Contact

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✉️ ramon_max1986@hotmail.com

📍 Canoas city - RS State

Languages

English - fluent (Teacher)

Spanish - fluent (Teacher)

French - Intermediate

Portuguese - native

Tech skills:

SQL- Advanced

HTML - Advanced

CSS - Advanced

JavaScript - Advanced

React - Advanced

TypeScript – Advanced

NextJS - Advanced

Git

GitHub

Others:

GitHub: RamonMaximiliano

Portfolio:
https://ramonmaximiliano.github.io/Portfolio2023/

Linkedin: linkedin.com/in/ramon-m-b75a9676

Ramon Maximiliano Wilbert

Objective

Seeking to apply my software engineering and development skills to drive innovative projects and provide technical support while continually expanding my technical expertise.

Education

- Systems analysis – UNIASSELVI / 2021
- MBA Artificial Intelligence – PUC / 2022
- MBA Project management – Unisinos / 2022

Courses

- Scrum - Target Trust - 16 h
- Product owner - Target Trust - 12 h
- Adaptable Profess: Intelig. emotional - PUC
- Excel Advanced – SENAC – 45 h
- TOEIC - international english certification

Work Experience

SAP – Support engineer
From: 22/07/2019 to 07/11/2022

Customer support via telephone, e-mails and chat, escalation and follow-ups with the development area

Dell computadores – Support analyst
From: 07/05/2018 to 05/11/2018

Technical support for hardware and software for notebooks, desktops

Neogrid Software - Deployment Analyst
From: 17/02/2016 to 18/08/2017

Systems implantation, follow up of implantation processes with the system contracting industry

Stefanini Solutions TI – Support analyst
From: 08/09/2014 to 17/02/2015

Service desk support for customers via phone, email and CRM. Support for applications and configurations and management of user accounts and profiles