

## 1)Browsing Restaurants(5)

As customer

I want to easily browse available restaurants  
so that I can quickly decide where to order the food

Acceptance Criteria:

- 1)Home screen should displays all the available restaurants.
- 2)Available restaurants logo must have all the information about it like Name, food types, rating, delivery time.
- 3)After selecting the restaurant it must display all the food types available and its prices.
- 4)food filtering options must be available.

## 2) Adding items to cart(3)

As a customer

I want to add food items on single tap  
so that it will be easy for me to add items

Acceptance Criteria:

- 1)Should have an option like "Add to Cart"
- 2)Cart icon must be easy to recognize
- 3)On Cart icon header, should show many items are added

## 3)Placing Order(5)

As a customer

I want to choose the food  
so that I can get the order

Acceptance Criteria:

- 1)Should be able to login successfully
- 2)Should be able to search the restaurant I want
- 3)should be able to search for the food I want in that restaurant
- 4)Should be able to add multiple items into the cart
- 5)Multiple payment options must be provided
- 6)Should be able to update the food delivery status

## 4)Tracking Order(8)

As a Customer,

I want to track my order  
so that I know exactly when to expect my food delivery.

Acceptance Criteria:

- 1) The order tracking feature should display the status
- 2) Should be able to track live location of delivery driver
- 3) Should be able to provide delivery time updates

## 5)Receiving Delivery(3)

As a Delivery Driver  
I want to receive notification for delivery  
so that I can deliver the food

Acceptance Criteria:

- 1) Should be able to provide notifications to deliver to customer
- 2) Should be able to provide notifications with details of customers address and restaurant from which deliver should be taken
- 3) Should be able to provide status when customer cancelled the order
- 4) Should provide an option accepting or rejecting the order by driver

## 6)Picking Up the order(5)

As a Delivery Driver  
I want to confirm the order  
so that I can deliver the food

Acceptance Criteria:

- 1) The driver can check in at the restaurant through the app upon arrival.
- 2) The app provides order details (items, customer name, and any special instructions).
- 3) The driver can communicate with the restaurant staff if there are any discrepancies or delays.
- 4) The app allows the driver to mark the order as picked up before proceeding to the customer's location

## 7) Rating the Experience(3)

As a customer  
I want to rate my experience after receiving my order  
so that I can provide feedback to help improve the service.

Acceptance Criteria:

- 1) After the order is delivered, the customer should be able to receive a prompt to rate the experience.
- 2) The customer can rate the restaurant and delivery driver separately using a star rating system.
- 3) The app allows the customer to leave comments about their experience.
- 4) Ratings are stored and can be viewed later in the app.

## 8) Viewing Order History(5)

As a mobile Customer,  
I want to access my order history,  
so that I can quickly reorder my favorite meals.

Acceptance Criteria:

- 1) The customer can view a list of past orders with details like items ordered, restaurant name, and date.
- 2) The app should allow the customer to reorder previous orders with a single tap.
- 3) Each past order should be able to display the total price and delivery details.
- 4) App should be able to offer options to filter the order history by date or restaurant.

## 9) Managing Restaurant Profile(5)

As a restaurant owner,  
I want to manage my restaurant profile on the app,  
so that I can update information, menus, and operational hours.

Acceptance Criteria:

- 1) The restaurant owner should be able to log in and access a profile section.
- 2) The owner should be able to update the restaurant name, address, contact information, and operational hours.

## 10) Receiving and Managing Orders(8)

As a restaurant owner,  
I want to receive and manage incoming orders  
so that I can prepare and dispatch food

Acceptance Criteria:

- 1) The app should be able to send a notification for each new order placed by customers.
- 2) The restaurant owner should be able to view order details, including customer information and special instructions.
- 3) The owner should be able to update the order status (e.g., "Preparing," "Ready for Pickup") to delivery driver.
- 4) The app should be able to allow for communicating with delivery drivers regarding order pickups.