

Address: 56, Thornham Street, Greenwich, London • **Email:** toyasolabint@yahoo.com • **Mobile:** 07715855440

Senior QA Test Analyst

Regarded as a high impact Senior QA with experience in manual and exposure to automated testing. I have thoroughly enjoyed contributing to large projects for major clients. My attention to detail, analytical, critical thinking, problem solving skills and ability to adapt to new tools and applications has afforded me the opportunity to help eradicate errors early in the development phase, thus saving time and money.

I have successfully built the QA function from scratch and managed the QA teams effort to deliver on multiple complex projects that were promoted to production. My recent experience has also given me crucial release management skills and knowledge, allowing timely releases that adhere to the submission guidelines.

I pride myself on being able to think outside of the box, make difficult decisions and having the ability to triage the most critical bugs to ensure the teams effort are in unison, thus allowing high quality products. My communication skills are also another key strength of mine, as I can get my point across in a clear and concise manner, via a defect report or when giving someone an update or instructions. I am a good listener which allows me to understand the task at hand and ask the right questions. I am also a confident individual with the ability to quickly adapt to change and invest myself in the project. I believe my ability to invest in a product separates me from other test analysts as I make it my business to truly understand the product and uncover all critical flaws.

Drawing from learnt lessons, I am constantly looking at ways to become more efficient and ways to apply new skills and tools towards enhancing testing methods. I am currently undertaking and self-developing myself in more Automation courses that will give me better understanding which will improve my ability to understand and find defects. I enjoy staying up to date by reading and studying.

CORE SKILLS

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| <ul style="list-style-type: none">• Test Planning & Strategy• Mentoring and Leading• Selenium Webdriver• Maven• TestNG• Java• Cucumber• SAAS• Analytics• Requirements Analysis• Defect Triaging• Kanban• Agile (Scrum Methodologies) | <ul style="list-style-type: none">• V – Model and Waterfall Model• Defect Management• End – to – End Testing• Project Management and Monitoring QA Testing• QA Functions• Documentations and Test Execution Management• Confluence• BDD• SDK Frameworks, Android Studio• Salesforce• SAAS |
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TECHNICAL SKILLS

Testing Tool: ALM, TestRail, Jira, Selenium, Linux, Trello, LeanFT, Windows
Databases: SQL Server (2005, 2008, and 2012), Oracle (10g and 11g), MS Access, Robomongo
Languages: Java, Java script, Python, Node JS, C#, C++, .NET, Visual Basic, PHP, Ruby, C, JSON, Objective C, Scala, Angular, React
Web Tools: ASP.NET, HTML, CSS, JavaScript, JQuery, Appium, Maven
CI tools: TeamCity, Jenkins

PROFESSIONAL CERTIFICATION / EDUCATION

Automation and Advanced ISTQB	2019
ISTQB Foundation Certified Tester	2013
ISTQB Intermediate Certified Tester	2018
BA (Hons) Economics with Law, University of Greenwich	2012
Principles of Testing, Quality Center usage and SQL Training	2010
College Courses in Philosophy, Law, Sociology and Business	2008
A Level in Mathematics, English, Business Studies, IT	2007

PROFESSIONAL EXPERIENCE

Travel Corporation – TravCorp Management Services – TTC (London) February 2017 – Present

Technical skills: Linux, Windows, TeamCity, SoapUI, LeanFT, Selenium, Angular, Node, Javascript, Java, Postman, BDD, Testrai, PaperTrail, Datadog, Data Migration, Legacy, SQL

Senior QA Test Analyst (Permanent)

Responsibilities:

- Working on multiple projects
- Performing Exploratory testing without Functional Spec
- Managing, mentoring, and leading juniors and graduates
- Writing and Updating my test suites/packs in Test Rail
- Tested multiple apps on different iOS and Android devices
- Performing payment testing on the mobile app
- Checking logs on Paper trail and Data dog
- Pairing with developers to write the feature files BDD
- Defining Acceptance Criteria for all system changes, writing comprehensive Test Plans and developing, running and checking automated tests for the defined scenarios
- Ensuring that all agreed SLA's are adhered to, taking full responsibility for Quality Assurance of each System release for the domain allocated.
- Testing the Legacy Systems and new systems after migration
- Undertaking manual testing for projects and BAU
- Applying technical experience in the use of test tools (e.g. automated, performance, usability, web services) and or develop the necessary skills to be able to use them effectively in the testing process.
- Coordinating UAT with business stakeholders, using customer satisfaction as a measure of system quality
- Attending daily stand-up sessions and representing QA in release planning, to ensure balanced, low-risk distribution of testing tasks throughout the iteration.
- Identifying failures to meet quality standards through testing; assessing issue severity and escalating as appropriate, maintain ownership through to resolution.
- Developing a sound business understanding ensuring tests are defined and developed, with close alignment to the business use of the system.
- Keeping Agile Team members and line manager regularly informed of progress on testing, and

of any risk to meeting release timelines or quality standards.

- Quickly becoming an expert in the System functionality and that of peripheral systems, external systems and interface to related systems
- Communicating testing progress updates to colleagues and QA team leads.
- Updating the regression pack with new features and functionalities.
- Working in a multi – disciplined team, using my experience to contribute to requirements analysis, development and support processes.
- Assisting with system configuration and application support as required.
- Maintaining flexible working hours and be prepared to work outside of normal working hours as necessary and without request in order to achieve deadlines.

Yubl (London)

January 2015 – November 2016

Technical skills: Jenkins, Postman, Robomongo, BDD, Loggentries, Charles, Jira, Confluence

Mobile App QA Engineer (Permanent)

Responsibilities:

- Tested multiple apps on different iOS and Android devices
- Performed web testing
- Liaised with customers / clients – Client facing
- Checking logs on Loggentries
- Performed API testing
- Tested Web and creating test plan
- Wrote acceptance criteria for new features and regression suite, and ensuring they are suitable to sign off against
- Created and executed UAT Test scripts
- Performed Risk based testing, Web based testing, and Exploratory testing
- Involved in the KANBAN Scrum
- Wrote and performed test scripts
- Performed regression and feature testing
- Worked with product team to ensure all requirements are testable prior to submission for planning
- Prioritized work streams within projects
- Ran exploratory testing
- Performed End – to – End testing
- Performed web browser testing
- Retested development fixes
- Generated high quality test strategies and test plans
- Debugged defects to find the root cause using Charles or device logs
- Liaised with the Android and iOS developers on delivery and delivered functionalities
- Wrote bugs in a clear and concise manner to allow external teams to make a decision on priority of bugs as well as identify potential solutions
- Did the UAT test and Beta test with users
- Planned and executed tests on mobile applications
- Strong knowledge of SDLC, STLC, Bug Life Cycle
- Involved in Sanity testing, Smoke testing, Usability testing, Feature testing, Functional testing, System testing, Compatibility testing, Regression Testing, Retesting, Integration in mobile handsets on each functionality
- Tested the application on different Mobile Handset after getting the build
- Tested applications on wide range of Mobile handset of different vendors which includes iOS and Android
- Worked on the applications developed for touch screen phones.
- Participated in creation of test plans, creating test cases & bug reports
- Managed, analyzed, and maintained test cases
- Mentored new team member

- Ran bug triage
- Involved in client interactions using Zendesk
- Involved in Media (Audio/Video) validation.
- Reviewed & updated client provided test cases after lockdown of spec
- Ability to understand new features quickly.
- Ability to write up acceptance criteria which has full test coverage of a feature
- Great understanding of app business logic
- Ability to clearly communicate defects to developers
- Ability to raise defects in a clear and concise manner.

My Productivity at Yubl:

- Ability to multi-task and work efficiently in a high-paced environment
- Ability to work under tight deadlines
- Proven ability to adapt to change
- Essential problem solving and organizational skills
- Possesses the ability to take initiative and drive projects with minimal supervision

Steria (Manchester) – worked on Client site Coop Insurance Group Banking services
 September 2014 – December 2014
TEST ANALYST (Contract)

SG Gaming (Manchester, Oldham) August 2014 – September 2014 (3 weeks contract)
QA TEST ANALYST (Contract)
 B2, B3, C games, and the likes of them.

Lonres (London) April 2014 – August 2014
QA TESTER (Contract)

Multiplay (Southampton) October 2013 – March 2014
QA TESTER (Contract)

Projects worked on: MVNO, Movistar, SOG Giants, SSO (Single Sign On)

Debenhams (London) October 2012 – September 2013
QA TESTER (Contract)

Project worked on: Store Collect

Barclays Wealth (London) March 2011- September 2012
JUNIOR TEST ANALYST (Permanent)

Project worked on: Dubai Extract

INTEREST & HOBBIES

Reading, Studying, Charity work, IT, Meeting People, Sport, Acting

REFERENCES

Available Upon Request