Joshua Garber - Software Developer

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Tools & Skills

HTML | CSS | Javascript | Express | NodeJS | MongoDB | Mongoose | Python | Django | React | PostgreSQL | Netlify | Atlassian (Confluence, JIRA) | HubSpot CRM | GitHub | Heroku

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Projects

taskApp | [task-app-ga.herokuapp.com/](#) | [repo](#)
- Built with React, JavaScript, Node.js, MongoDB, Mongoose, CSS and deployed on Heroku.
- Fully-responsive, user-specific MERN application for task management on a centralized platform for effectively managing tasks.

fitnessApp | [seifitnessapp.fly.dev/](#) | [repo](#)
- Collaborated with a team using JavaScript, Node.js, MongoDB, Mongoose, Google OAuth 2.0 user authentication.
- Fully-responsive MEN-stack CRUD application for exercise management on a centralized platform for effectively managing exercises.

playlistMaker | [makealist.herokuapp.com/](#) | [repo](#)
- Built with HTML, CSS, JavaScript, Python and Django using a PostgreSQL server.
- Fully-responsive CRUD application for building a list using many:many and 1:many models for list reviewing and editing.

Experience

Redeam Technology | *Partner Integrations Manager* | Remote | 06/21 - 11/22
- Exceeded revenue goals by 30% through the implementation and development of Customer Success processes (onboarding, adoption, renewals, upsells, retention) through CRM tasks, automations and projects using Hubspot and Attlasian tools.
- Achieved an increase in market visibility by effectively educating and training clients, resulting in a higher number of successful partnerships with connectivity partners using Postman and Google Workspace tools.

Amazon Logistics | *Delivery Station Operations Manager |* San Francisco | 07/20 - 04/21
- Created employee KPI dashboards using Excel, utilized for task management and training of 50 associates, which led to a 10% decrease of employee turnover and 5% increase in productivity.

Incredible Adventures | *Senior Operations Manager* | San Francisco | 01/17 - 03/19
- Managed KPIs and goals for employees, leading to a 40% increase in customer feedback scores and 15% increase in seasonal employee retention.
- Overhauled the recruitment process to reduce costs and increase availability of tours and potential revenue, reducing onboarding time by 50%, costs by 10%, and exceeded hiring quota by 25%.

Education & Certifications

General Assembly Software Engineering Immersive, March - June 2023
Codecademy: Intro to HTML, November 2022 | Intro to CSS, January 2022
LinkedIn Learning: CSM Fundamentals, October 2022
The University of Pittsburgh, Bachelor of Science in Natural Sciences, graduated 2008