

INM373 RESEARCH METHODS & PROFESSIONAL ISSUES

Academic excellence for business and the professions

Session 3 Literature Search & Review

Dr Ernesto Priego Centre for Human-Computer Interaction Design

www.city.ac.uk

Where am I?

RMPI 2019 Weekly Lectures

	Tilvii 12013 Weekly Lectures			
	Week	Topic	Lecturer	
	1	Intro to RMPI	Ernesto Priego	
	2	Creativity	Stephann Makri	
You are here	3	Literature Review	Ernesto Priego	
\Box	4	Mixed Methods	Simone Stumpf	
	5	Quantitatve Methods I	Nikos Komninos	
	6. Reading Week	No lecture	N/A	
	7	Quantitative Methods II	Andrey Povyakalo	
	8	Qualitative Methods	Alex Taylor	
	9	Design & Build	Cristina Gacek	
	10	Research Ethics	Ernesto Priego	
	11	Project Planning and Proposals	Course Directors	

Things to focus on this deck of slides and in the reading materials

Use of Literature:

- Sources
- Search vs Review
- Citation standards; management
- Evaluation
- Synthesis
- Resources shared, cited on this deck of slides— find the sources, search for more; read around

"RESEARCH IS A PARTICULAR KIND OF EVERYDAY THINKING"

- Briony J.Oates (2006: 4)

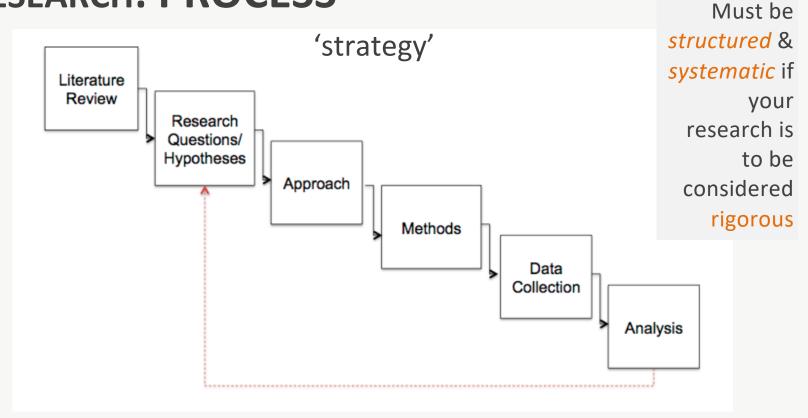
Research

"creative work undertaken on a systematic basis in order to increase the stock of knowledge ... and the use of this stock of knowledge to devise new applications."



The Frascati Manual - OECD (2002)

RESEARCH: PROCESS



SEARCH vs. REVIEW: Dawson (2009)

1. literature **SEARCH**

seeking, sorting, managing, digesting sources

have a system to search, collate & catalogue

2. literature **REVIEW**

"your written understanding, critical evaluation, conceptualisation and presentation of the material you have obtained"

Dawson, C. W. (2009). Projects in Computing and Information Systems: A Student's Guide (2nd ed). London: Addison Wesley.

SEARCH / ACCESS: SEARCH

"professional search" (Rugg & Petre, 2006) comprehensive & systematic - a repeatable, defined strategy

- i. what you search
- ii. what you search it for
- iii. how you search it

Rugg, G., & Petre, M. (2006). A Gentle Guide to Research Methods. McGraw-Hill International.

SEARCH / ACCESS: SEARCH

initial ideas – stimulate thinking with ...

- text books, book chapters
- review articles
- introductions to journal articles

key papers – use databases to find ...

- seminal work paper that established the field
- foundation article your research starting point

search & browse - serendipity

Rugg, G., & Petre, M. (2006). A Gentle Guide to Research Methods. McGraw-Hill International.

SEARCH / ACCESS: SEARCH SUMMARY

- build, save & reuse searches
- use a thesaurus
- keywords & concepts
- use multiple databases
- broad then narrow
- √ record search strategy / history
- take advantage of tools provided in databases

Rugg, G., & Petre, M. (2006). A Gentle Guide to Research Methods. McGraw-Hill International.

SEARCH / ACCESS: SEARCH

"keep in mind that some areas of intersection may not yield much literature, but if you keep playing around with ideas, concepts and variables, you are bound to build a solid literature base"

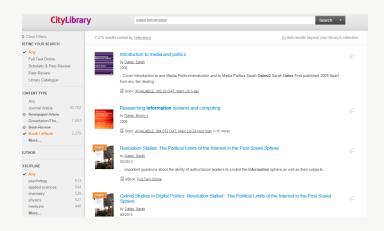
USING SOURCES

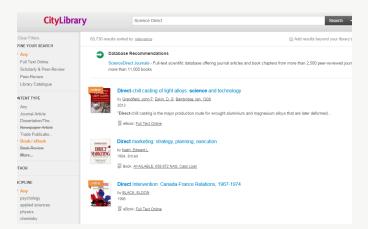
critical context / literature review

- for research questions
- to justify methods
- to inform analysis & conclusions

To find material in the Library

http://www.city.ac.uk/library/





Where to find peer –reviewed journals

Computing

ACM Portal
IEEE Explore
Lecture notes in computer science

Business

Business source complete Nexis UK Emerald Management (Mintel)

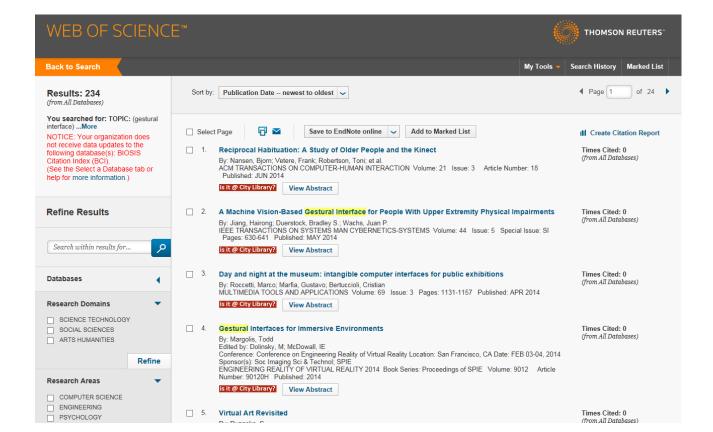
General

Science Direct Web of Knowledge

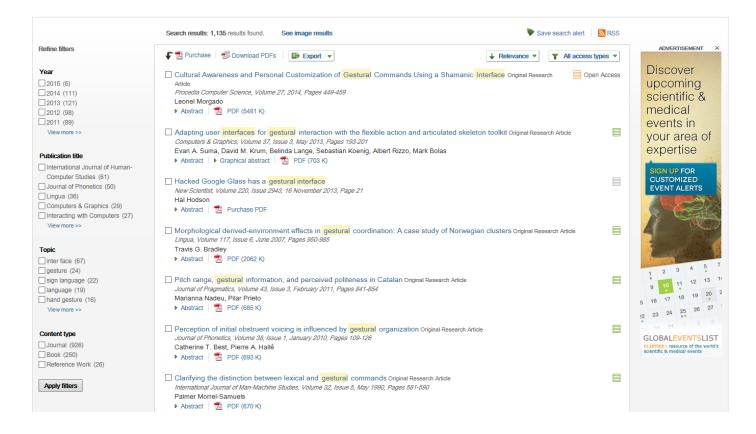
Health Sciences

Ovid

Web of Science



Science Direct



ACM digital library



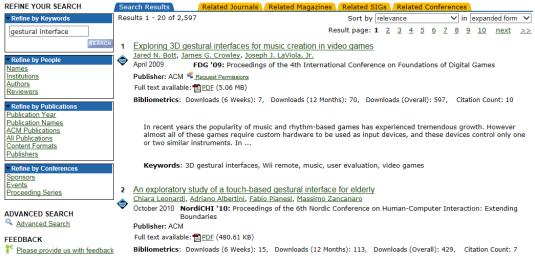
City University Library PO4500093992

	SIGN IN	SIGN U
gestural interface		SEARCH

Searching for: gestural interface (start a new search)

Found 2,597 within Publications from ACM and Affiliated Organizations (Full-Text collection)

Expand your search to The ACM Guide to Computing Literature (Bibliographic citations from major publishers in computing: 2,277,761 records)



Found 2,597 of 417,585

This paper presents the design ideas and a preliminary study of a touch-based gestural interface to support older adults in social networking. We had the hypothesis that the directness of gestures made them well suited to implement an interaction metaphor ...

Keywords: Elderly, familiarity-based design, gestural interfaces, touch-based interfaces

Keywords and Operators

AND &, + – combines terms. Narrows results

OR, – locates results containing either of the terms. Use 'or' for synonyms. Useful for US/UK Spellings. Broadens results

NOT – excludes terms. Discards results that contain your excluded term (even if the results contain your chosen search term)

Phrases – enclose in quotation marks "third way"

Proximity – WITH, SAME – locates results in same sentence or paragraph

Truncation – replaces multiple characters at the end of a word e.g. pension*– finds pensioner, pensions, pensioned

Wild card – replaces a single character *organi?ation* – locates either spelling e.g. wom?n finds woman and women wom* finds both along with womb, wombat, womble etc.

Check help pages for the correct symbol. Can be *!+\$

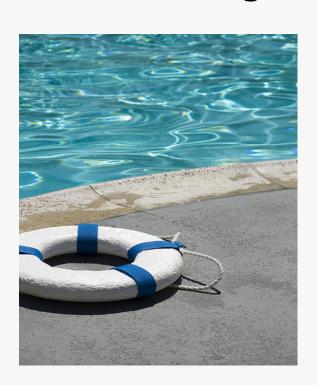
Subject headings & Thesauri

What Type of Material Is It?

- Journal articles, books, theses?
- Conference reports?
- Government reports?
- Very recent material?
- Historical?
- English language?

- UK or International?
- Peer reviewed or Practitioner, Trade, Commercial?
- Statistical Data?
- Archives?
- Web or other sources?
- Citation searching?

Where can I get more help?



Ask at Liberary service desks

Email: libenquiries@city.ac.uk

Call: 020 7040 8191

Contact our Research
Librarian for subject support
or to book an individual
training session
v.price@city.ac.uk



Reference Management

Examples of Alternative Reference Managers (with bookmarklets to add to your web browser- collect as you surf the Web!)

Zotero (open source) https://www.zotero.org/

Mendeley (commercial) https://www.mendeley.com/

Always check citations and references manually—automated citation depends on metadata interoperability and it does not always work well. (There's also RefWorks...)

Save to Zotero

CITATION - ATTRIBUTION:

Good academic conduct – professionalism

References should be used to enable readers to access the original sources "as quickly and easily as possible" so that they can evaluate the quality of the arguments you present. (Pears & Shields, 2010)

"The fundamental principle is to acknowledge the work of others by providing citations to your references so that the reader can refer to these and other works if they want." (Pears & Shields, 2010)

Pears, R., & Shields, G. (2010). *Cite Them Right: The Essential Referencing Guide*. Palgrave Study Skills (8th ed.). Basingstoke: Palgrave MacMillan.

References vs Bibliography

- References: list of resources referenced in-text
- Bibliography: full list of related resources that informed your research even if you did not cite them directly
- At City and for your Proposal and Project, only References are required.
- You can build and keep your full annotated Bibliography using a Reference Manager such as Zotero or Mendeley

Reference List

- A complete list of all the sources used when creating a piece of work.
- This list includes information about the sources like the author, date of publication, title of the source and more.
- At the end of the document
- Organised alphabetically by author, unless there is no author then it is ordered by the source title, excluding articles such as a, an or the

Reference List

- If there are multiple works by the same author these are ordered by date, if the works are in the same year they are ordered alphabetically by the title and are allocated a letter (a,b,c etc) after the date
- Double spaced: there should be a full, blank line of space between each line of text
- Contains full references for all in-text references used

Main (re)Uses of Literature

- Paraphrases and summaries- what someone else says in your own words, with in-text citation, e.g. (Dawson 2015:111-12).
- Direct quotation between quotation marks followed by in-text citation
- Never copy and text any length of third-party text without attributing and using quotation marks.
- Paraphrases and direct quotes must be preceded and followed by your won text, putting the ideas in a context. You are storytelling with the aide of others.

Harvard Citation

- Simplest guide:
- https://www.mendeley.com/guides/harvard-citation-guide

EVALUATION: initial reading

"Gut it" (Oates, 2006)

- i. abstract
- ii. scan introduction / conclusions
- iii. section headings, first / last sentences

... then decide whether to read

Make notes:

differentiate copied text from paraphrasing & summaries

EVALUATION – Dawson (2009)

Establish quality of work given your own understanding of the discipline:

- logical conclusions?
- what are contributions / products
- is context well described / relevant
- fact vs. unsubstantiated opinion
- how does paper relate to other literature in the field?

SYNTHESIS: literature review

key objectives are to...

- inform readers of developments in the field rich learning experience
- establish your credibility
 relate your work to the field, to the work of others
- argue for relevance identify gaps and show significance

(O'Leary, 2004)

O'Leary, Z. (2004). The Essential Guide to Doing Research. London: Sage Publications Ltd.

SYNTHESIS: critical perspective

a good literature review is...

- a coherent argument that defines and justifies a proposed study from a critical perspective
- selective and ordered
- not a 'sales catalogue'
- clearly related to research objectives
- a personal reaction to what has been written

Dawson (2009, 2nd ed; p.107-8; 2015, 3rd ed, p. 111-12)

Dawson, C. W. (2009). Projects in Computing and Information Systems: A Student's Guide (2nd ed). London: Addison Wesley.

SYNTHESIS: suggestions

- read a few literature reviews in the literature
- make critical annotations as you read develop themes and relate articles – MindMap?
- develop a structure as you read this may change / iterate
- write purposefully you need an agenda, you are storytelling
- use the literature to substantiate / back up this story (O'Leary, 2004)

MORE RESOURCES

- Take a look at the StudyWell Resources at City
- Encouraging positive study skills by students and staff
- http://www.city.ac.uk/current-students/academic/studywell

- This deck of slides contains content originally co-curated and co-created by Jason Dykes, Verena Price and Ernesto Priego.
- This version edited and updated by Ernesto Priego, August-October 2019.
- Third-party content is copyright their respective copyright owners. Shared here for educational use.