Ramji Sharma

System Administrator

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System Administrator with 5 years of experience conducting system repairs and troubleshooting. Expertise in deploying and maintaining operating systems in addition to providing technical solutions through high-quality service. Brings 9 years of combined experience across the IT domain.

Technical Skills

Operating Systems	**Windows Server** (2008, 2016, 2019,2022) & Linux Servers (Ubuntu, Red Hat)
Virtualization tolls	VMware ESXi (6.0, 7.0), vSphere, Hyper-V, Docker
Scripting	Basic Knowledge of Shell Scripting & PowerShell
Cloud Technologies	AWS – EC2, IAM, S3, VPC & Azure – Virtual Machines, Active Directory, Blob Storage.
IT Infrastructure	Dell Servers, HP Servers, Routers, Switches, AP, Firewalls
Firewalls & Security	Fortinet Firewalls
Monitoring Tools	PRTG Monitoring tool
Programming language	Basic Knowledge of Python & Java

PROJECTS DETAILS: -

System Administrator   **Duration: April 2025 – Till Date**

Project name: - RCF (Mumbai)

Company: Puthur infotech Private Limited

- Manage the user's emails office 365 admin console.
- Manage the Active directory related issue. And ID management part.
- Install, configure, and maintain Windows Server (2012, 2016, 2019, 2022 etc.).
- Manage services like DNS, DHCP, File/Print services, and Group Policies.
- Perform system patching, upgrades, and security hardening.
- Handle the **User/Group management, Group Policies (GPOs)**.
- Knowledge the **VMware ESXi, vSphere, or Hyper-V** for virtualization of servers,
- Manage the Decommission and commission user's request
- Troubleshoot OS-level issues, hardware/software failures, and network-related problems.
- Worked on Azure cloud services including Virtual Machines, Active Directory, and Blob Storage.
- Manage the IIS related calls and Handling the VD request.
- Worked on AWS cloud services including EC2, IAM, S3, and VPC. Managed EC2 virtual servers by taking backups, snapshots, and creating AMIs.
- Configured AWS security groups and firewall rules, created and managed S3 buckets with policies and replication.
- Set up AWS IAM users, groups, roles, and policies. Created and administered VPCs with public/private subnets, security groups, Internet Gateways (IGW), and NAT Gateways.
- Knowledge the Veritas backup Like: Tape management/Backup process.
- ID management /AD server /Storage part /DHCP/Manage.

- Managing /Monitoring the Datacenter server hardware related calls.
- Using **PRTG** Network monitoring tools, Monitor the entire IT infrastructure—including servers, Cisco L2/L3 switches, routers, Fortinet firewalls, and Internet links—with real-time metrics, alerts, and reports."
- Configured and installed fresh new server setups, including Windows Server 2016, 2019, 2022, and Linux.

System Administrator   **Duration**: **Nov 2024 - Feb 2025**

Project name: - **Infosys**   **Company**: Spruce IT Private Limited

- Worked on Azure cloud services, including Virtual Machines, Azure Active Directory, and Azure Storage management.
- Hands-on experience with AWS cloud services such as EC2, IAM, S3, and VPC for deployment, access management, storage, and networking.
- Experienced in installing and configuring VMware ESXi host servers (versions 6.0 and 7.0), setting up vSphere client systems, creating and managing virtual machines, and performing VM snapshot management.
- Created and managed user accounts, groups, and access permissions.
- Troubleshot network connectivity and authentication issues.
- Worked on Linux Software Packages yum & rpm, Archiving & Compression using Tar & Zip, Backup & restore, managing process, Shell Scripting, expertise in Linux commands is essential for system monitoring and maintenance, user administration, file permissions, ownership and groups, administrating remote systems (SSH), Hard Link and Soft Link & PowerShell.
- Install, configure, and maintain Windows Server (2012, 2016, 2019, etc.).
- Manage services like DNS, DHCP, File/Print services, and Group Policies.
- Perform system patching, upgrades, and security hardening.
- ID management /AD server /Storage part /DHCP/Manage

System Administrator   **Duration**: **- Feb 2023 - July 2024**

Company: Vserv infosystems pvt.ltd.   **Project name: - HDFC-Bank**

- Installing & troubleshooting the windows Operating systems & Linux Operating systems.
- Handle **User/Group management, Group Policies (GPOs)**.
- Troubleshooting hardware and software problems.
- Manage the Computers, Laptop, Servers, Networking switches and access point.
- Provided L1 & L2 support for Windows Server incidents and service requests.
- Created and managed user accounts, groups, and access permissions.
- Troubleshot network connectivity and authentication issues.
- Assemble system hardware and manage the critical Site application.
- Handle the Servers, Desktop, Laptop L1 & L2 level call & solving and troubleshooting network related Issue.

L2 System Engineer   **Duration**: **- July 2021- Feb 2023**

Company: Teams Computers Pvt.Ltd   **Project name: - IDFC-Bank**

- Troubleshooting hardware and software problems.
- Installing and configuring the peripherals, components and drivers
- Expertise hands in troubleshooting of Computer hardware related problems such like UPS, SMPS, Printer and Drivers.
- Managing and Maintaining the Servers, PC's, Routers and Switches.
- Assembling the Systems for Maintenance.
- Experience in Computer Hardware & Networking profile, windows & Linux installations,

- Assemble system hardware and manage the critical Site application.
- Mange computer LAB and attend the daily Query as per request.
- Manage center Network like Switch and Respective Route.
- Installing & troubleshooting the windows Operating systems & Linux Operating systems.

Support Engineer   **Duration**: **- August 2020 - Jan 2021**

Company: Techigent Technologies Pvt. Ltd   **Project name**: **- HDFC-Bank**

- Troubleshooting hardware and software problems.
- Installing and configuring the peripherals, components and drivers
- Expertise hands in troubleshooting of Computer hardware related problems such like UPS, SMPS, Printer and Drivers.
- Managing and Maintaining the Servers, PC's, Routers and Switches.
- Assembling the Systems for Maintenance.
- Experience in Computer Hardware & Networking profile, windows & Linux installations,
- Assemble system hardware and manage the critical Site application.
- Mange computer LAB and attend the daily Query as per request.
- Manage center Network like Switch and Respective Route
- Installing & troubleshooting the windows Operating systems & Linux Operating systems.

System Engineer   **Project name: - TISS-Mumbai**

Company Name: Ace brain System & Software   **Duration: - April 2018-June 2020.**

- Worked on Computer Hardware & Networking profile, windows & Linux installations,
- Assemble system hardware and manage the critical Site application.
- Mange computer LAB and attend the daily Query as per request.
- Worked & solved Linux servers and windows servers related issue.
- Trouble Shooting on any issues of computer hardware & networking profile, windows & Linux installations, Troubleshooting.
- Monitoring NAS storage device and maintain respective report.
- Assemble system hardware and manage the critical Site application.
- Handle Active directory user and Exchange 2003 L1 level calls.
- Hands-on window server 2003/ window 2008 /2012 R2.

IT Engineer   **Duration**: **-** March 2016 **-** July 2017

Company: Dream Machines

- Installing & troubleshooting the windows Operating systems & Linux Operating systems.
- Installing and configuring the peripherals, components and drivers
- Expertise hands in troubleshooting of Computer hardware related problems such like UPS, SMPS, Printer and Drivers.
- Managing and Maintaining the Servers, PC's, Routers and Switches.
- Assembling the Systems for Maintenance.
- Installing & troubleshooting the windows Operating systems & Linux Operating systems.
- Assemble system hardware and manage the critical Site application.

IT Engineer   **Duration: -** August 2014 **-** Feb 2016

Company: Super Techies

- Troubleshooting hardware and software problems.
- Installing and configuring the peripherals, components and drivers
- Expertise hands in troubleshooting of Computer hardware related problems such like UPS, SMPS, Printer and Drivers.
- Managing and Maintaining the Servers, PC's, Routers and Switches.
- Assembling the Systems for Maintenance.
- Assemble system hardware and manage the critical Site application.
- Mange computer LAB and attend the daily Query as per request.
- Manage center Network like Switch and Respective Route
- Installing & troubleshooting the windows Operating systems & Linux Operating systems.

Desktop Support Engineer   **Duration: -** Jan 2013**-** July -2014

Company: Gray Technologies Pvt. Ltd.

- Troubleshooting hardware and software problems.
- Installing and configuring the peripherals, components and drivers
- Expertise hands in troubleshooting of Computer hardware related problems such like UPS, SMPS, Printer and Drivers.
- Managing and Maintaining the Servers, PC's, Routers and Switches.
- Assembling the Systems for Maintenance Assemble system hardware and manage the critical Site application.
- Installing & troubleshooting the windows Operating systems & Linux Operating systems.
- Handle the Servers, Desktop, Laptop L1 & L2 level call & solving and troubleshooting network related Issue.

EDUCATION: -

Bachelor of **Arts (B.A.)** and Master **of Arts (M.A.)** - Dr.Ram Manohar Lohiya Avadh University Faizabad, Uttar-Pradesh. Science, secondary and higher secondary education U.P. Board, India. & **MCA from Uttaranchal University.**

Certificate: -

- **Linux Training Certification.**
- **DevOps Training Certification.**
- **AWS Certified Solutions Architect – Associate (W9T0MMELQF411D3W).**
- **Microsoft Certified: Azure Administrator Associate (1702FA6DE9297169)**
- **Diploma Course in Computer Hardware & Networking (TN110444).**

Date:
Place: Mumbai

(Ramji Sharma)