# **Driving Growth and Profitability for Superstore**



286.40K

**Total Profit** 

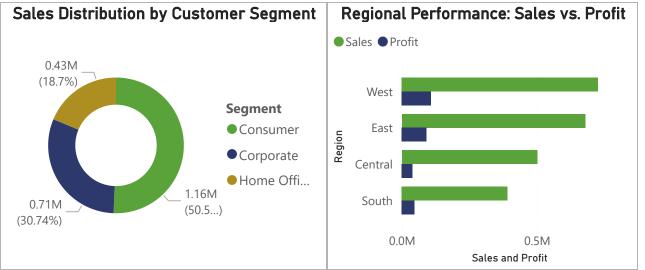
**0.16**Average Discount



**Data Source**: Superstore.csv

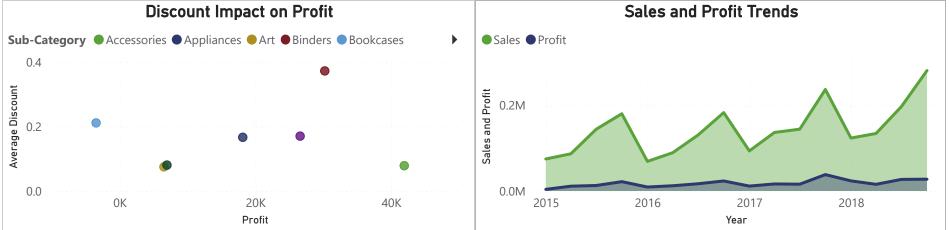
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**Date**: May 2025



#### **Action Plan:**

- Marketing: Enhance Q4 campaigns for Technology products in West/East regions.
- 2. **Inventory**: Prioritize Technology (Phones, Copiers); reduce Tables stock.
- 3. **Pricing**: Cap discounts at 20% for Furniture/Office Supplies, especially in Central.
- 4. **Customer Strategy**: Strengthen Consumer loyalty; upsell Corporate, grow Home Office.
- 5. **Regional Strategy**: Allocate resources to West/East; address Central's low margins.

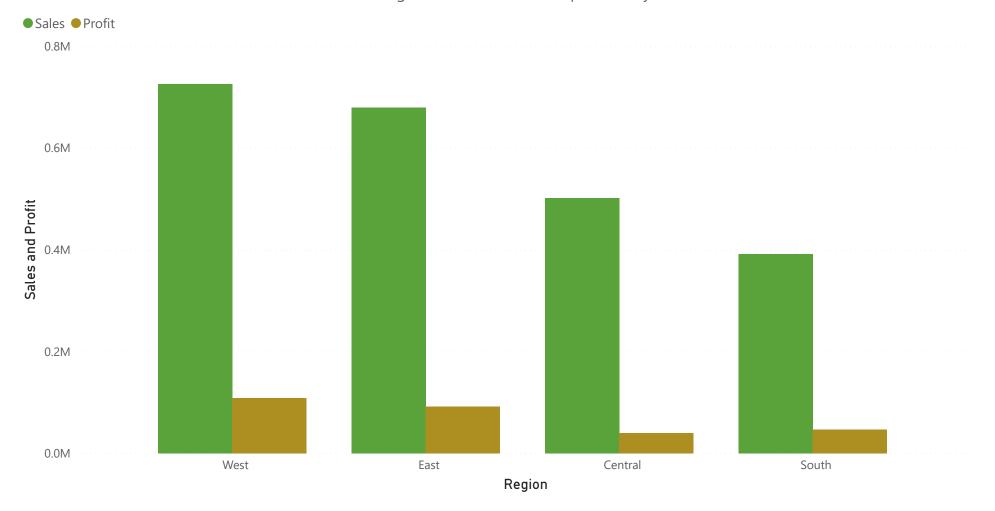


### **Visual Insights**

- West (~\$700K sales, ~\$100K profit) and East lead; Central lags (~\$500K sales, ~\$30K profit).
- Sales (~\$2.3M) peak in Q4; profit (~\$300K) dips due to discounts.
- Technology drives ~60% of profit, led by Phones/Copiers. Furniture's Tables and Office Supplies' Binders show losses.
- Discounts > 30% cause Furniture losses; Technology sustains profits at 10-20%.
- Consumer segment drives ~50% sales, Corporate ~30%, Home Office ~20%.

# Regional Performance: Sales vs. Profit

Which regions drive revenue and profitability?



- **Context**: This chart evaluates regional performance to identify high-performing markets and areas needing improvement, guiding resource allocation and strategic focus.
- **Key Takeaway:** The West region likely generates the highest sales and profit. Focus marketing efforts here and investigate underperforming regions like South.
- Business Insight: Allocate resources to high-performing regions and analyze operational inefficiencies in low-profit areas.

### **Profit Contribution by Product Category and Sub-Category**

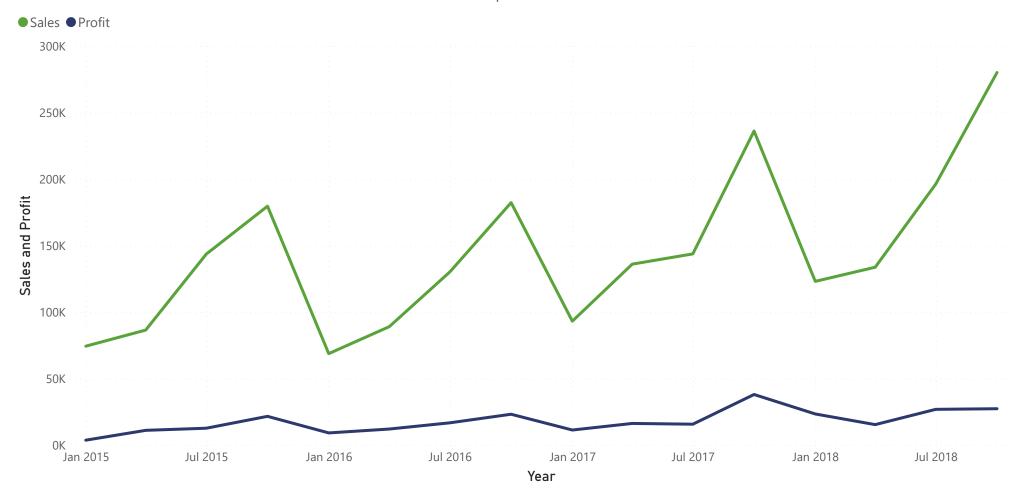
Which products drive the most profit?



- **Context:** This treemap visualizes the relative profit contribution of each category and sub-category, making it easy to spot which products drive profitability and which underperform, with a focus on actionable insights.
- **Key Takeaway**: Technology (e.g., Phones) often yields high profits (e.g., ~\$145K from 2017–2019), while Furniture may underperform due to high costs or discounts.
- Business Insight: Prioritize stocking high-margin products like Phones and reduce focus on low-margin sub-categories like Chairs.

### Sales and Profit Trends

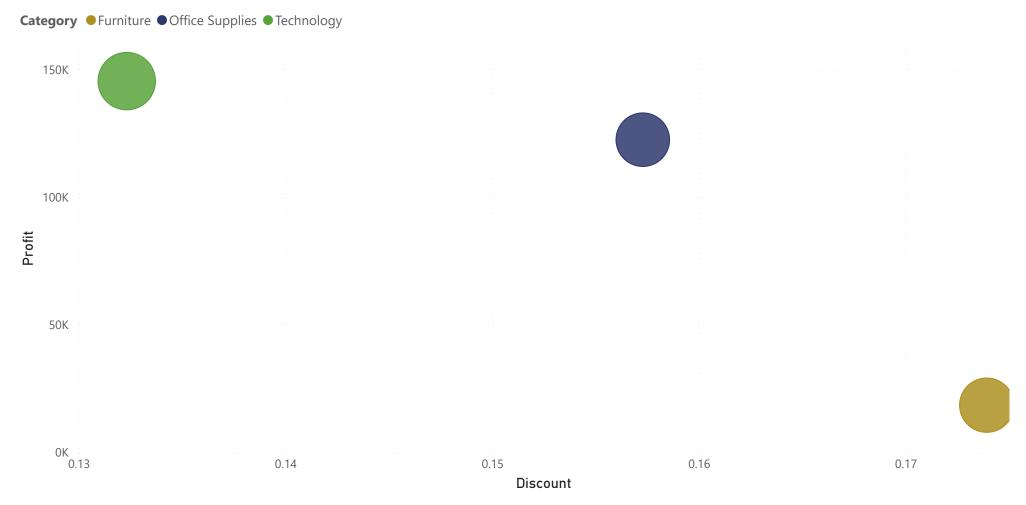
How do sales and profits evolve over time?



- Context: This chart tracks Sales and Profit from 2014-2018, highlighting growth patterns, seasonal peaks, and profitability gaps to guide strategic planning.
- Key Takeaway: Sales and profits may peak in Q4 each year due to holiday seasons, with potential dips in Q1.
- Business Insight: Plan inventory and promotions for Q4 to capitalize on demand, and address Q1 slumps with targeted campaigns.

### **Discount Impact on Profit by Product Category**

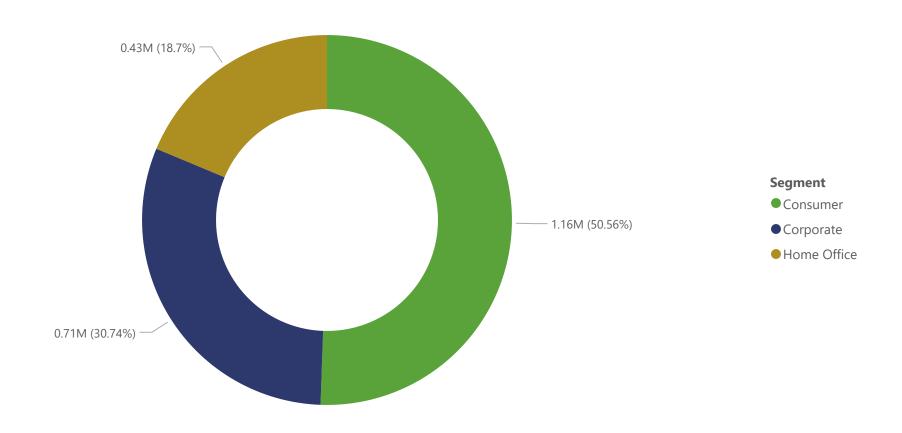
Do discounts drive profitability or erode margins?



- **Context:** This chart examines how discounts impact profitability for each product category, identifying whether high discounts lead to losses and which categories are most affected.
- **Key Takeaway**: High discounts (e.g., >30%) often correlate with negative profits, especially in Furniture, while low discounts in Technology maintain high margins.
- Business Insight: Reduce aggressive discounting in low-margin categories and test moderate discounts in high-performing categories.

# Sales Distribution by Customer Segment

Which customer segments drive revenue



- **Context**: This chart illustrates which customer segments drive the most sales, helping stakeholders prioritize marketing and customer retention strategies.
- Key Takeaway: Consumers likely contribute the most to sales, followed by Corporate and Home Office.
- Business Insight: Target loyalty programs and promotions toward Consumers to boost retention and sales.