

STUART EVANS

8 Reynolds Drive, Alton, Hampshire, GU34 2FT

Stu-evans@live.co.uk

07932 034205

PERSONAL SUMMARY

I am a successful manager within the Hospitality industry with 8+ years of experience dealing from team training and customer satisfaction to minimizing loss through in depth P&L management and stock control to ensure the stores stay within company targets.

After years of interest I am currently learning Front and Back End Development for Website Design using a variety of different tools. As my knowledge grows within this industry so does my passion and I am looking for a career change which will give me the ability to pursue this dream.

Currently my work has been based on creating the Front End using tools such as HTML5, CSS and JavaScript using the Mobile First Approach. This has allowed me to create visually appealing pages for all platforms that link and convey their intended messages as planned. As I begin to learn more I will be developing my skills into the Back End Development to have well rounded and fully functional sites available to the public.

SKILLS

➤ I am confident with:

- HTML5
- CSS
- JavaScript
- Cloud 9 and AWS
- Slack
- Mobile First Approach
- GIT and command line codes

➤ I excel at:

- Customer focused activities
 - Working within a close team
 - Setting and exceeding goals
 - Compliance with hitting deadlines
 - Managing margins
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PREVIOUS EXPERIENCE

November 2013 – Present

Manager | Costa Coffee | Multiple Stores

- Recruitment and training of all team members – including monthly training days for area wide new recruits
- Managing stock and waste and using our P&L was able to create a profitable growth.
- Keeping team moral and engagement through challenges, targets and incentives to continue expanding as a store.
- Regular 1-1s with the team to ensure product information and personal satisfaction is consistent.
- Engaging with customers to guarantee another visit to build a regular consumer base.
- Cash handling, and where necessary, investigations and disciplinaries.

2010 – November 2013

Travelling | Canada, New Zealand and Australia

- Whilst travelling I was mostly working within the hospitality industry.
- I worked in many hotels and bars expanding my cocktail and coffee knowledge.
- The teams varied in size however our goal was to always hit our targets and continue to build a good rapport with fellow colleagues.
- Whilst in Canada I became a qualified CASI-ACMS snowboard instructor.

EDUCATION

Current

- Studying from home with The Learning People through their Code Institute Academy. Learning Front and Back End Web Development.

A levels and GCSE's

- Available upon request
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