Summary

This analysis is done for X Education and to find ways to get more industry professionals to join their courses. The basic data provided gave us a lot of information about how the potential customers visit the site, the time they spend there, how they reached the site and the conversion rate. The following are the steps used:

 1. Cleaning data: The data was partially clean except for a few null values and the option select had to be replaced with a null value since it did not give us much information. Few of the null values were changed to 'not provided' so as to not lose much data. Although they were later removed while making dummies. Since there were many from India and few from outside, the elements were changed to 'India', 'Outside India' and 'not provided'.

 2. EDA: A quick EDA was done to check the condition of our data. It was found that a lot of elements in the categorical variables were irrelevant. The numeric values seems good and no outliers were found.

 3. Dummy Variables: The dummy variables were created and later on the dummies with 'not provided' elements were removed. For numeric values we used the MinMaxScaler.

 4. Train-Test split: The split was done at 70% and 30% for train and test data respectively.

 5. Model Building: Firstly, RFE was done to attain the top 15 relevant variables. Later the rest of the variables were removed manually depending on the VIF values and p-value (The variables with VIF < 5 and p-value < 0.05 were kept).

6. Model Evaluation: A confusion matrix was made. Later on the optimum cut off value (using ROC curve) was used to find the accuracy, sensitivity and specificity which came to be around 80% each.

7. Prediction: Prediction was done on the test data frame and with an optimum cut off as 0.35 with accuracy, sensitivity and specificity of 80%. 8. Precision – Recall: This method was also used to recheck and a cut off of 0.41 was found with Precision around 73% and recall around 75% on the test data frame. It was found that the variables that mattered the most in the potential buyers are (In descending order):

 1. The total time spend on the Website.

 2. Total number of visits.

 3. When the lead source was: a. Google b. Direct traffic c. Organic search d. Welingak website.

 4. When the last activity was: a. SMS b. Olark chat conversation.

 5. When the lead origin is Lead add format.

 6. When their current occupation is as a working professional.

Valuable Insights -

The Sensitivity and Specificity, Accuracy, Precision and Recall score we got from test set are almost accurate.

We have high recall score than precision score which is a sign of good model.

In business terms, this model has an ability to adjust with the company's requirements in coming future.

This concludes that the model is in stable state.

Important features responsible for good conversion rate or the ones' which contributes more towards the probability of a lead getting converted are :

Lead Origin_Lead Add Form

Total Time Spent on Website.