



PowerEye FAQs

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What is the PowerEye system, and what does it do?

The PowerEye system is a smart energy management and monitoring system that helps you track, analyze, and optimize your energy consumption. It allows you to control and manage your appliances, set energy cost goals, and receive notifications and recommendations for optimal energy usage.

How can I access the PowerEye system?

You can access the PowerEye system through the PowerEye mobile app, which is available for download on app stores for your device's platform.

What are the key features of the PowerEye system?

The key features include user registration and login, energy cost goal management, appliance and room management, real-time energy consumption tracking, notifications and alerts, and energy optimization recommendations.

Can I receive notifications about my energy usage and recommendations for optimizing it?

Yes, the PowerEye system provides notifications about changes in Meross credentials, device disconnections, goal progress, and recommendations for energy optimization.

How can I contact customer support if I have issues or questions?

You can find contact information for customer support within the PowerEye app. They can assist you with any questions or problems you encounter.

Can I view historical energy consumption data for specific appliances or rooms?

Yes, you can view historical energy consumption and cost data for individual appliances, rooms, or all appliances combined for daily, weekly, monthly, and yearly periods.