Project Title - E-Post Office

Project Phase – Use Case, E-R Diagram and DFD Structured Chart

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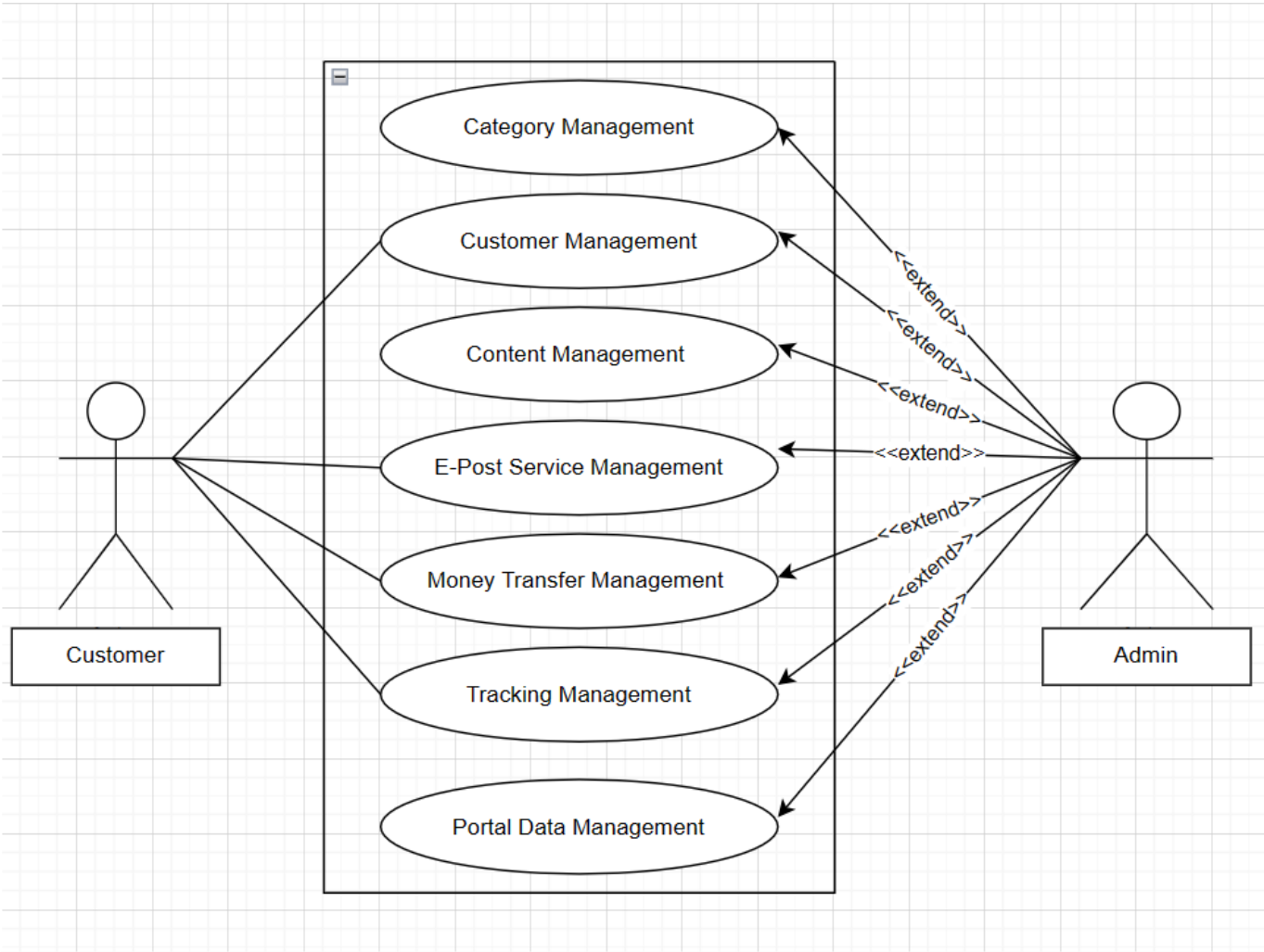
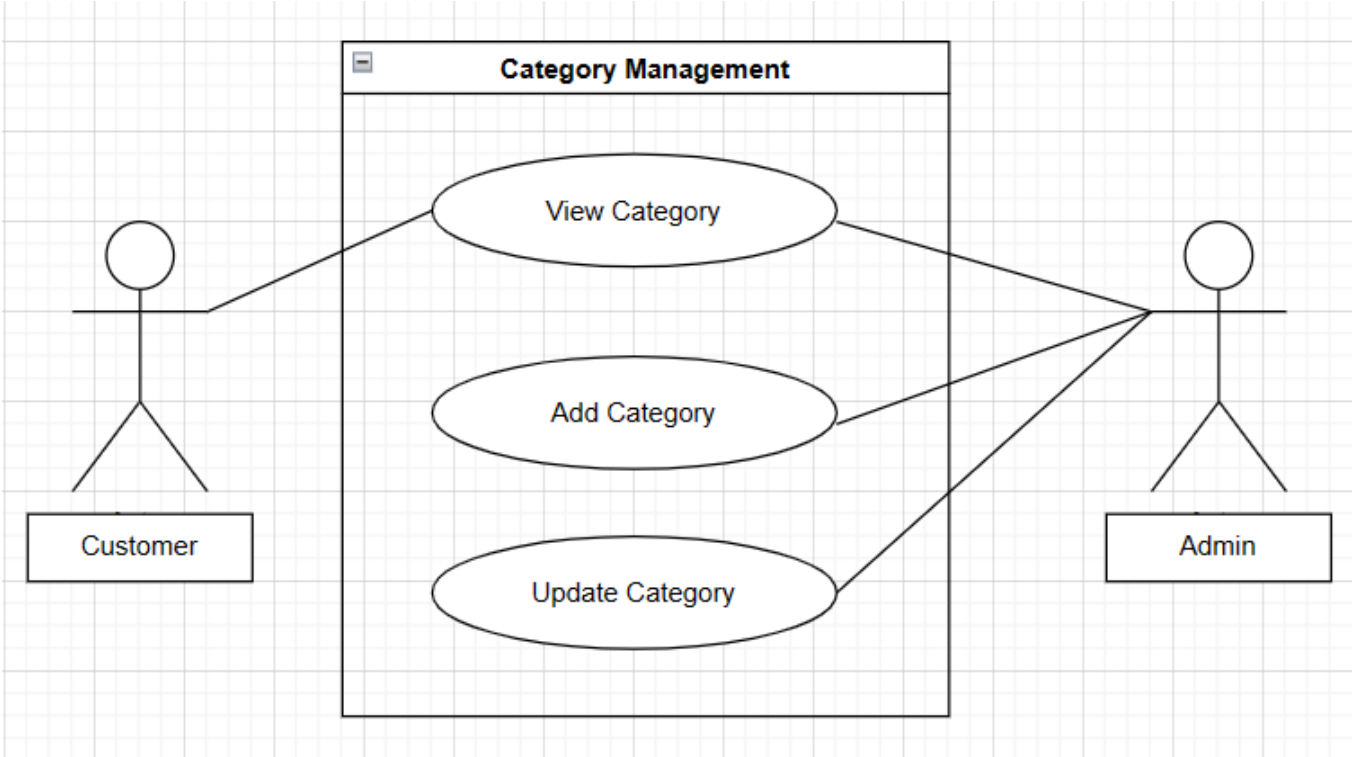
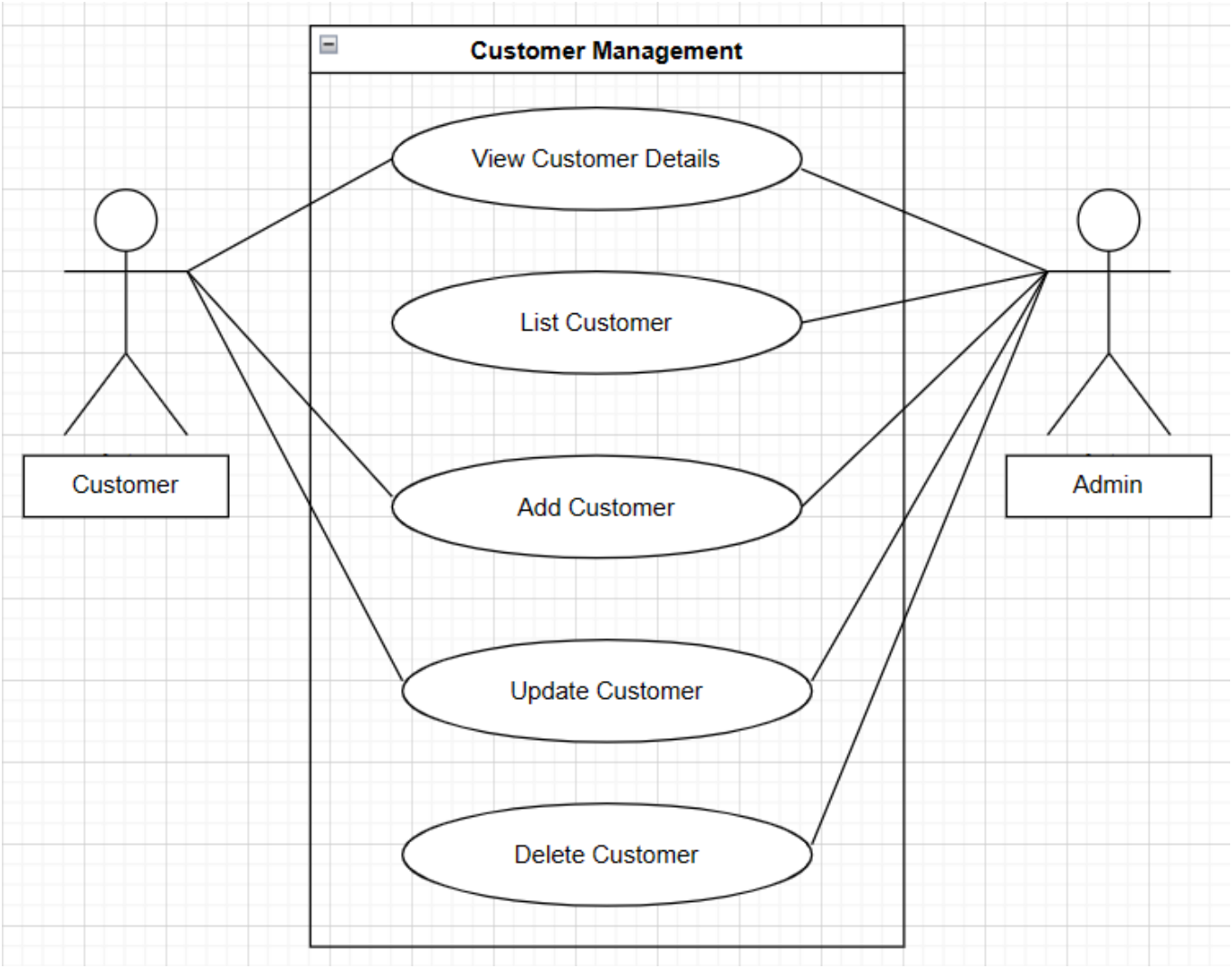
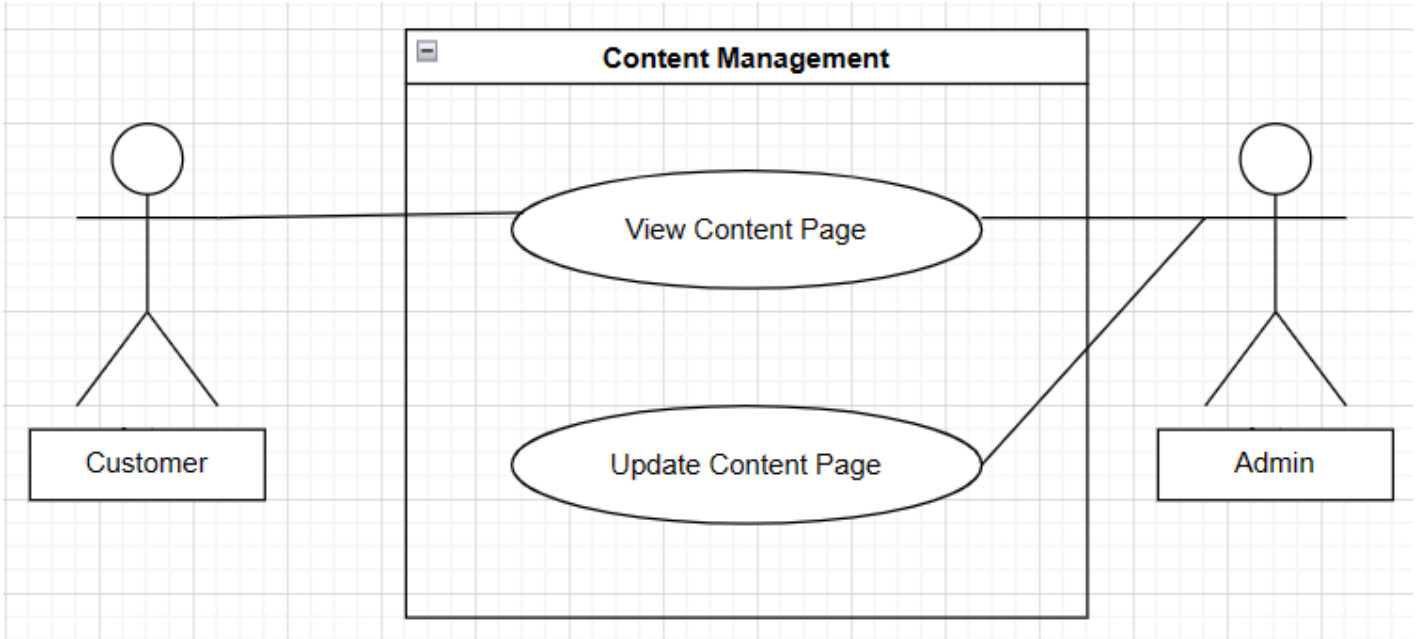
USE CASE DESIGN:

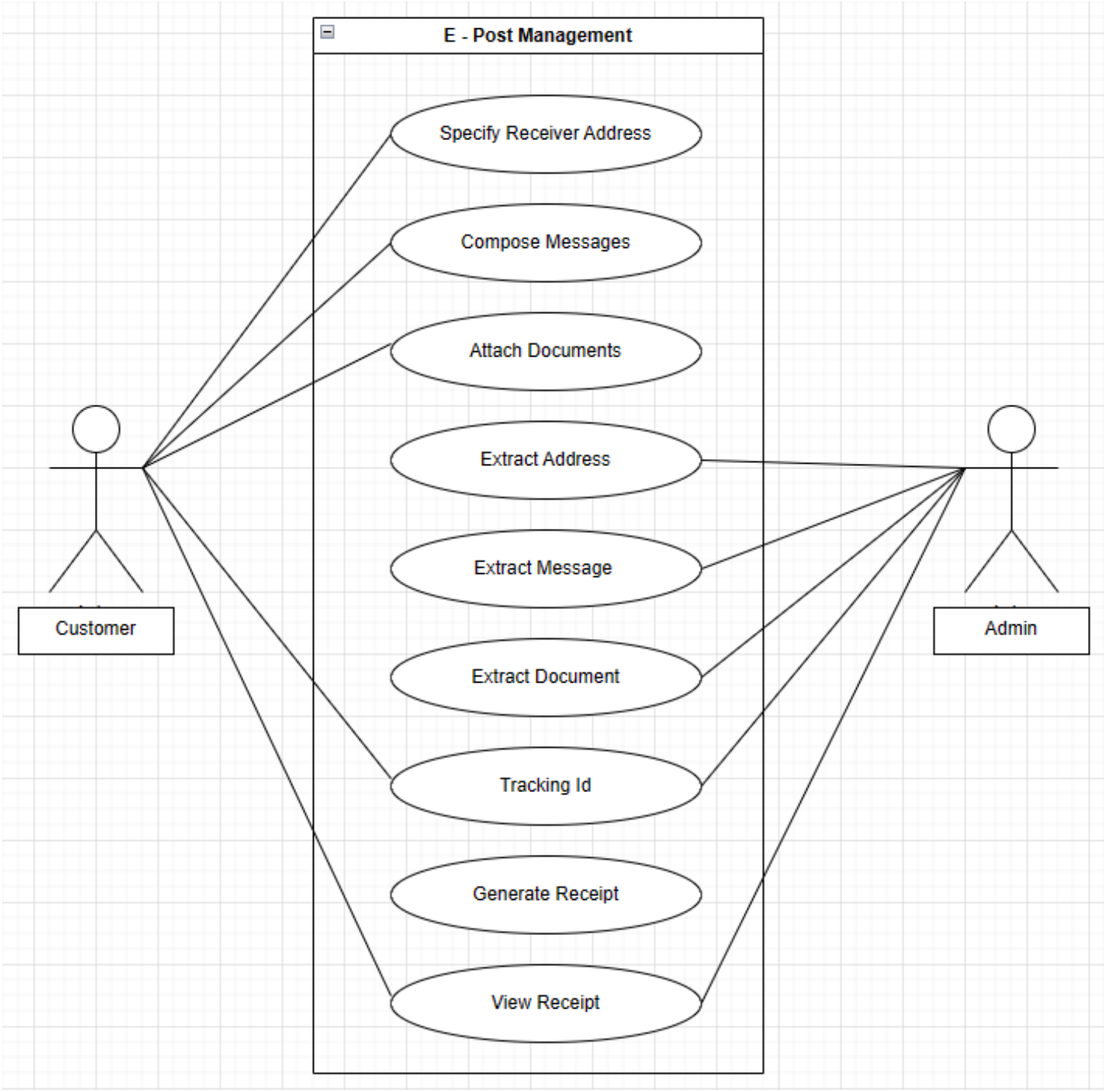
E-POST OFFICE PORTAL

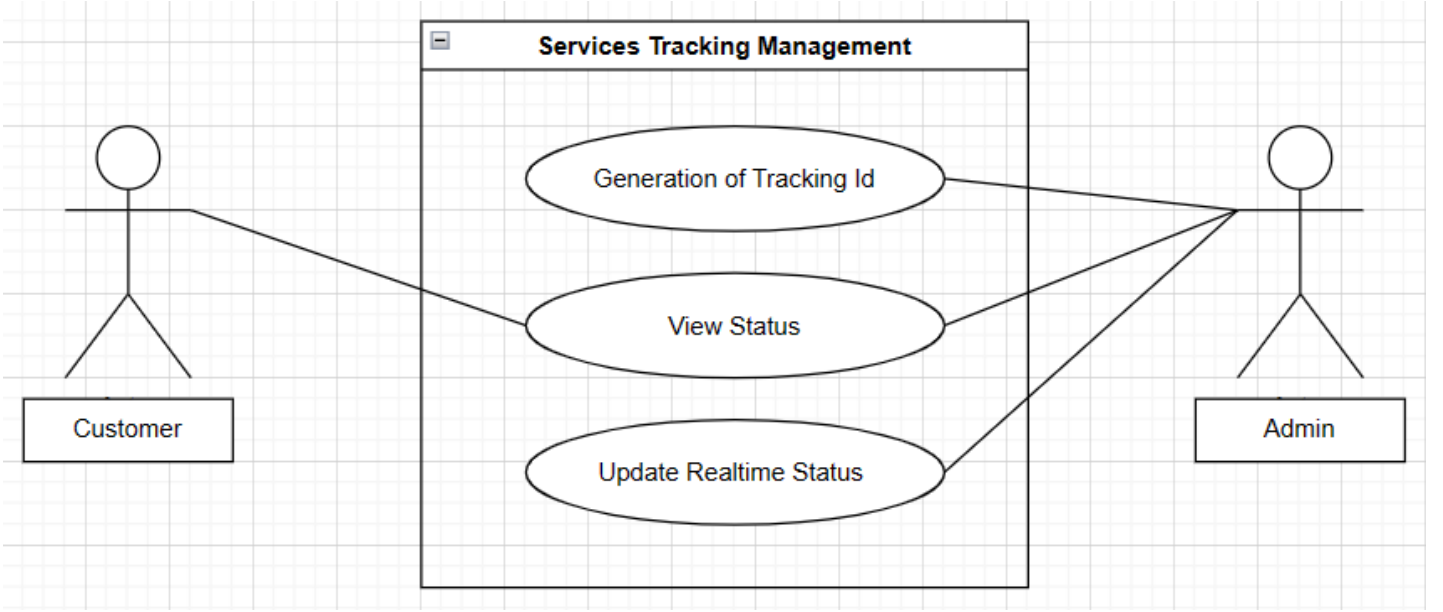


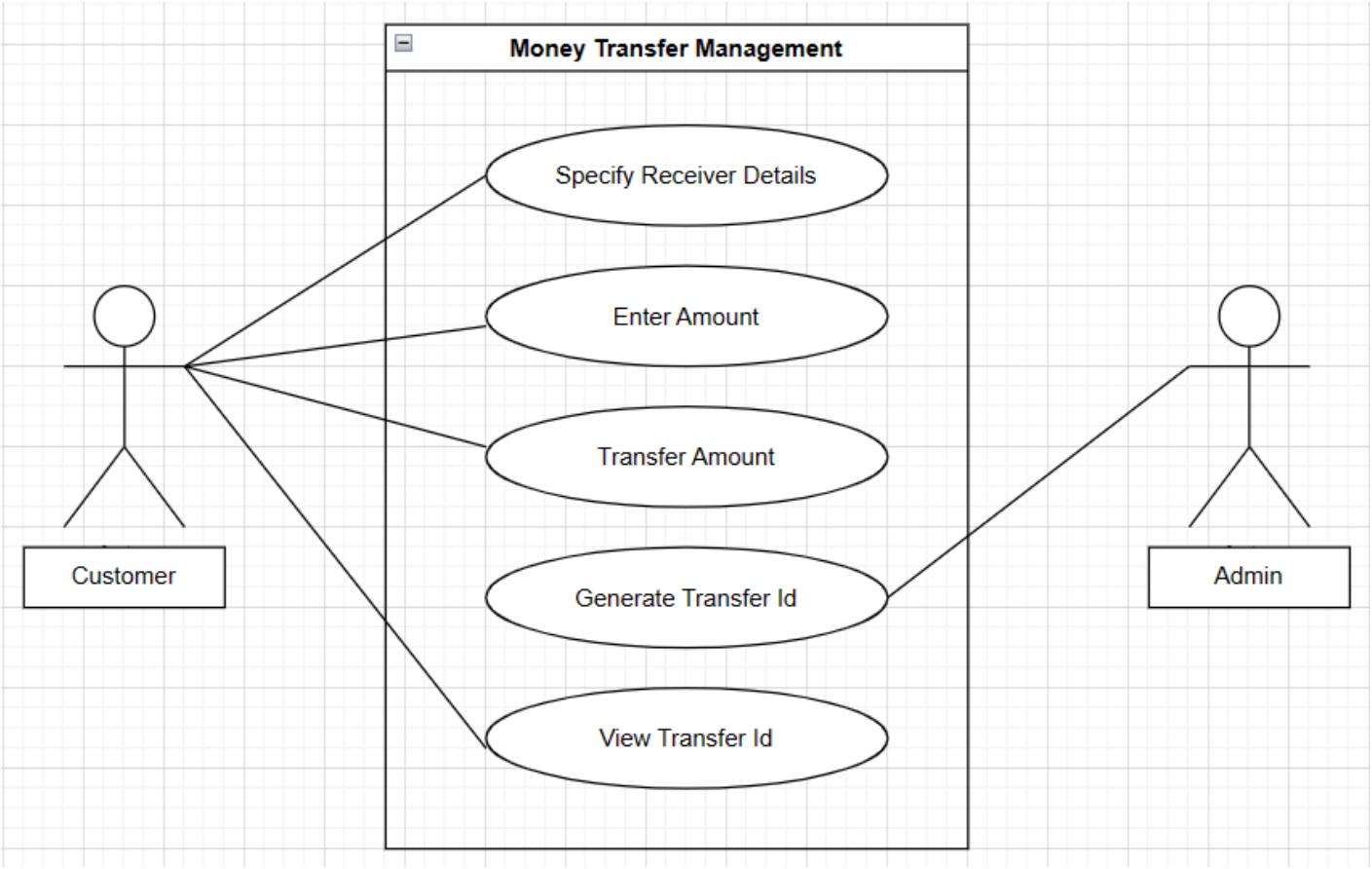


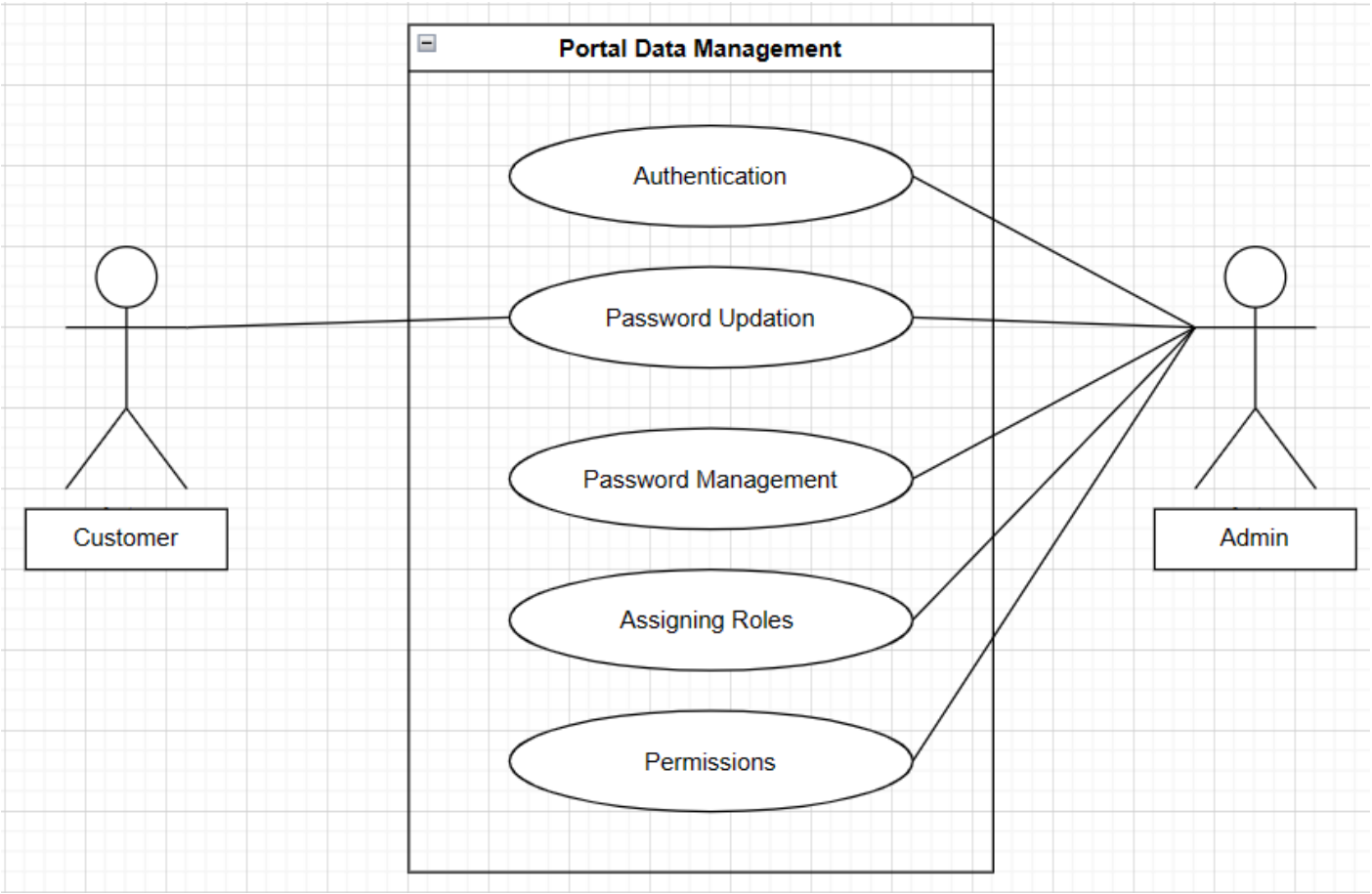

Customer Management
View Customer Details
List Customer
Add Customer
Update Customer
Delete Customer
Customer
Admin


Content Management
View Content Page
Update Content Page
Customer
Admin

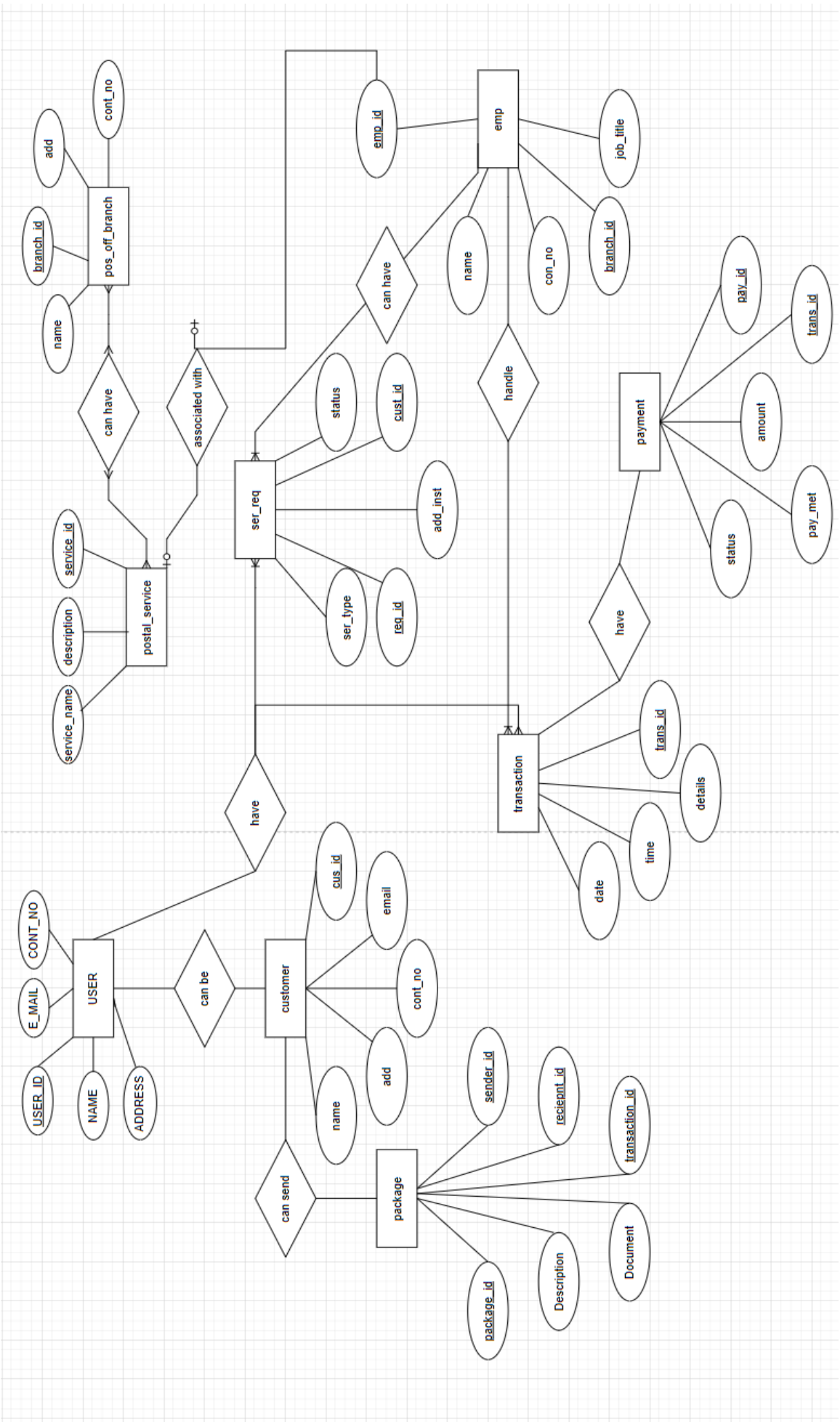

E - Post Management
Specify Receiver Address
Compose Messages
Attach Documents
Extract Address
Extract Message
Extract Document
Tracking Id
Generate Receipt
View Receipt
Customer
Admin


Services Tracking Management
Generation of Tracking Id
View Status
Update Realtime Status
Customer
Admin


Money Transfer Management
Specify Receiver Details
Enter Amount
Transfer Amount
Generate Transfer Id
View Transfer Id
Customer
Admin


Portal Data Management
Authentication
Password Updation
Password Management
Assigning Roles
Permissions
Customer
Admin

E-R DIAGRAM FOR E-POST OFFICE:

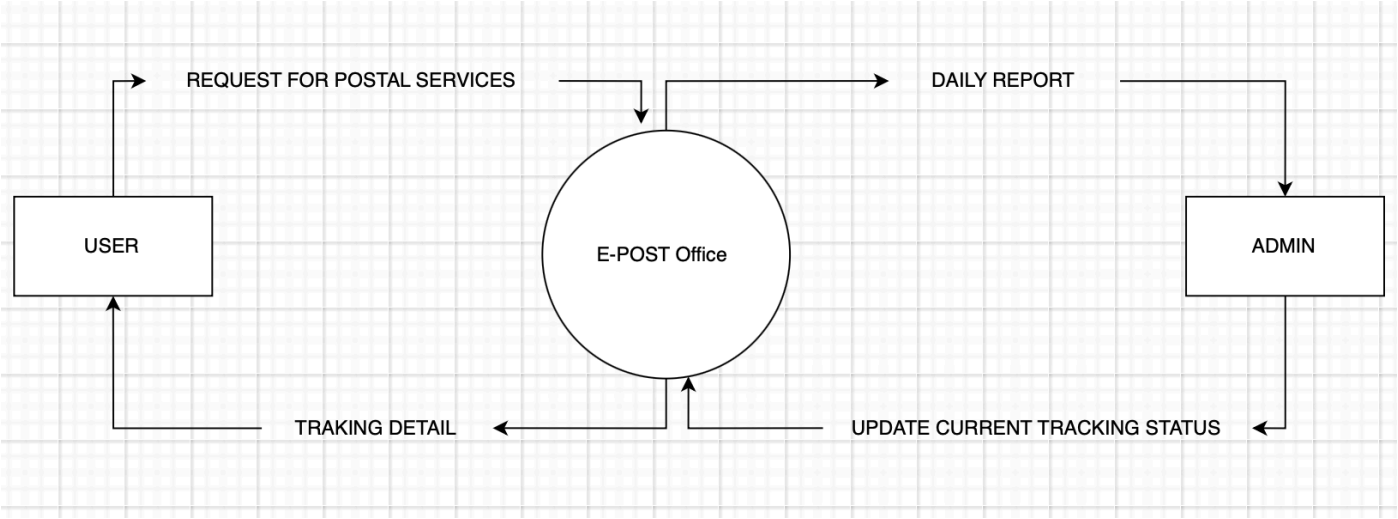


Data Flow Diagram

Context (Level-0) Data Flow Diagram:

This diagram describes the E Post office management system at a high level. In this context data flow diagram, there are two main external entities:

- User
- Admin



Level-1 DFD:

In this level the single data flow diagram process is divided into multiple sub processes.

All Postal Services:

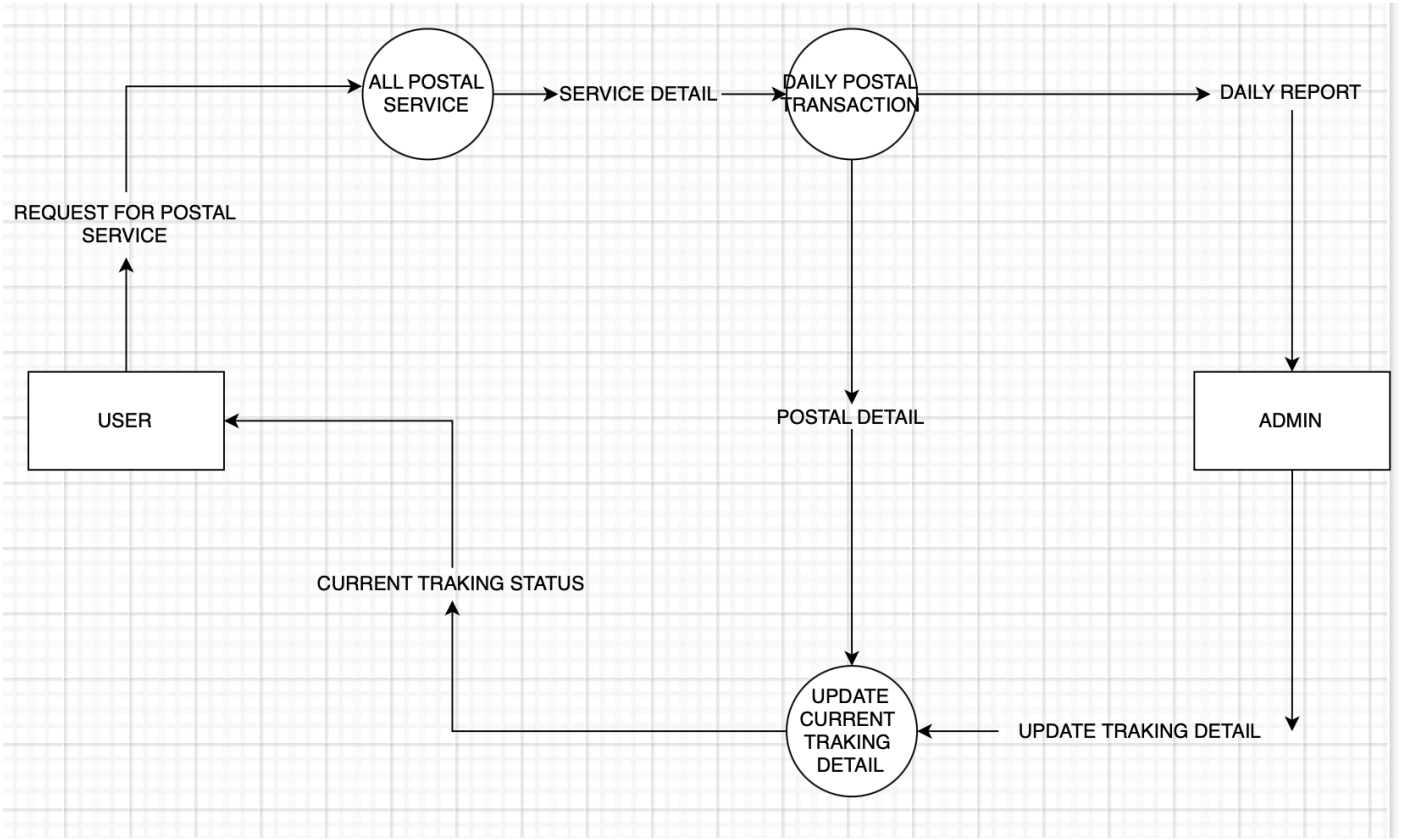
This subprocess handles all the postal services such as parcel booking, registered post, money transfer and speed post, provided by the post office to the user. This sub process takes user's postal service request and process it.

Daily Postal Transaction:

This process takes data from the “All Postal Services" process and maintain daily record of each transaction. This process sends daily postal service report to the admin and also send this record to "Update Current Tracking Detail: process.

Update Current Tracking Detail:

This process takes all postal transaction detail and update their current status as the post or parcel reach to next hub that comes in its destination path. User can track current status of the parcel or post by tracking code given to him.



LEVEL-2 DFD:

This level further divides major process of level 1 in to smaller sub process. Level 2 also gives information about data stores.

In this level 2 DFD the "All Postal Service" process is divided into 4 Sub processes:

Registered Post:

This sub process handles all the registered post requests and maintain record. For every registered post a unique tracking code is given to the user. User can view current tracking status of the registered post.

Post Booking:

As the name indicates this sub process receives all the post booking requests and maintain record of it. User can know about the current location of post with tracking code given to them.

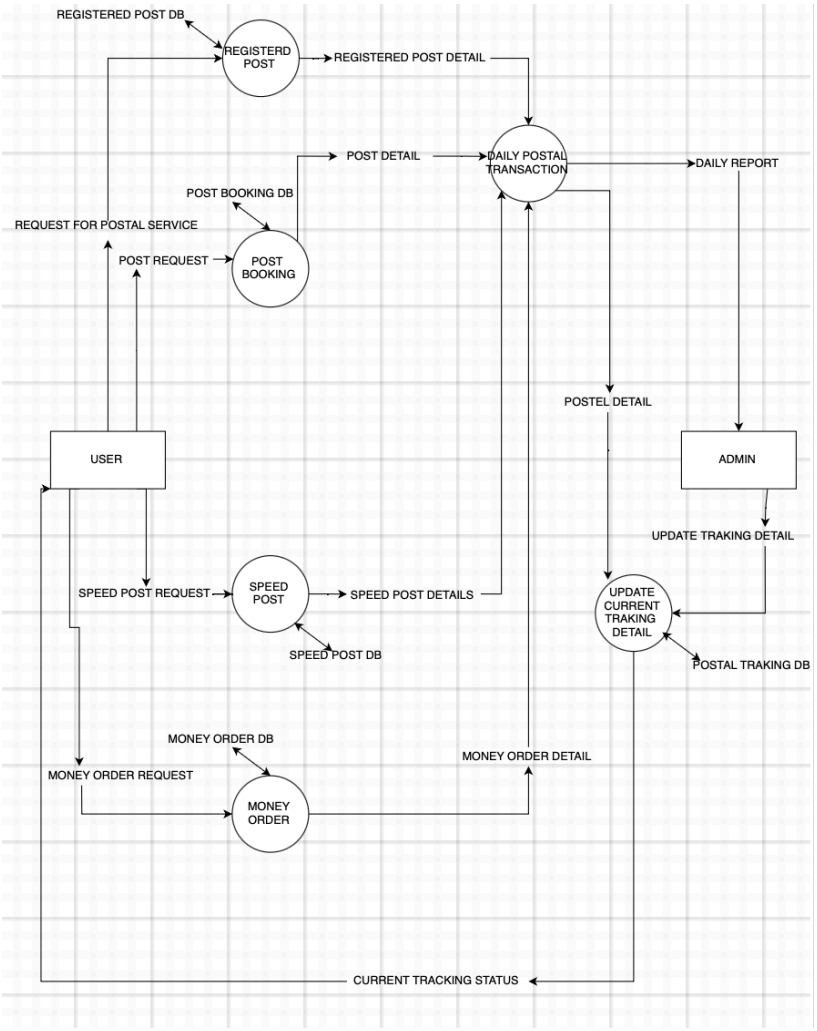
Speed Post:

This sub process handles all speed post request from the user and maintain its record. User can know current status of their speed post with tracking code.

Money Order:

When a user request for Money order service. This sub process handles this request.

Database:

The database of the post office management system is composed of following:

- Registered Post DB
- Parcel Booking DB
- Speed Post DB
- Money Order DB
- Postal Tracking DB