

Service Request 9916-1 Detail

Status:	Resolved
Unit:	1105
Residents In Unit:	Joshua Wiechman (14022501599)
On Behalf of Resident:	
Submitted By:	OneSite Facilities (ADMIN)
Date:	12/21/23
Contact Phone:	(402) 250-1599
Category:	Vinyl tile - Other - Please see comments
Permission to enter:	yes
Service Request ID:	9916-1
Entry notes:	No Pet Warnings, No Additional Comments
Description:	12/20 Appointment for repair to flooring and to carpet scheduled 3-pm. RN arrived at 3- and determined could not complete carpet as pad was removed from water damage. Was able to make plank repair, and discussed additional base repairs at time of carpet repair. Resident was open all next week and requested 9 am repair, but mainly wanted lead time when starting. 12/21 confirmed vendor 12/26, they need window of 9-12. They will call me when on route so that I can reach out to Josh. in addition to flooring Josh had 3- other service request. Slow tub drain, sink drain slow, loose toilet handle, clogged toilet. will enter seperate request 12/21
Feedback:	

Activity Log

Request 9916-1 <b>Opened</b> by <a href="#">OneSite Facilities</a> (Admin) December 21, 2023 2:01 PM
Request 9916-1 <b>On Hold</b> by <a href="#">OneSite Facilities</a> (Admin) December 21, 2023 2:01 PM
<a href="#">OneSite Facilities</a> Additional Imported Information  Originally Created: Dec 20, 2023 2:00:00 PM Requestor Name: Joshua C Wiechman Requestor Contact Phone: +14022501599 Requestor Contact Email: <a href="mailto:josh.wiechman@gmail.com">josh.wiechman@gmail.com</a> Resident Must Be Present: No Permission To Enter: Yes  December 21, 2023 2:01 PM

Joshua Wiechman

For clarity, the item listed as clogged toilet is inaccurate. The toilet had issues of intermittently filling almost to the top, completely draining to almost now water with a gurgling sound, then filling to normal level. This is without any obvious obstruction or clog. This happened after immediate repeat flushed, too.. I have video if further clarification is needed.

The toilet appear to not be performing this behavior now, but as I indicated, it is intermittent.

December 26, 2023 10:06 AM

Request 9916-1 **Resolved**

December 27, 2023 8:54 AM

## Office Details

Materials Used

service\_requests.materials\_cost

Outside Contractor

Parts needed/ordered

Lockout/Tagout

Additional Notes

Signature