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| **Ramannjneyulu.peruboeena@gmail.com**   |  | | --- | | **Phone**  **+91-9986698456** | |  | | **Email** | |  | | **LinkedIn**  **https://www.linkedin.com/in/ramannjneyulu-peruboeena-aa5023184/** | |  |   **SOFT SKILLS**    **Communicator**  **Risk Taker**  **Change Agent**  **Problem Solver**  **CORE COMPETENCIES**   |  | | --- | | **Project & Program Management** | |  | | **Solution Architect & Design** | |  | | **Robotic Process Automation** | |  | | **IT Product Development** | |  | | **Product Strategy & Roadmaps** | |  | | **Requirement Gathering & Analysis** | |  | | **Risk, Issue & Change Management** | |  | | **Vendor & Stakeholder Management** | |  | | **Team Building & Leadership** | |  | | **Agile & Scrum Methodology** | |  | | **Scrum Development** | |  | | **RAMANNJNEYULU PERUBOEENA**  **|Project & Program Management| |Product Owner & Scrum Master|**  **PMP|** **ACSM|CSM|CSPO |** **CSP-SM Certified | CSP -SM**  **PROFILE SUMMARY**   * **Result-oriented professional** with **over 10 years** of **experience** in Project & Program Management, Strategy Planning, Robotic Process Automation & Process Transition Management; with extensive successful implementation of **RPA automation strategies** for enhancing operational excellence. * Resourceful in concepts of end-to-end project planning & implementation from conceptualization, visualization to technology mapping & final execution of projects; led the design & **implementation of cutting-edge Robotic Process Automation (RPA) solutions.** * Experience in **Solution Architecture Design & Development** using open source technologies, conducting architectural evaluation, design & analysis of enterprise wide systems throughout entire sterling business with good working knowledge of methodologies like Agile, Scrum & Waterfall. * **PMP Certified professional** with a strong focus on quality & governance, acts a catalyst for change, facilitating continuous process improvements for transformative results and delivering peak-performing teams / improved frameworks * Expertise in **mapping clients’ business requirements** & translating these requirements into functional specifications, custom designing solutions (process / product) * **Product Ownership**: Actively participated in the end-to-end product ownership functions, managing innovation and end-to-end launch of products * **Client-centric, multi-functional expert**: capable of managing / coordinating large number of key clientele for the organization; also successfully developed & delivered customizations to support complex business requirements. * Recognized for **outstanding interpersonal, problem solving, team building & communication skills;** skilled in grasping the big picture, developing solutions and partnering closely with business leaders & stakeholders.   **CAREER TIMELINE**  **2014 - 19**  **Since 2023**  **2020 - 21**  **2019 - 20**  **2021 -23**  **EDUCATION**   |  |  |  | | --- | --- | --- | | 2014 |  | **B.Tech./B.E.** from Jawaharlal Nehru Technological University (JNTU) |   **TECHNICAL SKILLS** | |
|  |  |  |
| **CERTIFICATIONS**    **WORK EXPERIENCE**  **Since Feb’23: Kyndryl as Solution Architect & Project Manager**  **Aug’21-Jan’23: Techneplus Software Solutions as Lead RPA Developer**  **Oct’20-Jun’21: FireEye as Senior RPA Developer**  **Sep’19-Oct’20: Honeywell Technology Solutions as Automation Developer**  **Nov’14-Aug’19: Birla soft – KPIT as RPA Developer**  **Key Result Areas:**   * Playing a key role in leading Automation Anywhere initiatives in the banking domain, leveraging Scrum methodologies for managing project management and product ownership functions. * Steering efforts for identifying RPA opportunities and taking up RPA projects at the enterprise level; looking after end-to-end automation solutions, ensuring optimal performance & efficiency. * Working in collaboration with cross-functional teams, assisting in the development process, aligning solutions with business objectives; effectively analyzing & designing RPA solutions, driving innovation & process optimization. * Discovering existing and new challenges pertaining to the build and deployment for customers also improving, resolving, and streamlining tools & processes for meeting delivery challenges. * Managing end-to-end Project Lifecycle including project scoping, estimation, planning & risk management; sound understanding of latest concepts, practices & procedures of PMP. * Leading multiple seamless & risk-free process transitions along with stabilizing the operations; experience in developing robotics & business process automation solutions. * Evangelizing partners’ practice & solutions in customer implementations via technical briefings and architecture review.   **PROJECTS COMPLETED**   |  |  | | --- | --- | | **Project: AP Invoicing (IQ Bot)**  Duration: 518 Days | **Project: Denied Party Screening by MDM -MK Denial Process**  Duration: 242 Days | | **Project: Revenue Reconsolidations-Information Shared Services Team**  Duration: 336 Days | **Project: AP Invoicing US (PO & Non-PO) \_Information Shared Services Team**  Duration: 2069 Days | | | |
| **PERSONAL DETAILS**  **Address:** Whitefield Bangalore, India  **Date of Birth:** 18th June 1993 | | |

**Project: Paperless Statement Automation – Tesco Bank UK**

**Duration:** Jan 2023 – Dec 2024  
**Role:** RPA Project Manager / Lead Developer  
**Tools & Technologies:** Automation Anywhere A360, IQ Bot, Azure, AWS, Mainframes, Jira, GitHub

**Description:**  
Led the design and development of an end-to-end RPA solution for Tesco Bank UK to automate the monthly distribution of paperless account statements to over **2 million customers**. The automation integrated with legacy **mainframe systems**, cloud environments (**Azure & AWS**), and utilized **IQ Bot** for document intelligence and data extraction.

Key responsibilities included gathering functional requirements, designing the automation workflow, stakeholder communication, and coordinating with infrastructure teams for cloud resource optimization.

**Impact:**

* Automated the monthly paperless statement generation and dispatch process.
* **Eliminated manual effort**, ensuring on-time and error-free communication.
* Achieved **cost savings of approximately £450,000 per year** by reducing printing and postal expenses.
* Improved customer experience through faster and consistent digital delivery.
* Enhanced operational visibility and issue tracking via **Jira** and **GitHub** integration.

**Project: Care Booking Platform – Care Safety Innovations (UK)**

**Duration:** Jan 2024 – Present  
**Role:** Business Analyst & Project Manager  
**Tools & Technologies:** Android, Web Platform, Azure DevOps, Figma, JIRA, GitHub, REST APIs

**Description:**  
Served as both **Business Analyst and Project Manager** for the development of a unified care booking platform for **Care Safety Innovations**, enabling users across the UK to schedule in-home care services via **VCC mobile (Android), web, and tablet apps**. The platform follows a customer-centric model inspired by **Urban Company**, offering seamless onboarding, caregiver selection, appointment scheduling, and post-service feedback.

Collaborated closely with UI/UX designers, backend developers, and QA teams to define functional specifications and ensure feature alignment across mobile and web channels. Drove stakeholder discussions to prioritize features, define MVP scope, and structure sprint planning cycles using **Agile methodology**.

**Key Contributions:**

* Created and maintained **business requirement documents (BRDs)** and **user stories**, aligning with product vision and regulatory compliance in the UK care domain.
* Facilitated cross-functional coordination across **product, engineering, QA, and customer success** teams.
* Oversaw end-to-end project delivery from design through UAT, ensuring timely releases with quality metrics in place.
* Integrated appointment workflows with **notification systems**, payment APIs, and caregiver availability calendars.
* Enabled real-time caregiver booking, improving service availability and reducing response times by 35%.

**Impact:**

* Successfully launched MVP across Android and Web platforms within 6 months.