

# Mohammad Hammoud

## Contact

### Address

Amman Jordan

### Phone

+962 791536799

### E-mail

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## Skills

Agile methodology



Waterfall methodology



Jira software



MS project



Visio software



Presentation



PPM



Performance management



Systems Design Documentation



IT Project Manager and consultant with 7 years of experience in both private and government sectors, With product management experience and With Fintech experience. Proficient in Agile and Waterfall methodologies, adept at leading projects from initiation to delivery. Specializes in developing policies, procedures, and establishing project management offices, alongside setting KPI. Skilled in product development, process engineering, and requirements analysis, with expertise in change management and project planning for successful project outcomes. Experienced in developing dashboards, generating project reports, and managing schedules for timely delivery. Strong communicator with stakeholders and proficient in vendor/client management. Committed to delivering high-quality projects while fostering positive relationships with stakeholders.

## Work History

03-2023 To

Current

### IT Project Manager

Cashcom, Amman – Jordan

- Product management
- Establishing procedures, policies, and acceptance criteria in managing product development and innovation.
- PMO Operations Management: Leading and managing PMO operations, including governance, standards, and project portfolio management.
- Project Management: Proficient in Agile and Waterfall methodologies, leading end-to-end project lifecycle management from initiation to delivery.
- Scrum master
- Task Management
- Risk Management
- Requirements Management
- Change Management
- Planning and Monitoring: Developing comprehensive project plans and utilizing monitoring techniques to track progress and ensure timely delivery.
- Dashboard Development: Creating dynamic dashboards to provide stakeholders with real-time project insights and performance metrics.
- Report Generation: Crafting detailed project reports to communicate progress, milestones, and key metrics to stakeholders.
- Schedule Development: Creating and managing project schedules to optimize resource allocation and meet project deadlines.
- Execution and Delivery: Overseeing project execution to ensure the successful delivery of all project deliverables on time.

	Excellent
Risk management	
	Excellent
Change management	
	Very Good

### Languages

Arabic language	
	Excellent
English language	
	Very Good

### Linkedin :

Mohammad Hammoud

- Developing clear and comprehensive BRD and SRS to guide project development.

### IT Project Manager

Software Consultancy, Amman - Jordan

### Consultant

Epyasolutions, Riyadh – KSA

- Project Management: Proficient in Agile and Waterfall.
- Develop and enhance policies and procedures, such as Customer Experience (CX) for MOMRAH.
- Support in developing PMO governance and methodology.
- Support in developing KPIs, and responsible for monitoring and reporting on KPIs.
- Handling PMO day-to-day activities.
- Dashboard Development: Creating dynamic dashboards to provide stakeholders with real-time project insights and performance metrics.
- Report Generation: Crafting detailed project reports to communicate progress, milestones, and key metrics to stakeholders.
- Developing clear and comprehensive BRD and SRS to guide project development.
- Support in developing organizational structure, roles, and responsibilities for the PMO department, including institutional partnerships.

01-2018 TO  
12-2018

### Quality Control Engineer

United Interactive, Amman

### Education

01-2015 TO 06-  
2018

### Bachelor: Software Engineering

Al Zaytoonah University - Amman, Jordan

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## Certifications

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- P3O - Axelos
- PRINCE 2 - Axelos
- COKRP
- Project management, IO4PM
- Scrum Master Course
- MS Project 2013/2019
- Key Performance Indicator and OKR Course
- Project management professional course
- Business process management course
- Software testing - CAFS