

Jason Lok-Hung Yu

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Reference available upon request

Education

California State Polytechnic University, Pomona

Expected Graduation Date: June 2026

Bachelor of Science in Computer Science | Pomona, CA

GPA: 3.62

Work Experience

Best Buy

Admin/Product Flow/Cashier/Customer Service/Geek Squad | Westminster, CA

Nov. 2022 - Present

- Worked in Geek Squad to answer questions customers might have regarding their technology and tested products' functionality that have been returned.
- Worked on the PC sales floor to help inspire customer knowledge of products they may want.
- Worked in warehouse to conduct shipments, restock shelves, keep track of inventory, and process returns on the backend.
- Entrusted with the responsibility of opening and closing the building alone.
- Entrusted to handle safe counts and register balancing for normal business operation.
- Handled checkouts and customer service issues at cash registers.

CisoShare

HR Summer Intern | San Clemente, CA

Jun. 2021 - Aug. 2021

- Audited for a program that was teaching youth Cyber Security, and attended related training.
- Created COVID return plan for company that recognized the full extent of employee rights.
- Presented the plan to section head via essay which was then converted into a slideshow.

Project Experience

Air Force Association CyberPatriot Competition

Team Leader/Training Coordinator | Garden Grove, CA

Nov. 2018 - Jun. 2020

- Managed and competed with 2 teams of 5 students to participate in a challenge regarding the security of 2-4 different operating systems given on a virtual machine including: Linux (Ubuntu), Debian 8 and Windows (8.1, 10, Server 2016).

Coastline Community College's Capture the Flag

Team Leader/Training Coordinator | Garden Grove, CA

Nov. 2018 - Jun. 2020

- Managed and competed with a team of 5 students to participate in a series of challenges relating to cryptography and traversing all areas of a computer.

RoboNation Seaperch Challenge

Team Leader/Training Coordinator | Garden Grove, CA

Nov. 2018 - Jun. 2020

- Managed and participated with a team of 10 students to effectively build a submarine to be put through multiple challenges with a budget constraint, time constraint, and material constraint.
- Practiced soldering, working with circuit boards, wiring, designing and waterproofing electronics.

Cal Poly Pomona Software Engineering Social Media Project

Project Manager/Requirements Engineer | Pomona, CA

Sep. 2024 - Present

- Planned/directed scrum meetings, kept track of team progress during each weekly sprint, modified tasks and goals according to team needs.
- Created a Software Requirement Specifications agreement that outlined functional and nonfunctional requirements of the social media application.

Skills

Coding Languages: Java, HTML, Assembly, C, Bash Script

Operating Systems: Windows (8.1, Server 2016, 10, 11), Linux (Ubuntu), Kali Image (Linux)

Programs: Visual Studio Code, VM Virtual Box, Arduino

Tools: Google Suite (Docs, Slides, Sheets, Drive, etc.), Microsoft 365 (Word, PowerPoint, Excel, Teams, etc.)