

Ram Sharma

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OBJECTIVE

I seek challenging opportunities where I can learn new skills and expand my knowledge.

EDUCATION

Agarwal PG College, Jaipur
Completed B.C.A. in 2022

Raj Shree Academy, Jaipur
Completed Senior Secondary Education in 2019
Completed Secondary Education in 2017

EXPERIENCE

Linux Technical Support Engineer

Accenture, Noida
Aug 2023 - Present

- Administered Linux servers, including installation, configuration, and maintenance.
- Provided technical assistance to clients regarding Virtual/Physical Linux Servers.
- Diagnosed and troubleshooted hardware, software, and network-related problems.
- Utilized ServiceNow for Incident Management, Service Request fulfillment, and maintaining comprehensive records of support activities.

DevOps and Cloud Intern

Grras Institute, Jaipur
Nov 2022 - May 2023

- Gained hands-on experience in Linux system administration and Cloud computing technologies such as AWS.
- Acquired basic knowledge of configuration management and automation with Ansible.
- Learned about containerization and container orchestration platforms like Kubernetes and OpenShift.
- Developed proficiency in CI/CD practices using Jenkins.

TECHNICAL SKILLS

LINUX

- System Administration
- Software Installation, Monitor Processes
- Configuring and Securing SSH
- File Based Network Storage (NFS & Samba)
- Block Based Network Storage (iSCSI)
- Archiving and Transfer Files
- Booting Process and Password Recovery
- Deploying Web Server, DNS Server, DHCP Server

ANSIBLE

- Installing and Configuring Ansible
- Ansible Playbooks, Managing Vaults
- Ansible Roles and Collections
- Basic Knowledge of Ansible Tower

DOCKER

- Installing and Configuring Docker on Linux
- Pulling Images from Docker-Hub
- Deploying Containers
- Creating Image using Docker File and Commit Method

JENKINS

- Installing and Configuring Jenkins on Linux
- Creating Users and Assigning Role-Based Permissions
- CI/CD Pipeline

AWS

- Beginner Level Knowledge of AWS Services like
 - IAM
 - EC2
 - Auto-Scaling
 - Load Balancing
 - S3

CERTIFICATIONS

- Red Hat Certified System Administrator (**RHCSA**)
- Red Hat Certified Engineer (**RHCE**)
- Red Hat Certified OpenShift Administrator
- Red Hat Certified Specialist in Linux Diagnostics and Troubleshooting
- Red Hat Certified Specialist in Services Management and Automation

Certification ID : 230-019-952

PROJECTS

- Deployed Webserver on Amazon EC2 instance using Ansible.
- Configured DNS Server with the help of Ansible.
- Configured VPC peering on AWS.
- Created a CI/CD Pipeline to Deploy Website with the help of Git, Docker and Ansible.
- Hosted Static Website on Amazon S3.

Portfolio

- <https://ramsharma-git.github.io/Portfolio/>