

# **Jonathan Conte**

## **Entry-Level Web Developer**

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### **Objective:**

Seeking an Entry-Level Web Developer position and see myself working in a reputed company like yours, that will help me to enhance my knowledge and skills not only in programming but also as professional in the field of IT industry, while making a significant contribution to the success of your company.

### **Experience:**

Application Support

Texas Instruments/Cantier Inc

2022-2024

- Investigate and resolve technical issues reported by users. It includes analyzing error logs and identifying root causes of problems.
- Provide assistances to users encountering difficulties with software applications. It involves answering queries, providing guidance and troubleshooting user-specific issues.
- Perform routine maintenance tasks such as applying updates, patches and configurations.
- Maintain documentation related to application support processes, troubleshooting procedures, system configuration and users guide. This documentation help in knowledge sharing and training new team members to improve overall efficiency and effectiveness.
- Manage and prioritize incidents reported by users and ensure timely resolution and minimal disruption and collaborate to software development teams to escalate complex issues.

### **Education:**

Bachelor of Science in Information Technology  
Pangasinan State University  
2018-2022

### **Technical Skills:**

#### Front End

- HTML
- CSS
- Bootstrap
- JavaScript
- React JS

#### Backend

- PL/SQL
- Oracle
- PHP

#### Others

- Git
- GitHub

### **Soft Skills:**

- Communication
- Teamwork
- Problem Solving
- Time Management
- Adaptability
- Multitasking
- Microsoft Office

### **Certifications:**

- Bachelor of Science in Information Technology  
Pangasinan State University  
2022
- TVL – Information & Communications Technology Computer  
Programming NC-III – Java and .NET Technology (IT in Mobile App  
and Web Development)  
Systems Technology Institute College  
2018

- Responsive Web Design Web Certification  
freeCodeCamp.org  
2024

**Portfolio:**

<https://jonathanoconte.github.io/jcon-portfolio/>

**Languages:**

- Tagalog
- English (Conversational)