Core Skills of Analysis

Thought Processes

- Analytical
- Creative
- Critical

> Critically to determine the right questions to ask
>
> Creative to get new and unexpected answers
>
> Analytical to be able to analyze the answers

The 5 "Why's"

- Asking "Why" for every answer 5 times to try and lead to the "root cause" of a problem.

Gap Analysis

- The general approach to gap analysis is understanding where you are now in comparison to where you want to be.
- Identify the gaps that exist between the current and future state to determine how to bridge them.