Joshua Garber - Software Developer
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Tools & Skills

HTML | CSS | Javascript | Express | NodeJS | MongoDB | Python | Django | React | PostgreSQL
Netlify | Atlassian (Confluence, JIRA) | HubSpot CRM | GitHub | Heroku

Projects

Portfolio | [joshgarber.dev](#) | [repo](#)
- Built with HTML, CSS and JavaScript on VS Code.

taskApp | in-development | [repo](#)
- Built with JavaScript, Node.js, MongoDB, Mongoose, Google OAuth 2.0 user authentication.
- Fully-responsive MEN-stack application for task management on a centralized platform for effectively managing tasks, status updates, contacts, dates, and events.

fitnessApp | [seifitnessapp.fly.dev/](#) | [repo](#)
- Collaborated with a team using JavaScript, Node.js, MongoDB, Mongoose, Google OAuth 2.0 user authentication.
- Fully-responsive MEN-stack CRUD application for exercise management on a centralized platform for effectively managing exercises.

Experience

Redeam Technology | *Partner Integrations Manager* |Remote | 06/21 - 11/22
- Exceeded revenue goals by 30% through the implementation and development of Customer Success processes (onboarding, adoption, renewals, upsells, retention) through CRM tasks, automations and projects using Hubspot and Attlasian tools.
- Achieved an increase in market visibility by effectively educating and training clients, resulting in a higher number of successful partnerships with connectivity partners using Postman and Google Workspace tools.

Amazon Logistics | *Delivery Station Operations Manager* | San Francisco | 07/20 - 04/21
- Created employee KPI dashboards using Excel, utilized for task management and training of 50 associates, which led to a 10% decrease of employee turnover.
- Project Manager: Onsite Covid-19 Testing, Seasonal Employee Recruitment.

Incredible Adventures | *Senior Operations Manager* |San Francisco | 01/17 - 03/19
- Managed KPIs and goals for employees, leading to a 40% increase in customer feedback scores and 15% increase in seasonal employee retention.
- Overhauled the recruitment process to reduce costs and increase availability of tours and potential revenue, reducing onboarding time by 50%, costs by 10%, and exceeded hiring quota by 25%.

Education & Certifications

The University of Pittsburgh, Bachelor of Science in Natural Sciences, graduated 2008

LinkedIn Learning: CSM Fundamentals, October 2022

Codecademy: Intro to HTML, November 2022 | Intro to CSS, January 2022

General Assembly Software Engineering Immersive, March - June 2023