

DIEGO CASTRO

IT System Administrator

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Summary

System Administrator with 10 years of experience in planning, installing, configuring, and optimizing IT infrastructure to consistently achieve high availability and performance. Possesses knowledge to create and deliver solutions tied to business growth, organizational development, and network optimization.

Professional Experience

ITC Soluciones S. A. | Systems Administrator - December 2021 - Present

Responsible for networking and infrastructure the office and datacenters, including perimeter firewalls and site-to-site VPNs. Fortinet Firewall Family Management: FortiNet, FortiWAN, FortiManager and FortiAnalyzer. Proxmox and VMWare ESXi administration. Systems administration of Linux and Windows servers. Technical implementation backup/restore procedure (Veeam Backup Server). Documentation new environment (admin and user manuals). I deal with vendors and purchase management of hardware, software and license renewal.

ITC Soluciones S. A. | Systems Analyst - December 2010 – December 2021

Help Desk and attention to the end user, resolution of incidents. Installation, configuration and maintenance of communication systems. On-Site IT Support.

Adetech-Industrial S.A. | Systems Administrator - September 2010 - February 2011

Systems administration of Linux and Windows. Firewall manager (Netfilter, IPFilter, Packet Filter) and VPN configuration (IPSec, OpenVPN, PPTPd).

ITC Soluciones | Support Analyst - October 2006 - October 2009

Help desk and attention to the end user, resolution of incidents. Installation, configuration and maintenance of communication systems.

Skills & Competencies

- System monitoring and optimization
- Linux system administration
- Network configuration and management and Security policy implementation
- Security policy implementation
- Backup and recovery planning
- Hardware and software installation
- System documentation and inventory management
- Collaboration and teamwork
- Time management and prioritization
- Automation scripting (Bash, Python)
- Kubernetes cluster management
- Log analysis and performance monitoring
- Virtualization (VMware, Proxmox, Docker)
- Cloud computing (AWS, Google Cloud)
- Database administration (MySQL, PostgreSQL)
- Troubleshooting and problem-solving skills

Certifications & Specialization

- Devops Engineer | *EducacionIT* - 2023
- Postman API Fundamentals Student Expert | *Postman* - 2023
- Architecting with Google Kubernetes Engine Specialization | *Coursera* - 2020
- Google IT Support | *Coursera* - 2020

Languages

English (basic), Spanish (native)

Hobbies

Mountain bike and running | Football (NFL) fan | Gaming (Counter-Strike, Call of Duty)