# **Project Proposal**

**TEAM MEMBER:**

Sauod Azad:46334

Nouman Ashfaq:46488

Waleed Ahmed:46202

## **Project Name:**

**Furniture Management System (FMS)**

## **Description:**

The Furniture Management System (FMS) is a user-friendly solution designed to help furniture stores manage their inventory, sales, and customer interactions. The system aims to make operations smoother, reduce mistakes, and enhance customer satisfaction with real-time updates and automated features.

## **Stakeholders:**

* **Store Management**
* **Sales Staff**
* **Inventory Manager**
* **Customer**
* **Finance Officer**

## **Requirements:**

### **Store Management:**

* **Requirements:**
  + Store management can view current inventory to see what's available.
  + Store management can see sales reports.
  + Store management can create simple financial reports.

### **Sales Staff:**

* **Requirements:**
  + Sales staff can create customer orders.
  + Sales staff can manage customer orders.
  + Sales staff can process product returns for customers.
  + Sales staff can exchange product for customers.
  + Sales staff can update customers about their order status.

### **Inventory Manager:**

* **Requirements:**
  + Inventory manager can add furniture items .
  + Inventory manager can remove furniture items.
  + Inventory manager can update furniture items.
  + Inventory manager can monitor furniture availability.

### **Customer:**

* **Requirements:**
  + Customers can add items to their shopping cart for purchase.
  + Customers can track their orders.
  + Customers can view detailed information about furniture before buying.

### **Finance Officer:**

* **Requirements:**
  + Finance officer can generate financial reports.
  + Finance officer can track expenses.
  + Finance officer can review sales data .