

Hotel Management System - Schema Documentation

Hafsa Khurram BSCS24035

Rania Junaid BSCS24127

Data Dictionary (Tables, Columns, Data Types, Constraints)

1. ROLES

| Column | Type | Constraints |
|-------------|-------------|--------------------|
| role_id | INT | PK, AUTO_INCREMENT |
| role_name | VARCHAR(50) | UNIQUE, NOT NULL |
| description | TEXT | — |
| permissions | JSON | — |
| created_at | TIMESTAMP | DEFAULT NOW() |

2. USERS

| Column | Type | Constraints |
|----------------|--------------|--------------------------|
| user_id | INT | PK, AUTO_INCREMENT |
| username | VARCHAR(50) | UNIQUE, NOT NULL |
| email | VARCHAR(100) | UNIQUE, NOT NULL |
| password_has_h | VARCHAR(255) | NOT NULL |
| full_name | VARCHAR(100) | NOT NULL |
| phone | VARCHAR(20) | — |
| role_id | INT | FK → roles(role_id) |
| branch_id | INT | FK → branches(branch_id) |

| | | |
|------------|-----------|---------------|
| is_active | BOOLEAN | DEFAULT TRUE |
| created_at | TIMESTAMP | DEFAULT NOW() |
| last_login | TIMESTAMP | — |

3.BRANCHES

| Column | Type | Constraints |
|--------------|--------------|---------------------|
| branch_id | INT | PK, AUTO_INCREMENT |
| branch_name | VARCHAR(100) | NOT NULL |
| branch_code | VARCHAR(10) | UNIQUE, NOT NULL |
| address | VARCHAR(255) | NOT NULL |
| city | VARCHAR(50) | NOT NULL |
| state | VARCHAR(50) | — |
| country | VARCHAR(50) | NOT NULL |
| postal_code | VARCHAR(20) | — |
| phone | VARCHAR(20) | NOT NULL |
| email | VARCHAR(100) | — |
| manager_id | INT | FK → users(user_id) |
| is_active | BOOLEAN | DEFAULT TRUE |
| opening_date | DATE | — |
| created_at | TIMESTAMP | DEFAULT NOW() |

4.ROOM_TYPES

| Column | Type | Constraints |
|---------------|---------------|---------------------|
| room_type_id | INT | PK, AUTO_INCREMENT |
| type_name | VARCHAR(50) | NOT NULL |
| description | TEXT | — |
| base_price | DECIMAL(10,2) | NOT NULL, CHECK > 0 |
| max_occupancy | INT | NOT NULL, CHECK > 0 |
| amenities | JSON | — |
| created_at | TIMESTAMP | DEFAULT NOW() |

5.ROOMS

| Column | Type | Constraints |
|------------------|-------------|-------------------------------|
| room_id | INT | PK, AUTO_INCREMENT |
| branch_id | INT | FK → branches(branch_id) |
| room_type_id | INT | FK → room_types(room_type_id) |
| room_number | VARCHAR(20) | NOT NULL |
| floor_number | INT | — |
| status | ENUM | DEFAULT 'available' |
| is_active | BOOLEAN | DEFAULT TRUE |
| last_maintenance | DATE | — |
| created_at | TIMESTAMP | DEFAULT NOW() |

Table Constraint:

- UNIQUE(branch_id, room_number)

6.GUESTS

| Column | Type | Constraints |
|----------------|--------------|--------------------|
| guest_id | INT | PK, AUTO_INCREMENT |
| first_name | VARCHAR(50) | NOT NULL |
| last_name | VARCHAR(50) | NOT NULL |
| email | VARCHAR(100) | UNIQUE |
| phone | VARCHAR(20) | NOT NULL |
| date_of_birth | DATE | — |
| nationality | VARCHAR(50) | — |
| id_type | VARCHAR(50) | — |
| id_number | VARCHAR(100) | — |
| address | VARCHAR(255) | — |
| city | VARCHAR(50) | — |
| country | VARCHAR(50) | — |
| loyalty_points | INT | DEFAULT 0 |
| total_stays | INT | DEFAULT 0 |
| created_at | TIMESTAMP | DEFAULT NOW() |
| updated_at | TIMESTAMP | ON UPDATE NOW() |

7.RESERVATIONS

| Column | Type | Constraints |
|------------------|---------------|---|
| reservation_id | INT | PK, AUTO_INCREMENT |
| guest_id | INT | FK → guests(guest_id) |
| branch_id | INT | FK → branches(branch_id) |
| room_id | INT | FK → rooms(room_id) |
| check_in_date | DATE | NOT NULL |
| check_out_date | DATE | NOT NULL, CHECK(check_out_date > check_in_date) |
| actual_check_in | TIMESTAMP | — |
| actual_check_out | TIMESTAMP | — |
| num_adults | INT | NOT NULL, CHECK > 0 |
| num_children | INT | DEFAULT 0, CHECK ≥ 0 |
| status | ENUM | DEFAULT 'pending' |
| total_amount | DECIMAL(10,2) | NOT NULL, CHECK ≥ 0 |
| created_by | INT | FK → users(user_id) |
| created_at | TIMESTAMP | DEFAULT NOW() |
| updated_at | TIMESTAMP | ON UPDATE NOW() |

8.INVOICES

| Column | Type | Constraints |
|-----------------|---------------|-----------------------------------|
| invoice_id | INT | PK, AUTO_INCREMENT |
| reservation_id | INT | FK → reservations(reservation_id) |
| invoice_number | VARCHAR(50) | UNIQUE, NOT NULL |
| subtotal | DECIMAL(10,2) | NOT NULL, CHECK ≥ 0 |
| tax_amount | DECIMAL(10,2) | NOT NULL, CHECK ≥ 0 |
| discount_amount | DECIMAL(10,2) | DEFAULT 0, CHECK ≥ 0 |
| total_amount | DECIMAL(10,2) | NOT NULL, CHECK ≥ 0 |
| payment_status | ENUM | DEFAULT 'unpaid' |
| issue_date | TIMESTAMP | DEFAULT NOW() |
| due_date | DATE | — |

9.PAYMENTS

| Column | Type | Constraints |
|----------------|---------------|---------------------------|
| payment_id | INT | PK, AUTO_INCREMENT |
| invoice_id | INT | FK → invoices(invoice_id) |
| amount | DECIMAL(10,2) | NOT NULL, CHECK > 0 |
| payment_method | ENUM | NOT NULL |
| payment_date | TIMESTAMP | DEFAULT NOW() |
| transaction_id | VARCHAR(100) | — |
| processed_by | INT | FK → users(user_id) |
| status | ENUM | DEFAULT 'completed' |

10.SERVICES

| Column | Type | Constraints |
|--------------|---------------|--------------------------|
| service_id | INT | PK, AUTO_INCREMENT |
| service_name | VARCHAR(100) | NOT NULL |
| category | VARCHAR(50) | NOT NULL |
| description | TEXT | — |
| base_price | DECIMAL(10,2) | NOT NULL, CHECK ≥ 0 |
| is_active | BOOLEAN | DEFAULT TRUE |
| created_at | TIMESTAMP | DEFAULT NOW() |

11.RESERVATION_SERVICES (JUNCTION)

| Column | Type | Constraints |
|------------------------|---------------|-----------------------------------|
| reservation_service_id | INT | PK, AUTO_INCREMENT |
| reservation_id | INT | FK → reservations(reservation_id) |
| service_id | INT | FK → services(service_id) |
| quantity | INT | NOT NULL, CHECK > 0 |
| unit_price | DECIMAL(10,2) | NOT NULL, CHECK ≥ 0 |
| total_price | DECIMAL(10,2) | NOT NULL, CHECK ≥ 0 |
| service_date | TIMESTAMP | DEFAULT NOW() |

12.HOUSEKEEPING_TASKS

| Column | Type | Constraints |
|----------------|-----------|---------------------|
| task_id | INT | PK, AUTO_INCREMENT |
| room_id | INT | FK → rooms(room_id) |
| assigned_to | INT | FK → users(user_id) |
| task_type | ENUM | NOT NULL |
| priority | ENUM | DEFAULT 'medium' |
| status | ENUM | DEFAULT 'pending' |
| scheduled_date | DATE | NOT NULL |
| completed_date | TIMESTAMP | — |
| created_at | TIMESTAMP | DEFAULT NOW() |

Index Specifications + Rationale

| Index Name | Table | Columns | Rationale |
|-------------------------------|--------------|--|----------------------------|
| idx_users_email | users | email | Fast login / lookup |
| idx_users_role_branch | users | (role_id, branch_id) | Role-based access queries |
| idx_branches_code | branches | branch_code | Fast branch lookup |
| idx_branches_city | branches | (city, country) | Geo-based search |
| idx_rooms_branch_status | rooms | (branch_id, status) | Available rooms per branch |
| idx_rooms_type | rooms | room_type_id | Filter rooms by type |
| idx_guests_email | guests | email | Guest search |
| idx_guests_phone | guests | phone | Guest search |
| idx_guests_name | guests | (last_name, first_name) | Front desk search |
| idx_reservations_guest | reservations | guest_id | Guest booking history |
| idx_reservations_dates | reservations | (check_in_date, check_out_date) | Availability checks |
| idx_reservations_status | reservations | status | Operational dashboards |
| idx_reservations_branch_dates | reservations | (branch_id, check_in_date, check_out_date) | Branch occupancy |

| | | | |
|------------------------------|----------------------|---------------------------|--------------------|
| idx_invoices_number | invoices | invoice_number | Invoice lookup |
| idx_invoices_status | invoices | payment_status | Accounting |
| idx_payments_invoice | payments | invoice_id | Payment history |
| idx_payments_date | payments | payment_date | Reporting |
| idx_services_category | services | category | Service filtering |
| idx_res_services_reservation | reservation_services | reservation_id | Service history |
| idx_res_services_service | reservation_services | service_id | Service analytics |
| idx_housekeeping_room_date | housekeeping_tasks | (room_id, scheduled_date) | Cleaning schedules |
| idx_housekeeping_assigned | housekeeping_tasks | (assigned_to, status) | Staff workload |

User Role Definitions (RBAC)

| Role Name | Description |
|---------------------|---|
| Admin | Full system access, configuration, user management |
| Manager | Branch-level operations, reporting, staff oversight |
| Receptionist | Reservations, check-in/check-out, guest management |
| Housekeeping | Cleaning tasks, room status updates |

Constraints Summary

Primary Keys: All tables use INT PK with AUTO_INCREMENT

Foreign Keys:

- users → roles
- users → branches
- branches → users (manager)
- rooms → branches
- rooms → room_types
- reservations → guests
- reservations → rooms
- reservations → branches
- reservations → users
- invoices → reservations
- payments → invoices
- payments → users
- reservation_services → reservations
- reservation_services → services
- housekeeping_tasks → rooms
- housekeeping_tasks → users

UNIQUE Constraints:

- roles.role_name
- users.username
- users.email
- branches.branch_code
- rooms(branch_id, room_number)
- invoices.invoice_number
- guests.email

CHECK Constraints:

- room_types.base_price > 0
- room_types.max_occupancy > 0
- reservations.check_out_date > check_in_date
- reservations.num_adults > 0
- reservations.num_children ≥ 0
- invoices.amounts ≥ 0
- payments.amount > 0
- services.base_price ≥ 0