



Contact

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📍 Canoas city - RS State

Languages

English - fluent (Teacher)

Spanish - fluent

French - Intermediate

Tech skills:

SQL - Advanced

HTML - Advanced

CSS - Advanced

JavaScript - Advanced

React - Basic

TypeScript - Intermediate

Python - Intermediate

Git

GitHub

Others:

- GitHub: [RamonMaximiliano](#)
- Portfolio:
<https://ramonmaximiliano.github.io/Portfolio/>
- LinkedIn:
[linkedin.com/in/ramon-m-b75a9676](https://www.linkedin.com/in/ramon-m-b75a9676)

Ramon Maximiliano Wilbert

Objective

Systems analysis or support and deployment, acquire new technical knowledge and experience in the field of technology

Education

- Software development - UNIASSELVI / 2021
- MBA Technology for business - PUC / 2022
- MBA Project management - Unisinos / 2022

Courses

- Scrum - Target Trust - 16 h
- Product owner - Target Trust - 12 h
- Adaptable Profess: Intelig. emotional - PUC
- Excel Advanced - SENAC - 45 h
- TOEIC - international english certification

Work Experience

SAP - Support engineer

From: 22/07/2019 to 07/11/2022

Customer support via telephone, e-mails and chat, escalation and follow-ups with the development area

Dell computadores - Support analyst

From: 07/05/2018 to 05/11/2018

Technical support for hardware and software for notebooks, desktops

Neogrid Software - Deployment Analyst

From: 17/02/2016 to 18/08/2017

Systems implantation, follow up of implantation processes with the system contracting industry

Stefanini Solutions TI - Support analyst

From: 08/09/2014 to 17/02/2015

Service desk support for customers via phone, email and CRM. Support for applications and configurations and management of user accounts and profiles