

# Shivani Jaiswal

Bengaluru

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## Summary

Six years of expertise in Tableau, Informatica ETL Tool (Informatica Power Center 9.X), Informatica Cloud, ICRT and MS Excel in a Data Warehouse environment and SQL

Good experience in Process, Guides and Service Connector in ICRT

Worked on Telecom and Health domain

Knowledge in Salesforce which requires for Informatica Cloud debugging

Data Integration Platform - Informatica Cloud service (with all relevant connectors)

Experience in performance tuning ETL mappings and high-volume databases

Extensive experience in Design & Development of Mappings, Sessions and Workflows

Worked on troubleshooting the mappings for improving performance by identifying bottlenecks

Developed advanced charts like Waffle chart, Lollipop Chart, Barcode Chart, Donut Chart, Gauge Chart, Dynamic Histogram, Butterfly Chart, Bursting Bubble Chart, Bullet Chart, Sparkline, Strip Chart etc.

Ability to work on multiple projects/tasks simultaneously and still commit to stringent deadlines; thereby enabling good business, right first time deliverable and client trust

## Education

**IIMT Institute of Engineering & Technology**

*B.Tech (Information Technology)*

Meerut, Uttar Pradesh

*Graduated May 2012*

## Employment History

**Capgemini Technology Services India Limited**

*Consultant*

Bengaluru, Karnataka

*September 2016 - Present*

### Project Name- BITMAN

BITMAN application will reduce the effort to manage User, Territory and Product Management Business Processes. The application is global, which means it can be utilised for all the regions/Orgs as well as the change management will be more manageable.

### Contributions

1. Working with advanced visualization software Tableau to create meaningful graphical displays of data in reports.
2. Involved in designing, developing and documenting of the ETL (Extract, Transformation and Load) strategy to populate the data from various source systems feeds using Informatica Cloud and Power Center.
3. Working with the data team in the data preparation, data quality, reporting, and analytic tasks required to meet business needs and requirements.
4. Created ICRT process to read /write SFDC metadata through REST API's. Created ICRT process to read /write Oracle tables data through connectors.
5. Developed code in ICRT using process, guide, REST API's of Informatica cloud. Created Data Replication Task to replicate the exact structure of Salesforce objects to Oracle database.
6. Involved in creating stored procedures, triggers, functions and schedulers

### **Project Name- BI-ODSBI (Boehringer Ingelheim)**

A customer-focused business providing a differentiated basket of pharmaceutical products and services to institutional customers, which include group purchasing organisations, wholesalers, hospitals, surgical and radiology services.

#### **Contributions**

1. Supporting current production issues and bug fixes.
2. Generate weekly monthly management reports, metric reporting and issue tracking.
3. Designed mappings from the scratch and also did performance tuning of the mappings that were previously implemented.
4. Implemented Apex Data Loader to load data into Salesforce. Worked with session logs, Informatica Debugger, and Performance logs for error handling when we had workflows and session fails.

### **Virtusa Software Services**

*Engineer - Technology*

Chennai, Tamil Nadu  
March 2013 - September 2016

### **Project Name - GSEDWEDW**

This project deals with the Lead to Cash and Trouble to resolve related entities so that customers experience measures are calculated at reporting end. The data comes from many components of L2c and T2R components which help the user to get the detailed information of their order journey and the issues they faced. The Database has lots of historical data.

#### **Contributions**

1. Understand and analyse the business scope and technical & functional specification documents.
2. Extracted data from sources such as Oracle/Flat Files, Transformed as per mapping specification documents and loaded into Oracle DWH. Implement the SCD type1 and SCD type2 to keep track of historical data. Used the mapping parameter to make the mapping more flexible.

### **Project Name - DECOMP**

BT MPLS systems have no concept of Service package built into it. They only have ServiceVPNs, SAF's and Resilience. Therefore decomposition of the order using the rules will need to be done before placing an order for BT MPLS on the eDCA. These rules are predefined and are in DECOMP and keep on changing as per the Business requirements.

#### **Contributions**

1. Preparation of analysis, design and business documents.
2. Developed dashboard on Tableau and Publishing on Tableau server.
3. Troubleshooting the existing PL/SQL procedures, functions, packages. Resolving user issues. Monitoring the jobs, Schedulers and Interfaces running to ensure proper functioning.

## **Professional Skills**

Informatica cloud	Competent
ICRT	Intermediate
SQL	Competent
PL/SQL	Intermediate
Unix Scripting	Intermediate
Tableau	Intermediate

## **Awards & Recognition**

Received a Certificate of Exemplary Performance in Virtusa Software Services Pvt. Ltd. in 2016