

Rami Zuhairi

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Summary

Driven Salesforce Developer with Dot Net and Splunk ,AppD, Opsa Wireshark(APM) Data monitoring tools experience and many facets within the IT industry, seeking a challenging role, prime objective to achieve outcomes for my employer but also gain further professional development within financial institutions, friendly, sociable personality and a team player.





Certifications

- Salesforce Admin Certificate (Cert ID: 21479065, 09-2020).
- Salesforce Platform Developer 1 Certificate (coming soon).
- AWS-PowerShell Certificate (No #: UC-6bb3741f-29d5-4856-ba29-8b22da4680aa 07-2020).
- DOT NET CORE 3.1 Certificate (No #: UC-0c840920-84f3-4a4f-b91d-699518154433 04- 2020).
- Microsoft SQL Server DBA certificate (UC-e415e0b6-7151- 03 2020).
- Shell Certificate (Candidate No #: Uc-291PX7U 2019).
- Python Programming Certificate (Certificate #1024-792360 -2019).
- JavaScript Programming Certificate (Certificate #1024-793699, Issued 02-2019).
- Java Programming Certificate (Certificate #1068-793699, Issued: 03-2019).
- Splunk Power User Cert. (Candidate ID #: 262964708 Registration #: 344437615 Test Date: 08-2018).
- Agile/Scram Certificate(01-Sep-2018).
- DevOps Fundamentals Certificate(08-dec-2018).



Key skills and attributes

- Salesforce Admin skills
- Force.com Platform (Apex, Lighting web Development, VisualForce, SOQL, Unit Testing)
- C# (Dot NET Framework and core 3)
- Web services (REST & SOAP, JSON & XML)
- PowerShell & Shell

- Databases Management
- C++
- Java
- JavaScript, PHP, Bootstrap
 - jQuery, HTML, CSS
 - Visual studio code.
- Automation Testing
- Splunk Enterprise
- DevOps/Cloud Computing (AWS)
- System Development Life
 Cycle methodologies and
 UMLTools (Agile, Scram, Jira)

Education & qualifications

- Bachelor of Computer science Western Sydney University / May 2017
- Software development and IT Diploma & Cert IV TAFE NSW/ June 2014
- Bachelor of Computer science and AI NAWROZ University (NZU)/ May 2011
- Salesforce Certified Administrator Canberra, Australia / September 2020
- Salesforce Certified Developer 1 Canberra, Australia / Coming soon

Experience

Salesforce Developer | Revolent Group

August 2020 – Present

- Understand and extend the declarative capabilities of Salesforce.
- Customize business logic using Apex classes and triggers.
- Develop custom user interfaces using Visualforce pages and controllers.
- Access data in Salesforce using SOQL and SOSL.
- Manipulate records in Salesforce using DML.
- Develop and test code using development best practices.
 - Build Salesforce applications using Apex and Visualforce and leverage the full capabilities of the Salesforce platform to support the company's programs.
- Create/modify existing controllers, controller extensions, and triggers across all platforms.
- Develop highly interactive UI using Visualforce, JavaScript and jQuery technologies.
- Develop custom applications using Salesforce. com and integrating salesforce.com with other systems.
 - Apply best practices and design patterns of best-of-breed applications developed on the Salesforce. com platform.
- Create and execute unit, integration and user acceptance test plans, including use cases and test data.



• Gather, analyse and document functional and technical requirements for new projects, enhancements to existing solutions and production issues reported by end users.

DevOps/ PowerShell Developer | Australian Taxation Office

(Clients of Accenture)

March 2020 - August 2020

- Deployment activities and Create release pipelines using TFS and PowerShell.
- Develop a PowerShell script that sends a daily report to ISF Core and ISF to Cloud teams, the script hit VRA
 and AWS and get the data of each machine in each cluster and send it as email to the teams to see if any
 machines leftover they need to destroy to reduce the cost for VM machines created for deployments for each
 Subnet in AWS.
- Monitor PROD and Pre-Prod deployments and investigate the issues when it fails.
- Update PKI Certificate, extract public keys and update it manually for the lower environment and use deployment for pre-prod and prod.
- Use Wireshark to check the connection between the Auth Proxy machines when I run the TDV test script.
- Monthly patching activities for the Pre-Prod environment for windows servers.
- Daily monitor DevOps dashboard has all machines status and takes care of red alerted DevTest machines
 when the drive storage goes low or CPU or DB issues, IIS logs, and delete them or send them to AWS-S3 if
 needed.
- Take full responsibility for Lyre Cluster, create a new environment, add network load balancers, APLB, authentication proxy machines, set up Json files for the new or existing environment, update web configs for the applications.
- Daily monitor Clean-Up Job Script that is responsible for deleting leftover machines created nightly for the testing environment and fix it when it fails.
- Participated in daily Scrum stand-ups, Walkthroughs meetings using TFS Scrum.

Dot Net Developer and Splunk Developer | Woolworths Group / Westpac (Clients of TCS)

February 2018 - April 2020

DOT NET Responsibility:

- Setup Layouts, Bootstrap, DataTable, jQuery.
- Setup AutoMapper, View Models that fit the client's needs.
- Setup Repository, Dependency injections.
- Setup Database models and migrations and DBA.
- Setup Controllers and Actions.
- Add validation to the code to avoid the wrong user data entry.
- Setup Authentication and Authorization functionality and setup the login/Logout pages.
- Developed ASP.NET Analysis Dashboard that Read the data from the database and views and only accessed by Admin roles.
- Develop and customise the application to be user-friendly and fix old bugs.



- Update the deletion functions code from Hard delete to soft delete in order to use the data later when needed.
- Develop PowerShell/Python scripts to read everyday logs data at a certain time and send the data to the
 database to reduce the manual efforts and send an email to the tech team if the reading function failed or
 the file was not found.
- Use GitHub, SourceTree to calibrate between the Development team.
- Participate in daily stand-ups with team Walkthroughs and Off-shore meetings via Outlook.

Splunk Responsibility:

- Create presentation layers for Technical, Business and Executive Management showing environment operational health based on Key Performance Indicators.
- Manage existing applications and create new applications (visual and non-visual).
- Build advanced visualizations.
- Implement and maintain Splunk infrastructure and configuration.
- Undertake day-to-day operational and user support.
- Execute new projects and data/user onboarding.
- Customise queries.
- Promote advanced searching, forensics, and analytics.
- Expedite creative solutions to complex problems.
- Perform security-related investigation via Splunk App for Enterprise Security.
- Engage with customers via face to face meetings and gather the requirements.
- Built more than 7 Splunk Applications.
- Connect Splunk to the database to directly read every day at a certain time.
- In addition to Splunk, also have worked on APM Tool called AppDynamics that will monitor mobile applications, CPU memory used ...etc
- Developed PowerShell scripts to help Splunk to get the data and send it to the forwarders to read later by the dashboards and monitor the folders once the jobs are completed it send emails to developers as notifications.
- Participate in daily stand-ups, Walkthroughs and Off-shore meetings via Google Hangout.