

# DIEGO NICOLÁS CASTRO

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## Summary

I consider myself a System Administrator (although I don't work full time on it) with the mindset of a Software Developer (they call that "Site Reliability Engineer"). The last few years I have mainly focused on SRE and DevOps type things, although I am the type of person who naturally tries to solve any tech problem. With interest in working with software and open source projects. Committed to using my technical and personal skills to help clients design, build and maintain their systems and build a trusting relationship with them in order to meet or exceed their expectations.

## Professional Experience

### ITC Soluciones | Systems Analyst - December 2010 - Present

Help Desk and attention to the end user, resolution of incidents. Installation, configuration and maintenance of communication systems. On-Site IT Support. Maintenance and monitoring of Servers and Communication Gateway.

### Adetech-Industrial S.A. | Systems Administrator - September 2010 - February 2011

Systems administration of Linux and Windows.

Firewall manager (Netfilter, IPFilter, Packet Filter) and VPN configuration (IPSec, OpenVPN, PPTPd).

### SVA S.R.L | IT Support - November 2009 - February 2010

Configuration and Administration of intrusion detection systems (IBM ISS Proventia MX3006). Administration and configuration firewall (IPCop). IT Support.

### ITC Soluciones | Support Analyst - October 2006 - October 2009

Help desk and attention to the end user, resolution of incidents. Installation, configuration and maintenance of communication systems. On-Site IT Support. Maintenance and monitoring of Servers and Communication Gateway.

## Languages

English (basic) | Spanish (native)

## Certifications and Specialization

Specialization - Architecting with Google Kubernetes Engine

Specialization - Data Engineering with Google Cloud

Continuous Delivery & DevOps

Specialization - Google IT Support

SQL for Data Science

Developing a Google SRE Culture

Specialization - Project Management Principles and Practices

Introducción a la programación con Python

Programación PHP/MySQL - (2011 - 2012) - IDITS Instituto de Desarrollo Industrial, Tecnológico y de Servicios.

## Top Skills

ITSupport | Linux | Kubernetes | Docker | SRE | Google GKE | Google Cloud | SQL | GitHub | GitLab

## Hobbies

Mountain bike and running

Football (NFL) fan

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