Raj Gupta

Noida, UP | 8800804404 | rg2592@gmail.com

Professional Summary

- Company training in JAVA with frameworks.
- Forward-thinking development professional bringing expertise in Java, SQL, HTML, CSS and other programming languages.
- Experience of working in three projects in Insurance and Retail.
- Excellent written and verbal communication skills, self-motivator and a good team player.
- Capable of quickly grasping and applying new concepts / technologies and the ability to impart knowledge to others on technical topics.
- Capable of problem solving and delivering realistic and practical solutions. Enthusiastic, innovative and challenge oriented

Skills

- **Operating Systems:** Windows 7-10 , DOS

- **Languages:** JAVA ,UNIX(Shell) , C(Basic)

- **Databases**: Oracle SQL developer , SQuirreL

- **Tools**: Service now, Control-M, JIRA, Eclipse

- **Domain**: Retail, Insurance

- Project management
- Maintaining applications
- Process improvements
- Agile methodology
- Team leadership
- Project documentation
- Testing plans
- Excellent communication skills
- Workflow analysis
- Written and oral communication

Work History
Total Work Exp:

1. JAVA DEVELOPER, 04/2018-01/2019
Tata Consultancy Services-Noida, UP

Client: Walgreens pharmacy Ltd, US
- Worked on JIRA tool for development in JAVA language and SQL
- Contributed to team success by completing jobs quickly and accurately.
- Resolved issues in a timely manner to maintain productivity goals.
- Participated in requirements gathering and design development meetings.
- Reviewed code and debugged errors to improve performance.

2. Application support and development, 03/2017-03/2018
Tata Consultancy Services-Noida, UP

Client: Sears Holding corp. –US

- Project aimed at providing a complete solution to the client or technicians issues which raise through incident management Service Now.
- Recognized as subject matter expert for LIS, AIMS.
- Reviewed code and debugged errors to improve performance.

3. Developer and support executive, 05/2015-12/2018
Tata Consultancy Services-Mumbai, Maharashtra

Client-HDFC Standard Life Insurance, Mumbai (HQ)
- Technical Enabled Business Transformation, Project aimed at providing a complete solution to the client from new business(Lead generation) to Conversion of insurance policies.
- System uses the data base and other tools for providing the Fixes to the client whether it's temporary or permanent.
- Key role for handling the live issues and provide the resolution to the client in given SLA based on ticket raised by client or sales agent.
- Developed new process for employee evaluation which resulted in marked performance improvements.

Education

B.TECH: ELECTRICAL AND ELECTRONICS, 2014
ABES Engineering College- Ghaziabad, UP

- Graduated with 71.1%

10+2: PCM (CBSE), 2009
SBM, Hapur

- Passed with 85.6%

10TH: CORE SUBJECTS (CBSE), 2007
SBM, Hapur

- Passed with 80.66%

Location Preferences

Offshore: Noida, Gurgaon, Pune and Bangalore

Onshore: US, Canada, UK and Europe

Declaration

I do here by confirm that the information given in this form is true to do the best of my knowledge and belief.

Raj Gupta

Date: