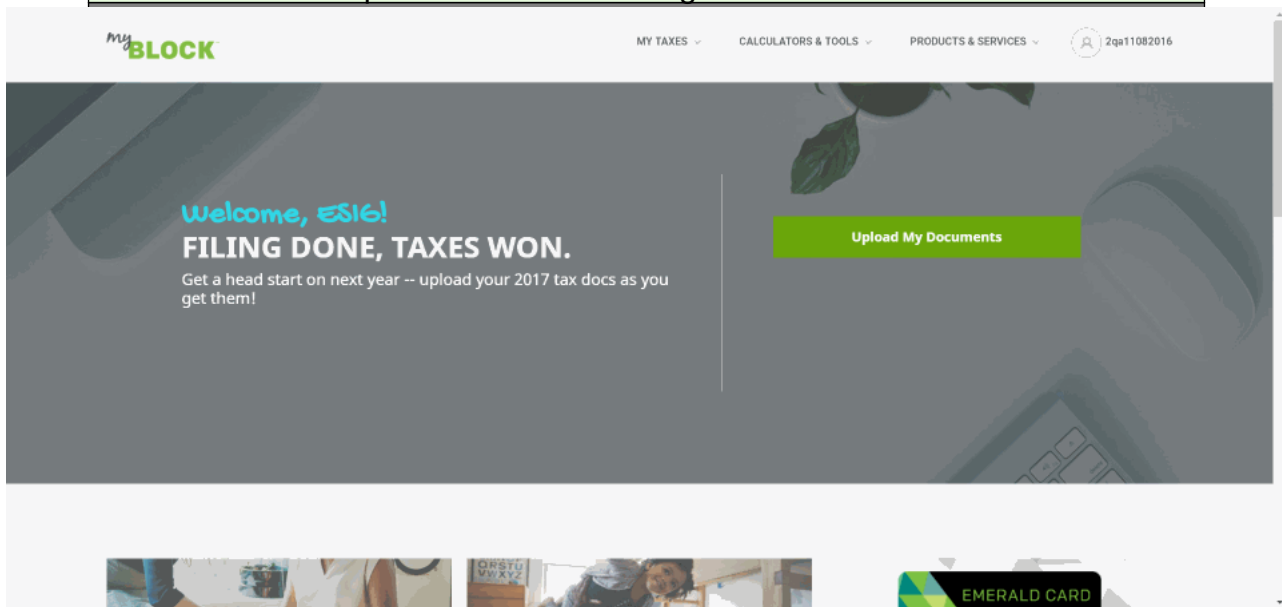
 

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successfully login



User Name field is present in Global Navigation Bar



User Name field is displayed

