

Edinaldo Lima

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SQA Test Analyst

- Good knowledge and experience of Software Testing Life Cycle(STLC), Defect Life Cycle management and different methodologies such as Agile and Scrum familiar with Waterfall model.
- Tracking and resolving issues in Requirements phase and updated using Traceability Matrix.
- Involved in all phases of the testing process, which includes Test Planning, Test Development, GUI and Defect tracking.
- Expertise in writing, maintaining, executing Testing Methodologies, Test cases and Test Scripts throughout STLC (Software Test Life Cycle)
- Experience in performing different kinds of testing like Smoke, Black Box, GUI, Functionality, Unit, Integration, Regression, Usability, Compatibility, Installation, System, End to End Testing and user acceptance of web and client/server applications.
- Analyzing bugs and Interacting with team members in fixing the errors with short-term planning, setting priorities to ensure task completion.
- Involved in Backend testing of SQL Queries against Microsoft SQL Enterprise Manager 8.0/10.0, SQL Server 2000//2005.
- Analytical, methodical and logical approach.
- Experience in 3rd line support of critical environments involving users, application, systems, database, telephony system and servers.
- Experience in design, implementation, support, monitoring and maintenance of large data centres.
- Team leadership and project management, involving negotiation deadlines, schedule creation, resource allocation, change management and implementation.
- Well organized, strong work ethic and willingness to work hard to achieve employer's confidence and objective.
- Results-oriented, ability to work under pressure and in interpersonal relationships, meeting deadlines and ensuring quality delivery.
- Self-sufficiency in solving problems of high criticality.
- Quick Learner with an ability to grasp new technologies, software and hardware.
- Strong analytical and troubleshooting skills with solid communication skills and negotiation.

Skills

- **Test Execution** – Front End UI, UAT, Functional/Non Functional, SIT, End to End Workflow and Back End Integration/ Automation Testing
- **Agile/Scrum** – Jira, TestLink, Test Rail, FogBugz, VSTS Azure
- **Automation Tools & Frameworks** – Eclipse, Junit, POM, Postman API, Selenium webdriver
- **BDD** – Cucumber / Gherkin
- **Continuous Integration** – Jira, Jenkins
- **Test Documentation** – Test Plan, Test Exit Report, Test Estimation
- **Servers** – Window Server 2003/2008/2012
Linux Server Suse 10, CentOS
- **Microsoft** - AD, DNS, DHCP, GPO, MS Dynamics
- **Virtualization** - VMWare Hypervisor, Virtual Box, Hyper-V 2008/2012
- **Cloud** – IaaS, PaaS, MS Azure, AWS
- **Infrastructure** - racks, cabling, switches, routers (Cisco, HP, 3Com, Draytek, Digium and Vega)
- **Monitoring tools & Security** – Zabbix, Firewall (Iptables, Pfsense), Nmap, Netcat, Symantec Endpoint
- **Database** – SQL Server 8/10 and MySQL
- **Telecom** - PBX - Siemens, Avaya, Asterisk, SIP, IVR/ABOP, Call Centre Monitoring tools.
- **ERP** – JD Edwards, SAP SD / MM

Experience

Software QA Test Engineer

Communis PLC – Leeds UK

March 2018 to present data

- Performed system integration and End to End testing
- Performed testing using Agile project methodology
- Responsible to support and testing a range of products and services including ERP, procurement and marketing tools, DAM Software Product and Print workflow and digital communication platforms

- CRM Microsoft Dynamics 365 and on premises. Testing functionality and data integrity. System testing solution in QA prior to deploying to UAT supporting business tests prior to deploying to PROD (LIVE)
- As part of the tests in both CRM for Sales and for Customer Services, integration testing third-party applications via UI and API as part of the Microsoft solution with application.
- Review requirements and technical specifications to produce high quality test scenarios and test cases
- Execute and analyse complex test cases and compare the results against expected results and product requirements.
- Work with QA, PM and BA resources to identify and prioritize manual tests efforts as candidates for automation.
- Test case execution through various cycles like Functional and Non Functional Test, Regression and Smoke Testing.
- Defect investigation and logging where expected outcomes are different from actual.
- QA Effort estimations based on requirement analysis from business requirements.
- Defect Management and reporting and tracking with FogBugz.
- Attended daily 'stand up' meetings.
- Responsible to create and manage the Test Approach and Test Report (ETOR) for every project.
- Responsible to decompose QA requirements to produce test conditions, mapping the scenarios to test cases.
- Work closely with Automation Developers to create regression test scripts via automation tools such a Selenium Web driver.
- Worked with automation BDD using Cucumber, Selenium web driver and Jenkins.
- Preparing the test scripts to be used in VSTS (DevOps) in detail as it can be used for an Automation project.
- API Postman to triggered email into the SIT system and test log in/out with multi browsers.
- Responsible for maintaining the automated regression and smoke test packs.

Test Analyst

GPC Computer Software (Autocab) – Cheadle UK

May 2016 to March 2018

- Maintained test environment by applying agile scrum methodologies
- Reviewed the project related documents such as requirements, specifications and technical designs.
- Analysed user requirements and participated in User Acceptance Tests.
- Created test cases to conduct the positive and negative testing of the application, interacted with the business analysts and developers to resolve the technical issues to meet the client's requirement for a better quality software product.
- Created and maintained test cases in the quality
- Tested different modules and their functionality before and after the bug fixes by regression testing.
- Performed regression testing after retesting the defects to make sure the fixes did not have any negative impact on the application.
- Participated in project related meetings and provided information required for the meetings as far as the QA and testing status was concerned.
- Worked proactively with stakeholders, to ensure test faults are understood and resolved.
- Assisted developers/Engineers with bug and issue resolution.
- Writing test reports, release notes and documentation for the releases
- Involved in Performance Testing, Scalability / Stress and Load Testing.
- Tested browser compatibility, Tested security access port (HTTP/HTTPS)
- Used MySQL and SQL to test interfaces and query tables for consistency
- Ensuring all products are tested to complete satisfaction before customers re-lease
- .Preparation and configuration of test environment
- API testing with Postman PHP script creation to simulate phone calls and taxi booking to check the performance
- Used Jira and Test link for creation and execution of test cases
- Responsible for upgrade existing Asterisk software when required on Linux CentOS server.
- Responsible for any installation and Upgrade SIP servers when required.
- The configuration of Asterisk PHP AGI scripts.

Senior IT Services and Operations

Rotam of Brazil Agrochemicals Ltd - Brazil

March 2015 to March 2016

- Responsible for Infrastructure and Operations in Brazil ensuring the availability of technology to use;
- Responsible for reorganizing the cabling in the rack, identification, and certification of all cabling and the company network, including DPS installation (Surge Protection Device Ray);
- Responsible for user account, computer and printer administration using Active Directory, SCCM, DHCP and print servers. Also, involved in Network support and troubleshooting,
- Support and managing of VMware Hypervisor ESXi servers Management and administration 5.5 and 6.0 in 15 VM's. Support and managing of Clouds server and services (MS Azure and AWS)
- Backup and restore with Management's Backup Exec;

- Participate in the project of 3 months in Hong Kong head office to implementation AWS Cloud server.
- Designed and Architect cloud service models (IaaS) and (PaaS) for various enterprise workloads like dev, test and production.
- Responsible for implementing and managing the Service Desk tool "Zendesk"
- Responsible for the implementation and management of the monitoring tool "Zabbix"
- Support in ERP Systems SAP's MM.

Senior IT Analyst

Sal Cisne - (National salt refinery S/A) - Brazil

December 2012 to March 2015

- Responsible for the implementation and restructuring of the entire network; cabling, fibre;
- Setting up and managing Draytek, HP and Cisco routers;
- Responsible for the deployment of new servers migrating OS Windows Server 2003 to Windows Server 2008 R2.
- Reconfigurations in all rules of the GPO improving enterprise security policy;
- Responsible for restructuring sharing and storage in the Public determining disk quota for each user making it easier to backup and manage the disk usage;
- Responsible for the print server deployment, with full control of documents being printed reducing to 60% the expenses generated by printing;
- Responsible for the implementation of proxy server on Linux CentOS environment;
- Backup Management Backup Exec using the tool;
- Mobile / Fixed asset tracking, maintenance packages and services and inventory, support PBX Avaya and call accounting Informatec;
- Support Ellipse System (factory production management system);
- Support in ERP System's Datamace, JD Edwards, CTMS, Compliance;

Education

- **BSc Computer Science** of FAJ University - Brazil (2001 to 2004)
- **Higher School and IT Technician** of Technical College ETEP - Brazil (1994 to 1998)

Extra Courses

- **ISTQB – Foundation Level**, - UK - 2017
- **Scrum Fundamentals**, UK - 2017
- **Scrum Development with Jira & JIRA Agile**, UK 2017
- **MCSA - Windows Server 2012** – Brazil - 2015
- **ITIL® V3 Foundation Certificate** – Brazil - 2015
- **CompTIA – Cloud** – Brazil - 2016
- **Linux - LPI I** - Brazil - 2013
- **MCTS - Windows Server 2008** - Brazil - 2013

Languages

- **Portuguese** – Native language
- **Italian** – Upper Intermediate (Read, Speak)
- **English** – Advanced (Read, Writer and Speak)

Hobbies and Interests

- Rider bike and Trekking
- Travelling and explore new places
- I love cooking
- Socialising with friends and make more new friends

Other Information

Dual citizenship Brazilian and Italian