Gopal Gupta

Data Analyst

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Job Objective

I am meritorious quick learner and i want to grow in field of Data science. I will use my creative Skills, technologies that i am familiar with and innovative ideas that will benefit the organization in the long run, which will help me in building my professional career.

Profile Summary

1. Dynamic professional with 2.11 Years of experience in the field of network management in Huawei Technologies as Incident manager.
2. Proficient in handling various issues related to Fault management.
3. Involved in issues related to NMS(Network Management System),EMS(Elementary Management System).
4. Presently Working in Excelr Solutions as Data analyst Intern with 6 months Experience.

5.Knowledge of R and Python Programming, Data science,Machine Learning Techniques.

Work experience

Projects   11/2018 - Till date

Data Analytics

Prediction of battery lifetime of the laptop

○ **Objective**: To identify the health of the battery which depends upon many factors, which will help the company to estimate the warranty and warranty cost of the battery.
○ **Technology used**: R programming, Tableau, Excel
○ **EDA**: Normalization, missing value treatment, visualization using tableau
○ **Model building**: Using Random forest, Prediction

Predict the resale value of Toyota corolla

○ **Objective**: To find the cost of the car using variables like engine capacity, years, kilometers completed and other factors, so the company can estimate the price of used cars.
○ **Technology used**: R programming, Excel
○ **EDA**: Normalization, missing value treatment, visualization using tableau
○ **Model building**: Using Multiple Linear Regression

Data analytics using machine learning to predict the strength of the concrete.

○ **Objective**: The strength of concrete is predicted by using the different components of concrete such as cement, slag, water etc. This model helps in finding the maximum strength of the concrete.
○ **Technology used**: R programming, Excel
○ **EDA**: Normalization, missing value treatment
○ **Model building**: Using Random forest

Network Surveillance Engineer   12/2015 - 10/2018

Company: Huawei Technologies India Pvt. Ltd / Project : Zain Saudi Arabia/Aircel

Role and Responsibility:
○ Monitoring different types of passive and Active alarms through Huawei Tools and Equipments.
○ Hands on Experience on various Tools like Ows,OneFM,U2000,M2000.
○ Communicating with field supervisors and Local Operation Center for restoration of sites and Troubleshooting of Alarms.Providing Access to field engineer for sites.
○ Performing Quality checks and Preparing Daily incident Reports for customer.
○ Auditing Reports and Incident Tickets.Maintaining Database of sites.
○ EHS (Environment and health safety) related issues of Field Engineer,Technicians and Riggers.All the works related to Dispatcher Teams.

Incident Management   12/2015 - 10/2018

Company: Huawei Technologies India Pvt. Ltd

Role and Responsibility:
○ Handles Incidents and User Service Requests end to end.
○ Coordinates activities for High and critical Incidents.
○ Escalation point for Service Delivery Managers and Service Provider Incident Managers.
○ Contact Service Delivery Manager to discuss details of the rejected escalation.
○ Notify Service Provider Incident Manager of Master ticket.
○ Monitor Service levels of Incident management function.
○ Discuss prioritization with Service Provider Incident Management.
○ Validate use of Knowledge Base on Escalations.

Skills

Programming Languages and Tool	R,Python,Machine learning,NLP,Text mining
Huawei Tools	M2000, U2000,N2000
Incident Reporting Tools	Ictom, Remedy, Cacti Graph, Ows, Sdm, Onefm, Netcool,NetEco
Application and Visualization Tools	Word,Excel,PowerPoint,Outlook,Tableau

Achievements

○ Achieved Gate Score of **365** in **GATE 2013.**
○ Achieved Gate Score of **414** in **GATE 2014.**
○ Achieved Gate Score of **373** in **GATE 2015**.
○ Awarded certificate for successfully completing training from **Robonest** on **'Autobot'** .
○ Design of '**Wireless MCB Fault Detector'** under the guidance of Mrs Priyanka Mahendru.
○ Successfully completed industrial training from HAL, Lucknow on '**Sukohi-30**' in year 2011.
○ Delivered a seminar on the topic '**Bone Growth Stimulation'** in the year 2011.
○ Received **Star Award** from **Huawei** for Best performer for March 2018.

Education

BE (Electronics and Communication)   08/2008 - 07/2012

Gautam Buddh Technical University,Lucknow UP India

Percentage: 71.82

HSC(12th)   07/2006 - 06/2007

UPKSSV UP India

Percentage: 80.17

SSC(10th)   07/2004 - 06/2005

UPKSSV UP India

Percentage: 64.67