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Summary

Information technology professional with 15 years of experience in troubleshooting hardware, networking and software related issues. Adaptable to fast paced work environments, flexible for changing job assignments and managing multiple tasks concurrently.

Professional Experience

ITC Soluciones | Systems Administrator - December 2021 - Present

Responsible for networking and infrastructure the office and datacenters, including perimeter firewalls and site-to-site VPNs.

Fortinet Firewall Family Management: FortiNet, FortiWAN, Fortimanager and FortiAnalyzer.

Proxmox and VMWare ESXi administration.

Systems administration of Linux and Windows servers.

Technical implementation backup/restore procedure (Veeam Backup Server).

Documentation new environment (admin and user manuals).

I deal with vendors and purchase management of hardware, software and license renewal.

ITC Soluciones | Systems Analyst - December 2010 – December 2021

Help Desk and attention to the end user, resolution of incidents. Installation, configuration and maintenance of communication systems. On-Site IT Support.

Adetech-Industrial S.A. | Systems Administrator - September 2010 - February 2011

Systems administration of Linux and Windows.

Firewall manager (Netfilter, IPFilter, Packet Filter) and VPN configuration (IPSec, OpenVPN, PPTPd).

SVA S.R.L | IT Support - November 2009 - February 2010

Administration and configuration firewall (IPCop, IBM ISS Proventia MX3006). IT Support.

ITC Soluciones | Support Analyst - October 2006 - October 2009

Help desk and attention to the end user, resolution of incidents. Installation, configuration and maintenance of communication systems.

Languages

English (basic) | Spanish (native)

Certifications and Specialization

Specialization - Architecting with Google Kubernetes Engine

Specialization - Google IT Support

Introducción a la programación con Python

Programación PHP/MySQL - (2011 - 2012) - IDITS Instituto de Desarrollo Industrial, Tecnológico y de Servicios.

Top Skills

ITSupport | Linux | Kubernetes | Docker | Proxmox | Veeam Backup | Google Cloud | SQL | GitHub | ESXi

Hobbies

Mountain bike and running | Football (NFL) fan | Gaming (Counter-Strike, Call of Duty)