**Granny Kitchen**

**Business Information:**

Online food ordering processing the order for the user. And we will gather the information from every restaurant on a regular basis to ensure our data is fresh. Our vast community of food lovers share their reviews and photos, so you have all that you need to make an informed choice.

**Business objectives:**

Following are the business objectives of the ordering food in app:

1.Super Quick delivery  
2.Online payments and Cash on delivery  
3.User friendly website  
4.Limitless options  
5.Both User and Merchant satisfaction

**Functional requirements:**

Common:

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| **Req. Id** | **Description** |
| FR 1 | The application should perform user sign-up and authentication. |
| FR 1.1 | Existing users should be able to enter their user credentials and log in to the application. |
| FR 1.2 | New users should be enrolled to the application by obtaining their credentials. |

Admin:

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| **Req. Id** | **Description** |
| FR 2 | The application should facilitate read/write access options to users and restaurant/merchant. |
| FR 2.1 | Admin will verify the details (restaurant location, name. Etc) provided by the merchant and if everything is correct then they will give credentials to merchant. |
| FR 2.2 | The Admin ought to have the option to edit/delete users and merchants accounts. |
| FR 2.3 | Admin should provide the contact details of admin/s to the merchants. |
| FR 3 | Admin should have the dashboard of their website. |
| FR 4 | The Admin should have a dashboard for offers. |
| FR 4.1 | Admin must have the option to make decision on offers and changes in offers |
| FR 4.2 | The Admin must have the option to review or dismiss the offer proposition from merchant. |
| FR 4.3 | The Admin must have the option to make new offers barring merchant interest. |
| FR 4.4 | Admin should have an option to configure or customize each one of the  offers according to the timeframe. |
| FR 5 | The admin dashboard should display consolidated user, merchant, and booking details. |
| FR 6 | Admin should have the details of the delivery boy. |

Merchant:

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| **Req. Id** | **Description** |
| FR 7 | The merchant should be able to create/edit his profile |
| FR 7.1 | The merchant ought to have the option to alter his/her profile details like contact details. |
| FR 7.2 | The merchant ought to have the option to add, edit and delete food items. |
| FR 8 | The restaurant ought to have a dashboard for offers. |
| FR 8.1 | The merchant can make decisions on offers |
| FR 9 | The merchant should provide the review option for the user to provide feedback on their experience with the restaurant. |
| FR 10 | The merchant should have delivery boy details like id proof. |
| FR 11 | The merchant should provide the status of the order |
| FR 12 | The merchant should have the option to complaint on issues they are facing with website |

User:

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| **Req. Id** | **Description** |
| FR 13 | The user should be able to create/edit his/her profile |
| FR 14 | The user dashboard should have past and upcoming orders. |
| FR 15 | The user should have the review option to provide feedback on his/her experience with the restaurant/food. |
| FR 16 | The application should provide the facility for users to search for the restaurants. |
| FR 16.1 | User can search for the items in the restaurant. |
| FR 16.2 | Display the page with items with price, rating and arrival time. |
| FR 16.3 | User should be able to order the items. |
| FR 17 | User should be able to track his/her order. |
| FR 18 | The user must have a dashboard for order the food. |
| FR 19 | The user must have the dashboard of food items. |
| FR 20 | The user must have the dashboard of cart list and placing the order . |
| FR 21 | Order page should ask for the user address to order the food. |
| FR 22 | The user should have dashboard to the payment options like  debit card, credit card, upi…etc. |
| FR 23 | User must have the option to give ratings to the delivery boy |

Delivery Partener:

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| **Req. Id** | **Description** |
| FR 24 | The delivery boy should be able to create/edit his/her profile |
| FR 25 | The delivery boy should have the dashboard of their performance |
| FR 26 | Delivery boy can accept the order/reject the order. |
| FR 27 | Delivery boy should have the details of the user as well as restaurant |
| FR 28 | Delivery boy can update the status of the food delivery |