Diego Castro

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Work Experience

ITC Soluciones S. A.   **Mendoza, Argentina**
Systems Administrator   *December 2021 – Present*

- I am responsible for overseeing the company's infrastructure, data center and cloud environment (DigitalOcean Kubernetes).
- Linux and Windows systems administration. Monitoring and log analysis with tools such as Zabbix, Prometheus and Grafana.
- Administration of the Fortinet firewall family (FortiGate, FortiWAN, FortiClient EMS, Fortimanager, FortiAnalyzer).
- Administration of virtual servers in ESXi and Proxmox environments. Using hypervisor administration tools such as vSphere Client and Proxmox VE; I assemble, configure, migrate and troubleshoot virtual machines.
- I manage Docker images and containers, Docker-Compose. Container orchestration with Kubernetes and Rancher (On-Premise).
- Implementation, configuration and management of Kubernetes clusters using DigitalOcean Kubernetes (DOKS). Integration of DOKS with other DigitalOcean services, such as Load Balancers and Volumes.
- Implementation of backup and restore procedures with Veeam Backup Server.
- I am an internal auditor and perform ISO/IEC 27001 auditing tasks.

ITC Soluciones S. A.   **Mendoza, Argentina**
Support Analyst   *December 2010 – December 2021*

- Help Desk and attention to the end user, resolution of incidents. Installation, configuration and maintenance of communication systems. On-Site IT Support.

Adetech-Industrial S. A.   **Mendoza, Argentina**
Systems Administrator   *September 2010 – February 2011*

- Systems administration of Linux and Windows. Firewall manager and VPN configuration.

ITC Soluciones S. A.   **Mendoza, Argentina**
Support Analyst   *October 2006 – October 2009*

- Help desk and attention to the end user, resolution of incidents

Skills & Competencies

IT Infrastructure | Internal Auditor ISO/IEC 27001 | Linux & Windows servers | Virtualization (VMware, Proxmox) | Kubernetes | Docker | Fortinet | Network configuration and management and Security policy implementation | Backup and recovery planning | Automation scripting (Bash, Python) | Database administration (MySQL, PostgreSQL)

Certifications & Specialization

[Intro to Forensic Analysis of Digital Evidence and Cybersecurity Incidents](#) | SADIO – 2024
[Training of internal auditors – IRAM-ISO/IEC 27001](#) | IRAM – 2024
[Devops Engineer](#) | EducacionIT – 2023
[Postman API Fundamentals Student Expert](#) | Postman – 2023

Languages

English (basic) / Spanish (native)