

DIEGO CASTRO

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Summary

Information technology professional with 15 years of experience in troubleshooting hardware, networking and software related issues. Adaptable to fast paced work environments, flexible for changing job assignments and managing multiple tasks concurrently.

Professional Experience

ITC Soluciones | Systems Administrator - December 2021 - Present

Responsible for networking and infrastructure the office and datacenters, including perimeter firewalls and site-to-site VPNs.

Proxmox and ESXi management. Systems administration of Linux and Windows servers.

ITC Soluciones | Systems Analyst - December 2010 – December 2021

Help Desk and attention to the end user, resolution of incidents. Installation, configuration and maintenance of communication systems. On-Site IT Support. Maintenance and monitoring of Servers and Communication Gateway.

Adetech-Industrial S.A. | Systems Administrator - September 2010 - February 2011

Systems administration of Linux and Windows.

Firewall manager (Netfilter, IPFilter, Packet Filter) and VPN configuration (IPSec, OpenVPN, PPTPd).

SVA S.R.L | IT Support - November 2009 - February 2010

Configuration and Administration of intrusion detection systems (IBM ISS Proventia MX3006).

Administration and configuration firewall (IPCop). IT Support.

ITC Soluciones | Support Analyst - October 2006 - October 2009

Help desk and attention to the end user, resolution of incidents. Installation, configuration and maintenance of communication systems. On-Site IT Support. Maintenance and monitoring of Servers and Communication Gateway.

Languages

English (basic) | Spanish (native)

Certifications and Specialization

Specialization - Architecting with Google Kubernetes Engine

Specialization - Data Engineering with Google Cloud

Specialization - Google IT Support

Developing a Google SRE Culture

Introducción a la programación con Python

Programación PHP/MySQL - (2011 - 2012) - IDITS Instituto de Desarrollo Industrial, Tecnológico y de Servicios.

Top Skills

ITSupport | Linux | Kubernetes | Docker | Proxmox | Google GKE | Google Cloud | SQL | GitHub| ESXi

Hobbies

Mountain bike and running | Football (NFL) fan | Gaming (Counter-Strike, Call of Duty)

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