



PROFILE

Result oriented professional with more than 3+ Years of experience in IT infrastructure implementation, management, configuration and administration with AWS, Linux, Jenkins, GIT, PowerShell Automation, Synology, NetApp and Hitachi.

CONTACT

PHONE:

+91-7760215665

EMAIL:

4dinkar@gmail.com

SKILLS

OS : Linux, Windows

SCM: Azure Repo, Git, GitHub

Scripting: Python, PowerShell

Cloud: AWS, AZURE

Orchestration Tool: Docker, Kubernetes

DINKAR

CLOUD ENGINEER

EDUCATION

B.E - (2013 - 2017) from Reva I.T.M Bangalore
Karnataka

HSC - (2010 - 2012) From Chandrasheel Vidyapeeth,
Muzaffarpur, Bihar

SSLC - (2002 -2010) From Sri Sathya Sai Vidyapeeth,
Kozhikode, Kerala

WORK EXPERIENCE

Accenture - Cloud Migration and Implementation Analyst

- - till date
- Planning and configuration of application infrastructure
- Automating deployments in Python
- Experience in designing and implementing CI/CD pipeline
- Storage Implementation on AWS and AZURE
- Worked as a part of Build team to develop the infra structure.
- Worked on LDOM migration and Hitachi migration
- Infrastructure automation on public cloud platforms Azure using Terraform.
- Worked on
- Worked on migration of traditional storage to AWS S3
- Automating deployments in Python
- Worked PODS and Containers

CI/CD: Azure pipeline,
Jenkins

Ticketing : SNOW

IAC : Terraform

**Configuration
Managaement :** Ansible

CERTIFICATIONS

AZ-900 Microsoft Azure
Fundamental
NETAPP ANCCA Certified
ISM Certified

PERSONAL INFO

DOB: 5-Nov-1994
Mothers Name: Asha Kumari
Fathers Name: Dharmendra
Kumar
Language: English, Hindi
Address: #006, Sona Tower,
Bangalore, Karnataka 560045
Hobbies: Playing Cricket,
Reading Books

IBM - Software Delivery Specialist

14-02-2018 to 12-05-2020

- Worked on Brocade and cisco switches
- Responsible for Documentation using KB's to enhance ease in issue handling
- Worked on Automation for on-prem devices
- Worked on application migration into azure cloud.
- Worked on Brocade and Cisco Switches
- Worked on end to end DRP activity

Approach towards work based in Incidents /Tasks

- Taking ownership and fixing the issues.
- Prepare an RCA of this issue.
- Follow ups on the escalated tickets to make sure that the issue does not re-occurs and if it does take necessary action before the user reports.

Customer Centricity

- Action on any concerns and improvements highlighted by customer/business/supervisor on timely manner.
- Being sensitive and display professionalism while interacting with customer.
- Implement proactive actions for recurring complaints.
- Contributions to initiatives taken to deliver ideas and values beyond customer expectations.
- Create & share the SOPs, Best Practice document, check lists.