

**Overview:**

A technically competent and industry savvy IT professional with 2.7 years of overall experience. Experienced in designing and developing enterprise solutions using Java technologies. An effective team player who continuously seeks opportunities to master new domains and technologies.

**Technical Skills:**

<b>Languages</b>	Core Java, Java Script, HTML, SQL, CSS, Angular Js
<b>Application/Web Servers</b>	Apache Tomcat
<b>Operating Systems</b>	Windows
<b>Database</b>	DB2, MySQL
<b>Frameworks</b>	Spring Boot
<b>Source Control</b>	SVN
<b>IDE</b>	Eclipse, STS, Visual Studio, PyCharm, SQL Developer, Squirrel
<b>Tools</b>	LDAP, WinSCP, TortoiseSVN, SonarQube, Jenkins, Putty

**Profile:**

- 2.7 Years of IT industry experience in IBM India Pvt Ltd as Java application developer from August 2018 to till date and encompassing a wide range of skill set and industry verticals.
- Very Good knowledge on **Object Oriented analysis and design (OOPs)** concepts.
- Very Good knowledge in **Inheritance, Multithreading and Exception Handling**.
- Worked on **DB2 and MS SQL server** Databases for backend updates.
- Good knowledge in Frameworks like **Spring Boot**.
- Experience in **analyzing, tracking and solving** the user and tool issues.
- Worked on **SonarQube, Jenkins and SVN Repository** for maintaining and scanning the code quality.
- Worked with US team on **OS and DB server upgrades**.
- Worked on various kinds of application's **user issues, tool issues and backend DB updates**.
- Excellent problem-solving, presentation and communication skills.
- Basic knowledge about **Cloud Micro Services**.
- Worked with multiple ST teams to collect Automation data for monthly release and presenting it to the higher management.

**Achievements & Certifications:**

- Microsoft Certification on Azure Fundamentals.
- IBM Certified Cognitive Practitioner.
- IBM Certified IBM Automation Essentials.
- IBM Certification on Cloud Micro Services.

### **Work Experience:**

Jan' 2019 – Till date	IBM Global Services, Bangalore, India
-----------------------	---------------------------------------

<b>Project Name</b>	: E2E Tool
<b>Client</b>	: AT&T
<b>Technology</b>	: Java, Spring boot, Apache Tomcat, Angular JS
<b>Role</b>	: Developer
<b>Team Size</b>	: 3

#### **Description:**

E2E tool is the one stop tool for all the details of IBM AT&T Employees. This is mainly used by management team to manage the employees.

#### **Responsibilities:**

- Developed new features to include Experience, Patent and Skill details of all the AT&T employees.
- Supported on the below components.  
E2EReports : which will generates the various reports like skill, experience, certification, project information and Management  
E2EWebAdmin : Which will have all DM info, Tower information, SDM information, User access information, DPE-Tower mapping, PNC-Tower mapping  
Employee : which contains all the active, Released employees list
- Maintaining the cron's and Supporting ETE tool related user issues.
- Supporting all the user issues and enhancing the tool based on user requirements
- Responsible for Maintaining and deployment of the tool activities.

Jan' 2019 – Till date	IBM Global Services, Bangalore, India
-----------------------	---------------------------------------

<b>Project Name</b>	: Kosmos Tool
<b>Client</b>	: AT&T
<b>Role</b>	: Developer
<b>Team Size</b>	: 2

#### **Description:**

Kosmos Tool is the repository where we can store all the documents within the account. We can store the all applications documents and we can collaborate and share the knowledge with the teams and account. The Major activities of this tool are Training, Discussion, learning, repository, troubleshooting, how to, FAQ, Collaboration, Tacit/ Explicit Knowledge.

Apart from rich team collaboration, it also has many intuitive features like Full content search (even on document contents), Video Streaming, Desktop Sync, Smart Folders and many more.

#### **Responsibilities:**

- Managed the Kosmos tool for various operations for end users like Access issues, Onboarding new applications in tool, Connection issues, Kosmos DB issues
- File 1 Run cron job which updates the account data in Kosmos DB
- Worked on backend DB updates
- Conducted Kosmos classroom Training sessions and Virtual training sessions

**Jan' 2020 – Till date**

**IBM Global Services, Bangalore, India**

**Project Name** : RCA Tool  
**Client** : AT&T  
**Technology** : Java, Spring boot, Apache Tomcat, Angular JS  
**Role** : Developer  
**Team Size** : 2

**Description:**

Web based tool to track, view and update tickets and predict the Root Cause, Pareto, bucket of the new tickets to reduce the Ticket turn-over

**Responsibilities:**

- Work with client to gather the requirement and analyze the same to identify any gap.
- Worked on Backend services and Business Logic using java.
- Developed feed to load ticket data into tool and load the predicted bucket values.

**Jan' 2019 – Sept' 2020**

**IBM Global Services, Bangalore, India**

**Client** : AT&T

Supported and Maintained various tools mentioned below:

- PC Tool
- Comfort Matrix
- SMT Tool
- AOD Tool
- Sakai Tool

**Oct' 2020 – Till date**

**IBM Global Services, Bangalore, India**

**Project Name** : Digital PMO  
**Client** : Santander  
**Technology** : Java, Spring boot, Apache Tomcat  
**Role** : Developer  
**Team Size** : 2

**Description:**

Digital PMO is an automation team where we need to automate the manual work based on client requirements. We have given the solution to the Santander client by automating the manual effort of collecting the Labor claiming hours of IBM and Santander company tools of all employees, comparing the data of each employee manually and generating an Reconciled ILC report based on given client conditions and sending the mails to each employee regarding their claimed hours information.

**Responsibilities:**

- Work with client to gather the requirement and analyze the same to identify any gap.
- Worked on Backend services and Business Logic using java.
- After Deploying the code in DEV, QA, UAT environments, Triggered the output reports and testing whether it reaches the client requirement or not.

**Education:**

- BTech In Computer Science Engineering with 70% from JNTU University - 2018, Tirupati, India.
- Intermediate with 78% from Narayana Junior College in 2014.
- SSC with A grade from Sri Chaitanya high school in 2012.