SAP Information Sheet
SAP Technology | SAP Cloud Platform

Verify, Coordinate, and Retrieve:
Market Clearance with SAP® Knowledge Workspace

SAP **Run Simple**

Summary

SAP® Knowledge Workspace is a collaborative case-board solution that can be used to resolve disruptions in the enterprise world. Bring together the information, tools, and experts you need – from alert to resolution. Access relevant data, investigate root causes, synchronize between stakeholders, agree on a solution, and act.

Objectives

- Respond quickly to disruptions and incidents in high-stake enterprise processes
- Access data from multiple sources with parallel enterprise search
- Harmonize data to compare, contrast, share, visualize, and annotate data elements
- Investigate, synchronize, reconcile multiple points of truth, agree on a course of action, and delegate tasks
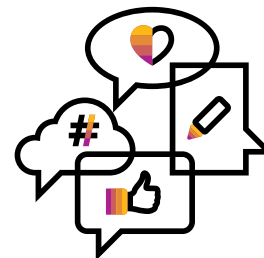- Automatically persist cases for best practices and analyses

Solution

- Parallel search for enterprise data, combined with collaboration, analysis, visualization, and workflow tools
- One case board to capture incidents from the emergence of a disruption to its resolution
- Investigation led by data instead of a predefined process
- Persistence by case, to define best practices and for machine learning

Benefits

- Customize workspace around work
- Access required data immediately
- Combine and harmonize data from different sources to get a clear status quo
- Coordinate across information silos with collaboration and workflow tools

Learn more

To find out more about the SAP Knowledge Workspace solution, visit **www.sap.com/knowledge-workspace**.

Business planning is important. Sudden environmental changes can make plans obsolete, requiring a quick, decisive, and accurate response.

The SAP® Knowledge Workspace solution supports incident managers. It creates a single, collaborative situation room to assess issues, evaluate all options, agree on the best decision, and task all necessary actions.

Market clearance with SAP Knowledge Workspace helps coordinate from the first alert of a faulty part or product to resolution – when all parts are accounted for and consumer risk is eliminated.

After agreement on a defective part, the clearance is initiated and communicated to all market participants, from warehouses to retailers and potential consumers.

Thanks to the case-based setup of SAP Knowledge Workspace, you can control multiple product recalls and market clearance processes simultaneously.

When the case ends, collected information can be persisted for reporting and organizational learning.

Create **one point of truth** for all market clearance and product recall activities. Join people and data, stay current, and account for all parts anywhere, all in one space, with SAP Knowledge Workspace.

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